DOCUMENT RESUME

ED 482 968 EC 309 831

TITLE	Current Strategic Business Plan for the Implementation of Digital Systems.
INSTITUTION	Library of Congress, Washington, DC. National Library Service for the Blind and Physically Handicapped.
PUB DATE	2003-12-00
NOTE	245p.
AVAILABLE FROM	Reference Section, National Library Service for the Blind and Physically Handicapped, Library of Congress, Washington, DC 20542. For full text: http://www.loc.gov.html.
PUB TYPE	Guides - Non-Classroom (055) -- Reports - Descriptive (141)
EDRS PRICE	EDRS Price MF01/PC10 Plus Postage.
DESCRIPTORS	*Computer System Design; Library Networks

ABSTRACT

This document presents a current strategic business plan for the implementation of digital systems and services for the free national library program operated by the National Library Service for the Blind and Physically Handicapped, Library of Congress, its network of cooperating regional and local libraries, and the United States Postal Service. The program was established in 1931 and is funded annually by Congress. The plan will be updated and refined as supporting future studies are completed. (AMT)

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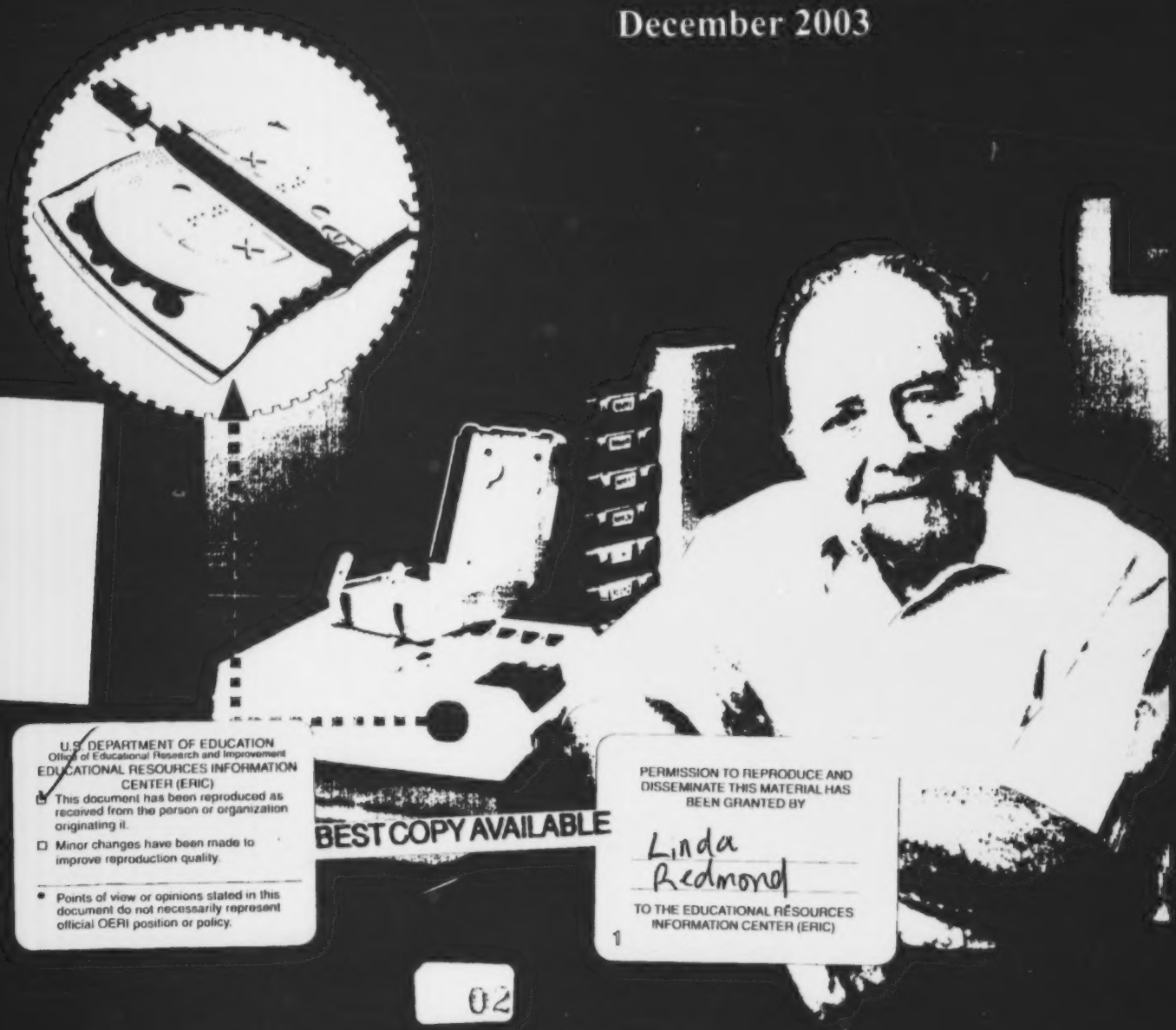
ED 482 968

National Library Service for the Blind and Physically Handicapped

The Library of Congress

Current Strategic Business Plan for the Implementation of Digital Systems

December 2003



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Current Strategic Business Plan

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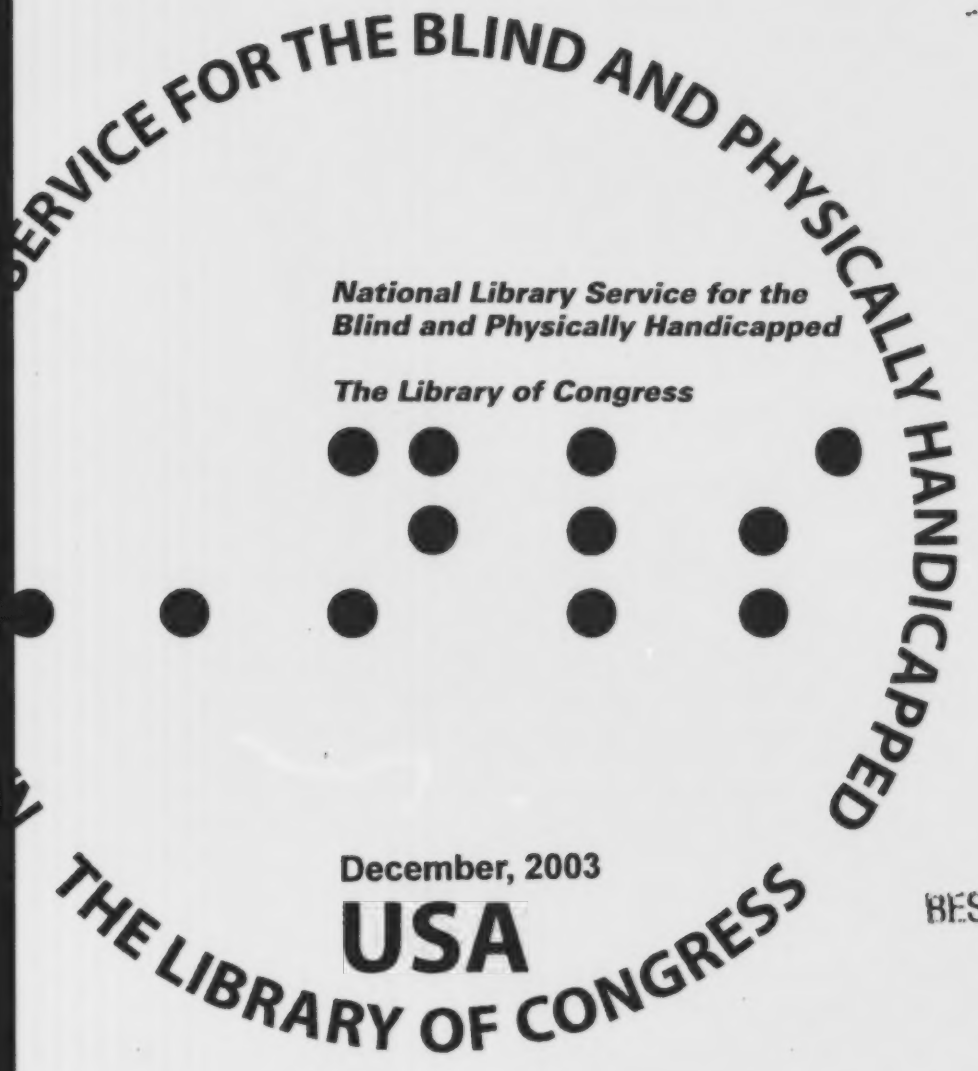
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Executive Summary

This document presents a current strategic business plan for the implementation of digital systems and services for the free national library program operated by the National Library Service for the Blind and Physically Handicapped, Library of Congress (NLS), its network of cooperating regional and local libraries, and the United States Postal Service (USPS). The program was established in 1931 and is funded annually by Congress (see appendix I). While there are still several important "unknowns" at play that will determine the technological and economic feasibility of implementation for alternative digital systems–unknowns that will be addressed and answered in several future studies–this document provides the details of a comprehensive strategic plan to facilitate the conversion of the program to digital technologies. The plan will be updated and refined as supporting future studies are completed.

While analog cassette technology has been the backbone of the program for many years, it is now outdated in several respects and is nearing the end of its useful life. Compared to the cassette-based system, digital audio technology offers significant improvements to patrons of the program, network libraries, and NLS. NLS has therefore determined to implement digital audio technology as the framework of the future system. Following a decade and more of research and the establishment of solid technical foundations, the actual transition to patron use of digital materials is expected to begin in four years and require approximately five years to complete.

NLS anticipates that, ultimately, most patrons of the program will download digital reading materials via the Internet using a variety of broadband channels, and store and read books and magazines on portable playback machines designed specifically for use with such a delivery system. However, several major technological and economic impediments related to the provision of broadband Internet access to patrons of the program are expected to continue for some time. Therefore, NLS has decided that reliance on such a delivery system must be postponed until technological advances make it economically feasible.

The plan for the medium-term implementation of a digital system will, therefore, require the mailing of a physical object to patrons, which they will load and play in playback machines; in this regard this plan shares some features with the distribution system presently employed for cassettes. NLS has investigated three types of digital media: (1) CD-ROM; (2) magnetic hard drive; and (3) flash memory. Based upon an evaluation of the relevant technological and economic characteristics of these three media types taken in tandem with the operational environment of the program, NLS has concluded that at this time a flash memory-based delivery system is the best alternative, with one major proviso: the wholesale unit price of flash memory must decline further before implementation is economically feasible. NLS is confident that this economic threshold will be reached by FY 2008. While CD-ROM and magnetic hard-drive technologies are both more mature than flash memory, neither would support a book and machine system sufficiently reliable for the application; both books and machines would be likely to sustain damage in normal use and machines in transit though the mails because of their inherent physical characteristics (the machines have precision parts built to fine tolerances and are extremely sensitive to shock, and CDs are inherently delicate). These technological Achilles heels would result in higher media and machine failure rates than with flash memory, lead to poorer service to patrons and extra workloads for network libraries, and necessitate relatively high book-replacement, machine-replacement, and machine-repair costs to NLS.

NLS envisions numerous advantages, relative to the present system, from the implementation of a flash memory-based system. Audio reproduction quality is superior in flash memory, which will provide better sound quality in playback; flash memory has higher storage densities and capacities than cassettes, which will provide better portability for patrons; there will be fewer items for patrons to keep track of (generally one cartridge instead of several cassettes), and there will be no need for patrons to flip a switch or turn the cartridge over during play. Flash memory will require less storage space for collections at network libraries. The memory cards are long-lived and can be reused many times without loss of quality. Playback devices will have smaller physical size and weight

and better portability than cassette players and require less storage space in network libraries. The machines will be more reliable than cassette machines, resulting in fewer malfunctions and fewer repairs by network agencies and NLS contractors; they will be easier and less expensive to maintain, requiring simpler repairs by network agencies, volunteers, and NLS contractors; repair parts storage requirements will be less, and parts expenditures reduced; and the playback devices overall are expected to be less expensive, enabling savings to be redirected to other facets of the program's operation.

The proposed structure of the future system will be based on the "Specifications for the Digital Talking Book," ANSI/NISO Z39.86-2002, which was approved March 6, 2002 (see appendix 3); digital books or machines, for any delivery system, must be able to process files based on this standard. Because development of the digital collection is independent of the medium to be employed in the delivery system, and with the digital talking-book standard in place, NLS has been developing its digital collection since FY 2002. NLS will produce all recorded book titles in digital format beginning in FY 2004, and has goals to produce 10,000 new titles in digital format by FY 2008, convert another 10,000 existing analog titles to digital format by FY 2008, and continue to produce an average of 2,000 titles per year during FY 2008 and in future years. The medium to be used for digital books is expected to be a high-density 128 MB flash memory cartridge, or card. A single card would be capable of holding the digital files for an average NLS book (approximately 12 hours), having been compressed using the AACPlus algorithm. The card would be physically larger than a credit card, but smaller than a cassette, and would be labeled in large print and braille. The present cost of such a card is approximately $25-$45 and will have to decline to approximately $10 to be economically feasible; however, NLS is confident that price reduction trends will continue and that this level will be reached by FY 2008 (see appendix 6).

NLS has determined that a Pareto's Law effect applies to book circulation in the free library program, i.e., the most popular 20 percent of titles constitute 80 percent of total circulation. Given this consideration–taken together with operational, technical, and economic characteristics of a flash memory book storage and distribution system and the traditional responsibilities of the parties who operate the program–NLS is proposing a "hybrid" business model for future operations to maximize the system's service effectiveness and economic efficiency. In this model, titles expected to be among the most popular 20 percent, hence constituting 80 percent of total circulation, would be mass-produced, allocated, and distributed to network libraries, and then stored in collections and loaned to patrons, much as cassettes are at present. The remaining 80 percent of titles, constituting 20 percent of total circulation, would be duplicated on demand by an NLS contractor operating a highly automated distribution center that would loan books to patrons nationwide. No book collection copies would be stored in the centers; rather, books would be stored on one or several mass-storage (multi-TB) servers located on-site and loaded on to cartridges at high speeds. Network libraries would provide reader advisor services for all titles, so there would be no contact between the storage centers and patrons; libraries would telecommunicate book orders as necessary to the center, which would confirm in the same manner both the issuance and return of books loaned to the libraries' patrons. The centers would reuse the cartridges many times; unneeded book copies in network libraries would be periodically weeded and allocated to other libraries in need of those titles, reused for mass-production of books, or reused for duplication-on-demand by the centers.

NLS expects to have 50,000 digital playback machines available for distribution by FY 2008. The plan is to have two types of machines, the predominant type intended for straight "linear" reading and the other with more-complex features. Many aspects of machine operations in the future system will remain unchanged, including distribution of machines from manufacturers to network libraries; allocation of production based upon readership; storage, lending, and control of machines by network libraries; management and procurement of repair parts by NLS; and the proportion of attrition associated with lost and stolen machines. Several aspects of machine operations will change, however, including lower disposal rates thanks to higher reliability (including better spill resistance); lower failure frequency and repair rates because of higher design reliability; lower repair costs because of better maintainability design; and relatively less reliance on volunteer repair and more on commercial repair.

Prior to distribution of the first digital talking books (DTBs), NLS will instruct network libraries

to remove from their collections, if they desire, their entire rigid disk (RD) collections, to be disposed of or transferred to the NLS multistate centers, which will meet residual RD circulation requirements. Space now used for RD storage will be available for digital book storage and other uses. Cassette books and machines will continue to be the backbone of the system through approximately FY 2007, but in the five years between FY 2008 and FY 2012, digital books and machines will effectively replace cassette books and machines as the primary technology employed in the system. At some point during this conversion period, it will become too expensive to mass produce cassette books in small quantities, and production will cease. Copies of cassette books will be weeded from the library collections periodically as popularity wanes. The disposition of the cassette machine inventory will be dictated by the course followed by cassette book collections and demand. The *modus operandi* to be employed for digital magazine storage and distribution is yet to be determined; a disposable flash memory-based magazine will probably not be economically feasible. Two alternatives under consideration are returnable magazines and a delayed digital conversion of the magazine title list. It is likely that magazines will be produced on disposable cassettes well beyond the end of the book and machine conversion period.

In section 3 of this document, the estimated major NLS-incurred costs of future book and machine operations for the hybrid business model are developed and compared with two other business models utilizing flash memory media and with the costs of current operations; these estimates and comparisons are shown in exhibit 3-1 of this document. The alternative business models considered for future operations are, first, one in which all digital book titles are mass-produced and distributed to network libraries, and, second, one in which centralized circulation is provided by NLS. The major functions of book and machine mass production are developed for both current and proposed operations, and the costs for the NLS book distribution center(s) are also developed for the proposed operations; the levels of demand for books and machines in the future system are assumed to be the same as for the current system. Assumed values for all factors influencing costs are provided. A total of $23,148,000 per year of NLS-incurred costs is estimated as the baseline average cost for audio books and machines for the current system; the hybrid model is estimated to require a $3,121,150 initial investment (amortized over 20 years) and $22,528,000 per year; the all-titles-mass-produced model requires no initial investment and $30,280,000 per year; and the all duplicated-on-demand model requires $15,606,000 initial investment (amortized over 20 years) and $38,524,000 per year. Hence the estimated costs for the hybrid model compare very favorably with the costs for current operations, while the all-titles-mass-produced model is approximately 30 percent higher, and the all duplicated-on-demand model is about 65 percent higher. It was determined that total NLS costs are very sensitive to the proportion of network circulation handled by the centers, the unit cost of distribution at the centers, and the unit price of flash memory, while they are not relatively sensitive to cartridge loss rate and book turnaround time, assuming that the known ranges for these variables are correct.

The estimated cost impact upon network libraries of the implementation of the hybrid model is shown in exhibit 3-2 of the document, based upon assumed changes in cost components and FY 2002 NLS Life Cycle Cost model baseline values. Estimated FY 2002 baseline network costs of approximately $61,328,000 would be reduced by approximately $9,173,000, or 15 percent, by the implementation of the hybrid model. More than half the total savings would be realized in facility and occupancy cost reductions because RD collections would be removed, recorded cassette (RC) collections would be weeded down, digital books and their containers would be physically smaller, only 20 percent of digital book titles would be stored in library collections, and random storage of collections would (possibly) be utilized. The balance of the savings are attributable to the assumption by NLS centers of 20 percent of the digital book distribution workload (that has been traditionally performed by network libraries) and to the higher reliability of digital books and machines relative to the current system. USPS-incurred costs are not considered in the analysis because the USPS is indifferent to the delivery system employed as long as materials transported though the mails are packaged, addressed, and identified in accordance with specified postal standards. Appendix 8 of this document presents a preliminary projection of long-term funding requests by NLS for implementation of the digital system. NLS intends to pay for modifications of the READS circulation system, but network libraries must pay for modifications of other information systems used that are necessary to support future

operations. If the unit price of circulation from the centers is significantly higher than $1 per copy, the possibility of network libraries reimbursing the centers may have to be explored.

There is acknowledged pressure at both federal and state levels to facilitate more efficient operations through the implementation of new technologies. This pressure is sometimes answered by "quick solutions" with the primary objective of reducing short-term operating costs. NLS has been asked why the implementation of digital systems is not proceeding more rapidly. The answer to this question is twofold: first, the transition is too complex to rush and requires careful planning and execution; second, the unit price of media in the flash memory-based system must decline. Therefore, the fundamental transition strategy is to await further price reductions and, in the interim, execute all other necessary planning and implementation steps.

Decisions made in the medium term do not preclude the implementation of other alternatives in the future as the fluid digital environment evolves and new or significantly altered technological options become available.

Appendix 9 of this document contains a Gantt chart of the initial transition plan to effect implementation of the proposed flash memory-based hybrid model system, which shows the major transition steps and their approximate timing. Some of the first steps have already been taken. The major conversion steps will occur beginning in FY 2008 and continue through FY 2012, and the last steps will continue beyond FY 2012. The major steps in chronological order of their commencement are: (1) development of digital book title master collection–conversion of 10,000 existing titles and production of 10,000 new titles by FY 2008; (2) user survey–assess program patron characteristics; (3) player transition study--determine the appropriate long-term phase-out strategy for RCs/Cassette Book Machines (CBMs) and phase-in of DTBs/digital talking book machines (DTBMs); (4) pilot test of Internet delivery, beginning with magazines–learn lessons for the future system; (5) distribution media and system study–evaluate alternative media and select the best for implementation; (6) DTB player and media design contract–single contract to develop complete and coherent digital book and machine system for selected medium; (7) DTB container design contract–design of the digital book mailing and storage container; (8) distribution system design and transition planning–evaluate alternative distribution systems and develop detailed operational specifications and cost estimates for the selected system; (9) RD phase-out–remove RD collections from network libraries, dispose of some, transfer others to multistate centers; (10) circulation systems redesign–modify existing library circulation information systems to support future operations; (11) circulation systems implementation–install, test and implement modified information systems; (12) distribution system implementation–commence operations of the future distribution system; (13) DTBM production–mass produce digital playback machines; (14) reduction of CBM inventory–reduce and phase out cassette book machines; (15) medium production–mass produce cartridges specially modified for program; (16) DTB container production–mass produce digital book storage and mailing containers; (17) DTB mass production–mass produce digital books; (18) RC mass production phase-out–reduce and phase out mass production of cassette books; (19) weeding of RC collection–reduce and phase-out cassette book collections in network libraries; and (20) weeding of DTB collection–weed digital books in library collections and transfer to other libraries or reuse for mass production or for duplication on demand.

Executive Council: Digital Audio Development Project

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A free national library program for persons who are unable to read or use standard printed materials as a result of temporary or permanent visual or physical limitations is operated by the National Library Service for the Blind and Physically Handicapped (NLS), Library of Congress which selects, produces, and distributes books and magazines in braille and recorded formats, and designs and manufactures special playback equipment for use with the audio materials. In fiscal year 2002, the readership totaled 693,151, of which 660,102 were audio users and 33,049 read braille. NLS manufactures approximately 42,000 cassette players annually and holds an inventory of 712,890 players, of which 513,253 are assigned to program users.

NLS produced 2,059 audio books and 627 braille books in fiscal year 2003, and circulated 45 recorded and 33 braille magazines to subscribers. The total collection of recorded and embossed books available to program users exceeds 310,000 titles.

NLS distributes the reading materials and playback machines to a nationwide network of 134 cooperating regional and local libraries, which in turn store and distribute the books and players to eligible borrowers. Circulation of audio and braille materials (books and magazines) totaled 23,074,033 in fiscal year 2002. The reading materials and playback equipment are sent to borrowers and returned to libraries through the United States Postal Service (USPS) using postage-free mail, the cost of which is covered by a congressional appropriation. Appendix 1 contains the enabling legislation for the operation of the free national library program, Public Law 89-522.

This document presents a preliminary strategic business plan for the implementation of digital systems for the free national library program. It is not a final plan, because there are still several very important "unknowns" at this writing which will dictate certain aspects of the implementation. These unknowns, however, will be addressed and answered in several comprehensive planning studies to be conducted in the near future; these will in turn set the specific course for the implementation.

Therefore, this business plan will be revised several times during the next few years as supporting future studies are completed and the best alternatives for system implementation are selected and developed. Nevertheless, this document of December 2003 constitutes the basis of a comprehensive strategic planning process to facilitate the conversion of the program to digital technology and is a part of the Library of Congress FY 2004 - FY 2008 Strategic Plan.

Current system and situation

Cassette book (RC) and cassette book machine (CBM) analog audio technology is the backbone of the current system. This technology has provided several service improvements relative to its predecessor technology, i.e., talking book/rigid disk (TB/RD) and talking book machine (TBM) technologies. RC and CBM technology have provided reliable and cost-efficient media for books and magazines since the 1970s.

However, RC and CBM technologies are now outdated in several respects and nearing the end of their useful life in the program. Because of technological advances of which they are aware, patrons have heightened expectations of service improvement.

Digital systems

NLS has begun to implement the use of digital audio technology as the backbone of the future system for the program. Improvements associated with digital technology will be realized by patrons of the program, the libraries that provide service to the patrons, and NLS. The program will continue to provide RCs and CBMs to patrons while the transition is under way, but digital talking book (DTB) and digital talking book machine (DTBM) technology will ultimately replace RC technology just as RC technology replaced TB/RD technology. The transition to use of the new technology by patrons is expected to begin in approximately four years and should require approximately five years to complete.

NLS has identified and documented the fundamental requirements of any future system based upon digital technology, regardless of the specific format and delivery characteristics of that technology. These requirements were developed by the Digital Long-Term Planning Group, which includes NLS and network staff,

Chief Officers of State Library Agencies (COSLA) members, and consumer advocacy representatives. "Digital Talking Books Program - Key Requirements and Assumptions" (appendix 2) is a comprehensive summary of the general requirements for any digital system to be implemented in the future.

Long-term outlook

NLS anticipates that, ultimately, most patrons of the program will download digital reading materials through a variety of broadband channels, i.e., several devices and/or high-speed transmission technologies that facilitate the rapid transfer of large quantities of data. Such channels might include digital subscriber line (DSL), cable modem (CM), wireless access, satellite access, fiber-to-the-home (FTTH) and power line broadband technologies, to list those channels currently available or under development. In such systems, reading materials will be downloaded to portable playback machines with memory capacity sufficient for the storage and accessing of multiple books. Such delivery systems will use a fundamentally different business model from that which is currently employed, and NLS envisions such a model and systems in the long-term plan.

However, there are currently several serious impediments to the implementation of the long-term plan.

- Many patrons do not have Internet access of any type, which would be required for the long-term plan, and for which patrons would have to pay an Internet Service Provider (ISP);

- For those patrons who have Internet access, it is almost always on very slow telephone lines that do not facilitate the high data-transmission rates required for the effective transfer of a DTB (approximately 128 MB, compressed). Only 18% of US residents had broadband access as of February 2003, and the percentage of program patrons with broadband access is probably well below that figure;

- Access to broadband channels is relatively expensive and would have to be paid for by patrons, sometimes in addition to their payments to the ISPs;

- Patrons would require additional equipment, other than DTBMs, in order to connect to and download from the Internet. Again, this expense would have to be borne by the patrons; and

- There is excessive complexity associated with the user interface, whereby the patron must first download a book from the provider (NLS or library) to a personal computer (PC), and then transfer the data from the PC to the DTBM. This process would be too complicated for many users.

NLS even considered using a cable channel to distribute reading materials. However, many patrons lack access to cable, and serious constraints exist *vis-a-vis* current cable technology and the cable industry, associated with the number of "head ends" required to hold the data that would be distributed to users of the channel. In order to provide national coverage, the delivery system would require that as many as 700 sites be loaded with the NLS book and magazine collection data, which would be prohibitively expensive. NLS met with cable industry representatives to discuss the possibilities, constraints, and impediments associated with effective implementation of such a system and concluded that it is not feasible, now or in the near future.

Therefore, NLS has decided that the implementation of the long-term plan must be postponed until technological advances make such a delivery system feasible from both technical and economic perspectives. This does not mean that NLS will not begin "secondary channel" delivery of reading materials through the Internet, but such delivery will not constitute the primary system implemented for the medium-term plan.

Alternative technologies considered for medium-term system

Given the above limitations associated with implementation of the long-term plan, the medium-term plan for the implementation of a digital system will require the mailing to patrons of a physical object that they will load and play in playback machines. In this regard, the basic business model for the medium-term plan shares some features with the current system. NLS has considered three types of digital media for the distribution system for the medium-term plan: (1) CD-ROM; (2) magnetic hard drive; and (3) flash memory.

CD-ROM-based system

The CD-ROM is a mature data storage medium that would use high-density memory on optical disks to hold reading materials. Books would be prerecorded on CDs, mailed to patrons in containers, and returned in the same manner. They would be played on CD players specially-modified for an enhanced user-interface and for better-than-consumer-average reliability.

There would be several advantages associated with the use of a CD-based system:

- Because the technology is mature, the unit price for memory is very low;
- It has more than adequate storage capacity for a book: a 700 MB CD could hold between 5-6 average titles (assuming a 128 MB book);
- It would adhere to the fundamental "one-object, one-book" library concept; a CD would represent one book (although it could hold more);
- It could be labeled in large print and braille;
- Its "reload response time" would be very short, i.e., reader advisory (RA) services provided by network libraries would be contemporaneous with book circulation to the patron, which is similar to the current system; and
- It would not require expensive data telecommunications lines or mass data storage resources at network libraries to support distribution, as would the magnetic hard drive-based system, although network libraries could duplicate on demand if they so decided.

However, the following disadvantages would be associated with the use of a CD-based system:

- The medium is easily rendered unusable by handling, especially by people with limited dexterity;
- The playback machines would have low reliability because they contain electro-mechanical parts built to fine tolerances and are very shock sensitive. The tracking mechanism is inherently fragile and easily susceptible to damage in the mail and by patron handling;
- The loading process either exposes sensitive internal mechanisms, requires the use of a fragile tray, or necessitates a complex electro-mechanical mechanism for inserting/ejecting the CD;
- The playback machines would have poor maintainability, some repairs being too complex for volunteer repairers to perform and relatively expensive for commercial repairers to perform;
- Battery requirements are higher, relative to flash memory, because the basic mechanism relies upon a continuously spinning disk; and
- It would require an item-level material handling distribution system, i.e., CDs would be retrieved from storage, issued, received, inspected, and put away, etc.

In a system where CDs were duplicated on demand and sent to patrons without expectation of return, the first (to some extent) and the last of the above disadvantages would disappear, but the others would remain. In addition, such a system could only be implemented reasonably in an environment where highly automated equipment and the technical staff to support it were present. Few network libraries could provide such an environment.

Magnetic hard-drive-based system

The magnetic hard drive is also a mature data storage medium. It would use a high-density internal magnetic hard disk to hold reading materials. Multiple book titles would be loaded onto playback machines at network libraries, and the loaded machines would be mailed to patrons in special mailing containers. Machines needing reloading of reading materials or repair would be returned by patrons to network libraries. The machines would have an enhanced user-interface and better-than-consumer-average reliability.

There would be several advantages associated with the use of a magnetic hard-drive-based system:

- It has media storage capacity capable of holding multiple books, potentially 150-300 DTBs per fully-

loaded machine (dependent upon drive capacity); and

- It would eliminate item-level material handling at the network libraries, i.e., books would not be stored, retrieved, issued, received, and put away, although machines would be retrieved, loaded, issued, received, and cleared. No book collections or book containers would be stored.

However, there would be the following disadvantages associated with the use of a magnetic hard-drive-based system:

- The media/machine combination would have relatively lower reliability for the intended application than would a flash-memory-based player. It would contain electro-mechanical parts with fine tolerances, and be shock sensitive. The hard drive would be susceptible to damage in the mail and by patrons, resulting in less reliable long-term performance of the unit;

- It would deviate from the fundamental "one-object, one-book" traditional library concept, i.e., the media would hold multiple books. This multitude of book titles would require extra steps in playback operation and would be too complex for many patrons;

- Its "reload response time" would be too long. RA services provided by network libraries would not be contemporaneous with book circulation to the patron, because machines would be returned by patrons and reloaded by libraries every one to two years (because of the 150-300 book capacity). This is too long a time span to stay abreast of bestsellers and other materials of immediate interest;

- Playback machines would have poor maintainability, repairs being too complex for volunteer repairers to perform, and relatively expensive for commercial repairers to perform;

- Despite the technology being mature, a high-reliability, miniaturized playback machine would be more expensive than a flash-memory-based player because of the added electro-mechanical components;

- Battery requirements are higher, relative to flash memory, because the basic mechanism relies upon a continuously spinning disk;

- Telecommunicating DTB data to network agencies in this manner may be too costly. If libraries rely upon telecommunication of DTB data (rather than local servers) to load machines, each operation would probably require multiple high-data- rate transmission lines (e.g., T-1 lines), which may prove to be too expensive; and

- It would be costly and complex for network libraries to purchase and operate local servers capable of providing local data mass storage and high data transfer rates to facilitate distribution in this manner. If libraries rely upon local servers with mass-storage capabilities and high data-transfer rates (rather than high-speed telecommunication lines), such servers would require a minimum of 6.4 TB of memory in order to hold a 50,000 title collection (in compressed format) and require skilled staff to operate and maintain them.

Flash-memory-based system

Flash memory is a middle-aged and evolving data storage media that would use high-density solid-state memory cartridges to hold reading materials. Books would be both prerecorded on memory cartridges and, depending upon the specifics of the operation implemented, recorded on demand, and mailed to patrons in containers and returned in the same manner. Books would be played on playback machines specially designed for flash memory.

There would be a number of advantages associated with the use of a flash-memory-based system:

- It has adequate media storage capacity for a book, in that most books would be contained on a single 128 MB plastic memory card/cartridge;

- The medium is lightweight and robust, with high reliability. It is long-lasting and reusable/rewriteable thousands of times with no quality degradation;

- It would adhere to the fundamental "one-object, one-book" basic library concept, i.e., most books could be held on a single memory card, with only the largest requiring more;

- It could be labeled in large print and braille;

- Its "reload response time" would be very short. RA services provided by network libraries would be contemporaneous with book circulation to the patron, which is similar to the current system;

- The playback machines would exhibit high reliability, because they would contain no electro-mechanical parts and hence be very shock resistant;

- The playback machines would exhibit good maintainability, because repairs would be simplified by the absence of electro-mechanical parts. Volunteers could do some, although not all, repairs;

- The playback machines would be lower-priced than those used for the two competing alternatives, because of the absence of fine-tolerance electro-mechanical parts;

- This system would not require expensive data telecommunications lines and/or mass data storage resources at network libraries to support distribution, as would the magnetic hard-drive-based system, although network libraries could duplicate on demand if they so decided; and

- Battery requirements would be low compared to both the CD-based and magnetic hard-drive-based systems, because the basic mechanism does not rely upon a continuously spinning disk.

However, there would be the following disadvantages associated with the use of a flash-memory-based system:

- Because the technology is not mature but evolving, the wholesale unit price for the media is currently relatively high. The October, 2003 wholesale unit price was approximately $25-$45 per 128 MB memory card (which would hold one book). However, it is expected that the wholesale unit price will probably drop to $10 or less per 128 MB memory card by 2008, according to industry representatives from SanDisk, Sanyo, Toshiba, and Micron; and

- It would require an item-level material handling distribution system. Prerecorded flash memory cartridges would be retrieved from storage, issued, received, and put away, but inspection would not be required, as for the CD-based system, and the option for limited duplication on demand at network libraries is facilitated.

Medium-term plan

Based upon an evaluation of all the characteristics of the three systems discussed above, NLS intends to implement a flash-memory-based DTB and DTBM system for the medium term. This decision is not cast in concrete; Section 4 of this document, the Transition Plan, cites several future studies that will be conducted to evaluate alternative routes that the medium-term system could follow. However, based upon what is currently known, it appears that the flash-memory-based system is the best alternative for implementation after the wholesale unit price of 128 MB cartridges declines to a level which makes it economically feasible to begin mass production of books.

NLS envisions the advantages cited below, relative to the present RC/CBM-based system, that would be associated with the implementation of a flash-memory-based system:

- The media have high audio reproduction quality, which will provide better audio quality for patrons in playback;

- The media have large storage densities and capacities, which will provide better portability by patrons, require that fewer items per copy be tracked by patrons, eliminate the requirements for patrons to turn the medium over and flip a switch to access the other side, and require less storage space for collections at network libraries;

- The media have a long life, and can be reused many times with high-quality audio reproduction;

- The playback devices will have smaller physical size and weight, enabling better portability for patrons, and requiring less storage space in network libraries;

- The playback devices will have higher reliability, resulting in fewer malfunctions, and fewer repairs by network agencies and NLS contractors;

- The playback devices will have better maintainability, requiring simpler repairs by network agencies, volunteers and NLS contractors, and requiring less repair-parts storage space and lower repair parts expenditures; and

- The playback devices will be less expensive, enabling the savings to be redirected to other facets of the program's operation.

Decisions made in the medium term do not preclude the implementation of other alternatives in the future as the fluid digital environment evolves and new or significantly altered technological options become available.

Preliminary plans for future operations

As mentioned in the previous section, there are several important "unknowns" associated with the implementation of digital systems that will be addressed in and answered by several comprehensive studies planned over the next three years. These studies will consider and evaluate several feasible alternatives for implementation of a digital system, and will select and develop those alternatives that are best, all things considered. Therefore, some aspects of the future system described in this section cannot be specified with great precision, nor can it be assumed with complete certainty that their eventual implementation will be in fact accomplished.

Nevertheless, this section describes the operations of the digital system for the medium-term plan as they are likely to develop. For this discussion, a "steady-state operation" is assumed, in which the conversion to the digital system is complete, DTBs and DTBMs are the primary technology employed by the program (regardless of whether, and to what degree, RC and CBM technology are supported after the conversion), and all patrons have DTBMs. The Transition Plan in section 4 of this document addresses the steps that must be performed prior to and during the conversion period.

Digital talking book standard

The foundation of any future system using digital reading materials will be the established standard, or specification, for DTBs. Any and all DTBs, regardless of the particular media and delivery methods used, must be structured and contain files in compliance with the standard. Furthermore, any DTBMs designed and built must be able to process files using this standard.

Development of the standard was initiated and managed by NLS under the umbrella of the National Information Standards Organization (NISO). The standard was approved March 6, 2002, by the American National Standards Institutes (ANSI). It is formally known as ANSI/NISO Z39.86-2002, "Specifications for the Digital Talking Book," and is also referred to as "DAISY 3," "NISO DTB standard," and "Z39.86." Appendix 3 contains the introductory pages and the overview section of this specification.

DTB collections

Because the DTB standard has already been established, collection development can proceed. Because the development of digital title masters is neither media- nor delivery method-dependent, NLS has already started building the DTB collection. This collection development is exclusively for digital title masters, not mass-produced copies, and this will remain the case for several years. The mass production of flash-memory-based copies must await further price reductions, probably until FY 2007 or FY 2008, in order to become economically feasible.

NLS has set an objective of 20,000 DTBs ready for distribution by FY 2008. These will come from two sources: (1) titles produced from FY 2002 - FY 2008 directly in digital format; and (2) other titles produced prior to FY 2004 which will be converted to digital format from an analog format. Appendix 4 contains a bar chart depicting the planned development of the DTB title master collection for the period FY 2004 - FY 2007 from both of these sources.

Approximately 10,000 new titles will be produced in digital format during the FY 2004 - FY 2008 period (i.e., roughly 2,000 titles per year for five years). As of FY 2004, all book titles are produced in digital format and will continue to be. During FY 2002, 10% of titles were produced in digital format, increasing to 50% in FY 2003.

Approximately 10,000 existing titles in analog format, all of which were produced prior to FY 2004, will undergo analog-to-digital conversions. These titles constitute a diverse cross-section of the entire collection produced in analog format, and are not simply the most popular titles. Appendix 5 lists the first 1,000 titles selected for conversion. During the four-year period from FY 2004 - FY 2007, 2,000 - 3,000 titles per year will be converted from analog to digital format.

Beyond FY 2008, NLS expects to produce approximately 2,000 new titles annually in digital format. While NLS also intends to convert additional existing analog titles to digital format beyond the 10,000 titles now targeted for conversion, the extent of additional conversions is currently unknown. It is possible that additional existing analog titles will be converted to

digital format on an "as-needed, title-by-title" basis as program-wide demand dictates. It is also possible that ranges of existing titles may be converted.

Medium

The medium to be used for the DTB would be a high-density solid-state flash memory card (or cartridge) containing the data files for the audio book. The card would be played on a DTBM designed specifically for that purpose.

The average NLS book is approximately 12 hours long and consists of approximately 3.8 GB of data when created as a digital master in .wav format. A data compression algorithm known as AACplus would be used to compress the 3.8 GB file to a 128 MB file in order to maximize data storage capacity on a card. This compression technique results in good quality audio reproduction at a data retrieval rate of 24 Kbps.

A high-density 128 MB capacity solid-state memory chip would be used on a single memory card. Therefore, a single card would be capable of holding an NLS book of average length. An estimated 75% of all titles in the NLS book collection would fit on a single memory card. The card would be physically larger than a credit card, but smaller than a cassette.

NLS cost estimates for operation of a flash memory system are based upon an eventual wholesale unit price of approximately $10 per 128 MB memory card; it is, of course, desirable that this unit price decline even further. Based upon information provided by industry representatives and trade publications, it is estimated that the $10 per 128 MB card will be realized by FY 2008. The current price for such a card ranges from $25-$45; however, 10 years ago, in 1993, the wholesale unit price for such capability was $12,000-$15,000. Appendix 6 depicts actual and estimated prices for flash memory for the time period 1997-2008. There may, however, be a minimum unit price level that is asymptotically approached, e.g., $6-$8, as high-density memory chip prices decline even further, because the card also contains other components such as the case and connector whose prices will exhibit little or no decline over the same period.

DTBs that are mass produced may be labeled in braille, large print, and bar-code. DTBs that are produced on demand will be labeled with large print and bar-code, but may or may not be labeled in braille; only 5% of program patrons read braille, and this factor must be weighed against the additional cost of producing the label in braille in the case of on-demand production.

Book storage and distribution

NLS has determined that a phenomenon which occurs in a variety of operations, in multiple industries, also occurs in book circulation in the free national library program. This phenomenon is described by a rule-of-thumb commonly known as "Pareto's Law," or the "80/20" rule. In general, this law states that for a given population of entities associated with a given activity, a distinct minority of the population accounts for a distinct majority of the activity. In most instances, this lop-sided distribution is skewed such that the most active 20% of entities constitute 80%, or approximately 80%, of the total activity. NLS has indeed found that approximately 20% of the recorded book titles account for approximately 80% of the total circulation in the free national library program.

A careful consideration of this characteristic of book circulation in the program in tandem with operational, technical, and economic characteristics of a flash memory-based book storage and distribution system, has led to the conclusion that NLS must leverage such characteristics to maximize service effectiveness and economic efficiency of the future system. This consideration has taken into account the traditional roles and responsibilities of NLS and network agencies in the operation of the program and the estimated component costs of the system as a whole.

NLS believes that the best alternative for implementation of a flash memory-based book storage and distribution system–taking into account all that is presently known–is a "hybrid" operations model. The hybrid model attempts to leverage all relevant factors of the system in order to maximize both service effectiveness and cost efficiency.

Hybrid model - high-circulation titles

High-circulation (or high-velocity) book titles will constitute approximately 20% of existing and future titles. NLS intends to mass-produce DTB copies of these titles and send them to network libraries for storage and circulation in a manner similar to that currently employed for RCs. NLS does not want network libraries in the mass-duplication business, i.e.,

mass-producing copies of DTBs themselves; because of both technical and economic constraints, most network libraries would be unable or unwilling to assume this role. However, this does not preclude production and duplication of book and periodical titles outside of the NLS collection, or duplication of extra copies of books, as is done with cassettes today.

Mass production. Approximately 1,100 DTB copies would be mass-produced for these highest-circulation titles, i.e., produced in the same quantities as the highest-circulation RC titles at present. The copies would then be automatically allocated to network libraries through a copy-allotment system using network library input, also as at present. The specifics of this copy-allotment system are to be determined with regard to the flexibility, if any, of the specific titles that a given network library will circulate; there is the possibility that something other than a "one title group fits all" policy may be implemented, but it may turn out that such flexibility is not feasible.

Production allocation. Allocated copies of mass-produced DTBs would be shipped from the manufacturer to network libraries in appropriate mailing/storage containers. All DTB copies would have a combination large print and braille label, affixed by the manufacturer in the mass-production process.

Collection storage. DTBs would be stored (probably in their mailing containers) in book ranges in the network libraries configured for the specific geometry of the DTBs and their containers. Copies would be stored and retrieved using either a fixed, or preferably, random storage location scheme supported by bar-coded shelf locations, bar-coded book copies and hand-held RF bar-code scanners. The storage area required in network libraries will be greatly reduced relative to storage requirements for RDs and RCs, primarily because only 20%, not 100%, of the DTB book collection will be stored therein, and because the media and containers will be smaller. Furthermore, these titles are the "fast-movers" and most copies will be checked out to patrons.

Circulation. The network libraries would distribute these high-circulation titles to patrons, the total circulation of which would constitute approximately 80% of total circulation to their patrons; the remaining 20% would be handled by NLS as described below. Network libraries have traditionally handled all circulation of books in the program, except for circulation of those titles provided by NLS multistate centers (MSC). This *modus operandi* must continue in the future, with only moderate modification, since it is economically feasible for NLS to provide only a small portion of the total circulation, given that it provides all books, magazines, machines and repair parts for the program.

Patron contact. Patrons would return copies of these titles to network libraries after having read them. Replacement of lost copies, if required, would be the responsibility of the libraries. Network libraries would provide reader advisory services for these titles, and perform any follow-up required for overdue books.

Weeding/reuse of copies. Lastly, network libraries would perform periodic weeding of the DTB collection that they manage, and send the excess cartridges to NLS for reuse. Weeding would be performed by the network libraries as demand for titles wanes, even for bestsellers. The unneeded cartridges would then be reused by NLS either for mass-production of new titles, or in the NLS circulation centers as described below.

Hybrid model - low-circulation titles distribution and storage

Low-circulation (or low-velocity) book titles would constitute approximately 80% of existing and future titles, but only 20% of total network circulation. NLS intends to duplicate copies of these titles on demand in NLS contractor-operated distribution centers and distribute them directly to patrons of the program nationwide.

The logic for this *modus operandi* is that: (1) network libraries would not have to store copies of titles for 80% of the collection, offering significant reductions in required facility storage space and collection management costs; and (2) although NLS would assume a greater role in circulation than is currently the case, with a commensurately higher associated cost, it would partially or totally offset these increased operations costs with reduced mass-production costs given both the technical and economic characteristics of a flash memory-based system. A cost analysis presented in section 3 of this document demonstrates the superiority of this hybrid business model to both a model in which all titles are mass-produced and to another model in

which NLS provides all circulation on demand.

The plan is for NLS to house 80% (or possibly 100%, simply to have a complete collection and perhaps to facilitate a flexible arrangement with network libraries concerning which titles are circulated by which party) of DTB title masters in compressed format on a mass-storage (multi-TB) server device in a single contractor-operated distribution center (or possibly two). The contractor that operates the center(s) could be a manufacturer of DTBs (because of similar business resources and abilities), but not necessarily.

Network libraries would continue to provide all reader advisory services to their patrons for all book titles, including the 80% of titles managed by the NLS circulation center. Libraries would send orders (whether originating from patrons as requests for specific titles, or titles generated from a library's profile-select system) for any NLS-managed DTB titles on line to the NLS center, who would circulate the books to the patrons. The NLS center would communicate back to a network library when a copy of a requested title is sent to a patron. Network libraries would be responsible for any follow-up necessary for overdue books.

The circulation provided by the center would constitute approximately 20% of total network circulation, but could conceivably be lower. The operation would probably be highly automated in order to perform the necessary work at low unit cost, which would be necessary in order to make this distribution method economically feasible. A relatively small facility space would be required for such an operation, as explained below.

Beginning with new blank memory cartridges or erased cartridges returned by patrons, the center would load requested book titles onto DTB cards on an on-demand basis from the mass-storage server containing the DTB title collection in compressed format; there would be no collection of copies of DTBs whatsoever in the centers. After loading the data from the server onto a card, the card would be labeled with large print and bar-coded; whether these would be labeled with braille as well will be determined in a distribution study that is planned. Given knowledge of a patron's braille interest, the system could produce braille labels only for those who desire them. The loaded and labeled card would then be inserted into a DTB mailing container and sent to the patron, and the appropriate network library notified.

After reading the DTBs loaned from the NLS center, patrons would return the copies to the center; the center would then send an acknowledgment to the patron's network library that the book had been returned. The memory cards would then probably be erased/cleared and then reloaded for subsequent circulation. In either instance, a given cartridge can be reused thousands of times by the center with no degradation to audio quality. Although network libraries would be responsible for follow-up of overdue books loaned from the center to their patrons, any replacement of lost cartridges, as required by the center, would be the responsibility of NLS.

Digital talking book machines (DTBMs)

NLS intends to have 50,000 DTBMs available and distributed to patrons by FY 2008, which will constitute the initial inventory of the new equipment for the new system. The current plan is to produce two types of players, most of which will be basic "straight linear reading" models, but some of which will have more complex features.

Most major aspects of playback machine operations will remain fundamentally unchanged with the implementation of DTBMs in the future system. Distribution of new DTBM production will be made directly from manufacturers' sites to network libraries via the USPS. Allocations to network libraries will be made based upon recorded book readership. Libraries will loan machines to patrons, who will use them to play reading materials, and who will return them to the loaning library when defective or no longer needed. NLS will determine the machine parts necessary for the performance of ongoing repairs and procure, store, and distribute them to locations where repairs are performed. The attrition associated with lost, stolen, or location unknown (LSU) DTBMs, as a proportion of assigned machine inventory, will probably be approximately the same as it is in the current system.

Four aspects of future playback machine operations, however, will probably be significantly different from current operations. The damaged beyond repair (DBR) rate for DTBMs, as a proportion of assigned machine inventory, will be lower than that for CBMs because of the higher reliability inherent in the fundamental design of the machine (i.e., no electro-mechanical components). Failure frequency, and hence repair rates, as a proportion of assigned machine inventory, will be lower than for CBMs due to a higher reliability design.

Repair costs will be lower, on a per machine repaired basis, than in the present system because the DTBM will not contain multiple electromechanical parts. Finally, there will probably be relatively less reliance upon volunteer machine repair support and relatively more reliance upon commercial repair support than at present; this does not preclude volunteers performing certain types of repairs on DTBMs.

Non-digital books and machines

As stated in the beginning of this section, the discussion of proposed future operations based upon flash memory technology assumes a steady-state operation, after the conversion of technologies is completed and the digital system has become the primary delivery channel for reading materials in the program. Network libraries currently store and distribute books from two other media collections–RD and RC.

NLS intends to instruct network libraries to remove from their collections, if they so desire, their entire RD collections prior to the distribution of the first DTB copies. RD copies from these collections will be sent to NLS for final disposition (some to MSCs, some to Landover, Maryland, for disposal). This will make available for DTB storage or other uses facility space now used for RD storage. From that juncture, MSCs will handle all circulation of RD titles.

From the present through FY 2007, RCs and CBMs will continue to be the backbone of the system. Operations during this four-year period will continue generally as they have for the past several years. Beginning in FY 2008, and continuing for approximately five years, DTBs and DTBMs will gradually replace RCs and CBMs as the primary delivery system for the program. Mass-production quantities of DTBs will gradually be increased, and those for RCs gradually reduced. Economic necessity may dictate that not all titles continue to be mass-produced in RC format, but rather approximately 25% of what are anticipated to be the most popular titles. At some point before the end of this conversion period, probably by FY 2011, it will no longer be economically feasible to produce new titles on RC because the number of copies per title required will fall so low that the per copy cost will become prohibitively expensive. At that juncture, new title production on RC will cease. As RCs are used less and less, libraries will weed down the number of copies per title on RC, and probably remove all RC copies of any titles later produced on DTB (10,000 at a minimum).

The disposition of the CBM inventories will be driven by the evolutionary course that RC collections and circulation follow. Any patrons who want to keep CBMs after the conversion to digital is complete may be able to, given the size of the current and projected CBM inventories, and the projected DTBM inventories. However, the specifics of this conversion and residual system require further analysis which will be addressed in a machine transition study.

Magazines

NLS currently provides direct circulation of magazines on cassette to patrons of the free library program, which is fundamentally different from the delivery mode used to provide books. For the medium-term plan, NLS will continue to do the same with magazines after the conversion to digital media for books.

The current media for magazine distribution are disposable (one-way) cassettes. However, flash memory cards would be too expensive, even after having reached the point whereby the wholesale unit price is low enough for book mass production and mass duplication-on-demand, to be used on a throwaway basis. While it is possible that the unit price of flash memory may eventually decline to a level whereby a throwaway magazine would be economically feasible, the assumption for the future system is that it would not. Therefore, another approach must be found.

Two approaches are being initially considered. The first involves treating flash memory-based magazines like books, i.e., patrons would return them rather than disposing of them after use. The returned cartridges would then be reused (for magazines, mass-produced DTBs, or duplicated-on-demand DTBs).

The second approach takes into account the fact that only approximately 10% of recorded book patrons nationwide subscribe to any magazines (whether one or more). A feasible alternative may therefore be, until and unless the unit price of flash memory declines enough to facilitate a throwaway magazine, to continue providing magazines on throwaway cassettes and to continue providing CBM support to this 10% of patrons. This delayed-conversion approach was used in the past, when flexible disk (FD) magazines continued in use long after RCs had replaced RDs as the primary book delivery technology.

Estimation of future costs

As mentioned in the previous sections, there are several important "unknowns" associated with the implementation of a digital system that will be addressed and answered in several comprehensive studies which are planned to be conducted over the next three years. In addition to the consideration and evaluation of feasible alternatives for implementation of a digital system and the selection of the best alternatives, these studies will also develop detailed cost estimates for the implementation of the selected alternatives. They will use the NLS Life-Cycle Cost (LCC) model as a planning tool for assessing the system-wide impacts of implementation for any of the alternatives considered; the data elements and FY 2002 baseline values used in the LCC model are shown in appendix 7. Furthermore, some cost estimates will be refined as time passes and market forces determine the future costs for certain resources required for system implementation. Therefore, some cost estimates for the future system described in this section cannot currently be specified with great precision.

Nevertheless, in this section we describe and estimate the major component costs of the proposed future operations hybrid business model as described in section 2 of this document, knowing what we know now. The costs for operation of the hybrid model are also compared to two other alternative business models, and to the current RC/CBM-based system. As in the description of the proposed operations in section 2, "steady-state operation" is assumed here in which the conversion to the digital system is complete, DTBs and DTBMs are the primary technology employed by the program (regardless of whether, and to what degree, RC and CBM technologies are supported after the conversion), and all patrons have DTBMs. The costs associated with magazine production and distribution are not addressed in this analysis.

NLS costs

Exhibit 3-1 shows the major costs currently incurred by NLS for recorded book operations, and those estimated for three alternative business models for future operations. The assumptions and estimates associated with these major cost components are discussed below, first for current operations and then for future operations.

NLS current operations

The major costs associated with current NLS recorded book operations are shown in the bottom of Exhibit 3-1 and described below.

Current Book production

Recorded titles produced annually - About 2,000 book titles are currently produced annually in recorded audio format. Masters are produced in a digital format and then converted to analog format for RC production.

Average cost of production per master - The current average production cost of a book title master is $2,662.

Annual cost of master production - The total current annual cost of producing book title masters is approximately $5,324,000.

Average RC copies per title - The average current number of RC copies produced per title is 968. Very few (approximately 10) of the most popular titles are produced in 1,500 copies; popular (approximately 20%) titles are produced in 1,107 copies; and the majority of titles are produced in 880 copies.

Average duplication cost per RC copy - The average current duplication cost per RC copy, which includes all materials, labor and capital equipment charges, is $2.75 per copy. An average book title requires 2.3 cassettes.

Annual cost of RC mass duplication - The total current annual cost of mass duplication of RCs is approximately $5,324,000. It is purely coincidental, based upon current market prices, that the mastering and duplication costs are virtually equal; the two components of work are contracted separately.

Annual production costs for RCs - The total current annual production costs for cassette books are approximately $10,648,000.

Exhibit 3-1: NLS Audio Book and Machine Costs - Three Alternative Future Systems and Current System

ALTERNATIVE BUSINESS MODELS	All Mass Produced	All Duplicated on Demand	Hybrid Model
Distribution Center(s) Operations			
Annual Network Book Circulation	19,000,000	19,000,000	19,000,000
Proportion of Circulation Handled by Center(s)	0%	100%	20%
Annual Circulation Handled by Center(s)	0	19,000,000	3,800,000
Unit Price to Dupl.-On-Demand and Circ. (Sans Materials)	$1.00	$1.00	$1.00
Annual Cost for Duplication and Circulation at Center(s)	$0	$19,000,000	$3,800,000
Loss Rate (As Percent of Circulation)	3%	3%	3%
Annual Lost Cartridges	0	570,000	114,000
Wholesale Unit Price of 128 MB Flash Memory Cartridge	$10	$10	$10
Annual Cost for Replacement of Lost Cartridges	$0	$5,700,000	$1,140,000
Annual Circulation Handled by Center(s)	0	19,000,000	3,800,000
Average Turnaround Time (Days)	30	30	30
Average Annual Circulations per Cartridge	12.2	12.2	12.2
Inventory of Cartridges Required for Operations	0	1,560,575	312,115
Initial Investment in Cartridges Required for Operations	$0	$15,605,749	$3,121,150
Estimated Initial Investment	$0	$15,605,749	$3,121,150
Estimated Annual Operation Cost	$0	$24,700,000	$4,940,000
Book Production			
Annual Cost of Master Production	$5,324,000	$5,324,000	$5,324,000
Proportion of Titles Mass-Produced on DTB	100%	0%	20%
DTB Titles Mass-Produced Annually	2,000	0	400
DTB Copies per Title	968	968	1,107
DTB Copies Mass-Produced Annually	1,936,000	0	442,800
DTB Materials Cost per Copy	$10.00	$10.00	$10.00
DTB Mass-Duplication Cost per Copy	$1.00	$1.00	$1.00
Annual Cost of DTB Copy Mass-Duplication	$21,296,000	$0	$4,870,800
Total Annual Production Costs for DTBs	$26,620,000	$5,324,000	$10,194,800
Proportion of DTB Cartridges Later Reused	25%	25%	25%
Cost Reduction Due to Reuse of DTB Cartridges	$4,840,000	$0	$1,107,000
Net Annual Production Costs for DTBs	$21,780,000	$5,324,000	$9,087,800

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Exhibit 3-1 (continued)

ALTERNATIVE BUSINESS MODELS (continued)	All Mass Produced	All Duplicated on Demand	Hybrid Model
Playback Machines			
Annual Average Machines Produced	35,000	35,000	35,000
Machine Unit Price	$200	$200	$200
Annual Cost for Machine Production	$7,000,000	$7,000,000	$7,000,000
Annual Parts and Batteries Cost	$1,000,000	$1,000,000	$1,000,000
Annual Commercial Repair Costs (Labor-Only)	$500,000	$500,000	$500,000
Total Annual Playback Machine Costs	$8,500,000	$8,500,000	$8,500,000
Total Costs for Future Operations			
Initial Investment Costs	$0	$15,605,749	$3,121,150
Continuing Annual Audio Costs (Books & Machines)	$30,280,000	$38,524,000	$22,527,800
CURRENT OPERATIONS			
Book Production			
Recorded Titles Produced Annually			2,000
Average Cost of Production per Master			$2,662
Annual Cost of Master Production			$5,324,000
Average RC Copies per Title			968
Average Duplication Cost per RC Copy			$2.75
Annual Cost of RC Mass-Duplication			$5,324,000
Annual Production Costs for RCs			$10,648,000
Playback Machines			
Annual Average Machines Produced			40,000
Machine Unit Price			$250
Annual Cost for Machine Production			$10,000,000
Annual Parts and Batteries Cost			$2,000,000
Annual Commercial Repair Costs (Labor-Only)			$500,000
Total Annual Playback Machine Costs			$12,500,000
Total Annual Audio Costs (Books and Machines) for Current Operations			**$23,148,000**

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Current playback machine costs

Annual average machines produced - While annual CBM production has averaged close to 50,000 machines during the past several years, a value of 40,000 is used for this comparison and analysis. Assuming an essentially flat program-wide readership growth trend (which has been the case for the past several years) and a program-wide repair capacity that just manages to provide annual repair requirements and keep in-repair inventories from growing or shrinking (true in some recent years, not in others), a 40,000 machine per year production quantity just manages to approximately compensate for total system-wide annual machine attrition due to both LSU and DBR machines.

Machine unit price - The current wholesale unit price for the C-1 CBM is approximately $250, the exact price of which is dependent upon the annual quantity purchased with associated quantity discounts.

Annual cost for machine production - The total current annual production costs for cassette playback machines are approximately $10,000,000, based on the annual production of 40,000 machines.

Annual parts and batteries cost - The current annual costs for CBM repair parts are approximately $2,000,000, of which about $1,500,000 is for repair parts other than batteries, and about $500,000 is for batteries.

Annual commercial repair costs (labor only) - The current annual costs for commercial CBM repairs, performed by two contractors, are approximately $500,000, which is for labor and overhead only; NLS supplies all parts for these repairs.

Total annual playback machine costs - The current annual costs associated with cassette playback machines are approximately $12,500,000.

Total annual costs for current operations

The major annual costs incurred by NLS for current RC and CBM operations are approximately $23,148,000. This value represents a baseline against which the total costs of any alternative future operations should be compared.

NLS future operations

The major costs estimated for the operation of three alternative business models for future NLS recorded book operations are shown in the top of exhibit 3-1 and described below. In the first model, NLS mass-produces all DTB titles and allocates them to network libraries; and network libraries store and distribute them. In the second model, NLS provides all circulation from one or several distribution centers on a duplication-on-demand basis, and no copies of DTB titles are mass-produced. The third is the hybrid model, in which NLS mass-produces and allocates copies of the most popular 20% of titles (constituting 80% of total circulation) to network libraries, which then store and distribute them; NLS provides duplication-on-demand circulation services from one or more distribution centers for the remaining 80% of titles (constituting 20% of total circulation).

Distribution center(s) operations

Annual network book circulation - FY 2002 total network RC circulation is assumed, which is approximately 19,000,000 copies per year and has been relatively uniform for the past several years. This includes circulation of RCs to all individuals and institutions by network libraries and MSCs, but excludes magazine circulation.

Proportion of circulation handled by center(s) - In the model wherein all DTBs are mass-produced, there would be no center(s). In the all-duplication-on-demand model, all circulation is handled by the center(s). In the hybrid model, a strict Pareto's Law assumption of 20% is used for the center(s).

Annual circulation handled by center(s) - In the model wherein all DTBs are mass-produced, there would be no circulation handled by the center(s). In the all-duplication-on-demand model, the entire 19,000,000 copies per year circulation would be handled by the center(s). In the hybrid model, 3,800,000 copies per year would be circulated by the center(s).

Unit price to duplicate-on-demand and circulate (sans materials) - A value of $1.00 per copy duplicated-on-demand and circulated is used, which does not apply to the mass-produce-all scenario. This value

is based upon an estimate from a knowledgeable NLS contractor, represents the current cost of duplicating a single cassette, and is also the price for which a large regional library in the network has recently offered to circulate RCs for other network libraries.

Annual cost for duplication and circulation at center(s) - In the model wherein all DTBs are mass-produced, there would be no costs incurred for circulation handled by the center(s). In the all-duplication-on-demand model, the costs for circulation handled by the center(s) would be approximately $19,000,000 annually. In the hybrid model, the costs for circulation handled by the center(s) would be approximately $3,800,000 annually.

Loss rate (as percent of circulation) - Based upon data collected from several network regional libraries, the loss rate for books ranges from about 1%-5% on the basis of books circulated. A system-wide rate of 3% is assumed.

Annual lost cartridges - In the model wherein all DTBs are mass-produced, there would be no cartridges lost (or required) by the center(s). In the all-duplication-on-demand model, about 570,000 cartridges per year would be lost and require replacement by the center(s). In the hybrid model, about 114,000 cartridges per year would be lost and require replacement by the center(s).

Wholesale unit price of 128 MB flash memory cartridge - A value of $10.00 is assumed, which applies to all three business models.

Annual cost for replacement of lost cartridges - In the model wherein all DTBs are mass-produced, there would be no center(s) and hence no concern about lost cartridges there. In the all-duplication-on-demand model, the costs for lost cartridges requiring replacement by the center(s) would be approximately $5,700,000 annually. In the hybrid model, the costs for lost cartridges requiring replacement by the center(s) would be approximately $1,140,000 annually.

Average turnaround time (days) - Based upon data collected from several network regional libraries, the average turnaround time for book circulation varies from about 14 to 40 days. A system-wide rate of 30 days average book-circulation turnaround time is assumed.

Average annual circulations per cartridge - Based upon the assumed system-wide average book turnaround time of 30 days, the average cartridge will circulate 12.2 times per year.

Inventory of cartridges required for operations - In the model wherein all DTBs are mass-produced, there would be no inventory of cartridges required because there would be no center(s). In the all-duplication-on-demand model, a working inventory of approximately 1,560,575 cartridges would be required by the center(s). In the hybrid model, a working inventory of approximately 312,115 cartridges would be required by the center(s).

Initial investment in cartridges required for operations - Based upon the working inventory of cartridges required for the center(s)' operation and the assumed price for flash memory cartridges, the all-duplication-on-demand and hybrid models would require initial investments of $15,605,749 and $3,121,150, respectively. These costs could probably be amortized over a 20-year period (the specification for cartridges require a minimum of 250 rewrite cycles which, at 12.2 rewrites per year, equates to 20.5 years). This initial investment does not apply to the all-mass-produced model; cartridge costs for that model are included under book production.

Total distribution center operations costs - In the model wherein all DTBs are mass-produced, there would be no center(s) and hence no associated costs. In the all-duplication-on-demand model, the initial investment required would be $15,605,749 with annual costs of $24,700,000. In the hybrid model, the initial investment required would be $3,121,150 with annual costs of $4,940,000.

Future book production

Annual cost of master production - The annual cost to produce masters is estimated to be $5,324,000, and applies to all three future business models. The current process would not change in the future system. Approximately 2,000 titles would be produced as digital masters at an average cost of $2,662 per title.

Proportion of titles mass-produced on DTB - In the

model wherein all DTBs are mass-produced, all titles would be mass-produced. In the all-duplication-on-demand model, no titles would be mass-produced. In the hybrid model, a strict Pareto's Law assumption of the most active 20% of total titles is used.

DTB titles mass-produced annually - In the model wherein all DTBs are mass-produced, 2,000 titles would be mass-produced annually. In the all-duplication-on-demand model, no titles would be mass-produced. In the hybrid model, 400 titles would be mass-produced annually. These estimates assume that 2,000 new recorded book titles will be developed by NLS annually, which is the current level of activity.

DTB copies per title - In the model wherein all DTBs are mass-produced, an average of 968 copies per title would be mass-produced, which is the average number of RC copies per title currently produced (1,500 copies per title for the 10 most popular titles, 1,107 for the expected most popular 20% of titles, and 880 for about 80% of titles). In the all-duplication-on-demand model, no copies of titles would be mass-produced. In the hybrid model, 1,107 copies per title would be mass-produced, since these would consist of the most popular 20% of titles.

DTB copies mass-produced annually - Approximately 1,936,000 DTB copies would be produced annually in the model wherein all titles are mass-produced, and approximately 442,800 copies per year for the hybrid model. No DTB copies would be mass-produced using the all-duplicated-on-demand model.

DTB materials cost per copy - This is the wholesale unit price of a 128 MB flash memory cartridge to be used in DTB mass production. It is assumed to be $10.00, and applies to the all-mass-produced and hybrid models. It does not apply to the all-duplicated-on-demand model because no mass-production would take place.

DTB mass-duplication cost per copy - This is the unit price of DTB mass production exclusive of materials, i.e., including labor, equipment, and overhead. It is assumed to be $1.00, and applies to the all-mass-produced and hybrid models. It does not apply to the all-duplicated-on-demand model because no mass production would take place.

Annual cost of DTB copy mass duplication - The total cost of DTB copy mass duplication for the all-mass-produced model is $21,296,000, while that for the hybrid model is $4,870,800. It does not apply to the all-duplicated-on-demand model because no mass production would take place.

Total annual production costs for DTBs - This is the sum of master production and mass-duplication costs for DTBs. It is estimated to be $26,620,000 for the all-mass-produced model, $5,324,000 for the all-duplicated-on-demand model, and $10,194,800 for the hybrid model.

Proportion of DTB cartridges later reused - It is estimated that approximately 25% of mass-produced DTB cartridges will later be reused after title popularity wanes, network libraries weed unneeded copies, and the cartridges are returned to NLS; it will hopefully be an even higher proportion, with 25% being considered a conservative estimate. This estimate applies to the all-mass-produced and hybrid models, but not the all-duplication-on-demand model.

Cost reduction due to reuse of DTB cartridges - Because of mass-produced DTB cartridge reuse, an estimated $4,840,000 cost reduction or offset applies to the all-mass-produced model, and an estimated $1,107,000 for the hybrid model. It does not apply to the all-duplication-on-demand model because no DTBs are mass-produced.

Net annual production costs for DTBs - These costs are the total annual production costs for DTBs less the cost reduction due to reuse of DTB cartridges. $21,780,000 is estimated for the all-mass-produced model, $5,324,000 for the all-duplication-on-demand model, and $9,087,800 for the hybrid model.

Future playback machine costs

The activities and costs associated with playback machines are assumed to be the same under all three alternative future business models evaluated. That is, unlike the activities and costs associated with DTB production and distribution, which would vary with the business model employed, there would be no such variation in activities and costs for DTBM production and distribution.

Annual average machines produced - It is assumed that with the improved reliability of the DTBM relative to the CBM (including greater resistance to spills), the DBR rate will be lower than the present rate for CBMs (about 10,000-12,000 per year). However, the LSU rate will be approximately the same (about 25,000-30,000 per year) because machine attributes have no influence upon this type of attrition. It is therefore assumed that approximately 35,000 DTBMs will be produced annually (versus a 40,000 baseline value used for the current system estimate).

Machine unit price - The wholesale unit price for the DTBM is assumed to be $200 (versus approximately $250 for the CBM), which is hopefully conservative. The lack of multiple electro-mechanical parts in the DTBM will result in a lower price.

Annual cost for machine production - The future annual production costs for DTBMs are estimated to be approximately $7,000,000.

Annual parts and batteries cost - The future annual costs for repair parts and batteries is estimated to be approximately half that of current costs (approximately $2,000,000), or about $1,000,000. This reduction will result from fewer repairs requiring parts for DTBMs and lower-capacity batteries being required for DTBMs (because the mechanism does not require continuous movement of media within the machine).

Annual commercial repair costs (labor only) - The future annual costs for commercial DTBM repair by contractor is estimated to be approximately the same as is currently the case for CBMs, i.e., approximately $500,000, which is for labor and overhead only, with NLS supplying all parts required for such repairs. While the DTBM will exhibit both improved reliability (fewer repairs) and maintainability (more simple and less expensive repairs) relative to CBMs, volunteers will not be able to perform certain repairs on the DTBMs, which will require greater reliance upon contractor repair.

Total annual playback machine costs - The future annual costs associated with DTBMs are estimated as approximately $8,500,000.

Total estimated costs for future operations

The estimated NLS-incurred costs for implementation of a future flash memory-based system for each of the three business models considered are as follows:

- All DTBs mass-produced: no initial investment, $30,280,000 per year;
- All DTBs duplicated on an on-demand basis: $15,605,749 initial investment, $38,524,000 per year; and
- Hybrid operation: $3,121,150 initial investment, $22,527,800 per year.

Based on this initial cost analysis, the hybrid operation compares very favorably with current operations. The all-mass-produced model is likely to have total costs approximately 30% higher than present operations, and the all-duplicated-on-demand model's total costs would be approximately 65% higher.

A sensitivity analysis was also conducted examining the factors that influence the costs of operation of the hybrid model. It was determined that, while the lowest loss rate and the shortest circulation turnaround time are of course desirable, these two factors have relatively little impact on the total costs of operations as long as they lie within the expected ranges cited. The critical factors which determine the economic feasibility of implementation of the hybrid model appear to be the total circulation handled by the distribution center(s), the unit cost of distribution from the center(s), and the wholesale unit price of flash memory.

Network agency costs

Exhibit 3-2 presents an estimation of the impacts of the implementation of the proposed hybrid system upon the major costs incurred by network agencies for provision of recorded book services for the free national library program. The bases for this estimation are assumed changes in the major cost components of network agency operations as projected by the LCC model, using FY 2002 costs as a baseline for comparison purposes. The assumptions associated with these estimates are explained below.

Cost of initial registration of patrons and record updating - FY 2002 LCC model baseline value $4,382,888 per year. Operation will not fundamentally change; no cost impact.

Cost of receipt, sorting, checking in, and putting away new or returned books or machines - FY 2002 LCC model baseline value $5,148,430 per year. Assumed 20% reduction in workload because NLS will perform the same in central distribution center(s) rather than network agencies. Estimated savings $1,029,686 per year.

Cost of book inspections performed upon the issuance or return of books - FY 2002 LCC model baseline value $1,478,611 per year. Assumed minimum 20% reduction in workload because NLS will perform the same in central distribution center(s) rather than network agencies. Potentially these costs may be reduced much more because of improved reliability of DTB media relative to cassettes. Estimated savings $295,722 per year minimum.

Cost of reproduction of NLS books - FY 2002 LCC model baseline value $1,586,930 per year. Operation will not fundamentally change; no cost impact.

Cost of weeding/shifting of book collections, copy allotment, ordering new items, and cataloging - FY 2002 LCC model baseline value $1,877,589 per year. Assumed minimum 50% reduction in workload because network libraries will store only 20%, not 100%, of new titles in DTB collections. Also, RD collections will be removed prior to the start of DTB collection development in network agencies, RC collections will be reduced, and DTB media are smaller. Estimated savings $938,795 per year.

Cost of repair of recorded books, and diagnostics, cleaning, record keeping, transport, and repair of machines - FY 2002 LCC model baseline value $1,853,212 per year. The significantly higher reliability of DTBs and DTBMs, and better maintainability of DTBMs, will result in an approximate 50% reduction in this workload. Estimated savings $926,606 per year.

Cost of receipt of patron telephone, mail, and walk-in requests, fulfillment of requests, and reader advisory and reference services - FY 2002 LCC model baseline value $7,933,953 per year. Operation will not fundamentally change; no cost impact.

Cost of retrieval of materials from storage, packaging, and mailing - FY 2002 LCC model baseline value $4,326,964 per year. Assumed 20% reduction in workload because NLS will perform the same in central distribution center(s) rather than network agencies. Estimated savings $865,393 per year.

Cost of writing and telephone efforts to retrieve overdue books and machines - FY 2002 LCC model baseline value $695,949 per year. Operation will not fundamentally change; no cost impact.

Cost of managerial support/supervisory activities, clerical/secretarial support, and conferences and travel - FY 2002 LCC model baseline value $13,197,697 per year. Operation will not fundamentally change; no cost impact.

Cost of facilities and occupancy - FY 2002 LCC model baseline value $10,233,715 per year. Assumed minimum 50% reduction in workload because network libraries will store only 20%, not 100%, of new titles in DTB collections. Also, RD collections will be removed prior to the start of DTB collection development in network agencies, RC collections will be reduced, and DTB media are smaller. Estimated savings $5,116,858 per year.

Cost of equipment maintenance - FY 2002 LCC model baseline value $950,463 per year. Operation will not fundamentally change; no cost impact.

Cost of equipment depreciation - FY 2002 LCC model baseline value $2,280,936 per year. Operation will not fundamentally change; no cost impact.

Cost of external office services - FY 2002 LCC model baseline value $3,227,202 per year. Operation will not fundamentally change; no cost impact.

Cost of supplies - FY 2002 LCC model baseline value $1,649,770 per year. Operation will not fundamentally change; no cost impact.

Cost of travel and miscellaneous associated with facilities and occupancy - FY 2002 LCC model baseline

Exhibit 3-2: Estimation of Impact of Digital System Implementation on Network Agency Costs

	FY 2002 Model Baseline	Estimated	Estimated
LCC Model Component Description	Value	% Change	Change
Cost of Initial Registration of Patrons and Record Updating	$4,382,888	0%	$0
Cost of Receipt, Sorting, Checking-In and Putting Away New or Returned Books or Machines	$5,148,430	-20%	-$1,029,686
Cost of Book Inspections Performed Upon the Issuance or Return of Books	$1,478,611	-20%	-$295,722
Cost of Reproduction of NLS Books	$1,586,930	0%	$0
Cost of Weeding/Shifting of Book Collections, Copy Allotment, Ordering New Items & Cataloging	$1,877,589	-50%	-$938,795
Cost of Repair of Recorded Books, and Diagnostics, Cleaning, Record Keeping, Transport and Repair of Machines	$1,853,212	-50%	-$926,606
Cost of Receipt of Patron Telephone, Mail & Walk-In Requests, Fulfillment of Requests, & Reader Advisory & Ref. Services	$7,933,953	0%	$0
Cost of Retrieval of Materials from Storage, Packaging and Mailing	$4,326,964	-20%	-$865,393
Cost of Writing and Telephone Efforts to Retrieve Overdue Books and Machines	$695,949	0%	$0
Cost of Managerial/Supervisory Activities, Clerical/Secretarial Support, and Conferences and Travel	$13,197,697	0%	$0
Cost of Facilities and Occupancy	$10,233,715	-50%	-$5,116,858
Cost of Equipment Maintenance	$950,463	0%	$0
Cost of Equipment Depreciation	$2,280,936	0%	$0
Cost of External Office Services	$3,227,202	0%	$0
Cost of Supplies	$1,649,770	0%	$0
Cost of Travel and Miscellaneous Associated with Facilities and Occupancy	$504,111	0%	$0
Total	**$61,328,420**	**-15.0%**	**-$9,173,059**

value $504,111 per year. Operation will not fundamentally change; no cost impact.

The overall impact of implementation of the hybrid flash memory-based system should result in an approximate 15% reduction, or $9,173,000 savings, in the total costs of network agency operations required for support of the free national library program; the total cost of this support for FY 2002 is estimated to be approximately $61,328,000. There will be expenses associated with modifications of the circulation information system at network agencies required to support the hybrid operations model and investment in flash memory-based duplication equipment by network agencies if they choose to duplicate NLS materials or produce local special-interest materials; but whether such expenses will be in addition to the nominal cost of equipment depreciation (which includes amortization of investments in information systems and capital equipment) is to be determined. However, if there is an incremental increase due to such required investments, it will be relatively minor in the scheme of total operations costs.

USPS costs

The impact of the implementation of a future digital book and machine delivery system upon the costs incurred by the USPS for providing delivery of program materials is not considered in this business plan. The USPS is relatively indifferent to the specific modes of materials delivery used in the free national library program, as long as the materials are properly packaged, addressed, and identified in accordance with established postal regulations.

Revenues for operations

Appendix 8 contains a copy of an outline of projected long-term funding requests for the revenues necessary to implement the envisioned flash memory-based DTB and DTBM hybrid business model. This long-term projection was prepared late in FY 2003. It should be noted that the assumptions used for DTBM and flash memory cartridge purchase unit prices in the outline are consistent with those used in this initial business plan. Since this request was submitted, however, it has been determined that the media duplication unit price of DTBs should be closer to $1 rather than $2.

If it turns out that the duplication-on-demand unit price is significantly higher than $1, it may be necessary to consider a scenario whereby network agencies would reimburse the centers for all, or some, of the costs of circulation of DTBs to their patrons from NLS-operated distribution center(s). The inherent logic of this scenario is that NLS would assume a function that network agencies have performed in the program since its inception. Such a scenario, however, may not be amenable to some network agencies.

NLS intends to pay for any modifications necessary to the READS circulation system necessary to support future operations. Modifications to other circulation systems used by network agencies, whether multisite or independent systems, will have to be funded by those libraries or groups of libraries.

Rate of transition

As stated in section 1, NLS expects that ultimately most patrons of the program will download digital reading materials via the Internet using a variety of broadband channels, and will store and read books and magazines on portable playback machines designed specifically for use with such a delivery system. However, as noted, several major technological and economic impediments related to the provision of broadband Internet access to patrons of the free national library program exist and are expected to continue for some time. While NLS and the network cannot control the availability of broadband Internet access to patrons of the program, they can control the delivery systems based upon RCs and DTBs.

There is acknowledged pressure at both federal and state levels to facilitate more efficient operations in many areas, the free national library program included, through the implementation of new technologies. In certain arenas, "quick solutions" are sometimes sought, and implemented, with the primary objective of reducing the costs of operations. NLS has recently been asked on a number of occasions why the implementation of digital technology is not proceeding more rapidly.

NLS's first answer to this question is that the transition to be undertaken is too complex to proceed more rapidly and requires very careful planning and execution. This transition is more complex than the transition of technologies from RD to RC, because every aspect of the system will change, some changing more than others. The second answer to this question is that critical aspects of the proposed flash memory-based delivery system, specifically the mass production and mass duplication-on-demand of DTBs, must await further reductions in the wholesale unit price of flash memory before implementation becomes economically feasible. NLS estimates that this milestone will be reached by or during FY 2008.

Therefore, the fundamental transition strategy for implementation of the flash memory-based hybrid model delivery system is to await the necessary further reductions in the price of the media which will make mass production and mass duplication-on-demand economically feasible. However, this strategy also calls for the execution of all other necessary planning and implementation steps that can be logically performed in the interim.

Major steps in transition

Appendix 9 contains a Gantt chart of the initial transition plan to effect implementation of the proposed flash memory-based hybrid model distribution system. The major steps comprising this plan are discussed below.

Development of digital book master collection

Because the digital format is independent of the delivery system eventually implemented, collection development of digital masters has begun and is ongoing. This process began in FY 2002 with 10% of the recorded book titles produced in digital format, increasing to 50% in FY 2003, and 100% in FY 2004. All masters produced from FY 2004 forward will be in DTB format. Appendix 4 depicts planned development of the title master collection from FY 2004 through FY 2007. Approximately 2,000 new titles per year will be produced in DTB format during this period, and 2,000-3,300 old (analog) titles per year will be converted to DTB format. A goal of 20,000 total titles in DTB format by the beginning of FY 2008 has been established. Period of performance: October 2002 and continuing.

User survey

The free national library program is and always has been responsive to patrons. To this end, NLS commissioned a user survey to assess current patron-base characteristics, desires, and requirements. Results from this study, completed in December 2003, will be incorporated into several future planning studies for development of the digital system. Period of performance: June 2003 - December 2003.

Player transition study

A comprehensive structured requirements analysis is under way that will address the phasing-out of CBMs from the program and the phasing-in of DTBMs to the program. It is addressing new CBM production, procurement, repair, parts, and all other relevant factors which affect CBM operations in the program for the period prior to the beginning of transition to digital (FY 2004 - FY 2007), during the transition period (approximately FY 2008 - FY 2012) and after (FY 2013 - forward). The phase-in of DTBMs is also being addressed in this study. Because of several unknowns related to DTBMs (which will be answered in several other future studies), a flexible planning model is being developed which will allow NLS to incorporate the results from these other efforts when ready. This model will facilitate the evaluation of outcomes for alternative machine implementation plans including "fixed pots" of equipment money allocated between CBMs and DTBMs, special appropriations for procurements, and various production levels for DTBMs. Period of performance: November 2003 - September 2004.

Pilot tests of Internet delivery

A pilot test of Internet delivery of reading materials for the program will be conducted by NLS. It will begin with magazines, which will be segmented into smaller pieces in order to facilitate Internet downloads by non-broadband channels. The plan is to gradually expand coverage to more patrons and magazines over time. This will be a learning experience with regard to formulation of the long-term plan. Period of performance: October 2003 - September 2005. A follow-on pilot testing Internet delivery of DTBs is planned for 2005. Period of performance: June 2005 - June 2007.

Distribution medium and system study

A comprehensive evaluation study of alternatives for digital distribution media will be performed. Its objective will be both to evaluate and to select the digital medium to be employed in the medium-term system. At this juncture, NLS believes that this medium will be flash memory. However, this study will equitably evaluate other alternatives and select the best for implementation. It will consider, at a minimum, the possible implementation of the three business models presented in section 3. Period of Performance: April 2004 - October 2004.

DTB player and medium design contract

A single contract will be awarded to design, develop, and transition to manufacturer both the DTB for the digital medium selected in the distribution medium and system study, and the DTBM that will play the medium; a single contractor will be used in order to ensure complete compatibility of medium, machine, and software. The medium design will specify the precise physical, electrical, and mechanical characteristics of the DTB; all audio, navigation, encryption, and other software required; the general concepts (but not detailed design) for the DTB mailing container; and take into account a consideration of human factors and the needs of patrons in the design, incorporating information collected in interviews with patrons, one-to-one or in focus groups. The machine design will utilize PC-based software that has already been created to model the basic player features; take into account the best suggested features from a contest of industrial design students conducted by the Industrial Designers Society of America; specify the electronics, shell, and both physical and software user interfaces for the DTBM; take into account human factors and patron needs in the design process; and consider possible future modifications to the machine (e.g., possibly facilitating downloading of data). During FY 2004 - FY 2007, the contractor will produce small lots of DTBMs for field testing. The final phase of this contract will oversee the transition from design to manufacturing. Thus, this contract overlaps with the player production contract. Appendix 10 contains a draft RFP for this important task. Period of performance: March 2004 - July 2007.

DTB container design contract

A contract will be awarded to design, develop, and transition to manufacturer the DTB mailing/storage container. The contractor will incorporate the general concepts from the DTB designer into the design of the container. Period of performance: June 2005 - March 2006.

Distribution system design and transition planning

A comprehensive study will be conducted to design and develop the best distribution system for the selected medium. Circulation information system designers will provide input for the distribution system design, and detailed specifications for operating procedures will be developed along with detailed resource specifications and cost estimates for all resources required. The study will consider network library operations, address concurrent operations for cassette and digital systems during the 4- to 5-year conversion period, and consider the possibility of using the random storage of DTBs in network library operations, developing specifications as necessary. The contractor performing this task will update and revise this transition business plan based upon the results of other studies completed at that juncture. It will address new book and magazine production, titles and copies produced and managed, and DTB and RC operations over a multiyear period. It will also address the issue of access to book titles not converted to DTB from analog format. Period of performance: October 2004 - October 2005.

RD phase-out

NLS will recommend that all RD collections be transferred from network libraries to NLS prior to the receipt of the first DTBs. This will be discretionary on the part of network libraries, but recommended by NLS. It is acknowledged that perhaps one-third of network libraries have already gotten rid of their RD collections while two-thirds have not. Beginning in FY 2008 or before, it will be feasible to support all remaining RD circulation from the MSCs. Some copies of RDs for certain titles may be disposed of, either in Landover, Maryland, or locally. Very few patrons will be affected by this move; FY 2002 RD readership was about 26,000, down from about 38,000 in FY 2001, and only about 9,000 are RD-only patrons. By FY 2007, there will be very few RD and RD-only readers. Beginning October 2004 and completed by May 2007.

Circulation systems design

Several contracts may potentially be awarded to design, develop, and modify the information systems currently used for RC circulation and CBM control that will also be used for DTB circulation and DTBM control. Multiple information systems must be modified in order to support the new system including the four multilibrary systems (DRA, READS, KLAS, and CUL) and any independent systems in use. In addition, the circulation system for the distribution center(s) will be designed. As stated in section 3, NLS will assume the responsibility for modifying READS, but individual libraries and groups of libraries will be responsible for modifying the independent and multilibrary systems, respectively. It is likely that one such modification will be to enable straightforward telecommunications between network libraries and the NLS distribution center(s), e.g., via XML records. Period of performance: October 2005 - October 2006.

Circulation systems implementation

The implementation of the modified circulation systems required to support distribution of DTBs and DTBMs in the new system will probably be performed both by contractor staff who modified the systems and by network library IT staff who are responsible for their operation. In this step, system programming will be completed, and all information system components (probably software only, but possibly hardware as well) will be installed, tested, and verified on-site. Period of performance: October 2006 - October 2007.

Distribution system implementation

In this step, the actual implementation of the new digital system will commence. An NLS DTB distribution center will be established and begin operations in pilot mode. There will be a single center at first, but another may be set up if warranted. Network libraries will complete any modifications necessary to accommodate the new distribution system design in this step. Period of performance: October 2006 - October 2007.

DTBM production

NLS expects to have 50,000 DTBMs in use by the end of FY 2008. Appendix 8 includes a preliminary projection for the planned production of DTBMs in the new system. In this step, a manufacturer will begin mass production of DTBMs. Network libraries will assist in determining which patrons receive the first DTBMs. One possible and logical implementation strategy is to

provide the first machines to patrons who specifically request the DTBMs and/or typically request specific titles rather than accepting titles provided by a profile-select system. Other patrons, who would not yet have machines to play the books, would have their selections limited to titles not on DTB. Period of performance: September 2007 and continuing. The player production contract would have been awarded 9-12 months earlier, allowing time to create the necessary manufacturing tooling, establish the assembly process, etc.

Reduction of CBM inventory

After the commencement of the conversion period, there will be a gradual reduction in CBM inventories as DTBMs generally replace CBMs over 4 or 5 years. New CBM production will probably cease around FY 2008. The inventory then will be gradually reduced through normal attrition (through LSU and DBR). However, there will be a residual inventory and a residual RC system, the specifics of which are yet to be determined. Period of performance: September 2007 and continuing.

Media production

If flash memory is the selected medium option, mass production of flash memory cartridges will begin in this step. Commercial-standard cartridges will, in all likelihood, require modification for the program: they cannot be too small, and they must have read-only protection (unless the user has the proper "key" to write). Period of performance: beginning in FY 2007 and continuing.

DTB container production

The mass production of DTB mailing/storage containers will begin in this step. Period of performance: September 2006 and continuing.

DTB mass duplication

As previously mentioned, the mass duplication (and to a lesser extent the duplication-on-demand) of DTBs must wait for further reductions of the wholesale unit price of 128 MB flash memory cartridges. However, limited duplication in relatively low volumes could proceed at a price slightly higher than this threshold, from the perspective of bringing mass-duplication contractors online. There will initially be an issue of how many copies per title should be produced given that a minority of patrons will initially have DTBMs; there is probably an economic quantity threshold for the mass production of DTBs. Full production of DTBs will begin somewhat later (when all patrons have DTBMs). Period of performance: May 2007 and continuing.

RC mass-production phase-out

As DTBs come online in the future system, fewer RC copies per title will be required. The issue of how many RC copies per title (for both slow and fast movers) should be mass-produced will be encountered. When the conversion period begins and for approximately the next two years, a majority of patrons will still only have CBMs and hence will be able to read only RCs. However, after that period, a majority of patrons will have DTBMs, and the predominant reading medium will be DTBs. At some time shortly thereafter, the demand for RCs will fall to a point at which the economic quantity threshold for mass production of RCs is reached, and production of new titles on RCs will cease entirely. It will simply be too expensive on a per-copy cost basis to produce at such low volumes, and economic necessity will dictate the end of RC production. This is consistent with a stated objective of the Digital Long-Term Planning Group: to not sacrifice the total number of titles to be produced in order to produce large numbers of copies in either or both media. NLS will seek network input and consensus on this matter. Period of performance: May 2007 and continuing.

Weeding of RC collection

The weeding of RC collections in network libraries will continue before, during, and after the conversion period to DTBs. As demand for individual RC titles wanes, excess copies will be removed from network library storage. This trend will accelerate for those titles also available in DTB format for both converted and original DTB titles. The disposition of these weeded copies may include disposal or redistribution to other libraries. The degree to which NLS will give network libraries autonomy regarding this disposition is to be determined. Period of performance: ongoing.

Weeding of DTB collection

Weeding of DTBs will also occur as demand for titles wanes. Excess copies will either be sent to NLS DTB mass-production contractors for reuse, to other libraries that need copies of the titles, or to the NLS mass duplication-on-demand center(s) for reuse. This step will probably not begin until all patrons have DTBMs. Period of performance: FY 2013 and continuing.

Appendix 1

Public Law 89-522

Public Law 89-522

An Act

To amend the Acts of March 3, 1931, and October 9, 1962, relating to the furnishing of books and other materials to the blind so as to authorize the furnishing of such books and other materials to other handicapped persons.

Be it enacted by the Senate and House of Representatives of the United States of America in Congress assembled,

That the Act entitled "An Act to provide books for the adult blind", approved March 3, 1931, as amended (2 U.S.C. 135a, 135b), is amended to read as follows: "That there is authorized to be appropriated annually to the Library of Congress, in addition to appropriations otherwise made to said Library, such sums for expenditure under the direction of the Librarian of Congress as may be necessary to provide books published either in raised characters, on sound-reproduction recordings or in any other form, and for purchase, maintenance, and replacement of reproducers for such sound-reproduction recordings, for the use of the blind and for other physically handicapped residents of the United States, including the several States, Territories, insular possessions, and the District of Columbia, all of which books, recordings, and reproducers will remain the property of the Library of Congress but will be loaned to blind and to other physically handicapped readers certified by competent authority as unable to read normal printed material as a result of physical limitations, under regulations prescribed by the Librarian of Congress for this service. In the purchase of books in either raised characters or in sound-reproduction recordings the Librarian of Congress, without reference to the provisions of section 3709 of the Revised Statutes of the United States (41 U.S.C. 5), shall give preference to nonprofitmaking institutions or agencies whose activities are primarily concerned with the blind and with other physically handicapped persons, in all cases where the prices or bids submitted by such institutions or agencies are, by said Librarian, under all the circumstances and needs involved, determined to be fair and reasonable.

"Sec. 2. (a) The Librarian of Congress may contract or otherwise arrange with such public or other nonprofit libraries, agencies, or organizations as he may deem appropriate to serve as local or regional centers for the circulation of (1) books, recordings, and reproducers referred to in the first section of this Act, and (2) musical scores, instructional texts, and other specialized materials referred to in the Act of October 9, 1962, as amended (2 U.S.C. 135a-1), under such conditions and regulations as he may prescribe. In the lending of such books, recordings, reproducers, musical scores, instructional texts, and other specialized materials, preference shall at all times be given to the needs of the blind and of the other physically handicapped persons who have been honorably discharged from the Armed Forces of the United States.

"(b) There are authorized to be appropriated such sums as may be necessary to carry out the purposes of this section."

Sec. 2. The Act entitled "An Act to establish in the Library of Congress a library of musical scores and other instructional materials to further educational, vocational, and cultural opportunities in the field of music for blind persons", approved October 9, 1962 (2 U.S.C. 135a-1), is amended to read as follows:

"That (a) the Librarian of Congress shall establish and maintain a library of musical scores, instructional texts, and other specialized materials for the use of the blind and for other physically handicapped residents of the United States and its possessions in furthering their educational, vocational, and cultural opportunities in the field of music. Such scores, texts, and materials shall be made available on a loan basis under regulations developed by the Librarian or his designee in consultation with persons, organizations, and agencies engaged in work for the blind and for other physically handicapped persons.

"(b) There are authorized to be appropriated such amounts as may be necessary to carry out the provisions of this Act."

Approved July 30, 1966.

Sec. 1, 80 Stat. 330
89th Congress. S. 3093
July 30, 1966

Legislative History:

- House Report No. 1600 accompanying H.R. 13783 (Committee On House Administration).
- Senate Report No. 1343 (Committee On Rules & Administration).
- Congressional Record, Vol. 112 (l966):
    - June 29: Considered and passed Senate.
    - July 18: Considered and passed House, in lieu of H.R. 13783.

Appendix 2

Digital Talking Book Program, Key Requirements and Assumptions

National Library Service for the Blind and Physically Handicapped

Digital Talking Book Program

- Key Requirements and Assumptions -

This document was generated by NLS in conjunction with the Digital Long-Term Planning Group that is assisting NLS in preparing for its digital future. The requirements and assumptions listed are assumed to be valid over a five to fifteen year period, and would need to be revisited when considering a longer planning horizon.

System Basics

System is consumer-driven.

Basic service must be free to the user. Alternative services such as Web-Braille requiring that the user supply some equipment may be offered, but a free version of the same service component must be provided.

System must be affordable by both NLS and network libraries.

NLS primarily supplies materials and playback equipment and the network primarily supplies direct service (reader advisory) and circulation of items to patrons.

Player

NLS must offer a stable player design that users and libraries can learn and become proficient with. A system where the player and its user interface changes frequently will not be successful, as the less adaptable patrons will be lost when the player changes, and libraries will have too many types of players to explain.

Similarly, since NLS is responsible for maintaining the players, the player must be either a throwaway or a stable design NLS can provide parts for and can easily maintain.

Player (and medium) must be based on open standards so that NLS can procure products competitively

from a number of sources and so that the loss of a single company does not eliminate our only source of a product.

The player must be highly durable and easy to clean.

The user interface of the player must be able to accommodate users with physical disabilities (limited strength/dexterity, use of mouth stick/breath switch, etc.).

Player must be portable and operate off AC power and rechargeable batteries.

Player must produce high-quality sound.

Player should be able to play commercial audio books.

Player must support fast, flexible navigation through document, along with other functions identified in NISO feature sets.

Medium

Medium must be robust, withstanding rough handling by patrons, long-term storage in warehouse environment, and postal handling.

Medium must be designed to ensure good listening experience for each user, regardless of how many users have already read it.

Medium must be easy to manipulate by persons with limited dexterity and enable automated handling.

Distribution System

A large proportion of program users are technically unsophisticated and unable to handle complexity. A channel must exist that will reliably deliver books to such patrons in a manner that they understand and

can manage.

System must provide distribution channel not based on physical medium (e.g., web-based delivery).

System must support timely access to current NLS-produced material and allow material to be selected by the user directly or via profile selection process.

System must deliver material to user at least as fast as current USPS-based system.

System must support duplication of copies at the network level.

System must deliver the main body of audio materials in human speech or in synthetic speech that is at least as good as human speech.

Materials distributed to patrons must be in a specialized format to protect copyrighted content.

System must support direct circulation of magazines to patrons.

Collection

Addition of titles to system should continue to be based on NLS collection building policy.

NLS-produced collection consists of unabridged titles.

The number of titles produced annually by NLS should not fall below current level.

5/03

Appendix 3

Specifications for the Digital Talking Book

Foreword and Overview

ANSI/NISO Z39.86-2002
ISSN: 1041-5653

Specifications for the Digital Talking Book

Abstract: This standard defines the format and content of the electronic file set that comprises a digital talking book (DTB) and establishes a limited set of requirements for DTB playback devices. It uses established and new specifications to delineate the structure of DTBs whose content can range from XML text only, to text with corresponding spoken audio, to audio with little or no text. DTBs are designed to make print material accessible and navigable for blind or otherwise print-disabled persons.

An American National Standard Developed by the National Information Standards Organization
Approved March 6, 2002, by the American National Standards Institute

Published by
NISO Press
4733 Bethesda Avenue, Suite 300
Bethesda, MD 20814
www.niso.org

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ISSN: 1041-5653 National Information Standards Series
ISBN: 1-880124-52-1

Foreword

(This foreword is not a part of ANSI/NISO Z39.86-2002, Specifications for the Digital Talking Book. It is included for information only.)

This standard presents specifications for digital talking books (DTBs) for blind, visually impaired, physically handicapped, learning-disabled, or otherwise print-disabled readers. For many years, "talking books" have been made available to print-disabled readers on analog media such as phonograph records and audiocassettes. These media serve their users well in providing human-speech recordings of a wide array of print material in increasingly robust and cost-effective formats. However, analog media are limited in several respects when compared to a print book. First, they are by their nature linear presentations, which leave much to be desired when reading reference works, textbooks, magazines, and other materials that are often accessed randomly. In contrast, digital media offer readers the ability to move around in a book or magazine as freely as (and more efficiently than) a sighted reader flips through a print book. Second, analog recordings do not allow users to interact with the book by placing bookmarks or highlighting material. A DTB offers this capability, storing the bookmarks and highlights separate from, but associated with, the DTB itself. Third, talking book users have long complained that they do not have access to the spelling of the words they hear. As will be explained below, some DTBs will include a file containing the full text of the work, synchronized with the audio presentation, thereby allowing readers to locate specific words and hear them spelled. Finally, analog audio offers readers only one version of the document. If, for example, a book contains footnotes, they are either read where referenced, which burdens the casual reader with unwanted interruptions, or grouped at a location out of the flow of the text, making them difficult for interested readers to access. A DTB allows the user to easily skip over or read footnotes. The Digital Talking Book offers the print-disabled user a significantly enhanced reading experience -- one that is much closer to that of the sighted reader using a print book.

The DTB goes far beyond the limits imposed on analog audio books because it can include not just the audio rendition of the work, but the full textual content and images as well. Because the textual content file is synchronized with the audio file, a DTB offers multiple sensory inputs to readers, a great benefit to, for example, learning-disabled readers. Some visually impaired readers may choose to listen to most of the book, but find that inspecting the images provides information not available in the narrative flow. Others may opt to skip the audio presentation altogether and instead view the text file via screen-enlarging software. Braille readers may prefer to read some or all of the document via a refreshable Braille display device connected to their DTB player and accessing the textual content file.

Digital Talking Books are not tied to a single distribution medium. CD-ROMs will be used first but DTBs will be portable to any digital distribution medium capable of handling the large files associated with digital audio recordings. Regardless of how a DTB is distributed, however, it will normally be in the context of a digital rights management system.

This standard describes the various files that make up a DTB and specifies how each must be formatted. The initiative behind this document grew from a desire to standardize DTB file structures in the hope that it might prevent a recurrence of the multiple formats currently used for talking books throughout the world. This document benefited greatly from the work of the DAISY Consortium, whose members had broken much of the ground covered in this standard and who contributed enormously to the solution of the many problems encountered.

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2. Overview

(This section is informative.)

A digital talking book (DTB) is a collection of electronic files arranged to present information to the target population via alternative media, namely, human or synthetic speech, refreshable Braille, or visual display, e.g., large print. When these files are created and assembled into a DTB in accordance with this standard, they make possible a wide range of features such as rapid, flexible navigation; bookmarking and highlighting; keyword searching; spelling of words on demand; and user control over the presentation of selected items (e.g., footnotes, page numbers, etc.). Such features enable readers with visual and physical disabilities to access the information in DTBs flexibly and efficiently, and allow sighted users with learning or reading disabilities to receive the information through multiple senses. For a full discussion of these capabilities, see the "Document Navigation Features List" [Navigation Features], the user requirements document on which this standard was based. A document written during the development of this standard, Theory Behind the DTBook DTD [DTBook Theory], also describes the navigational capabilities of a DTB in some detail. The content of DTBs will range from audio alone, through a combination of audio, text, and images, to text alone. Section 13 describes these various types of DTBs.

DTB players will also be produced with a variety of capabilities. The simplest might be portable devices with audio-only capabilities. More complex portable players could include text-to-speech capabilities as well as audio output for recorded human speech. The most comprehensive playback systems are expected to be PC-based, supporting visual and audio output, text-to-speech capability, and output to a Braille display. The Playback Device Features List [Player Features] mentioned above presents the committee's priorities for a range of functions across three types of playback devices.

The files comprising a DTB fall into ten categories, as described below:

Package File The Package File, drawn from the Open eBook Publication Structure 1.0.1, contains administrative information about the DTB and the files that comprise it. A valid XML version 1.0 file, it contains a set of metadata describing the DTB, a list (the *manifest*) of the files that make up the DTB, and a *spine* that defines the default reading order of the document. See section 3, "Package File."

Textual Content File A DTB can contain part or all of the text of the document as an XML 1.0 file marked up in accordance with the document type definition (DTD) defined for this standard, dtbook.dtd. (See Appendix 1, "DTBook DTD.") The textual content file enables properly-configured playback devices to spell words on demand, carry out keyword searches, and permit finely-grained navigation. It can also be accessed directly via refreshable Braille display, synthetic speech, or screen-enlarging software. See section 4, "Content Format for Text."

Audio Files A DTB can include human or synthetic speech recordings of the document embodied in audio files encoded in one of a specified group of audio formats. Section 5, "Audio File Formats," presents the formats specified by this standard.

Image Files In addition to text and audio, DTBs can include images that can be presented on players with visual displays. Section 6, "Image File Formats," lists the formats specified by this standard.

Synchronization Files To synchronize the different media files of a DTB during playback, this standard

specifies the use of the World Wide Web Consortium's (W3C) Synchronized Multimedia Integration Language (SMIL), SMIL 2.0 version, an XML 1.0 application. The DTB SMIL files define a sequence of media events. During each event, text elements and corresponding audio clips as well as any additional visual elements are presented simultaneously. DTB players use the synchronization information to both access points in the audio presentation and to track, during audio playback, the corresponding position in the textual content file. This standard uses a subset of the full SMIL 2.0 specification. See section 7, "Synchronization of Media Files," for discussion of these issues and Appendix 2, "DTB-Specific SMIL DTD," for the DTD that defines the DTB SMIL application.

Navigation Control File The DTB system supports two modes of navigation, global and local. Global navigation -- movement by structure (chapter, section, subsection) and by other selected points such as pages, figures, or notes -- is effected through the Navigation Control file for XML applications (NCX). The NCX presents a dynamic view of the document's hierarchical structure, allowing the user to move through the document in large steps corresponding to its major divisions or in progressively smaller steps down to a limit set by the document's detail. Text, audio, and image elements present to the user the document's headings, and id-based links point to the SMIL presentation at the corresponding locations. Appendix 3 contains the XML 1.0 DTD for the NCX. Local, more finely-grained, navigation is not handled by the NCX but is enabled through the textual content file or SMIL file(s) or through time-based movement through the audio presentation, depending on the document and on the player. See section 8, "Navigation Control File (NCX)," and Appendix 3, "NCX DTD" for specifications related to the NCX.

Bookmark/Highlight File This standard supports user-set, exportable bookmarks and highlights to which text and audio notes can be applied. Specifications for the XML 1.0 file for portable bookmarks and highlights are presented in section 9, "Portable Bookmarks and Highlights" and Appendix 4, "DTD for Portable Bookmarks/Highlights."

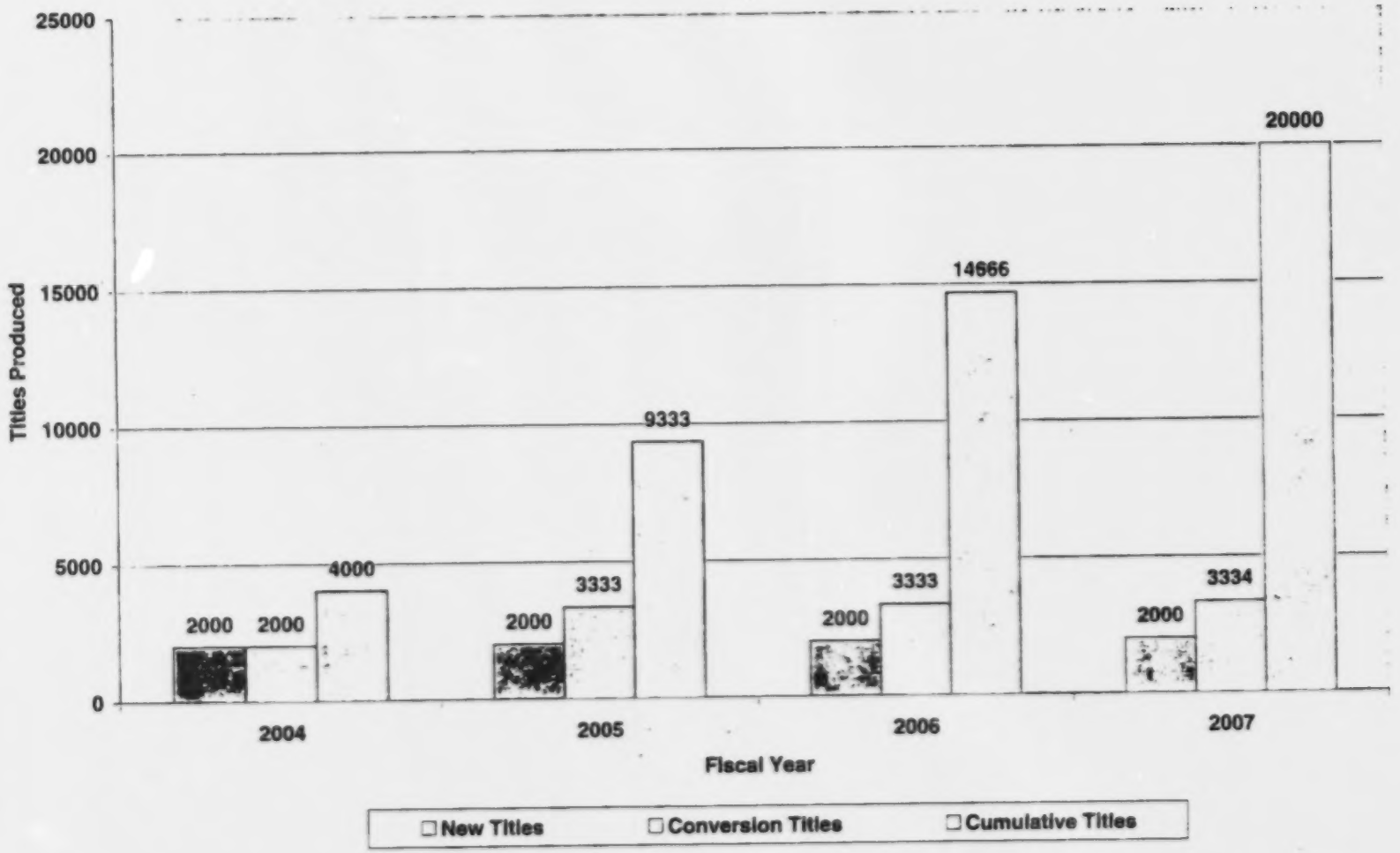
Resource File The resource file contains or references various text segments, audio clips, and/or images that provide alternative representations of navigational information -- for example, feedback on the user's current location in the document. It supplies information normally presented in a print book via typographical clues. See section 10, "Resource File," and Appendix 5, "DTD for Resource File" for file specifications.

Distribution Information File Given the great size of audio files even when heavily compressed, it will be common for large books to span several media units. Section 11, "Packaging Files for Distribution," describes how the "distInfo" file maps the location of each SMIL file to a specific media unit, e.g., disk 1 of 3. It also explains how, when several books are distributed on the same media unit, the distInfo file stores information about each book for presentation to the reader. Appendix 6, "Distribution Information DTD," presents the document type definition for "distInfo" files.

Presentation Styles Section 12, "Presentation Styles," discusses how the presentation of a DTB in various media can be controlled through the use of optional style sheets.

Appendix 4
Planned DTB Title Production

Appendix 4
NLS/BPH
Planned DTB Title Production



Appendix 5

List of First 1000 Titles Selected for Conversion

2003	Borreguita and the Coyote: A Tale from Ayutla, Mexico	Aardema, Verna	Toren, Suzanne	RC35163	4
2003	Bringing the Rain to Kapiti Plain: A Nandi Tale	Aardema, Verna	(unknown)	RC32631	4
2002	Misoso: Once upon a Time Tales from Africa	Aardema, Verna	Lecat, Lisette	RC45230	4
2003	Why mosquitoes buzz in people's ears: a West African tale	Aardema, Verna	(unknown)	RC22905	4
2001	I Had a Hammer: The Hank Aaron Story	Aaron, Henry	(unknown)	RC33003	1
2003	Navajo Code Talkers	Aaseng, Nathan	Williams, Jake	RC36463	2
2002	Poisonous Creatures	Aaseng, Nathan	Wagner, Miriam	RC49050	2
2002	How to Succeed on Your Own: Overcoming the Emotional Roadblocks on the Way from Corporation to Cottage, from Employee to Entrepreneur	Abarbanel, Karin	Byers, Catherine	RC40190	1
2002	And the Walls Came Tumbling Down: An Autobiography	Abernathy, Ralph David	(unknown)	RC31465	1
2001	Things Fall Apart	Achebe, Chinua	Moore, Bob	RC47510	1
2001	The Moon by Whale Light: And Other Adventures among Bats, Penguins, Crocodilians, and Whales	Ackerman, Diane	Ferris, Jill	RC34387	2
2003	The Rarest of the Rare: Vanishing Animals, Timeless Worlds	Ackerman, Diane	Woods, Mary	RC43145	2
2001	Blake	Ackroyd, Peter	Sandvold, Erik	RC44809	1
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2002	Winds of Freedom: The Story of the Navajo Code Talkers of World War II	Bixler, Margaret T.	Byers, Catherine	RC49954	1
2003	Hey, Cowboy, Wanna Get Lucky?	Black, Baxter	Foushee, Ray	RC42742	1
2002	Raiders of the lost ark: novel	Black, Campbell	Stratton, John	RC17357	1
2003	Child Star: An Autobiography	Black, Shirley Temple	(unknown)	RC29049	1
2002	LORNA DOONE	Blackmore, R.D.	(unknown)	RC27302	1
2002	The Shakespeare Stealer	Blackwood, Gary	Regensdorf, Phil	RC48421	1
2002	Love and Smoke	Blake, Jennifer	(unknown)	RC30722	3
2003	Royal Passion	Blake, Jennifer	Dulaski, Ilona	RC34687	3
2003	Wildest Dreams	Blake, Jennifer	Churchill, Marcia	RC35455	3
2002	Selected poems	Blake, William	Gould, Gordon	RC20845	1
2002	Flor de Mayo (Mayflower)	Blasco Ibanez, Vicente	Mahiques, Carmen	RC36779	1
2002	Screams: |The Will to Kill|, |Firebug|, |The Star Stalker|-- Three Novels of Suspense	Bloch, Robert	Avers, Roy	RC31106	1
2002	Cherokee Bat and the Goat Guys	Block, Francesca Lia	Mendenhall, Jennifer	RC37032	2
2003	Weetzie Bat	Block, Francesca Lia	Mendenhall, Jennifer	RC37026	2
2003	A Dance at the Slaughterhouse: A Matthew Scudder Novel	Block, Lawrence	Foushee, Ray	RC35110	4
2002	A Ticket to the Boneyard: A Matthew Scudder Novel	Block, Lawrence	Foushee, Ray	RC39124	4
2002	Burglars Can't Be Choosers: A Bernie Rhodenbarr Mystery	Block, Lawrence	Ganser, L.J.	RC42815	4
2003	Out on the Cutting Edge	Block, Lawrence	(unknown)	RC32284	4
2002	Descartes: His Moral Philosophy and Psychology	Blom, John J	(unknown)	RC28387	1
2002	The closing of the American mind	Bloom, Allan David	Williams, Jake	RC25999	1
2003	Shakespeare: The Invention of the Human	Bloom, Harold	Gould, Gordon	RC47038	2

2001	The American Religion: The Emergence of the Post- Christian Nation	Bloom, Harold	Gorton, Gregory	RC35618	2
2001	Happiness: the TM program, psychiatry, and enlightenment	Bloomfield, Harold H.	Beaudry, Patricia	RC11172	1
2002	Tangerine	Bloor, Edward	Sandvold, Erik	RC46159	1
2003	The Monkey Wars	Blum, Deborah	Pardee, Martha Harmon	RC42660	1
2003	Commodore Perry in the land of the Shogun	Blumberg, Rhoda	Stratton, John	RC23821	2
2003	The Remarkable Voyages of Captain Cook	Blumberg, Rhoda	McDermott, Patricia	RC38185	2
2001	Are You There, God? It's Me, Margaret.	Blume, Judy	Buzzard, Madelyn	RC37405	5
2002	Iggie's house	Blume, Judy	Friedlander, Mitzi	RC15966	5
2003	Superfudge	Blume, Judy	Sandvold, Erik	RC40741	5
2001	Tales of a Fourth-Grade Nothing	Blume, Judy	Sandvold, Erik	RC39643	5
2002	The one in the middle is the green kangaroo	Blume, Judy	Atwill, Linda	RC18775	5
2002	Patton, the man behind the legend, 1885-1945	Blumenson, Martin	Metzler, Art	RC24570	1
2002	Iron John: A Book about Men	Bly, Robert	(unknown)	RC31997	1
2002	Hard Winter at Broken Arrow Crossing	Bly, Stephen	Conn, Brian	RC46177	1
2002	e=mc2: A Biography of the World's Most Famous Equation	Bodanis, David	Ashby, Mark	RC52606	1
2002	Beating the Odds: Stories of Unexpected Achievers	Bode, Janet	Cundiff, Kerry	RC37239	2
2003	Trust and Betrayal: Real Life Stories of Friends and Enemies	Bode, Janet	Pardee, Martha Harmon	RC42665	2
2003	The killing of the unicorn: Dorothy Stratten (1960-1980)	Bogdanovich, Peter	Foushee, Ray	RC22853	1
2003	Mountain Lion: An Unnatural History of Pumas and People	Bolgiano, Chris	Pardee, Martha Harmon	RC42826	1
2003	A Marriage Made in Heaven; or, Too Tired for an Affair	Bombeck, Erma	Ward, Pam	RC37631	1
2002	A man of honor: the autobiography of Joseph Bonanno	Bonanno, Joseph	Huntey, Bruce	RC19948	1
2003	Paddington's storybook	Bond, Michael	Gibson, Flo	RC22800	1
2003	Durango Street	Bonham, Frank	Hurt, Christopher	RC37122	1
2003	The Treasury of Clean Church Jokes	Bonham, Tal D.	(unknown)	RC31758	1
2002	Would you put that in writing?: how to write your way to success in business	Booher, Dianna Daniels	Baker, Paul	RC21372	1
2003	The Creators	Boorstin, Daniel J.	Gould, Gordon	RC35507	4
2002	The Lost World of Thomas Jefferson: With a New Preface	Boorstin, Daniel J.	Hoover, Butch	RC38380	4
2003	The Seekers: The Story of Man's Continuing Quest to Understand His World	Boorstin, Daniel J.	Gould, Gordon	RC47037	4
2002	The discoverers	Boorstin, Daniel J.	Shroder, Maurice	RC20145	4
2002	Killing the White Man's Indian: Reinventing Native Americans at the End of the Twentieth Century	Bordewich, Fergus M.	Wallace, Bill	RC42864	1

2001	The Bjorn Borg story	Borg, Bjorn	Blake, Ed	RC10421	1
2002	Borges, a reader: a selection from the writings of Jorge Luis Borges	Borges, Jorge Luis	Shroder, Maurice	RC18178	4
2001	Narraciones	Borges, Jorge Luis	Canas, Juan	RC12342	4
2001	The Aleph and other stories, 1933-1969: together with commentaries and an autobiographical essay	Borges, Jorge Luis	Scourby, Alexander	RC18856	4
2001	The gold of the tigers: selected later poems: a bilingual edition	Borges, Jorge Luis	(unknown)	RC14767	4
2002	Slouching towards Gomorrah: Modern Liberalism and American Decline	Bork, Robert H.	Moore, Bob	RC43177	1
2003	The Hidden War: A Russian Journalist's Account of the Soviet War in Afghanistan	Borovik, Artyom	Beryl, Jon	RC34426	1
2002	Now I See	Boswell, Charley	Atcher, Randy	RC37739	1
2001	The Bridge over the River Kwai	Boulle, Pierre	Hewitt, Alan	RC37925	1
2001	The death of the heart	Bowen, Elizabeth	Gibson, Flo	RC22816	1
2002	Charles Darwin: The Man and His Influence	Bowler, Peter J.	Brown, Richard	RC35230	1
2001	The sheltering sky	Bowles, Paul	Chodoff, Anne	RC23642	1
2002	MIRACLE AT PHILADELPHIA	Bown, Catherine D.	(unknown)	RC26659	1
2003	Drums	Boyd, James	Sams, Robert	RC41710	1
2001	Richard Strauss	Boyden, Matthew	Gould, Gordon	RC51175	1
2003	How Sweet the Sound: The Golden Age of Gospel	Boyer, Horace Clarence	Stratton, John	RC43501	1
2003	Driving Blind	Bradbury, Ray	Ganser, L.J.	RC45011	6
2001	Fahrenheit 451	Bradbury, Ray	Halberstadt, Jeff	RC34963	6
2003	I Sing the Body Electric! And Other Stories	Bradbury, Ray	Carpenter, Steven	RC47304	6
2001	MARTIAN CHRONICLES	Bradbury, Ray	(unknown)	RC26787	6
2002	Something Wicked This Way Comes	Bradbury, Ray	Telles, Gary	RC50233	6
2003	The illustrated man	Bradbury, Ray	Donley, Robert	RC21322	6
2001	A woman of substance	Bradford, Barbara Taylor	Meng, Connie	RC13727	4
2003	Hold the dream: the sequel to A woman of substance	Bradford, Barbara Taylor	Tessler, Yvonne Fair	RC22985	4
2003	Love in Another Town	Bradford, Barbara Taylor	Friedlander, Mitzi	RC41784	4
2001	Voice of the heart	Bradford, Barbara Taylor	Tessler, Yvonne Fair	RC19208	4
2002	Red Sky at Morning	Bradford, Richard	Shapiro, Larry	RC37376	1
2001	The Chaneysville incident: a novel	Bradley, David	Williams, Jake	RC15855	1
2003	FIREBRAND	Bradley, Marion Zimmer	(unknown)	RC27497	5
2002	Ghostlight	Bradley, Marion Zimmer	Buzzard, Madelyn	RC42783	5
2003	Lady of Avalon	Bradley, Marion Zimmer	Ferris, Jill	RC46477	5
2003	The Forest House	Bradley, Marion Zimmer	Ferris, Jill	RC39356	5
2002	The mists of Avalon	Bradley, Marion Zimmer	Ferris, Jill	RC18687	5
2002	A general's life: an autobiography	Bradley, Omar Nelson	Metzler, Art	RC19107	1
2001	Creating Love: The Next Great Stage of Growth	Bradshaw, John	Wallace, Bill	RC36093	2

2002	Homecoming: Reclaiming and Championing Your Inner Child	Bradshaw, John	(unknown)	RC31960	2
2002	A Singular View: The Art of Seeing with One Eye; Fourth Edition	Brady, Frank B.	Wagner, Miriam	RC37951	1
2001	Parting the Waters: America in the King Years 1954-1963	Branch, Taylor	(unknown)	RC29759	2
2001	Pillar of Fire: America in the King Years, 1963-65	Branch, Taylor	Lowenstein, Ralph	RC45816	2
2001	Destry rides again	Brand, Max	Kozlow, Buckley	RC20629	3
2002	Max Brand's best western stories	Brand, Max	Robinson, Larry	RC17366	3
2003	The Collected Stories of Max Brand	Brand, Max	Avers, Roy	RC41617	3
2003	To the Top of the World: Adventures with Arctic Wolves	Brandenburg, Jim	Fox, Jack	RC42183	1
2002	Desire in disguise	Brandewyne, Rebecca	Avers, Roy	RC26171	1
2002	The First American: The Life and Times of Benjamin Franklin	Brands, H.W.	Ashby, Mark	RC50878	1
2003	Neptune: Voyager's Final Target	Branley, Franklyn M.	Henry, K.D.	RC38044	1
2001	The Cat Who Came to Breakfast	Braun, Lilian Jackson	Askey, Bob	RC39858	3
2003	The Cat Who Wasn't There	Braun, Lilian Jackson	Zeiger, Jim	RC35584	3
2003	The Cat Who Went into the Closet	Braun, Lilian Jackson	Askey, Bob	RC36441	3
2003	Ohitika Woman	Brave Bird, Mary	Ward, Pam	RC37622	1
2001	Veinte historias de amor	Bravo Adams, Caridad	Rubini, Maria	RC26422	1
2001	Families: Crisis and Caring	Brazelton, T. Berry	(unknown)	RC31715	3
2002	Touchpoints: Your Child's Emotional and Behavioral Development	Brazelton, T. Berry	Sams, Robert	RC38473	3
2002	WHAT EVERY BABY KNOWS	Brazelton, T. Berry	(unknown)	RC27973	3
2003	Berlioz the Bear	Brett, Jan	Askey, Bob	RC36455	1
2002	Mrs., Presumed Dead	Brett, Simon	(unknown)	RC32477	1
2001	Startide rising	Brin, David	Avers, Roy	RC23715	3
2003	Sundiver	Brin, David	Avers, Roy	RC46547	3
2003	UPLIFT WAR	Brin, David	Avers, Roy	RC27254	3
2002	Caddie Woodlawn	Brink, Carol Ryrie	Byers, Catherine	RC22917	1
2003	Saved by the Light: The True Story of a Man Who Died Twice and the Profound Revelations He Received	Brinkley, Dannion	Sandvold, Erik	RC38855	1
2002	David Brinkley: Eleven Presidents, Four Wars, Twenty-two Political Conventions, One Moon Landing, Three Assassinations, Two Thousand Weeks of News and Other Stuff on Television, and Eighteen Years of	Brinkley, David	Lowenstein, Ralph	RC41423	1
2003	Calico palace	Bristow, Gwen	Rawls, Eugenia	RC22190	4
2001	Deep Summer	Bristow, Gwen	Gray, Janis	RC35466	4
2003	Jubilee Trail	Bristow, Gwen	(unknown)	RC33721	4
2003	This Side of Glory	Bristow, Gwen	Gray, Janis	RC35468	4
2003	The wish giver: three tales of Coven Tree	Brittain, Bill	Ahola, Robert	RC21758	1
2002	The Norton History of Chemistry	Brock, William H.	Flosnik, Anne	RC42496	1

2003	The Man Who Would Be President: Dan Quayle	Broder, David S.	(unknown)	RC34697	1
2002	The Science Class You Wish You Had: The Seven Greatest Scientific Discoveries in History and the People Who Made Them	Brody, David Eliot	Wallace, Bill	RC46748	1
2003	The Penny Whistle Traveling with Kids Book: Whether by Boat, Train, Car, or Plane--How to Take the Best Trip Ever with Kids of All Ages	Brokaw, Meredith	Buzzard, Madelyn	RC41587	1
2001	The Ascent of Man	Bronowski, J.	Stoddard, Ted	RC41528	1
2001	Emma	Bronte, Charlotte	Gurney, Rachel	RC17797	2
2001	Jane Eyre	Bronte, Charlotte	Mendenhall, Jennifer	RC47868	2
2001	Wuthering Heights	Bronte, Emily	Hodges, Dale	RC25178	1
2002	Founding Father: Rediscovering George Washington	Brookhiser, Richard	Stoddard, Ted	RC43942	1
2003	Brief Lives	Brookner, Anita	(unknown)	RC33551	3
2001	Hotel du Lac	Brookner, Anita	Ferris, Jill	RC21510	3
2003	Visitors	Brookner, Anita	Cavallero, Gabriella	RC46467	3
2002	The moves make the man: a novel	Brooks, Bruce	Emmick, Don	RC23531	2
2003	What Hearts	Brooks, Bruce	Pinney, Michael	RC37415	2
2002	Nine Parts of Desire: The Hidden World of Islamic Women	Brooks, Geraldine	Stewart, Carole Jordan	RC41227	1
2001	Blacks	Brooks, Gwendolyn	(unknown)	RC30666	1
2002	Speaking for nature: how literary naturalists from Henry Thoreau to Rachel Carson have shaped America	Brooks, Paul	Edwards, Allan	RC16718	1
2003	The Successful Woman: How You Can Have a Career, a Husband, and a Family and Not Feel Guilty about It	Brothers, Joyce	(unknown)	RC29134	3
2003	What every woman ought to know about love and marriage	Brothers, Joyce	Buzzard, Madelyn	RC21469	3
2002	Widowed	Brothers, Joyce	(unknown)	RC32920	3
2002	Bury my heart at Wounded Knee: an Indian history of the American West	Brown, Dee Alexander	Toren, Suzanne	RC20462	2
2002	Killdeer Mountain: a novel	Brown, Dee Alexander	Patterson, George	RC19757	2
2003	Live and Learn and Pass It On: People ages Five to Ninety-five Share what They've Discovered about Life, Love, and Other Good Stuff	Brown, H. Jackson, Jr.	Sandvold, Erik	RC34030	1
2001	Joe	Brown, Larry	Benson, Chuck	RC35575	1
2003	Live Your Dreams	Brown, Les	Moore, Bob	RC37279	1
2003	Arthur Babysits	Brown, Marc	Pinney, Michael	RC37836	4
2003	Arthur's Eyes	Brown, Marc	Horton, John	RC41678	4
2001	Arthur's Family Treasury: Three Arthur Adventures in One Volume	Brown, Marc	Sandvold, Erik	RC50951	4
2003	D.W. the Picky Eater	Brown, Marc	Toren, Suzanne	RC41641	4
2001	Goodnight moon	Brown, Margaret Wise	Bergen, Kay	RC24603	1

2003	Wings along the Waterway	Brown, Mary Barrett	Newell-Kline, Nancy	RC37680	1
2002	Jumping the Job Track: Security, Satisfaction, and Success as an Independent Consultant	Brown, Peter C.	Harpenau, Lou	RC41217	1
2001	Devil's Rim	Brown, Sam	Jenkins, Dick	RC46715	1
2002	Adam's Fall	Brown, Sandra	Tessler, Yvonne Fair	RC37640	5
2003	Charade	Brown, Sandra	Tessler, Yvonne Fair	RC38853	5
2002	French Silk	Brown, Sandra	Sales, Terry Hayes	RC34022	5
2003	Send No Flowers	Brown, Sandra	Dines, Carol	RC48198	5
2003	Twenty-Two Indigo Place	Brown, Sandra	Tessler, Yvonne Fair	RC38338	5
2001	Imagining America: Stories from the Promised Land	Brown, Wesley	Friedlander, Mitzi	RC37599	1
2002	[Nineteen] Purchase Street: a novel	Browne, Gerald A	Askey, Bob	RC18690	1
2002	Browning: poetical works, 1833-1864	Browning, Robert	Clarke-Laurence, Michael	RC14891	1
2003	Maud: The Life of L.M. Montgomery	Bruce, Harry	Rappaport, Barbara	RC36476	1
2003	Bowman's Store: A Journey to Myself	Bruchac, Joseph	Wallace, Bill	RC47175	3
2003	Iroquois Stories: Heroes and Heroines, Monsters and Magic	Bruchac, Joseph	Potts, Faith	RC41284	3
2001	Native American Stories	Bruchac, Joseph	(unknown)	RC34361	3
2002	The Myth of the First Three Years: A New Understanding of Early Brain Development and Lifelong Learning	Bruer, John T.	Sandvold, Erik	RC50960	1
2003	A Walk in the Woods: Rediscovering America on the Appalachian Trail	Bryson, Bill	Consoli, Michael	RC46519	3
2001	Notes from a Small Island	Bryson, Bill	Hurt, Christopher	RC46281	3
2001	The Mother Tongue: English and How It Got That Way	Bryson, Bill	(unknown)	RC31996	3
2003	CORPSE HAD A FAMILIAR FACE	Buchanan, Edna	(unknown)	RC28100	2
2002	Miami, It's Murder	Buchanan, Edna	Friedlander, Mitzi	RC38629	2
2002	A House Divided: Good Earth Trilogy, Volume 3	Buck, Pearl S.	Schraf, Kimberly	RC43659	3
2002	Pavilion of Women	Buck, Pearl S.	(unknown)	RC32789	3
2001	The Good Earth	Buck, Pearl S.	Schraf, Kimberly	RC37294	3
2002	Marco Polo, if you can	Buckley, William F.	Smith, Merwin	RC17345	2
2001	Nearer, My God: An Autobiography of Faith	Buckley, William F.	Harpenau, Lou	RC45436	2
2002	The Invention That Changed the World: How a Small Group of Radar Pioneers Won the Second World War and Launched a Technological Revolution	Buderi, Robert	Rooney, Dennis	RC47888	1
2003	And the Sea Will Tell	Bugliosi, Vincent	(unknown)	RC32028	4
2001	Helter Skelter: The True Story of the Manson Murders	Bugliosi, Vincent	Foushee, Ray	RC36994	4
2001	LULLABY AND GOOD NIGHT	Bugliosi, Vincent	(unknown)	RC27504	4
2003	Outrage: The Five Reasons Why O.J. Simpson Got Away with Murder	Bugliosi, Vincent	Rayburn, John	RC42643	4

2002	Bulfinch's Mythology: |The Age of Chivalry| and |Legends of Charlemagne; or, Romance in the Middle Ages|	Bulfinch, Thomas	Kane, Mary	RC42510	2
2001	Mythology: the age of fable, The age of chivalry, Legends of Charlemagne	Bulfinch, Thomas	Huntey, Bruce	RC21188	2
2002	Hitler and Stalin: Parallel Lives	Bullock, Alan	Johnson, Peter	RC35408	1
2002	The Gift	Bunn, T. Davis	Sales, Terry Hayes	RC41835	3
2001	The Quilt	Bunn, T. Davis	Walterhouse, Margaret Anne	RC38975	3
2003	Tidings of Comfort and Joy	Bunn, T. Davis	Bederman, Mimi	RC48425	3
2003	Fly Away Home	Bunting, Eve	Huntey, Bruce	RC35190	2
2003	Summer Wheels	Bunting, Eve	Lescault, John	RC37413	2
2001	The pilgrim's progress	Bunyan, John	Norman, Richard	RC10053	1
2002	Fail-Safe	Burdick, Eugene	Gorton, Gregory	RC51094	1
2001	A clockwork orange	Burgess, Anthony	Broughton, David	RC15213	1
2003	A Morning for Flamingos	Burke, James Lee	(unknown)	RC32829	3
2002	Black Cherry Blues	Burke, James Lee	(unknown)	RC31052	3
2002	Purple Cane Road	Burke, James Lee	Huntey, Bruce	RC52243	3
2003	Flight: The Journey of Charles Lindbergh	Burleigh, Robert	Stratton, John	RC36557	1
2003	One more time: a memoir	Burnett, Carol	Hodapp, Ann	RC25096	1
2001	The secret garden	Burnett, Frances Hodgson	Giannarelli, Laura	RC23638	1
2001	The Joy of Books: Confessions of a Lifelong Reader	Burns, Eric	Lescault, John	RC42728	1
2003	100 Years, 100 Stories	Burns, George	Zeiger, Jim	RC41994	2
2003	Gracie: A Love Story	Burns, George	(unknown)	RC28814	2
2002	Cold Sassy Tree	Burns, Olive Ann	Bateman, Dennis	RC39112	1
2002	Dragonfly: NASA and the Crisis aboard |Mir|	Burrough, Bryan	Wallace, Bill	RC48930	1
2001	Mike Mulligan and his steam shovel	Burton, Virginia Lee	O'Keefe, Robert	RC25281	2
2001	The Little House	Burton, Virginia Lee	Schraf, Kimberly	RC50547	2
2003	Bus 9 to paradise: a loving voyage	Buscaglia, Leo F	Baker, Paul	RC23902	1
2002	Peru Incaico (Peru of the Incas)	Busto Duthurburu, Jose Antonio del	(unknown)	RC33852	1
2003	Managing Your Mind: The Mental Fitness Guide	Butler, Gillian	McDermott, Patricia	RC43234	1
2002	Death Lives Next Door: The First Inspector Coffin Mystery	Butler, Gwendoline	Brown, Richard	RC36185	1
2002	Parable of the Sower	Butler, Octavia E.	Kane, Mary	RC39777	2
2001	Parable of the Talents	Butler, Octavia E.	Kane, Mary	RC48070	2
2002	Love and Sex after 60	Butler, Robert N.	Moore, Bob	RC44432	1
2001	The way of all flesh	Butler, Samuel	Clarke-Laurence, Michael	RC14539	1
2002	East to the Dawn: The Life of Amelia Earhart	Butler, Susan	Nichols, Mary Ann	RC45559	1
2003	Bingo Brown's Guide to Romance	Byars, Betsy	Polk, John	RC37207	4

2003	Coast to Coast	Byars, Betsy	Heller, Ardyth	RC37070	4
2003	The not-just-anybody family	Byars, Betsy	Elliott, Nita	RC25768	4
2002	The summer of the swans	Byars, Betsy	Friedlander, Mitzi	RC23118	4
2002	Elementals: Stories of Fire and Ice	Byatt, A.S.	Giannarelli, Laura	RC49053	2
2002	Possession	Byatt, A.S.	(unknown)	RC31987	2
2003	Alone: The Classic Polar Adventure	Byrd, Richard E.	Wallace, Bill	RC41488	1
2002	Don Juan	Byron, Lord	Gould, Gordon	RC39523	2
2001	Selected poetry	Byron, Lord	McDonald, Beryl	RC16476	2
2001	How to Carve Wood: A Book of Projects and Techniques	Bütz, Richard	Hoover, Butch	RC50740	1
2001	Wise Women: Over Two Thousand Years of Spiritual Writing by Women	Cahill, Susan	Savard, Nanette	RC45412	1
2001	How the Irish Saved Civilization: The Untold Story of Ireland's Heroic Role from the Fall of Rome to the Rise of Medieval Europe	Cahill, Thomas	Horgan, Patrick	RC41657	2
2003	The Gifts of the Jews: How a Tribe of Desert Nomads Changed the Way Everyone Thinks and Feels; the Hinges of History, Volume 2	Cahill, Thomas	Kliban, Ken	RC46335	2
2001	The postman always rings twice	Cain, James M.	Hrkach, Jack	RC17817	1
2002	Being a Widow	Caine, Lynn	(unknown)	RC29658	1
2003	Spirit of Courage: A Tribute to People with Disabilities	Calandrino, Paul	Moore, Bob	RC42264	1
2003	Brush	Calders, Pere	(unknown)	RC32199	1
2001	Tobacco Road	Caldwell, Erskine	Palmer, David	RC46240	1
2001	Dear and glorious physician	Caldwell, Taylor	Avers, Roy	RC22303	1
2001	Italian Folktales	Calvino, Italo	(unknown)	RC33416	1
2002	Your Blues Ain't like Mine	Campbell, Bebe Moore	Nelson, Gail	RC36262	1
2003	MYTHS TO LIVE BY	Campbell, Joseph	(unknown)	RC28376	3
2001	The Power of Myth	Campbell, Joseph	(unknown)	RC28043	3
2002	Transformations of Myth through Time	Campbell, Joseph	(unknown)	RC32073	3
2001	A World of Holidays!	Campbell, Louisa	Strom, Margaret	RC48650	1
2002	Nibbled to Death by Ducks	Campbell, Robert	(unknown)	RC31459	2
2003	The Cat's Meow	Campbell, Robert	(unknown)	RC29075	2
2002	The Baby Challenge: A Handbook on Pregnancy for Women with a Physical Disability	Campion, Mukti Jain	(unknown)	RC33357	1
2001	The Stranger	Camus, Albert	Regensdorf, Phil	RC40902	1
2003	Vanishing point	Canning, Victor	DeLotel, James	RC21010	1
2001	Stellaluna	Cannon, Janell	Giannarelli, Laura	RC39478	1
2001	GOOOOL!	Cantor, Andres	Ramirez, Juan	RC43975	1
2002	Breakfast at Tiffany's: a short novel and three stories	Capote, Truman	(unknown)	RC12369	2
2001	In cold blood: a true account of a multiple murder and its consequences	Capote, Truman	Hagen, Ray	RC22726	2
2001	The trail to Ogallala	Capps, Benjamin	Kozlow, Buckley	RC24559	1

2001	A Cat Is Watching: A Look at the Way Cats See Us	Caras, Roger A.	(unknown)	RC31773	2
2001	A Dog Is Listening: The Way Some of Our Closest Friends View Us	Caras, Roger A.	Stratton, John	RC35055	2
2003	Apaches	Carcaterra, Lorenzo	Foucheux, Rick	RC49682	2
2003	Sleepers	Carcaterra, Lorenzo	Huntey, Bruce	RC43782	2
2003	Children of the Mind	Card, Orson Scott	Askey, Bob	RC44602	5
2003	Ender's Shadow	Card, Orson Scott	Askey, Bob	RC48937	5
2003	Ender's game	Card, Orson Scott	Askey, Bob	RC22934	5
2001	Speaker for the dead	Card, Orson Scott	Askey, Bob	RC24421	5
2003	Xenocide	Card, Orson Scott	(unknown)	RC34265	5
2001	The very hungry caterpillar	Carle, Eric	Stern, Edward C.	RC24609	1
2003	Where's Your Head? Psychology for Teenagers	Carlson, Dale	Solar, Liz	RC47878	1
2003	Barney Is Best	Carlstrom, Nancy White	Hurt, Christopher	RC41684	1
2001	How to win friends and influence people	Carnegie, Dale	Horton, Edwin	RC10972	1
2002	The path to power	Caro, Robert A	Askey, Bob	RC18676	1
2003	L. Frank Baum: Royal Historian of Oz	Carpenter, Angelica Shirley	Byers, Catherine	RC38162	1
2003	Benjamin Britten: A Biography	Carpenter, Humphrey	Gil, Peter	RC42089	1
2003	Missing Beauty: A True Story of Murder and Obsession	Carpenter, Teresa	(unknown)	RC28511	1
2001	El acoso	Carpentier, Alejo	Covarrubias, Luis Felipe	RC22549	1
2001	The Alienist	Carr, Caleb	Askey, Bob	RC38121	1
2003	Whaling Days	Carrick, Carol	Chappell, Andy	RC38188	1
2003	Napoleon Bonaparte	Carroll, Bob	Meyer, Ronald B.	RC39764	1
2001	|Alice in Wonderland| and |Through the Looking Glass, and What Alice Found There|	Carroll, Lewis	Tessler, Yvonne	RC50842	1
2003	Collected Longer Poems	Carruth, Hayden	Gould, Gordon	RC42487	2
2002	Collected Shorter Poems, 1946-1991	Carruth, Hayden	Gould, Gordon	RC35785	2
2001	Silent spring	Carson, Rachel	Lazar, William	RC20184	2
2002	The edge of the sea	Carson, Rachel	Carter, Dale	RC17779	2
2002	Bull Catcher	Carter, Alden R.	Halberstadt, Jeff	RC46677	2
2003	Up Country	Carter, Alden R.	(unknown)	RC32933	2
2003	Living Faith	Carter, Jimmy	Harpenau, Lou	RC42877	2
2003	Talking Peace: A Vision for the Next Generation	Carter, Jimmy	Lowenstein, Ralph	RC37895	2
2002	Reflections of an Affirmative Action Baby	Carter, Stephen L.	Moore, Bob	RC34683	2
2001	The Culture of Disbelief: How American Law and Politics Trivialize Religious Devotion	Carter, Stephen L.	Lowenstein, Ralph	RC38156	2
2002	Three Complete Novels: |Lights, Laughter, and a Lady|, |Love in the Moon|, |Bride to the King|	Cartland, Barbara	Bavan, Yolande	RC42057	1
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2001	Don Quijote de la Mancha, segunda parte	Cervantes Saavedra, Miguel de	Canas, Juan	RC13790	3
2001	Don Quixote of La Mancha	Cervantes Saavedra, Miguel de	Blake, Ed	RC24290	3
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2002	Trouble Is My Business	Chandler, Raymond	Feininger, Conrad	RC47046	5
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2003	The big four	Christie, Agatha	Bernson, Barry	RC21373	12
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2002	They Came to Baghdad	Christie, Agatha	(unknown)	RC34095	12
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2003	The Black Ice	Connelly, Michael	Hartley-Margolin, David	RC38349	3
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2002	Muhammad	Cook, Michael	Blake, Ed	RC44357	1
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2003	The Wanderer	Creech, Sharon	Allison, Kristin	RC50785	2
2002	Walk Two Moons	Creech, Sharon	Pardee, Martha Harmon	RC39621	2
2002	Chinese thought, from Confucius to Mao Tse-tung	Creel, Herrlee Glessner	Harpenau, Lou	RC18097	1
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2002	The Andromeda Strain	Crichton, Michael	Benson, Chuck	RC37973	4
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2002	The Secret of Santa Vittoria	Crichton, Robert	(unknown)	RC34115	1
2002	What Mad Pursuit: A Personal View of Scientific Discovery	Crick, Francis	(unknown)	RC29672	1

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2002	STOTAN	Crutcher, Chris	(unknown)	RC25934	7
2003	Staying Fat for Sarah Byrnes	Crutcher, Chris	Lescault, John	RC40522	7
2002	The Crazy Horse Electric Game	Crutcher, Chris	(unknown)	RC28935	7
2003	The Deep End: A Novel of Suspense	Crutcher, Chris	Foushee, Ray	RC35103	7
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2002	Bud, Not Buddy	Curtis, Christopher Paul	Young, Chuck	RC49311	2
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2003	Inca Gold	Cussler, Clive	Askey, Bob	RC38872	2
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2002	Microsoft Secrets: How the World's Most Powerful Software Company Creates Technology, Shapes Markets, and Manages People	Cusumano, Michael A.	Richardson, John	RC44575	1
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2001	The United States Cookbook: Fabulous Foods and Fascinating Facts from All Fifty States	D'Amico, Joan	Cundiff, Kerry	RC50670	1
2001	Charlie and the Chocolate Factory	Dahl, Roald	(unknown)	RC33498	4
2002	Charlie and the Great Glass Elevator	Dahl, Roald	Polk, John	RC48540	4
2003	Rhyme Stew	Dahl, Roald	Horton, John	RC39242	4
2002	The Witches	Dahl, Roald	Kilgarriff, Patricia	RC46021	4
2001	A critical history of English literature	Daiches, David	Martin, Ann	RC14798	1
2003	Calder Pride: Calder Saga, Volume 5	Dailey, Janet	Pardee, Martha Harmon	RC49785	2
2002	This Calder sky	Dailey, Janet	Tessler, Yvonne Fair	RC17306	2
2002	The Tale of Murasaki	Dalby, Liza	Byers, Catherine	RC51570	1
2003	Zucchini	Dana, Barbara	Wieck, Randy	RC25101	1
2003	Honey, Hush! An Anthology of African American Women's Humor	Dance, Daryl Cumber	Mbenga, Samarra	RC48155	1
2003	Mermaids	Dann, Patty	Stone, Polly	RC25287	1
2003	Amber Brown Goes Fourth	Danziger, Paula	Buzzard, Madelyn	RC42372	4
2003	Make like a Tree and Leave	Danziger, Paula	Pinney, Michael	RC37088	4

2002	The Cat Ate My Gymsuit	Danziger, Paula	Gray, Janis	RC34745	4
2003	There's a Bat in Bunk Five	Danziger, Paula	Gray, Janis	RC42287	4
2001	In Contempt	Darden, Christopher A.	Telles, Gary	RC42331	1
2001	Azul... y Poemas	Dario, Ruben	(unknown)	RC29982	1
2002	East o' the Sun and West o' the Moon	Dasent, Sir George Webbe	Caruso, Barbara	RC36275	1
2003	River thrill sports	David, Andrew	Williams, Betty	RC24364	1
2003	Louis Braille: The Boy Who Invented Books for the Blind	Davidson, Margaret	Conn, Brian	RC41325	1
2002	The Enchanted Braid: Coming to Terms with Nature on the Coral Reef	Davidson, Osha Gray	Rohan, Rick	RC50502	1
2001	Let's stay healthy: a guide to lifelong nutrition	Davis, Adelle	McCullough, Michael	RC17485	1
2002	George Washington and the American Revolution	Davis, Burke	(unknown)	RC21085	1
2003	Don't Know Much about Geography: Everything You Need to Know about the World but Never Learned	Davis, Kenneth C.	Sams, Robert	RC35798	2
2001	Two-bit culture: the paperbacking of America	Davis, Kenneth C.	Johnson, Peter	RC21580	2
2002	Venus in Copper: A Marcus Didius Falco Novel	Davis, Lindsey	Siegel, Noah	RC35777	1
2002	Beauty Lab: How Science Is Changing the Way We Look	Dawson, Mildred Leinweber	Fox, Jill	RC45578	1
2002	The door in the wall	De Angeli, Marguerite	Martin, Tom	RC22885	1
2003	Secrets about Men Every Woman Should Know	De Angelis, Barbara	(unknown)	RC31291	1
2002	Corelli's Mandolin	De Bernieres, Louis	Toren, Suzanne	RC39551	1
2002	The wheel on the school	De Jong, Meindert	Buzzard, Madelyn	RC23202	1
2003	26 Fairmount Avenue	De Paola, Tomie	Nelson, Bruce	RC49410	4
2003	Jamie O'Rourke and the Big Potato: An Irish Folktale	De Paola, Tomie	Giannarelli, Laura	RC37999	4
2001	Strega Nona	De Paola, Tomie	Giannarelli, Laura	RC44296	4
2002	Tomie dePaola's Favorite nursery tales	De Paola, Tomie	Toren, Suzanne	RC26369	4
2002	Across the Wide Missouri	De Voto, Bernard Augustine	(unknown)	RC33338	1
2002	Memoirs of a midget	De la Mare, Walter	Beaudry, Patricia	RC23453	1
2003	The Ghost of Fossil Glen	DeFelice, Cynthia	Solar, Liz	RC47637	1
2003	For the Color of His Skin: The Murder of Yusuf Hawkins and the Trial of Bensonhurst	DeSantis, John	Lowenstein, Ralph	RC34545	1
2002	Nosotros y el Universo (We and the Universe)	Decelis Contreras, Rafael	Ramirez, Juan	RC38817	1
2003	Vida y extranas y sorprendentes aventuras de Robinson Crusoe, escritas por el mismo	Defoe, Daniel	Torre, Julio de la	RC24771	1
2002	Berlin game	Deighton, Len	Smith, Merwin	RC20207	2
2001	Spy Hook	Deighton, Len	(unknown)	RC28040	2

2002	Babel-17	Delany, Samuel R	Fox, Jack	RC16378	1
2003	Coast Road	Delinsky, Barbara	Sandvold, Erik	RC46755	4
2001	Lake News	Delinsky, Barbara	Wauters, Annie	RC48617	4
2002	Shades of Grace	Delinsky, Barbara	Pinolini, Barbara	RC45383	4
2001	Three Wishes	Delinsky, Barbara	Wise, MaryBeth	RC48087	4
2002	Custer Died for Your Sins: An Indian Manifesto	Deloria, Vine	Horton, Jamie	RC41766	2
2002	Red Earth, White Lies: Native Americans and the Myth of Scientific Fact	Deloria, Vine	Wallace, Bill	RC42828	2
2002	Darwin's Dangerous Idea: Evolution and the Meanings of Life	Dennett, Daniel C.	Hoover, Butch	RC44234	1
2002	Auntie Mame: an irreverent escapade	Dennis, Patrick	Hagen, Ray	RC25837	1
2001	Reversal of fortune: inside the von Bulow case	Dershowitz, Alan M	Smith, Lynn	RC24383	1
2003	On the Devil's Court	Deuker, Carl	Regensdorf, Phil	RC37952	1
2002	A Knight in Shining Armor	Deveraux, Jude	(unknown)	RC30968	5
2002	The Black Lyon	Deveraux, Jude	Pardee, Martha Harmon	RC52135	5
2003	The Velvet Promise	Deveraux, Jude	Giannarelli, Laura	RC37562	5
2003	Velvet Angel	Deveraux, Jude	Giannarelli, Laura	RC36377	5
2003	Velvet Song	Deveraux, Jude	Giannarelli, Laura	RC36366	5
2001	Democracy and education: an introduction to the philosophy of education	Dewey, John	Wells, Lyman	RC16505	1
2002	Made in the U.S.A.: the history of American business	DiBacco, Thomas V	Fordyce, Jerry	RC25577	1
2003	Because of Winn-Dixie	DiCamillo, Kate	Hodapp, Ann	RC50679	1
2001	The Red Tent	Diamant, Anita	Friedlander, Mitzi	RC46859	1
2002	Behind the Times: Inside the New |New York Times|	Diamond, Edwin	Lowenstein, Ralph	RC40526	1
2002	Guns, Germs, and Steel: The Fates of Human Societies	Diamond, Jared	Hoover, Butch	RC46548	1
2001	Historia verdadera de la conquista de la Nueva Espana	Diaz del Castillo, Bernal	Canas, Juan	RC16042	1
2001	A Scanner Darkly	Dick, Philip K.	Telles, Gary	RC36829	4
2002	The Man in the High Castle	Dick, Philip K.	Carter, June	RC38995	4
2003	The Penultimate Truth	Dick, Philip K.	(unknown)	RC32659	4
2003	VALIS	Dick, Philip K.	DeLotel, James	RC35690	4
2001	A Christmas Carol	Dickens, Charles	Niederjohn, Clark	RC43546	5
2002	A Tale of Two Cities	Dickens, Charles	Horton, John	RC49497	5
2001	Bleak House	Dickens, Charles	Holmes, George	RC43614	5
2003	Great Expectations	Dickens, Charles	Malcolm, Graeme	RC53991	5
2002	Oliver Twist	Dickens, Charles	Horgan, Patrick	RC22868	5
2001	Deliverance	Dickey, James	O'Keefe, Robert	RC25291	2
2002	The Whole Motion: Collected Poems, 1945-1992	Dickey, James	Avers, Roy	RC37398	2
2001	Poems of Emily Dickinson	Dickinson, Emily	Chodoff, Anne	RC23534	1
2002	Eva	Dickinson, Peter	(unknown)	RC32058	2

2003	PERFECT GALLOWS	Dickinson, Peter	(unknown)	RC27567	2
2003	Hooligans	Diehl, William	Smith, Merwin	RC21204	1
2003	Wreath Magic: Eighty-six Magnificent Wreaths, Garlands, and Swags to Make	Dierks, Leslie	Ferris, Jill	RC41486	1
2002	Pilgrim at Tinker Creek	Dillard, Annie	Benson, Esther	RC8742	1
2002	Out of Africa and, Shadows on the grass	Dinesen, Isak	Ferris, Jill	RC23011	1
2002	Coronado's children: tales of lost mines and buried treasures of the Southwest	Dobie, J. Frank (James Frank)	Tenny, Hal	RC13742	2
2002	The longhorns	Dobie, J. Frank (James Frank)	Atcher, Randy	RC18815	2
2003	Life on the Edge: A Young Adult's Guide to a Meaningful Future	Dobson, James	Rohan, Rick	RC42470	1
2002	City of God	Doctorow, E.L.	Stoddard, Ted	RC49517	2
2001	Ragtime	Doctorow, E.L.	Baker, Jeff	RC44378	2
2002	Stones for Ibarra	Doerr, Harriet	Blake, Ed	RC23682	1
2001	Lincoln	Donald, David Herbert	Harpenau, Lou	RC44059	1
2001	The Simply Gourmet Diabetes Cookbook: Easy, Healthy Recipes and Menus for People with Diabetes and Those Who Love Them	Donkersloot, Mary	McDermott, Patricia	RC50115	1
2001	The ginger man	Donleavy, J. P. (James Patrick)	Walton, Jim	RC12512	1
2001	Complete poetry and selected prose	Donne, John	Haines, Alan	RC15709	1
2001	Complete poetry and selected prose	Donne, John	Rawlins, Lester	RC15709	1
2003	The New Ourselves, Growing Older: Women Aging with Knowledge and Power	Doress-Worters, Paula B.	Buzzard, Madelyn	RC39195	1
2002	The Broken Cord	Dorris, Michael	(unknown)	RC33717	2
2001	YELLOW RAFT IN BLUE WATER	Dorris, Michael	(unknown)	RC26494	2
2001	U.S.A.	Dos Passos, John	Wallace, Bill	RC42698	1
2001	Crime and Punishment	Dostoevsky, Fyodor	Major, Fred	RC50147	4
2003	Crime and Punishment	Dostoevsky, Fyodor	Scourby, Alexander	RC21783	4
2003	Notes from Underground	Dostoevsky, Fyodor	Major, Fred	RC37598	4
2001	The Brothers Karamazov	Dostoevsky, Fyodor	Kliban, Ken	RC50370	4
2002	Catnap: A Midnight Louie Mystery	Douglas, Carole Nelson	Linton, J.P.	RC36696	1
2003	The Ragman's Son: An Autobiography	Douglas, Kirk	(unknown)	RC28008	1
2001	Disputed Passage	Douglas, Lloyd C.	(unknown)	RC28988	4
2003	Magnificent Obsession	Douglas, Lloyd C.	DeLotel, James	RC37216	4
2002	The Big Fisherman	Douglas, Lloyd C.	Patterson, George	RC22009	4
2002	The robe	Douglas, Lloyd C.	Askey, Bob	RC19358	4
2003	Marjory Stoneman Douglas: Voice of the River	Douglas, Marjory Stoneman	(unknown)	RC28239	2
2001	The Everglades: River of Grass	Douglas, Marjory Stoneman	Wise, MaryBeth	RC47215	2
2001	Narrative of the Life of Frederick Douglass: An American Slave	Douglass, Frederick	(unknown)	RC30570	1
2003	Mother Love: Poems	Dove, Rita	Friedlander, Mitzi	RC41331	3

2002	Selected poems	Dove, Rita	Miles, Robin	RC40038	3
2003	The Darker Face of the Earth: A Verse Play in Fourteen Scenes	Dove, Rita	Miles, Robin	RC39360	3
2002	The Cinderella complex: women's hidden fear of independence	Dowling, Colette	Tessler, Yvonne Fair	RC17328	1
2002	Fifty to Forever	Downs, Hugh	Atcher, Randy	RC40400	1
2002	The Memoirs of Sherlock Holmes	Doyle, Arthur Conan	Horton, John	RC43001	4
2002	The Return of Sherlock Holmes	Doyle, Arthur Conan	Horton, John	RC43002	4
2002	The adventures of Sherlock Holmes	Doyle, Arthur Conan	Clarke-Laurence, Michael	RC17437	4
2001	The hound of the Baskervilles	Doyle, Arthur Conan	Horgan, Patrick	RC14165	4
2002	The Oxford History of the French Revolution	Doyle, William	(unknown)	RC33320	1
2003	Modern Classic Short Novels of Science Fiction	Dozois, Gardner	Avers, Roy	RC42174	1
2002	How to Write a Letter	Dragisic, Patricia	Wagner, Miriam	RC48512	1
2003	A Very Thin Line: The Iran-Contra Affairs	Draper, Theodore	(unknown)	RC34336	1
2003	Comeback	Dravecky, Dave	Foucheux, Rick	RC34849	1
2001	An American tragedy	Dreiser, Theodore	Stratton, John	RC23138	2
2002	Sister Carrie	Dreiser, Theodore	Caruso, Barbara	RC25296	2
2003	Voyage to the Great Attractor: Exploring Intergalactic Space	Dressler, Alan	Lotman, Mo	RC39846	1
2002	The Family Treasury of Jewish Holidays	Drucker, Malka	Toren, Suzanne	RC40298	1
2002	Advise and Consent	Drury, Allen	Avers, Roy	RC38799	2
2003	Pentagon	Drury, Allen	Huntey, Bruce	RC25067	2
2002	The twenty-one balloons	Du Bois, William Pene	Meyer, Ronald B.	RC23467	1
2003	Jamaica Inn	Du Maurier, Daphne	Giannarelli, Laura	RC25812	2
2002	The King's General	Du Maurier, Daphne	(unknown)	RC28438	2
2003	Dancing after Hours: Stories	Dubus, Andre	Polk, John	RC42573	2
2001	House of Sand and Fog	Dubus, Andre	Davidson, Richard	RC50033	2
2003	In Lane Three, Alex Archer	Duder, Tessa	Carter, June	RC34992	1
2002	Los Tres Mosqueteros	Dumas, Alexandre	Ramirez, Juan	RC33899	2
2002	The three musketeers	Dumas, Alexandre	Deebank, Felix	RC20185	2
2002	Grammar for Grownups	Dumond, Val	Cundiff, Kerry	RC37223	1
2003	How can I keep from singing: Pete Seeger	Dunaway, David King	Hurt, Christopher	RC25866	1
2003	Chapters: my growth as a writer	Duncan, Lois	Gray, Janis	RC22057	4
2003	Don't Look Behind You	Duncan, Lois	(unknown)	RC32557	4
2002	Killing Mr. Griffin	Duncan, Lois	Godfrey, Knox	RC21824	4
2003	Who Killed My Daughter?	Duncan, Lois	Cundiff, Kerry	RC35697	4
2003	Alexander Graham Bell	Dunn, Andrew	McDermott, Patricia	RC39192	2
2003	Marie Curie	Dunn, Andrew	McDermott, Patricia	RC39206	2
2002	The two Mrs. Grenvilles: a novel	Dunne, Dominick	Askey, Bob	RC21544	1
2001	On the Air: The Encyclopedia of Old-Time Radio	Dunning, John	Hagen, Ray	RC48459	1
2002	The story of philosophy: the lives and opinions of the greater philosophers	Durant, Will	Major, Fred	RC22309	1

2001	A zoo in my luggage	Durrell, Gerald Malcolm	Leslie, Noel	RC18117	2
2002	The amateur naturalist	Durrell, Gerald Malcolm	Shroder, Maurice	RC20523	2
2002	Balthazar	Durrell, Lawrence	Huntey, Bruce	RC37578	3
2001	Justine	Durrell, Lawrence	Huntey, Bruce	RC36388	3
2002	Mountolive	Durrell, Lawrence	Huntey, Bruce	RC36432	3
2003	Edith Wharton: An Extraordinary Life	Dwight, Eleanor	Schraf, Kimberly	RC40066	1
2003	Real Magic: Creating Miracles in Every-day Life	Dyer, Wayne W.	Parker, Harold	RC36405	2
2001	You'll See It When You Believe It	Dyer, Wayne W.	(unknown)	RC30718	2
2001	Space Station Science: Life in Free Fall	Dyson, Marianne J.	Ashby, Mark	RC49985	1
2003	Embraced by the Light	Eadie, Betty J.	Ward, Pam	RC35949	1
2002	Someday Soon	Eagle, Kathleen	Cundiff, Kerry	RC35668	3
2003	The Last True Cowboy	Eagle, Kathleen	Murray, Sharon	RC47742	3
2003	What the Heart Knows	Eagle, Kathleen	Ellison, Lindsay	RC49348	3
2002	Partners in Independence: A Success Story of Dogs and the Disabled	Eames, Ed	Dines, Carol	RC44952	1
2003	William Tell	Early, Margaret	Blumenfeld, Robert	RC36317	1
2002	Are you my mother?	Eastman, P. D. (Philip D	Beaudry, Patricia	RC22795	1
2002	Heritage: civilization and the Jews	Eban, Abba Solomon	Smith, Merwin	RC21226	1
2001	Wilderness Empire: A Narrative	Eckert, Allan W.	(unknown)	RC29938	1
2002	Foucault's Pendulum	Eco, Umberto	(unknown)	RC30338	2
2002	The name of the rose	Eco, Umberto	Shroder, Maurice	RC19739	2
2003	Guide My Feet: Prayers and Meditations on Loving and Working for Children	Edelman, Marian Wright	Ragsdale, Graci	RC40943	2
2002	The Measure of Our Success: A Letter to My Children and Yours	Edelman, Marian Wright	Gray, Janis	RC35259	2
2002	Winterwood	Eden, Dorothy	Woods, Mary	RC16798	1
2002	The Floatplane Notebooks	Edgerton, Clyde	(unknown)	RC31559	1
2001	The Works of Plato	Edman, Irwin	Lowenstein, Ralph	RC41107	1
2002	The Big Three: Churchill, Roosevelt, and Stalin in Peace and War	Edmonds, Robin	Williams, Jake	RC37161	1
2003	Drums along the Mohawk	Edmonds, Walter D.	Thibeault, Norm	RC47009	1
2001	Chain Reaction: The Impact of Race, Rights, and Taxes on American Politics	Edsall, Thomas Byrne	(unknown)	RC33823	1
2003	EARLY REAGAN	Edwards, Anne	(unknown)	RC26536	5
2001	Ever After: Diana and the Life She Led	Edwards, Anne	Lecat, Lisette	RC51935	5
2003	Road to Tara: the life of Margaret Mitchell	Edwards, Anne	Beaudry, Patricia	RC21656	5
2003	Royal Sisters: Queen Elizabeth II and Princess Margaret	Edwards, Anne	(unknown)	RC33196	5
2003	The Grimaldis of Monaco	Edwards, Anne	DeLotel, James	RC36053	5
2003	Children of the Dream: The Psychology of Black Success	Edwards, Audrey	Cundiff, Kerry	RC38312	1
2002	Christianity: The First Two Thousand Years	Edwards, David L.	Gray, Janis	RC49163	1
2003	Blood Money: Agent Peter Ashton	Egleton, Clive	Malcolm, Graeme	RC49807	2
2001	The Bormann brief	Egleton, Clive	(unknown)	RC9108	2

2002	What to Expect: The Toddler Years	Eisenberg, Arlene and others	Cundiff, Kerry	RC41162	1
2002	Mathematics and the Unexpected	Ekeland, Ivar	(unknown)	RC29130	1
2001	Middlemarch	Eliot, George	Beaudry, Patricia	RC20078	1
2002	On Poetry and Poets	Eliot, T.S.	(unknown)	RC34111	1
2002	An Unexpected Light: Travels in Afghanistan	Elliot, Jason	Kliban, Ken	RC53152	1
2002	American Sphinx: The Character of Thomas Jefferson	Ellis, Joseph J.	Moore, Bob	RC44729	1
2002	Awakening Osiris: A New Translation of the Egyptian Book of the Dead	Ellis, Normandi	(unknown)	RC30678	1
2002	Glass: From the First Mirror to Fiber Optics, the Story of the Substance That Changed the World	Ellis, William S.	Hoover, Butch	RC50653	1
2001	Invisible man	Ellison, Ralph	Eisenberg, Stanley	RC9600	2
2001	Juneteenth	Ellison, Ralph	Moore, Bob	RC48438	2
2002	BLACK DAHLIA	Ellroy, James	(unknown)	RC27689	2
2003	My Dark Places	Ellroy, James	Baker, Jeff	RC44271	2
2002	Jerusalem: City of Mirrors	Elon, Amos	(unknown)	RC31257	1
2003	The Adventures of Amos 'n' Andy: A Social History of an American Phenomenon	Ely, Melvin Patrick	(unknown)	RC34187	1
2002	The Appalachian Trail Reader	Emblidge, David	Fox, Jack	RC45920	1
2001	The Portable Emerson	Emerson, Ralph Waldo	(unknown)	RC32133	1
2002	Watergate: The Corruption of American Politics and the Fall of Richard Nixon	Emery, Fred	Hagen, Ray	RC42719	1
2002	The samurai: a novel	Endo, Shusaku	Gould, Gordon	RC20417	1
2003	Opera, what's all the screaming about?	Englander, Roger	Rooney, Dennis	RC22338	1
2002	Thimble summer	Enright, Elizabeth	Gray, Janis	RC23207	1
2003	All about Jewish holidays and customs	Epstein, Morris	Kliban, Ken	RC22211	1
2001	La Araucana	Ercilla y Zuniga, Alonso de	Lecube, Graciela	RC22520	1
2002	Fungoes, Floaters, and Fork Balls: A Colorful Baseball Dictionary	Ercolano, Patrick	(unknown)	RC28859	1
2003	Love medicine: a novel	Erdrich, Louise	Buzzard, Madelyn	RC22061	5
2001	Tales of Burning Love	Erdrich, Louise	Pardee, Martha Harmon	RC42836	5
2002	The Bingo Palace	Erdrich, Louise	Friedlander, Mitzi	RC39114	5
2002	The beet queen: a novel	Erdrich, Louise	Friedlander, Mitzi	RC23943	5
2002	The beet queen: a novel	Erdrich, Louise	Avers, Roy	RC23943	5
2003	Tracks	Erdrich, Louise	Avers, Roy	RC28557	5
2003	Tiger with Wings: The Great Horned Owl	Esbensen, Barbara Juster	Chappell, Andy	RC36389	1
2002	Como Agua para Chocolate: Novela de Entregas Mensuales con Recetas, Amores y Remedios Caseros (Like Water for Chocolate: Novel in Monthly Installments, with Recipes, Romances, and Home Remedies)	Esquivel, Laura	Pino, Maria	RC37694	2

2002	Like Water for Chocolate: A Novel in Monthly Installments, with Recipes, Romances, and Home Remedies	Esquivel, Laura	Giannarelli, Laura	RC36256	2
2002	Women Who Run with the Wolves: Myths and Stories of the Wild Woman Archetype	Estes, Clarissa Pinkola	Stewart, Carole Jordan	RC35274	1
2003	The Hundred Dresses	Estes, Eleanor	Ward, Pam	RC42016	1
2002	Motown	Estleman, Loren D.	Foushee, Ray	RC34364	2
2001	Whiskey River	Estleman, Loren D.	(unknown)	RC34363	2
2003	Nine days to Christmas	Ets, Marie Hall	(unknown)	RC22909	1
2001	Rounders Three	Evans, Max	Avers, Roy	RC37791	1
2002	The Horse Whisperer	Evans, Nicholas	Hartley-Margolin, David	RC41402	1
2002	The Messenger: The Rise and Fall of Elijah Muhammad	Evanzz, Karl	O'Keefe, Robert	RC51366	1
2001	Greeks bearing gifts: the epics of Achilles and Ulysses	Evslin, Bernard	Backman, George	RC13383	2
2002	Heraclea: a legend of warrior women	Evslin, Bernard	Byers, Catherine	RC13354	2
2002	How to Talk So Kids Can Learn--at Home and in School	Faber, Adele	Schraf, Kimberly	RC42459	1
2003	Great Lives: American Literature	Faber, Doris and Harold	Bloom, Dan	RC42205	1
2002	Who Harnessed the Horse? The Story of Animal Domestication	Facklam, Margery	Newell-Kline, Nancy	RC38926	1
2001	Kids Knitting	Falick, Melanie	Strom, Margaret	RC47268	1
2002	On Our Own: Independent Living for Older Persons	Falk, Ursula A.	(unknown)	RC31678	1
2002	Great Time Coming: The Life of Jackie Robinson, from Baseball to Birmingham	Falkner, David	Ganser, L.J.	RC39899	1
2002	Backlash: The Undeclared War against American Women	Faludi, Susan	(unknown)	RC34053	1
2003	Alfred Nobel: A Biography	Fant, Kenne	Wallace, Bill	RC42027	1
2002	Daniel Boone: The Life and Legend of an American Pioneer	Faragher, John Mack	Sams, Robert	RC38055	1
2001	The Black Stallion	Farley, Walter	Horton, Jamie	RC44178	2
2002	The Black Stallion Returns	Farley, Walter	Hurt, Christopher	RC44019	2
2001	The Fannie Farmer cookbook	Farmer, Fannie Merritt	McDermott, Patricia	RC20752	1
2003	A Girl Named Disaster	Farmer, Nancy	Wauters, Annie	RC45799	2
2003	The Ear, the Eye, and the Arm	Farmer, Nancy	Lecat, Lisette	RC39386	2
2003	Gods of Riverworld	Farmer, Philip Jose	DeLotel, James	RC23300	5
2003	The dark design	Farmer, Philip Jose	DeLotel, James	RC23298	5
2003	The fabulous riverboat	Farmer, Philip Jose	DeLotel, James	RC23297	5
2003	The magic labyrinth	Farmer, Philip Jose	DeLotel, James	RC23299	5
2002	To your scattered bodies go	Farmer, Philip Jose	DeLotel, James	RC23296	5
2001	Young Lonigan	Farrell, James T. (James Thomas)	Goetz, David	RC12902	1
2003	Being Red	Fast, Howard	(unknown)	RC32589	2
2002	The Pledge	Fast, Howard	(unknown)	RC29323	2
2002	ABSALON ABSALON	Faulkner, William	(unknown)	RC27313	5

2001	As I Lay Dying	Faulkner, William	Potts, Faith	RC49008	5
2002	Light in August	Faulkner, William	Scott, Harold	RC20001	5
2003	Selected Short Stories of William Faulkner	Faulkner, William	Palmer, David	RC41229	5
2001	The Sound and the Fury	Faulkner, William	Huntey, Bruce	RC49885	5
2002	Who Put the Butter in Butterfly?	Feldman, David	(unknown)	RC31288	1
2003	Promised Land	Felice, Cynthia	Allison, Kristin	RC47369	1
2002	Power, Privilege, and the |Post|: The Katharine Graham Story	Felsenthal, Carol	Byers, Catherine	RC38588	1
2003	Don't Say Yes When You Want to Say No	Fensterheim, Herbert	Aselford, Terence	RC48174	1
2003	Cimarron	Ferber, Edna	Gray, Janis	RC35647	3
2003	Ice Palace	Ferber, Edna	(unknown)	RC28439	3
2001	So Big	Ferber, Edna	Ferris, Jill	RC44189	3
2002	Measuring the Universe: Our Historic Quest to Chart the Horizons of Space and Time	Ferguson, Kitty	Toren, Suzanne	RC49733	1
2002	Viajes de Colon (Voyages of Columbus)	Fernandez de Navarrete, Martin	Rivela, Francisco	RC35843	1
2002	Invincible Summer	Ferris, Jean	(unknown)	RC29601	2
2003	Love among the Walnuts	Ferris, Jean	Tipton, Gary	RC48361	2
2003	Native American Doctor: The Story of Susan LaFlesche Picotte	Ferris, Jeri	Welch, Maggie	RC35580	1
2002	The Signers of the Declaration of Independence	Ferris, Robert G.	Atcher, Randy	RC52815	1
2002	La Casa de la Laguna (The House on the Lagoon)	Ferré, Rosario	Ramirez, Juan	RC49941	1
2002	The Chunnel: The Amazing Story of the Undersea Crossing of the English Channel	Fetherston, Drew	Hoover, Butch	RC46246	1
2003	Bridget Jones's Diary	Fielding, Helen	Mendenhall, Jennifer	RC46267	1
2003	See Jane Run	Fielding, Joy	(unknown)	RC32049	1
2001	Breve historia de Puerto Rico: desde sus comienzos hasta 1800	Figueroa, Loida	Arriagada, Tito	RC12988	2
2001	Breve historia de Puerto Rico: desde sus comienzos hasta 1800	Figueroa, Loida	Rubini, Maria	RC12989	2
2001	The Norton Book of Nature Writing	Finch, Robert	Stoddard, Ted	RC42789	1
2002	After the Death of a Child: Living with Loss through the Years	Finkbeiner, Ann K.	Strom, Margaret	RC48488	1
2003	The Death of Innocents	Firstman, Richard	Friedlander, Mitzi	RC45751	1
2001	The Lindbergh Case	Fisher, Jim	(unknown)	RC28749	1
2003	Galileo	Fisher, Leonard Everett	McDermott, Patricia	RC38324	3
2003	The Great Wall of China	Fisher, Leonard Everett	Donley, Robert	RC25018	3
2003	Tracks across America: The Story of the American Railroad, 1825-1900	Fisher, Leonard Everett	Sams, Robert	RC38784	3
2003	Long Ago in France: The Years in Dijon	Fisher, M.F.K.	Carter, June	RC35012	2
2003	To Begin Again: Stories and Memoirs, 1908-1929	Fisher, M.F.K.	Bederman, Mimi	RC39941	2
2001	White Oleander	Fitch, Janet	Ellison, Lindsay	RC48432	1

2001	Appetite for Life: The Biography of Julia Child	Fitch, Noel Riley	Ferris, Jill	RC45475	1
2002	Fire in the Lake: The Vietnamese and the Americans in Vietnam	FitzGerald, Frances	Carpenter, Steven	RC52072	1
2001	Tender is the night	Fitzgerald, F. Scott (Francis Scot	Scourby, Alexander	RC18133	2
2001	The great Gatsby	Fitzgerald, F. Scott (Francis Scot	Scourby, Alexander	RC16147	2
2002	The Great Brain	Fitzgerald, John D.	Aselford, Terence	RC50191	1
2002	The Blue Flower	Fitzgerald, Penelope	Fox, Jill	RC45885	2
2003	The Bookshop	Fitzgerald, Penelope	Delafield, Cyn	RC45665	2
2001	Harriet the Spy	Fitzhugh, Louise	McInerney, Susan	RC44768	1
2002	FRIED GREEN TOMATOES AT THE..	Flagg, Fannie	(unknown)	RC26698	2
2003	Welcome to the World, Baby Girl!	Flagg, Fannie	Hancock, Anne	RC47006	2
2002	TENANTS OF TIME	Flanagan, Thomas	(unknown)	RC26959	1
2002	Madame Bovary: Life in a Country Town	Flaubert, Gustave	Caruso, Barbara	RC49192	1
2003	Bull Run	Fleischman, Paul	Eiland, Ted	RC37371	5
2003	Graven images: 3 stories	Fleischman, Paul	(unknown)	RC22181	5
2003	Joyful Noise: Poems for Two Voices	Fleischman, Paul	(unknown)	RC28922	5
2003	The Borning Room	Fleischman, Paul	Caruso, Barbara	RC36553	5
2003	Whirligig	Fleischman, Paul	Huntey, Bruce	RC46874	5
2001	The whipping boy	Fleischman, Sid	Stern, Edward C.	RC25778	1
2001	Goldfinger	Fleming, Ian	Clarke-Laurence, Michael	RC16591	2
2003	Octopussy: The Last Great Adventures of James Bond 007	Fleming, Ian	Zeiger, Jim	RC42029	2
2001	The art of readable writing: with the Flesch readability formula	Flesch, Rudolf Franz	Norman, Richard	RC12573	1
2001	The Man Who Walked through Time	Fletcher, Colin	(unknown)	RC31845	1
2001	Washington ,the indispensable man	Flexner, James Thomas	Bransford, Bradley	RC8838	1
2001	A Science Odyssey: One Hundred Years of Discovery	Flowers, Charles	Williams, Jake	RC46834	1
2001	Pancho Villa (Spanish)	Foix, Pere	(unknown)	RC31948	1
2002	Eye of the needle: a novel	Follett, Ken	Smith, Merwin	RC12323	6
2003	Lie down with lions	Follett, Ken	Askey, Bob	RC23026	6
2003	Night over Water	Follett, Ken	Friedlander, Mitzi	RC34013	6
2003	On wings of eagles	Follett, Ken	Smith, Merwin	RC19242	6
2001	The key to Rebecca	Follett, Ken	Tessler, Yvonne Fair	RC15792	6
2002	The man from St. Petersburg	Follett, Ken	Smith, Merwin	RC17730	6
2003	Farewell: A Memoir of a Texas Childhood	Foote, Horton	Askey, Bob	RC49782	1
2002	The world of Bruegel, c. 1525-1569	Foote, Timothy	Sorel, Guy	RC14957	1
2002	Johnny Tremain	Forbes, Esther	Schrichte, Lynn	RC22808	1
2001	Parade's end	Ford, Ford Madox	Horgan, Patrick	RC24870	2
2001	The good soldier: a tale of passion	Ford, Ford Madox	Siegel, Noah	RC17884	2
2003	The Boy Who Sailed with Columbus	Foreman, Michael	Chappell, Andy	RC37792	1
2003	COMMODORE HORNBLOWER	Forester, C.S.	(unknown)	RC26916	7

2001	Captain Horatio Hornblower	Forester, C.S.	(unknown)	RC12856	7
2002	Hornblower and the |Hotspur|	Forester, C.S.	Malcolm, Graeme	RC46118	7
2002	Lieutenant Hornblower	Forester, C.S.	Malcolm, Graeme	RC46117	7
2003	Lord Hornblower	Forester, C.S.	Malcolm, Graeme	RC46123	7
2002	The African Queen	Forester, C.S.	Horton, John	RC18825	7
2003	The general	Forester, C.S.	Seale, Douglas	RC23133	7
2001	A passage to India	Forster, E. M. (Edward Morgan)	Askey, Bob	RC21242	2
2001	A room with a view	Forster, E. M. (Edward Morgan)	Rose, George	RC12985	2
2002	Howards End	Forster, E.M.	(unknown)	RC34285	1
2001	The day of the jackal	Forsyth, Frederick	Sorel, Guy	RC10894	1
2002	Dinotopia Lost	Foster, Alan Dean	Gorton, Gregory	RC43486	1
2003	Augustus Caesar's World: A Story of Ideas and Events from B.C. 44 to 14 A.D.	Foster, Genevieve Stump	Sorel, Guy	RC35236	1
2002	Ain't No River	Foster, Sharon Ewell	Nelson, Gail	RC52719	1
2002	World Religions: An Introduction for Students	Fowler, Jeaneane	Strom, Margaret	RC48693	1
2001	The magus: a revised version	Fowles, John	Hrkach, Jack	RC13287	1
2001	Five Sisters: The Langhornes of Virginia	Fox, James	Feininger, Conrad	RC51881	1
2003	One-eyed cat: a novel	Fox, Paula	Regensdorf, Phil	RC22756	2
2003	The Village by the Sea	Fox, Paula	(unknown)	RC32383	2
2002	John Muir and His Legacy: The American Conservation Movement	Fox, Stephen	(unknown)	RC32116	1
2003	Hiawatha: Messenger of Peace	Fradin, Dennis Brindell	Stratton, John	RC36894	2
2001	The Planet Hunters: The Search for Other Worlds	Fradin, Dennis Brindell	Fox, Jill	RC46099	2
2003	The magic years: understanding and handling the problems of early childhood	Fraiberg, Selma H	Atcher, Randy	RC23350	1
2003	For Kicks	Francis, Dick	Hartley-Margolin, David	RC39326	3
2002	Twice shy	Francis, Dick	Smith, Merwin	RC17715	3
2003	Wild Horses	Francis, Dick	Askey, Bob	RC39860	3
2001	The Diary of a Young Girl: The Definitive Edition	Frank, Anne	Toren, Suzanne	RC40424	1
2003	The |Queen of Puerto Rico| and Other Stories	Frank, Joe	Telles, Gary	RC42100	1
2003	Oy, Joy!	Frank, Lucy	Fox, Jill	RC49449	1
2002	Benjamin Franklin: His Life as He Wrote It	Franklin, Benjamin	(unknown)	RC33385	1
2003	Sins of the Father: The Landmark Franklin Case--a Daughter, a Memory, and a Murder	Franklin, Eileen	Byers, Catherine	RC35160	1
2003	The Cavalier Case	Fraser, Antonia	(unknown)	RC33243	4
2002	The Wives of Henry VIII	Fraser, Antonia	Lambert, Mikel	RC36182	4
2003	YOUR ROYAL HOSTAGE	Fraser, Antonia	(unknown)	RC27893	4
2002	|Jemima Shore at the Sunny Grave| and Other Stories	Fraser, Antonia	Galt, Kathy	RC36950	4

2002	The golden bough: the roots of religion and folklore	Frazer, James George	Reynolds, Joyce	RC18030	1
2001	Cold Mountain	Frazier, Charles	Sams, Robert	RC44762	1
2003	Family	Frazier, Ian	Harpenau, Lou	RC41342	2
2002	Great Plains	Frazier, Ian	(unknown)	RC30970	2
2001	The Education of Laura Bridgman: First Deaf and Blind Person to Learn Language	Freeberg, Ernest	Buzzard, Madelyn	RC51875	1
2003	Children of the Wild West	Freedman, Russell	Pederson, Mary	RC22740	4
2003	Eleanor Roosevelt: A Life of Discovery	Freedman, Russell	Coffee, Frank	RC38664	4
2001	INDIAN CHIEFS	Freedman, Russell	(unknown)	RC27274	4
2001	Out of Darkness: The Story of Louis Braille	Freedman, Russell	Hagen, Ray	RC44992	4
2001	Corduroy	Freeman, Don	Buzzard, Madelyn	RC41225	1
2002	The blind run	Freemantle, Brian	Chappell, Andy	RC25332	1
2002	The age of belief: the medieval philosophers	Fremantle, Anne Jackson	Smith, Sara	RC16463	1
2001	The Interpretation of Dreams	Freud, Sigmund	Carpenter, Clifford	RC50005	1
2002	Woodworking Projects for the Garden: Forty Fun and Useful Things for Folks Who Garden	Freudenberger, Richard	Ellison, Lindsay	RC46629	1
2002	The Fountain of Age	Friedan, Betty	Ferris, Jill	RC37625	1
2001	Two Lucky People: Memoirs	Friedman, Milton	Friedlander, Mitzi	RC47418	1
2002	Smart cookies don't crumble: a modern woman's guide to living and loving her own life	Friedman, Sonya	Buzzard, Madelyn	RC22965	1
2002	From Beirut to Jerusalem	Friedman, Thomas L.	(unknown)	RC30222	1
2003	Staring Back: The Disability Experience from the Inside Out	Fries, Kenny	Stewart, Carole Jordan	RC46555	1
2003	Around the World in a Hundred Years: From Henry the Navigator to Magellan	Fritz, Jean	Dizefalo, Ray	RC38972	2
2003	The Great Little Madison	Fritz, Jean	(unknown)	RC31862	2
2001	The Art of Loving	Fromm, Erich	(unknown)	RC33784	1
2001	The poetry of Robert Frost: the collected poems, complete and unabridged	Frost, Robert	Backman, George	RC18824	2
2001	You Come Too: Favorite Poems for Young Readers	Frost, Robert	Gould, Gordon	RC40790	2
2001	Aura	Fuentes, Carlos	Gil, Peter	RC43994	4
2002	Gringo Viejo (The Old Gringo)	Fuentes, Carlos	Ramirez, Juan	RC38806	4
2003	La muerte de Artemio Cruz	Fuentes, Carlos	Wolf, Juan	RC20655	4
2001	The Old Gringo	Fuentes, Carlos	(unknown)	RC32879	4
2003	A Concise History of Germany	Fulbrook, Mary	Backman, George	RC34522	1
2003	A Military History of the Western World: Volume 1, From the Earliest Times to the Battle of Lepanto	Fuller, J.F.C.	(unknown)	RC32066	3
2003	A Military History of the Western World: Volume 2, From the Defeat of the Spanish Armada to the Battle of Waterloo	Fuller, J.F.C.	(unknown)	RC32067	3

2003	A Military History of the Western World: Volume 3, From the American Civil War to the End of World War II	Fuller, J.F.C.	(unknown)	RC32068	3
2002	Young@Heart: Computing for Seniors	Furlong, Mary	Munro, David	RC42378	1
2002	Kingdom of Shadows	Furst, Alan	Carpenter, Steven	RC52580	2
2003	The World at Night	Furst, Alan	Benson, Chuck	RC46730	2
2001	DONA BARBARA	GALLEGOS, ROMULO	(unknown)	RC26423	1
2002	Little sister	Gaan, Margaret	Parker, Becky	RC20053	1
2003	Sophie's World: A Novel about the History of Philosophy	Gaarder, Jostein	Stewart, Carole Jordan	RC42143	1
2003	Dragonfly in Amber	Gabaldon, Diana	Caruso, Barbara	RC36536	5
2003	Drums of Autumn	Gabaldon, Diana	Caruso, Barbara	RC43320	5
2002	Outlander	Gabaldon, Diana	Caruso, Barbara	RC36535	5
2003	The Fiery Cross	Gabaldon, Diana	Caruso, Barbara	RC53366	5
2003	Voyager	Gabaldon, Diana	Caruso, Barbara	RC38591	5
2002	Winchell: Gossip, Power, and the Culture of Celebrity	Gabler, Neal	Hagen, Ray	RC39317	1
2001	Millions of Cats	Gag, Wanda	Giannarelli, Laura	RC43117	1
2002	Eleni	Gage, Nicholas	Parker, Harold	RC19947	1
2002	GATHERING OF OLD MEN	Gaines, Ernest J.	(unknown)	RC27290	2
2002	The autobiography of Miss Jane Pittman	Gaines, Ernest J.	Shay, Michelle	RC16542	2
2001	Money: Whence It Came, Where It Went	Galbraith, John Kenneth	Rayburn, John	RC41749	3
2002	The Culture of Contentment	Galbraith, John Kenneth	Gould, Gordon	RC35164	3
2001	The affluent society	Galbraith, John Kenneth	Harpenau, Lou	RC25346	3
2003	Don't Give Up the Ghost: The Delacorte Book of Original Ghost Stories	Gale, David	Askey, Bob	RC39092	1
2001	Earth: The Making of a Planet	Gallant, Roy A.	Hoover, Butch	RC47396	1
2002	Ultimate Sports: Short Stories by Outstanding Writers for Young Adults	Gallo, Donald R.	Tipton, Gary	RC42366	1
2001	The Forsyte saga	Galsworthy, John	Barrs, Norman	RC21183	1
2003	Out of the Ark: Stories from the World's Religions	Ganeri, Anita	Toren, Suzanne	RC43201	1
2001	Three Tales of My Father's Dragon: |My Father's Dragon|; |Elmer and| |the Dragon|; |The Dragons of| |Blueland|	Gannett, Ruth Stiles	Ricks, Gregory	RC46345	1
2003	Joey Pigza Loses Control	Gantos, Jack	Tipton, Gary	RC51237	1
2003	La casa de Bernarda Alba: drama de mujeres en los pueblos de Espana	Garcia Lorca, Federico	Rubini, Maria	RC24765	4
2001	Libro de Poemas, Poema del Cante Jondo, Romancero Gitano, Poeta en Nueva York, Odas, Llanto por Sanchez Mejias, Bodas de Sangre, Yerma (Book of Poems, Poem of the Deep Song, Gypsy Ballads, Poet in New	Garcia Lorca, Federico	Ramirez, Juan	RC33893	4

2002	Mariana Pineda, La Zapatera Prodigiosa, Asi que Pasen Cinco Anos...Canciones (Mariana Pineda, The Cobbler's Prodigious Wife, Once Five Years Have Passed...Songs)	Garcia Lorca, Federico	Ramirez, Juan	RC33896	4
2001	Three Tragedies: |Blood Wedding|, |Yerma|, |Bernarda Alba|	Garcia Lorca, Federico	(unknown)	RC30155	4
2002	Dreaming in Cuban	Garcia, Cristina	Dulaski, Ilona	RC35414	1
2002	Anonymous Rex: A Detective Story	Garcia, Eric	Sams, Robert	RC51606	1
2001	Chronicle of death foretold	García Márquez, Gabriel	Gamble, Julian	RC19217	5
2002	Collected stories	García Márquez, Gabriel	Blake, Ed	RC22862	5
2001	El Amor en los Tiempos del Colera (Love in the Time of Cholera)	García Márquez, Gabriel	Ramirez, Juan	RC43969	5
2002	LOVE IN THE TIME CHOLERA	García Márquez, Gabriel	(unknown)	RC26981	5
2001	One hundred years of solitude	García Márquez, Gabriel	Blake, Ed	RC25181	5
2003	Dove and Sword: A Novel of Joan of Arc	Garden, Nancy	Kasarda, Gerry	RC43108	1
2003	CASE OF THE FIERY FINGERS	Gardner, Erle Stanley	(unknown)	RC28110	9
2003	CASE OF THE VELVET CLAWS	Gardner, Erle Stanley	(unknown)	RC27231	9
2003	El Caso de la Camarera Preocupada (The Case of the Worried Waitress)	Gardner, Erle Stanley	Ramirez, Juan	RC40874	9
2002	El Caso de la Mujer de los Ojos Verdes (The Case of the Green-Eyed Sister)	Gardner, Erle Stanley	Ramirez, Juan	RC40866	9
2001	The Case of the Beautiful Beggar: A Perry Mason Mystery	Gardner, Erle Stanley	Conn, Brian	RC49436	9
2001	The Case of the Drowsy Mosquito	Gardner, Erle Stanley	Conn, Brian	RC45586	9
2001	The Case of the Reluctant Model	Gardner, Erle Stanley	Parker, Harold	RC35465	9
2002	The case of the fan-dancer's horse	Gardner, Erle Stanley	Robinson, Jack	RC18857	9
2002	The case of the golddigger's purse	Gardner, Erle Stanley	Avers, Roy	RC16370	9
2002	The Mocking of the President: A History of Campaign Humor from Ike to Ronnie	Gardner, Gerald	(unknown)	RC28913	1
2002	The Metaphysical Poets	Gardner, Helen	Malcolm, Graeme	RC46856	1
2002	Grendel	Gardner, John	Avers, Roy	RC38310	1
2003	The Lotus Seed	Garland, Sherry	Gray, Janis	RC39458	1
2003	Politically Correct Bedtime Stories	Garner, James Finn	Hartley-Margolin, David	RC38598	2
2003	Politically Correct Holiday Stories: For an Enlightened Yuletide Season	Garner, James Finn	Hartley-Margolin, David	RC43421	2
2001	Bearing the cross: Martin Luther King, Jr., and the Southern Christian Leadership Conference	Garrow, David J.	Parker, Harold	RC25530	1
2003	For the Roses	Garwood, Julie	Friedlander, Mitzi	RC43563	2
2002	The Bride	Garwood, Julie	Pardee, Martha Harmon	RC52154	2
2002	A Rag, a Bone, and a Hank of Hair	Gash, Jonathan	Major, Fred	RC51238	3
2003	Moonspender	Gash, Jonathan	Patterson, George	RC26074	3
2002	Paid and Loving Eyes	Gash, Jonathan	Palmer, David	RC38381	3
2002	The Road Ahead	Gates, Bill	Harpenau, Lou	RC41849	1
2003	Crimes of the Century: From Leopold and Loeb to O.J. Simpson	Geis, Gilbert	Wallace, Bill	RC48924	1

2003	The Quark and the Jaguar: Adventures in the Simple and the Complex	Gell-Mann, Murray	Hoover, Butch	RC42284	1
2001	How Do You Spell God? Answers to the Big Questions from around the World	Gellman, Marc	Regensdorf, Phil	RC39981	1
2001	North Dallas Forty	Gent, Peter	(unknown)	RC32552	1
2002	J. Edgar Hoover: The Man and the Secrets	Gentry, Curt	(unknown)	RC33801	1
2002	Animals Who Have Won Our Hearts	George, Jean Craighead	Buzzard, Madelyn	RC41173	5
2001	Julie of the Wolves	George, Jean Craighead	(unknown)	RC34451	5
2002	My Side of the Mountain	George, Jean Craighead	Carpenter, Steven	RC50211	5
2001	The Fire Bug Connection: An Ecological Mystery	George, Jean Craighead	Cassidy, Grainne	RC39816	5
2003	The talking earth	George, Jean Craighead	Hopkins, Georgia	RC23546	5
2003	A three hat day	Geringer, Laura	Dorflinger, Phyllis	RC25769	1
2001	DECLINE AND FALL OF THE ROMAN.	Gibbon, Ed	(unknown)	RC27985	1
2003	St. Patrick's Day	Gibbons, Gail	Stratton, John	RC39405	3
2003	Sunken Treasure	Gibbons, Gail	(unknown)	RC32612	3
2003	The Great St. Lawrence Seaway	Gibbons, Gail	Chappell, Andy	RC38409	3
2003	Be Seated: A Book about Chairs	Giblin, James	Ricks, Gregory	RC38930	3
2001	From Hand to Mouth; or, How We Invented Knives, Forks, Spoons, and Chopsticks and the Table Manners to Go with Them	Giblin, James	(unknown)	RC28701	3
2002	The Century That Was: Reflections on the Last One Hundred Years	Giblin, James	Bronaugh, Jacinda	RC50431	3
2002	The prophet	Gibran, Kahlil	Meyer, Ronald B.	RC25810	1
2003	Count Zero	Gibson, William	DeLotel, James	RC37709	5
2003	Idoru	Gibson, William	Hurt, Christopher	RC42981	5
2002	MIRACLE WORKER..A PLAY..	Gibson, William	(unknown)	RC26428	5
2001	Neuromancer	Gibson, William	DeLotel, James	RC34589	5
2003	Virtual Light	Gibson, William	Ganser, L.J.	RC37441	5
2002	The War Poets	Giddings, Robert	(unknown)	RC31256	1
2001	Visions of Jazz: The First Century	Giddins, Gary	Conn, Brian	RC48253	1
2002	Cathedral, Forge, and Waterwheel: Technology and Invention in the Middle Ages	Gies, Frances and Joseph	Cundiff, Kerry	RC38124	1
2003	Lily's Crossing	Giff, Patricia Reilly	Giannarelli, Laura	RC45659	1
2001	Churchill: A Life	Gilbert, Martin	Harpenau, Lou	RC36039	4
2002	Israel: A History	Gilbert, Martin	Huntey, Bruce	RC48223	4
2001	The First World War: A Complete History	Gilbert, Martin	Huntey, Bruce	RC40464	4
2002	The Second World War: A Complete History	Gilbert, Martin	Huntey, Bruce	RC40822	4
2003	The Age of Miracles: Stories	Gilchrist, Ellen	Buzzard, Madelyn	RC41243	1
2001	The Death of a Joyce Scholar	Gill, Bartholomew	(unknown)	RC30179	2
2002	The Death of an Irish Tinker: A Peter McGarr Mystery	Gill, Bartholomew	Major, Fred	RC48977	2
2003	AMAZING MRS POLLIFAX	Gilman, Dorothy	(unknown)	RC27256	7
2003	Caravan	Gilman, Dorothy	Ward, Pam	RC35585	7

2003	MRS POLLIFAX AND..TRIANGLE	Gilman, Dorothy	(unknown)	RC27998	7
2003	Mrs. Pollifax and the Whirling Dervish	Gilman, Dorothy	(unknown)	RC32268	7
2002	Mrs. Pollifax on the China station	Gilman, Dorothy	Toren, Suzanne	RC19876	7
2001	Thale's Folly	Gilman, Dorothy	Hartley-Margolin, David	RC50375	7
2003	The Unexpected Mrs. Pollifax	Gilman, Dorothy	Toren, Suzanne	RC38703	7
2002	Collected poems, 1947-1980	Ginsberg, Allen	Guidall-Shapiro, George	RC23341	1
2002	Legends of the Bible	Ginzberg, Louis	(unknown)	RC30359	1
2002	Old Yeller	Gipson, Fred	Fox, Jack	RC47404	1
2003	Who is a stranger, and what should I do?	Girard, Linda Walvoord	Axton, Belle	RC24486	1
2002	Joshua	Girzone, Joseph F.	(unknown)	RC30863	4
2002	Joshua and the Children	Girzone, Joseph F.	(unknown)	RC30650	4
2003	Joshua and the City	Girzone, Joseph F.	Gould, Gordon	RC40799	4
2003	Joshua in the Holy Land	Girzone, Joseph F.	Gould, Gordon	RC35711	4
2002	SIXTIES	Gitlin, Todd	(unknown)	RC27435	1
2001	The Imprisoned Guest: Samuel Howe and Laura Bridgman, the Original Deaf-Blind Girl	Gitter, Elisabeth	Pardee, Martha Harmon	RC51840	1
2003	Sticky Beak	Gleitzman, Morris	Giannarelli, Laura	RC41705	1
2002	Class dismissed!: High school poems	Glenn, Mel	Palmer, David	RC19572	1
2003	The Girl Who Loved Wild Horses	Goble, Paul	Horton, John	RC38551	1
2002	In Pale Battalions	Goddard, Robert	(unknown)	RC29081	1
2003	Four dolls	Godden, Rumer	Chodoff, Anne	RC23590	1
2002	Money Doesn't Grow on Trees: A Parent's Guide to Raising Financially Responsible Children	Godfrey, Neale S.	Kane, Mary	RC38471	1
2002	A mother and two daughters	Godwin, Gail	Tessler, Yvonne Fair	RC17344	4
2003	SOUTHERN FAMILY	Godwin, Gail	(unknown)	RC26038	4
2003	The Good Husband	Godwin, Gail	Schaeffer, Michele	RC44444	4
2003	The finishing school	Godwin, Gail	Ferris, Jill	RC21236	4
2001	Faust, Part 1	Goethe, Johann Wolfgang von	Holmes, George	RC38153	2
2001	Faust, Part 2	Goethe, Johann Wolfgang von	Holmes, George	RC38154	2
2003	Miguel de Cervantes	Goldberg, Jake	Blake, Ed	RC36865	1
2002	Memoirs of a Geisha	Golden, Arthur	Bavan, Yolande	RC45008	1
2002	A Literary Christmas: Great Contemporary Christmas Stories	Golden, Lilly	Schaeffer, Michele	RC38274	1
2003	Parental Divorce	Goldentyer, Debra	Kiava, Lisa	RC42569	1
2003	Hitler's Willing Executioners: Ordinary Germans and the Holocaust	Goldhagen, Daniel Jonah	Blumenfeld, Robert	RC42039	1
2001	Lord of the Flies	Golding, William	Walker, Christopher	RC48388	1
2003	The Lion in Winter	Goldman, James	Holmes, George	RC41934	1
2001	Thurgood Marshall: Justice for All	Goldman, Roger	Sams, Robert	RC37253	1
2002	She stoops to conquer	Goldsmith, Oliver	Horton, John	RC25502	1
2002	Emotional Intelligence	Goleman, Daniel	Flosnik, Anne	RC41511	1

2002	The story of art	Gombrich, E. H. (Ernst Hans)	Lowenstein, Ralph	RC21009	1
2002	Balada de Otro Tiempo (Ballad of Another Time)	Gonzalez, Jose Luis	(unknown)	RC33872	1
2002	|Senor Cat's Romance| and Other Favorite Stories from Latin America	Gonzalez, Lucia M.	Giannarelli, Laura	RC46215	1
2002	Bahia de Cochinos (Bay of Pigs)	Gonzalez-Lalondry, Luis	Ramirez, Juan	RC43981	1
2002	Las [cien] recetas de cocina mas famosas del mundo	Goock, Roland	Arenas, Yolanda	RC22492	1
2002	Raven Tales	Goodchild, Peter	Atcher, Randy	RC35645	1
2001	No Ordinary Time: Franklin and Eleanor Roosevelt; the Home Front in World War II	Goodwin, Doris Kearns	Gray, Janis	RC39154	2
2002	The Fitzgeralds and the Kennedys	Goodwin, Doris Kearns	Metzler, Art	RC25959	2
2002	Burger's daughter	Gordimer, Nadine	Chodoff, Anne	RC16799	3
2001	Crimes of Conscience	Gordimer, Nadine	Lecat, Lisette	RC34916	3
2002	July's people	Gordimer, Nadine	Toren, Suzanne	RC17077	3
2001	The Other Side	Gordon, Mary	(unknown)	RC31575	1
2003	32 Cadillacs	Gores, Joe	Gorton, Gregory	RC37271	3
2001	Cases	Gores, Joe	Benson, Chuck	RC50042	3
2003	Dead Man	Gores, Joe	Brown, Ray	RC37611	3
2003	Days of Honey, Days of Onion: The Story of a Palestinian Family in Israel	Gorkin, Michael	Kliban, Ken	RC34736	1
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2001	The outsiders	Hinton, S. E	Foushee, Ray	RC22433	1
2001	CULTURAL LITERACY	Hirsch, E.D.	(unknown)	RC26432	1
2001	How to Read a Poem: And Fall in Love with Poetry	Hirsch, Edward	Lynch, Timothy	RC48477	1
2003	Hurricane: The Miraculous Journey of Rubin Carter	Hirsch, James S.	Moore, Bob	RC49829	1
2003	Rising Voices: Writings of Young Native Americans	Hirschfelder, Arlene B.	Wagner, Miriam	RC37035	1
2003	ALFRED HITCHCOCK PRESENTA MIS	Hitchcock, Alf	(unknown)	RC26424	1
2002	El Atlas Mundial de los Misterios (The World Atlas of Mysteries)	Hitching, Francis	(unknown)	RC32833	1
2002	Heart of the Koran	Hixon, Lex	(unknown)	RC31235	1
2003	Night Sins	Hoag, Tami	Ganser, L.J.	RC40834	1

2003	A Baby Sister for Frances	Hoban, Russell	Buzzard, Madelyn	RC38623	3
2003	A bargain for Frances	Hoban, Russell	Grandmaison, Sylvia	RC23569	3
2001	Bread and Jam for Frances	Hoban, Russell	(unknown)	RC33493	3
2001	The Leviathan	Hobbes, Thomas	Sams, Robert	RC48622	1
2002	Bearstone	Hobbs, Will	(unknown)	RC32470	3
2003	Changes in Latitudes	Hobbs, Will	(unknown)	RC29618	3
2002	Downriver	Hobbs, Will	Dulaski, Ilona	RC36801	3
2003	The Golden Deer	Hodges, Margaret	Chappell, Andy	RC38198	1
2002	The Gentleman from New York: Daniel Patrick Moynihan; a Biography	Hodgson, Godfrey	Gould, Gordon	RC52392	1
2001	Smilla's Sense of Snow	Hoeg, Peter	Stewart, Carole Jordan	RC37499	1
2001	The Tao of Pooh	Hoff, Benjamin	Parker, Harold	RC36173	1
2001	Here on Earth	Hoffman, Alice	Stewart, Carole Jordan	RC45717	1
2001	The Life and Death of Johnny Ringo	Hogan, Ray	(unknown)	RC28958	1
2003	American Poetry; The Nineteenth Century, Volume 2: Herman Melville to Trumbull Stickney, American Indian Poetry, Folk Songs and Spirituals	Hollander, John	Kane, Mary	RC38790	1
2001	Knitting & crochet for the physically handicapped & elderly	Hollingworth, Shelagh	McDermott, Patricia	RC17892	1
2003	Mi enemiga la Reina	Holt, Victoria	Rubini, Maria	RC20661	7
2002	Mistress of Mellyn	Holt, Victoria	James, Corrie	RC44443	7
2002	SECRET WOMAN	Holt, Victoria	(unknown)	RC26495	7
2003	The Black Opal	Holt, Victoria	Ferris, Jill	RC37315	7
2003	The House of a Thousand Lanterns	Holt, Victoria	(unknown)	RC33736	7
2003	The Legend of the Seventh Virgin	Holt, Victoria	(unknown)	RC33327	7
2002	The demon lover	Holt, Victoria	Friedlander, Mitzi	RC18819	7
2003	It's Our World, Too! Stories of Young People Who Are Making a Difference	Hoose, Phillip	Wagner, Miriam	RC38949	1
2003	Bob Hope's Confessions of a hooker: my lifelong love affair with golf	Hope, Bob	Patterson, George	RC22964	2
2003	Don't Shoot, It's Only Me: Bob Hope's Comedy History of the United States	Hope, Bob	(unknown)	RC31026	2
2003	Questions: Poems	Hopkins, Lee Bennett	Schraf, Kimberly	RC38290	1
2002	Different and Wonderful: Raising Black Children in a Race- Conscious Society	Hopson, Darlene Powell	(unknown)	RC34321	1
2002	About a Boy	Hornby, Nick	Huntey, Bruce	RC46225	1
2003	Everything on a Waffle	Horvath, Polly	Allison, Kristin	RC53669	1
2002	History of psychology	Hothersall, David	Rooney, Dennis	RC24879	1
2003	Captain James Cook	Hough, Richard	Blumenfeld, Robert	RC41944	1
2003	A History of the Arab Peoples	Hourani, Albert	(unknown)	RC32038	1
2003	Littlejim	Houston, Gloria	Chappell, Andy	RC36614	2
2003	Littlejim's Gift: An Appalachian Christmas Story	Houston, Gloria	Chappell, Andy	RC40391	2
2003	Kill and Tell	Howard, Linda	Stewart, Carole Jordan	RC45340	3
2003	Now You See Her	Howard, Linda	Allison, Kristin	RC49199	3

2002	Son of the Morning	Howard, Linda	Allison, Kristin	RC48552	3
2002	The Death of Common Sense: How Law Is Suffocating America	Howard, Philip K.	Blake, Ed	RC41030	1
2001	To Shining Sea: A History of the United States Navy, 1775-1998	Howarth, Stephen	Stoddard, Ted	RC49063	1
2003	Absolute Truths	Howatch, Susan	Hartley-Margolin, David	RC40512	8
2003	GLITTERING IMAGES	Howatch, Susan	(unknown)	RC26674	8
2003	Glamorous Powers	Howatch, Susan	(unknown)	RC29310	8
2003	Mystical Paths	Howatch, Susan	Hartley-Margolin, David	RC36068	8
2003	Scandalous Risks	Howatch, Susan	(unknown)	RC32609	8
2003	The Wonder Worker	Howatch, Susan	James, Corrie	RC47291	8
2002	The waiting sands	Howatch, Susan	Emmick, Don	RC16464	8
2003	Ultimate Prizes	Howatch, Susan	(unknown)	RC30846	8
2001	Bunnicula: a rabbit of mystery	Howe, Deborah	Kearns, Virginia	RC16703	1
2002	Howliday Inn	Howe, James	Kearns, Virginia	RC21194	3
2003	Return to Howliday Inn	Howe, James	Kearns, Virginia	RC36904	3
2003	The celery stalks at midnight	Howe, James	Kearns, Virginia	RC21195	3
2003	Now Hear This: The Story of American Sailors in World War II	Hoyt, Edwin P.	Murch, Robert	RC39301	2
2002	The GI's War: The Story of American Soldiers in Europe in World War II	Hoyt, Edwin P.	(unknown)	RC30390	2
2003	Monkey on a Stick: Murder, Madness, and the Hare Krishnas	Hubner, John	(unknown)	RC29349	1
2002	Young People and Chronic Illness: True Stories, Help, and Hope	Huegel, Kelly	Tipton, Gary	RC47998	1
2003	The Collected Poems of Langston Hughes	Hughes, Langston	Churchill, Marcia	RC41265	2
2002	The Langston Hughes reader	Hughes, Langston	Hyman, Earle	RC20463	2
2001	A High Wind in Jamaica	Hughes, Richard	Martin, Tom	RC43203	1
2001	The fatal shore	Hughes, Robert	Atcher, Randy	RC25954	1
2001	HUNCHBACK OF NOTRE DAME	Hugo, Victor	(unknown)	RC28784	2
2001	Les Miserables	Hugo, Victor	Holmes, George	RC35363	2
2003	No Promises in the Wind	Hunt, Irene	Lescault, John	RC35252	2
2002	Up a road slowly	Hunt, Irene	Dorward, Mary Anne	RC22915	2
2001	Child of the silent night	Hunter, Edith F. (Edith Fisher)	Toren, Suzanne	RC25699	1
2002	Dust tracks on a road: an autobiography	Hurston, Zora Neale	Friedlander, Mitzi	RC24273	2
2002	Their Eyes Were Watching God	Hurston, Zora Neale	Byers, Catherine	RC35745	2
2003	Class President	Hurwitz, Johanna	Schrichte, Lynn	RC36364	1
2003	The Trojan Horse	Hutton, Warwick	Meyer, Ronald B.	RC38259	1
2001	Brave New World	Huxley, Aldous	DeLotel, James	RC47108	3
2003	Collected Short Stories	Huxley, Aldous	Flosnik, Anne	RC42527	3
2001	Point counter point	Huxley, Aldous	Horton, John	RC18010	3
2002	No Time for Sergeants	Hyman, Mac	Stoddard, Ted	RC45406	1

2001	Eight Plays: |A Doll's House|, |Ghosts|, |An Enemy of the| |People|, |The Wild Duck|, |Rosmersholm|, |The Lady From the| |Sea|, |Hedda Gabler|, |The| |Master Builder|	Ibsen, Henrik	Major, Fred	RC37204	1
2002	Jerusalem Blessed, Jerusalem Cursed: Jews, Christians, and Muslims in the Holy City from David's Time to Our Own	Idinopulos, Thomas A.	Kliban, Ken	RC35169	1
2003	Spandau Phoenix	Iles, Greg	Hartley-Margolin, David	RC38871	1
2002	The Window	Ingold, Jeanette	McInerney, Susan	RC45455	1
2002	Disability and Culture	Ingstad, Benedicte	Wauters, Annie	RC42451	1
2002	Fabulas Completas (Complete Fables)	Iriarte, Tomas de	(unknown)	RC33861	1
2002	May It Please the Court: The Most Significant Oral Arguments Made before the Supreme Court since 1955	Irons, Peter	Rayburn, John	RC41743	1
2003	Daddy's Girl: The Campbell Murder Case; a True Tale of Vengeance, Betrayal, and Texas Justice	Irving, Clifford	(unknown)	RC31295	1
2002	The Hotel New Hampshire	Irving, John	Askey, Bob	RC17308	2
2001	The world according to Garp: a novel	Irving, John	Tessler, Yvonne Fair	RC11764	2
2001	The Alhambra, palace of mystery and splendor	Irving, Washington	Sorel, Guy	RC11153	1
2001	Blind Courage	Irwin, Bill	Aselford, Terence	RC36368	1
2001	Maria	Isaacs, Jorge	De Torre, Emilio	RC11102	1
2003	Lily White	Isaacs, Susan	Pinolini, Barbara	RC42799	1
2003	Death to Dust: What Happens to Dead Bodies?	Iserson, Kenneth V.	Stanton, Michael	RC39021	1
2001	The Remains of the Day	Ishiguro, Kazuo	(unknown)	RC30751	2
2002	When We Were Orphans	Ishiguro, Kazuo	Cutler, David	RC50876	2
2002	Color me beautiful: discover your natural beauty through the colors that make you look great & feel fabulous!	Jackson, Carole	Ferris, Jill	RC17735	1
2002	WE HAVE ALWAYS LIVED IN THE..	Jackson, Shirley	(unknown)	RC26614	1
2003	The Tainos: The People Who Welcomed Columbus	Jacobs, Francine	Linton, J.P.	RC37424	1
2001	Gotham Unbound: How New York City Was Liberated from the Grip of Organized Crime	Jacobs, James B.	Williams, Jake	RC50054	1
2002	|The Monkey's Paw| and Other Tales of Mystery and the Macabre	Jacobs, W.W.	Horton, John	RC46641	1
2003	Mariel of Redwall	Jacques, Brian	Palmer, David	RC36748	4
2002	Mossflower	Jacques, Brian	Palmer, David	RC36489	4
2001	Redwall	Jacques, Brian	(unknown)	RC29729	4
2003	The Long Patrol	Jacques, Brian	Palmer, David	RC46543	4
2002	How Do I Do This When I Can't See What I'm Doing? Information Processing for the Visually Disabled	Jahoda, Gerald	Stratton, John	RC36212	1
2003	HEAVEN AND HELL	Jakes, John	(unknown)	RC26028	4

2003	Love and war	Jakes, John	Askey, Bob	RC21202	4
2003	North and South	Jakes, John	Askey, Bob	RC17704	4
2002	The Best Western Stories of John Jakes	Jakes, John	(unknown)	RC33778	4
2002	The Lady, Her Lover, and Her Lord	Jakes, T.D.	Wallace, Bill	RC50543	1
2002	Walter Cronkite: His Life and Times	James, Doug	Rayburn, John	RC35539	1
2001	The Wings of the Dove	James, Henry	Ferris, Jill	RC37177	4
2002	The ambassadors	James, Henry	Bransford, Bradley	RC22291	4
2001	The golden bowl	James, Henry	Bransford, Bradley	RC14648	4
2003	Traveling in Italy with Henry James: Essays	James, Henry	Major, Fred	RC39675	4
2002	Death of an Expert Witness	James, P.D.	Hartley-Margolin, David	RC35545	6
2003	Devices and Desires	James, P.D.	(unknown)	RC31006	6
2003	Original Sin	James, P.D.	Hartley-Margolin, David	RC39874	6
2001	Shroud for a Nightingale: An Adam Dalgliesh Mystery	James, P.D.	Hartley-Margolin, David	RC43141	6
2003	The Children of Men	James, P.D.	Askey, Bob	RC35885	6
2002	The Skull beneath the Skin	James, P.D.	Woods, Mary	RC48933	6
2002	Smoky, the cowhorse	James, Will	Regensdorf, Phil	RC23452	1
2001	American Home Cooking: Over Three Hundred Spirited Recipes Celebrating Our Rich Traditions of Home Cooking	Jamison, Cheryl Alters	Cundiff, Kerry	RC52029	1
2001	Night Falls Fast: Understanding Suicide	Jamison, Kay Redfield	Pinolini, Barbara	RC49382	1
2003	One Person Can Make a Difference: Ordinary People Doing Extra- ordinary Things	Jampolsky, Gerald G.	(unknown)	RC34586	1
2003	Randall Jarrell: The Complete Poems	Jarrell, Randall	Palmer, David	RC40083	1
2001	Krishnamurti: a biography	Jayakar, Pupul	Vaidya, Vimala	RC25612	1
2002	Rock and Hawk: A Selection of Shorter Poems	Jeffers, Robinson	(unknown)	RC29282	1
2001	Autobiography	Jefferson, Thomas	Jameson, House	RC17008	1
2002	American Inventors of the Twentieth Century	Jeffrey, Laura S.	Ragsdale, Graci	RC45661	1
2002	Semi-Tough	Jenkins, Dan	Askey, Bob	RC52159	3
2003	The Best American Sports Writing, 1995	Jenkins, Dan	Consoli, Michael	RC42512	3
2001	You Gotta Play Hurt	Jenkins, Dan	Benson, Chuck	RC35542	3
2001	Close Friends	Jenkins, Peter	Askey, Bob	RC34388	1
2001	The Century for Young People	Jennings, Peter	Stoddard, Ted	RC49719	1
2003	Beginnings and Blueprints	Jernigan, Kenneth	Blake, Ed	RC43490	6
2003	Making Hay	Jernigan, Kenneth	Huntey, Bruce	RC41854	6
2003	Old Dogs and New Tricks	Jernigan, Kenneth	Huntey, Bruce	RC42341	6
2003	Tapping the Charcoal	Jernigan, Kenneth	Linton, J.P.	RC41029	6
2003	The Journey	Jernigan, Kenneth	Huntey, Bruce	RC41320	6
2003	Toothpaste and Railroad Tracks	Jernigan, Kenneth	Huntey, Bruce	RC40557	6
2001	PICARDIA MEXICANA	Jimenez, A	(unknown)	RC27661	1
2003	The Circuit: Stories from the Life of a Migrant Child	Jimenez, Francisco	Grenville, Lewis	RC46960	1

2001	Antologia de la poesia Hispanoamericana contemporanea, 1914-1970	Jimenez, Jose Olivio	Torre, Julio de la	RC20683	1
2001	Platero y yo: elegia andaluza	Jimenez, Juan Ramon	De Torre, Emilio	RC13463	1
2003	Heaven	Johnson, Angela	Mickens-Hundley, Tracy	RC48669	1
2001	Middle Passage	Johnson, Charles	(unknown)	RC32593	1
2003	What Lisa Knew: The Truths and Lies of the Steinberg Case	Johnson, Joyce	(unknown)	RC32900	1
2003	Our Constitution	Johnson, Linda Carlson	Humphries, Lydia	RC36114	1
2001	A History of the American People	Johnson, Paul	Telles, Gary	RC46010	4
2002	A history of the Jews	Johnson, Paul	Guidall-Shapiro, George	RC26221	4
2003	Intellectuals	Johnson, Paul	(unknown)	RC29041	4
2003	The Quest for God: A Personal Pilgrimage	Johnson, Paul	Gould, Gordon	RC43335	4
2003	Safe at Second	Johnson, Scott	Tipton, Gary	RC49426	1
2001	Think like a Cat: How to Raise a Well-Adjusted Cat--Not a Sour Puss	Johnson-Bennett, Pam	Hodapp, Ann	RC51832	1
2002	To Have and to Hold	Johnston, Mary	Stratton, John	RC35830	1
2003	Black Sun, the Battle of Summit Springs, 1869: The Plainsmen, Book 4	Johnston, Terry C.	Polk, John	RC41366	6
2003	Devil's Backbone, the Modoc War, 1872-1873: The Plainsmen, Book 5	Johnston, Terry C.	Polk, John	RC41367	6
2003	Red Cloud's Revenge, Showdown on the Northern Plains, 1867: The Plainsmen, Book 2	Johnston, Terry C.	Polk, John	RC40640	6
2003	Sioux Dawn, the Fetterman Massacre, 1866: The Plainsmen, Book 1	Johnston, Terry C.	Polk, John	RC40639	6
2003	The Stalkers, the Battle of Beecher Island, 1868: The Plainsmen, Book 3	Johnston, Terry C.	Polk, John	RC41365	6
2002	Winter Rain	Johnston, Terry C.	Avers, Roy	RC40580	6
2001	Fingerprints and Talking Bones: How Real-Life Crimes Are Solved	Jones, Charlotte Foltz	Walker, Christopher	RC45658	1
2001	Quick and Easy Indoor Topiary: Crafting and Decorating with Nature	Jones, Chris	Wagner, Miriam	RC47861	1
2003	Castle in the Air	Jones, Diana Wynne	Polk, John	RC36597	3
2003	Hexwood	Jones, Diana Wynne	Malcolm, Graeme	RC41065	3
2002	Witch Week	Jones, Diana Wynne	Flosnik, Anne	RC46203	3
2001	From here to eternity	Jones, James	Blackwell, Burt	RC11491	2
2002	The thin red line	Jones, James	Hewitt, Alan	RC14614	2
2001	Kids around the World Celebrate! The Best Feasts and Festivals from Many Lands	Jones, Lynda	Flosnik, Anne	RC50329	1
2003	Fear of Fifty: A Midlife Memoir	Jong, Erica	Gantly, Judith Ann	RC39597	1
2002	The Seventh-Day Adventists: A History	Jordan, Anne Devereaux	(unknown)	RC28945	1
2003	A Crown of Swords: The Wheel of Time, Book 7	Jordan, Robert	Avers, Roy	RC43043	10
2003	Crossroads of Twilight: The Wheel of Time, Book 10	Jordan, Robert	Avers, Roy	RC55506	10

2003	Lord of Chaos: The Wheel of Time, Book 6	Jordan, Robert	Avers, Roy	RC39661	10
2003	The Dragon Reborn: The Wheel of Time, Book 3	Jordan, Robert	Beryl, Jon	RC34703	10
2003	The Eye of the World: The Wheel of Time, Book 1	Jordan, Robert	Beryl, Jon	RC34701	10
2003	The Fires of Heaven: The Wheel of Time, Book 5	Jordan, Robert	Avers, Roy	RC37569	10
2003	The Great Hunt: The Wheel of Time, Book 2	Jordan, Robert	Beryl, Jon	RC34702	10
2003	The Path of Daggers: The Wheel of Time, Book 8	Jordan, Robert	Avers, Roy	RC47082	10
2003	The Shadow Rising: The Wheel of Time, Book 4	Jordan, Robert	Avers, Roy	RC36984	10
2003	Winter's Heart: The Wheel of Time, Book 9	Jordan, Robert	Avers, Roy	RC51203	10
2001	A portrait of the artist as a young man	Joyce, James	Seale, Douglas	RC22892	4
2002	Dubliners	Joyce, James	Clarke-Laurence, Michael	RC17608	4
2001	Finnegans wake	Joyce, James	Horgan, Patrick	RC21424	4
2002	Ulysses	Joyce, James	Scourby, Alexander	RC19994	4
2003	Dinosaur Bob and His Adventures with the Family Lazardo	Joyce, William	(unknown)	RC32830	1
2003	Devil Wire	Judd, Cameron	Zeiger, Jim	RC42427	1
2003	Like Jake and me	Jukes, Mavis	Huntey, Bruce	RC23104	1
2001	Man and his symbols	Jung, C. G. (Carl Gustav)	Rooney, Dennis	RC23876	1
2001	The phantom tollbooth	Juster, Norton	Wieck, Randy	RC23208	1
2002	Amerika	Kafka, Franz	Blumenfeld, Robert	RC46668	3
2002	The Complete Stories	Kafka, Franz	Wallace, Bill	RC46132	3
2001	The Trial	Kafka, Franz	Telles, Gary	RC49000	3
2003	Wet Weather: Rain Showers and Snowfall	Kahl, Jonathan D.	Gleason, Marilyn	RC38925	1
2002	The Era: 1947-1957; When the Yankees, the Giants, and the Dodgers Ruled the World	Kahn, Roger	Metzler, Art	RC38108	2
2001	The boys of summer	Kahn, Roger	Wamsley, Bill	RC16430	2
2003	Abe Fortas	Kalman, Laura	(unknown)	RC33173	1
2003	I'm Dysfunctional, You're Dysfunctional: The Recovery Movement and Other Self-Help Fashions	Kaminer, Wendy	Rappaport, Barbara	RC37048	1
2003	Death of a Russian Priest	Kaminsky, Stuart M.	Siegel, Noah	RC36293	4
2003	Lieberman's Choice	Kaminsky, Stuart M.	Hurt, Christopher	RC36671	4
2002	Lieberman's Folly	Kaminsky, Stuart M.	Hurt, Christopher	RC35401	4
2003	Rostnikov's Vacation: An Inspector Porfiry Rostnikov Novel	Kaminsky, Stuart M.	Hurt, Christopher	RC35391	4
2002	One Hundred One Home Office Success Secrets	Kanarek, Lisa	McDermott, Patricia	RC45570	1
2002	Andersonville	Kantor, MacKinlay	Avers, Roy	RC25241	1

2001	The Pocket Aristotle: Selections from |Psychology|, |Physics|, |Politics|, |Nicomachean Ethics|, |Metaphysics|, and |Poetics|	Kaplan, Justin D.	Gould, Gordon	RC44359	1
2002	Soldiers of God: With the Mujahidin in Afghanistan	Kaplan, Robert D.	(unknown)	RC32137	2
2002	The Arabists: The Romance of an American Elite	Kaplan, Robert D.	Wallace, Bill	RC39354	2
2003	Mandy Sue Day	Karim, Roberta	Ward, Pam	RC40732	1
2001	Vietnam: a history	Karnow, Stanley	Smith, Merwin	RC20210	1
2003	A Common Life: The Wedding Story	Karon, Jan	Tipton, Gary	RC52101	7
2002	A Light in the Window: The Mitford Years, Volume 2	Karon, Jan	Tipton, Gary	RC44195	7
2003	A New Song: The Mitford Years, Volume 5	Karon, Jan	Tipton, Gary	RC48430	7
2001	At Home in Mitford: The Mitford Years, Volume 1	Karon, Jan	Tipton, Gary	RC44194	7
2003	In This Mountain	Karon, Jan	Tipton, Gary	RC54446	7
2003	Out to Canaan: The Mitford Years, Volume 4	Karon, Jan	Tipton, Gary	RC44958	7
2002	These High, Green Hills: The Mitford Years, Volume 3	Karon, Jan	Tipton, Gary	RC44196	7
2003	Black Indians: a hidden heritage	Katz, William Loren	Regensdorf, Phil	RC25883	1
2001	Honest Pretzels: And Sixty-Four Other Amazing Recipes for Cooks Ages Eight and Up	Katzen, Mollie	McDermott, Patricia	RC49612	2
2001	Pretend Soup and Other Real Recipes: A Cookbook for Preschoolers and Up	Katzen, Mollie	Strom, Margaret	RC50207	2
2002	To Dance with the White Dog	Kay, Terry	Carter, June	RC38994	1
2002	Zorba the Greek	Kazantzakis, Nikos	Donley, Robert	RC25024	1
2001	The Snowy Day	Keats, Ezra Jack	Young, Chuck	RC43471	1
2001	The Complete Poems of John Keats	Keats, John	Holmes, George	RC41449	1
2001	The Second World War	Keegan, John	(unknown)	RC32216	1
2003	Unraveling Fibers	Keeler, Patricia A.	Askey, Bob	RC42653	1
2002	Fire in the Belly: On Being a Man	Keen, Sam	(unknown)	RC33040	1
2003	Willa Cather	Keene, Ann T.	Mullen, Anne	RC39968	1
2003	LEAVING HOME	Keillor, Garrison	(unknown)	RC26033	3
2002	Lake Wobegon days	Keillor, Garrison	Askey, Bob	RC22969	3
2003	Wobegon Boy	Keillor, Garrison	Askey, Bob	RC45161	3
2001	The story of my life	Keller, Helen	Gibson, Flo	RC25830	1
2003	Day of Atonement: A Peter Decker/Rina Lazarus Mystery	Kellerman, Faye	Guidall-Shapiro, George	RC36304	2
2003	Prayers for the Dead: A Peter Decker/Rina Lazarus Novel	Kellerman, Faye	Davidson, Richard	RC43860	2
2003	Bad Love	Kellerman, Jonathan	Hartley-Margolin, David	RC37809	4
2003	Devil's Waltz	Kellerman, Jonathan	Avers, Roy	RC35905	4
2001	OVER THE EDGE	Kellerman, Jonathan	Avers, Roy	RC26623	4
2002	When the Bough Breaks	Kellerman, Jonathan	Avers, Roy	RC29195	4

2003	Best friends	Kellogg, Steven	Williams, Betty	RC25765	2
2003	Pecos Bill: a tall tale	Kellogg, Steven	Guidall-Shapiro, George	RC25297	2
2002	The trumpeter of Krakow	Kelly, Eric Philbrook	O'Keefe, Robert	RC22916	1
2002	MAN WHO RODE MIDNIGHT	Kelton, Elmer	(unknown)	RC27406	9
2001	Manhunters	Kelton, Elmer	Rohan, Rick	RC45374	9
2003	Slaughter	Kelton, Elmer	Huntey, Bruce	RC38638	9
2003	The Day the Cowboys Quit	Kelton, Elmer	Askey, Bob	RC48755	9
2003	The Far Canyon	Kelton, Elmer	Huntey, Bruce	RC39434	9
2003	The Good Old Boys	Kelton, Elmer	Feldheim, Don	RC48505	9
2002	The Pumpkin Rollers	Kelton, Elmer	Askey, Bob	RC43160	9
2003	The Smiling Country	Kelton, Elmer	Feldheim, Don	RC48506	9
2003	The Time It Never Rained	Kelton, Elmer	Benson, Chuck	RC49217	9
2001	Monday the Rabbi Took Off	Kemelman, Harry	Bernson, Barry	RC41382	2
2002	Tuesday the Rabbi Saw Red	Kemelman, Harry	Bernson, Barry	RC41383	2
2002	Schindler's list	Keneally, Thomas	(unknown)	RC20835	1
2001	Freedom from Fear: The American People in Depression and War, 1929-1945	Kennedy, David M.	Wallace, Bill	RC50809	1
2001	Profiles in courage	Kennedy, John F. (John Fitzgerald)	Wierum, Howard	RC19762	1
2002	RISE AND FALL OF GREAT POWERS	Kennedy, Paul	Avers, Roy	RC27372	1
2002	Thirteen days: a memoir of the Cuban missile crisis	Kennedy, Robert F.	(unknown)	RC21121	1
2003	Times to Remember	Kennedy, Rose Fitzgerald	Gantly, Judith Ann	RC40600	1
2001	Ironweed: a novel	Kennedy, William	Bell, Ralph	RC20612	1
2001	Talking like the Rain: A Read-to- Me Book of Poems	Kennedy, X.J. and Dorothy M.	Giannarelli, Laura	RC38078	1
2003	A Tradition of Victory: Richard Bolitho Novels, Volume 14	Kent, Alexander	Zeiger, Jim	RC49930	22
2003	Beyond the Reef: Richard Bolitho Novels, Volume 19	Kent, Alexander	Zeiger, Jim	RC52770	22
2003	Colours Aloft! Richard Bolitho Novels, Volume 16	Kent, Alexander	Zeiger, Jim	RC49931	22
2003	Command a King's Ship: Richard Bolitho Novels, Volume 6	Kent, Alexander	Zeiger, Jim	RC49769	22
2003	Cross of St. George: Richard Bolitho Novels, Volume 22	Kent, Alexander	Zeiger, Jim	RC52773	22
2003	Enemy in Sight! Richard Bolitho Novels, Volume 10	Kent, Alexander	Zeiger, Jim	RC49926	22
2003	For My Country's Freedom: Richard Bolitho Novels, Volume 21	Kent, Alexander	Zeiger, Jim	RC52772	22
2003	Form Line of Battle! Richard Bolitho Novels, Volume 9	Kent, Alexander	Zeiger, Jim	RC49925	22
2003	Honour This Day: Richard Bolitho Novels, Volume 17	Kent, Alexander	Zeiger, Jim	RC49932	22
2003	In Gallant Company: Richard Bolitho Novels, Volume 3	Kent, Alexander	Zeiger, Jim	RC49766	22

2001	Midshipman Bolitho: Richard Bolitho Novels, Volume 1	Kent, Alexander	Zeiger, Jim	RC49764	22
2003	Passage to Mutiny: Richard Bolitho Novels, Volume 7	Kent, Alexander	Zeiger, Jim	RC49924	22
2003	Signal--Close Action! Richard Bolitho Novels, Volume 12	Kent, Alexander	Zeiger, Jim	RC49928	22
2003	Sloop of War: Richard Bolitho Novels, Volume 4	Kent, Alexander	Zeiger, Jim	RC49767	22
2002	Stand into Danger: Richard Bolitho Novels, Volume 2	Kent, Alexander	Zeiger, Jim	RC49765	22
2003	Success to the brave	Kent, Alexander	Barrs, Norman	RC20529	22
2003	Sword of Honour: Richard Bolitho Novels, Volume 23	Kent, Alexander	Zeiger, Jim	RC52774	22
2003	The Darkening Sea: Richard Bolitho Novels, Volume 20	Kent, Alexander	Zeiger, Jim	RC52771	22
2002	The Flag Captain: Richard Bolitho Novels, Volume 11	Kent, Alexander	Zeiger, Jim	RC49927	22
2003	The Only Victor: Richard Bolitho Novels, Volume 18	Kent, Alexander	Zeiger, Jim	RC49933	22
2003	To Glory We Steer: Richard Bolitho Novels, Volume 5	Kent, Alexander	Zeiger, Jim	RC49768	22
2003	With All Dispatch	Kent, Alexander	Horgan, Patrick	RC37864	22
2001	On the Road	Kerouac, Jack	(unknown)	RC31675	3
2003	The Dharma Bums	Kerouac, Jack	Blake, Ed	RC43036	3
2002	The Subterraneans	Kerouac, Jack	(unknown)	RC33815	3
2003	Him she loves?	Kerr, M. E	Huntey, Bruce	RC22434	2
2003	Night kites	Kerr, M. E	Bateman, Dennis	RC25311	2
2001	One flew over the cuckoo's nest ,a novel	Kesey, Ken	Hrkach, Jack	RC16480	1
2002	The Grammar Crammer: How to Write Perfect Sentences	Kesselman-Turkel, Judi	(unknown)	RC33126	1
2002	Beyond the Influence: Understanding and Defeating Alcoholism	Ketcham, Katherine	Gorton, Gregory	RC49986	1
2001	Flowers for Algernon	Keyes, Daniel	(unknown)	RC33245	1
2001	The general theory of employment, interest, and money	Keynes, John Maynard	Jones, Paul	RC16178	1
2002	How Good People Make Tough Choices	Kidder, Rushworth M.	Schaeffer, Michele	RC41569	1
2002	Old Friends	Kidder, Tracy	Blake, Ed	RC37475	1
2003	Dead Wrong	Kienzle, William X.	Avers, Roy	RC38441	3
2003	Shadow of Death	Kienzle, William X.	Avers, Roy	RC35689	3
2001	The rosary murders	Kienzle, William X.	Eilenberg, Diane	RC13810	3
2003	The Peter Pan syndrome: men who have never grown up	Kiley, Dan	Askey, Bob	RC20208	1
2001	Anansi and the Talking Melon	Kimmel, Eric A.	Giannarelli, Laura	RC41091	3
2002	Sword of the Samurai: Adventure Stories from Japan	Kimmel, Eric A.	Sams, Robert	RC49673	3
2003	The Spotted Pony: A Collection of Hanukkah Stories	Kimmel, Eric A.	Blumenfeld, Robert	RC39534	3

2002	A Small Place	Kincaid, Jamaica	(unknown)	RC28712	3
2002	Lucy	Kincaid, Jamaica	(unknown)	RC33125	3
2003	The Autobiography of My Mother	Kincaid, Jamaica	Nelson, Gail	RC41920	3
2002	Investing for Good: Making Money while Being Socially Responsible	Kinder, Peter D., and others	Feldheim, Don	RC39013	1
2002	A Testament of Hope: The Essential Writings and Speeches of Martin Luther King Jr.	King, Martin Luther	Moore, Bob	RC42395	4
2001	Strength to Love	King, Martin Luther	Stratton, John	RC44735	4
2001	The Measure of a Man	King, Martin Luther	Gould, Gordon	RC42398	4
2002	The Trumpet of Conscience	King, Martin Luther	Moore, Bob	RC43333	4
2002	'salem's Lot	King, Stephen	Palmer, David	RC16381	11
2003	Bag of Bones	King, Stephen	Roan, Gary	RC46711	11
2003	Carrie	King, Stephen	Ramirez, Juan	RC40881	11
2003	Cementerio de animales	King, Stephen	Gonzalez Betancourt, Alvaro	RC25708	11
2003	It	King, Stephen	(unknown)	RC28045	11
2002	Ojos de Fuego (Firestarter)	King, Stephen	Ramirez, Juan	RC40893	11
2002	On Writing: A Memoir of the Craft	King, Stephen	Huntey, Bruce	RC50873	11
2002	Pet sematary	King, Stephen	Smith, Merwin	RC20202	11
2003	Skeleton Crew	King, Stephen	Zeiger, Jim	RC42678	11
2001	The Green Mile: A Novel in Six Parts	King, Stephen	Foushee, Ray	RC44564	11
2001	The shining	King, Stephen	Hagen, Ray	RC10563	11
2002	Babe: The Gallant Pig	King-Smith, Dick	(unknown)	RC33742	1
2002	Animal Dreams	Kingsolver, Barbara	(unknown)	RC32451	4
2002	Pigs in Heaven	Kingsolver, Barbara	O'Brien, Adale	RC35911	4
2001	The Bean Trees	Kingsolver, Barbara	(unknown)	RC27589	4
2001	The Poisonwood Bible	Kingsolver, Barbara	Stewart, Carole Jordan	RC46882	4
2002	The Woman Warrior: Memoirs of a Girlhood among Ghosts	Kingston, Maxine Hong	Byers, Catherine	RC50624	1
2003	James Thurber: His Life and Times	Kinney, Harrison	Aselford, Terence	RC42113	1
2001	Shoeless Joe	Kinsella, W. P	Tenny, Hal	RC18921	1
2002	A choice of Kipling's verse	Kipling, Rudyard	Seale, Douglas	RC22891	5
2002	Captains courageous	Kipling, Rudyard	Parker, Harold	RC24206	5
2003	Just so stories	Kipling, Rudyard	Horton, John	RC25503	5
2001	Kim	Kipling, Rudyard	Horgan, Patrick	RC35722	5
2001	The Jungle Book	Kipling, Rudyard	Walterhouse, Margaret Anne	RC40928	5
2001	Who Is Baseball's Greatest Hitter?	Kisseloff, Jeff	Harpenau, Lou	RC50693	1
2002	Diplomacy	Kissinger, Henry	Butz, Bob	RC38857	1
2003	Big Red	Kjelgaard, Jim	Askey, Bob	RC49525	2
2003	Outlaw Red	Kjelgaard, Jim	Sandvold, Erik	RC42838	2
2002	Blood and Chocolate	Klause, Annette Curtis	Murray, Sharon	RC45584	1
2003	Talk about English: How Words Travel and Change	Klausner, Janet	Wagner, Miriam	RC35953	1

2001	Sight Unseen	Kleege, Georgina	Sales, Terry Hayes	RC48328	1
2002	Blind Sighted: One Man's Journey from Sight to Insight	Klein, Marty	Regensdorf, Phil	RC39917	1
2001	Gardner's Art through the Ages	Kleiner, Fred S.	Huntey, Bruce	RC51101	1
2002	Journey beyond Selene: Remarkable Expeditions past Our Moon and to the Ends of the Solar System	Kluger, Jeffrey	Hauenstein, Richard	RC50687	1
2001	Ashes to Ashes: America's Hundred-Year Cigarette War, the Public Health, and the Unabashed Triumph of Philip Morris	Kluger, Richard	Rayburn, John	RC44183	2
2001	SIMPLE JUSTICE	Kluger, Richard	(unknown)	RC27596	2
2002	Seven Days in May	Knebel, Fletcher	(unknown)	RC31883	1
2003	Lassie come-home	Knight, Eric	Halberstadt, Jeff	RC22763	1
2003	Stiffed: A True Story of MCA, the Music Business, and the Mafia	Knoedelseder, William	Telles, Gary	RC37281	1
2001	A separate peace	Knowles, John	Hurt, Christopher	RC24697	1
2003	The Year of Living Dangerously	Koch, Christopher J.	Telles, Gary	RC48069	1
2003	The Arizona Kid	Koertge, Ron	(unknown)	RC30193	1
2001	Darkness at noon	Koestler, Arthur	Backman, George	RC16347	1
2002	Flu: The Story of the Great Influenza Pandemic of 1918 and the Search for the Virus That Caused It	Kolata, Gina	Schraf, Kimberly	RC49373	1
2001	From the mixed-up files of Mrs. Basil E. Frankweiler	Konigsburg, E.L.	Toren, Suzanne	RC22914	3
2002	Jennifer, Hecate, Macbeth, William McKinley, and Me, Elizabeth	Konigsburg, E.L.	Stewart, Carole Jordan	RC44792	3
2002	The View from Saturday	Konigsburg, E.L.	Conn, Brian	RC43549	3
2002	Columbus: His Enterprise; Exploding the Myth	Koning, Hans	(unknown)	RC34083	1
2001	Strangers	Koontz, Dean R. (Dean Ray)	Ward, Pam	RC23038	1
2003	Koop: The Memoirs of America's Family Doctor	Koop, C. Everett, M.D.	(unknown)	RC33813	1
2003	It's Nobody's Fault: New Hope and Help for Difficult Children and Their Parents	Koplewicz, Harold S.	Richardson, John	RC43255	1
2003	A Semester in the Life of a Garbage Bag	Korman, Gordon	(unknown)	RC28900	1
2001	His Share of Glory: The Complete Short Science Fiction of C.M. Kornbluth	Kornbluth, C.M.	Avers, Roy	RC47620	1
2003	Highly Confident: The Crime and Punishment of Michael Milken	Kornbluth, Jesse	Askey, Bob	RC35932	1
2002	The Painted Bird	Kosinski, Jerzy	Linton, J.P.	RC34922	1
2002	Being there	Kosinski, Jerzy N.	Gould, Gordon	RC19885	1
2001	Twentieth century women of achievement	Kostman, Samuel	Benson, Esther	RC15067	1
2002	Doctor Rat	Kotzwinkle, William	Hoffmann, Howard	RC15309	1
2001	RACHEL AND HER CHILDREN	Kozol, Jonathan	(unknown)	RC27637	2
2001	Savage Inequalities: Children in America's Schools	Kozol, Jonathan	(unknown)	RC33684	2

2001	Into Thin Air: A Personal Account of the Mount Everest Disaster	Krakauer, Jon	Avers, Roy	RC44525	1
2002	To the Top! Climbing the World's Highest Mountain	Kramer, S.A.	Pinney, Michael	RC40184	1
2003	Princesa Daisy (Princess Daisy)	Krantz, Judith	Pino, Maria	RC40873	1
2002	The Riddle of Amish Culture	Kraybill, Donald	(unknown)	RC31154	1
2003	Dawn in Eclipse Bay: Eclipse Bay Trilogy, Volume 2	Krentz, Jayne Ann	Hodapp, Ann	RC52286	4
2003	Eclipse Bay: Eclipse Bay Trilogy, Volume 1	Krentz, Jayne Ann	Hodapp, Ann	RC51009	4
2002	Grand Passion	Krentz, Jayne Ann	Tessler, Yvonne Fair	RC37936	4
2003	Summer in Eclipse Bay: Eclipse Bay Trilogy, Volume 3	Krentz, Jayne Ann	Fox, Jill	RC54691	4
2002	Beggars in Spain	Kress, Nancy	Sullivan, Nick	RC38523	2
2002	The prince of morning bells	Kress, Nancy	Bederman, Mimi	RC18901	2
2003	Taking Charge: Teenagers Talk about Life and Physical Disabilities	Kriegsman, Kay H. and others	Wise, Molly	RC38016	1
2003	Naomi Knows It's Springtime	Kroll, Virginia L.	Ward, Pam	RC41146	1
2001	Lives of the Artists: Masterpieces, Messes (and What the Neighbors Thought)	Krull, Kathleen	Feininger, Conrad	RC48267	3
2001	Lives of the Musicians: Good Times, Bad Times (and What the Neighbors Thought)	Krull, Kathleen	Impastato, David	RC37607	3
2003	Lives of the Writers: Comedies, Tragedies (and What the Neighbors Thought)	Krull, Kathleen	Feininger, Conrad	RC41209	3
2002	And now Miguel	Krumgold, Joseph	Wright, Jeff	RC23489	2
2002	Onion John	Krumgold, Joseph	Huntey, Bruce	RC18347	2
2002	The Best Nature Writing of Joseph Wood Krutch	Krutch, Joseph Wood	Hotaling, Donald	RC35237	1
2003	Living with Death and Dying: How to Communicate with the Terminally Ill	Kubler-Ross, Elisabeth	Richardson, John	RC48207	2
2001	On Death and Dying	Kubler-Ross, Elisabeth	Ferris, Jill	RC47351	2
2002	Immortality	Kundera, Milan	(unknown)	RC33151	4
2003	Slowness	Kundera, Milan	Blumenfeld, Robert	RC42810	4
2002	The book of laughter and forgetting	Kundera, Milan	Siegel, Noah	RC26359	4
2002	The unbearable lightness of being	Kundera, Milan	(unknown)	RC21074	4
2003	Passing Through: The Later Poems, New and Selected	Kunitz, Stanley	Zeiger, Jim	RC42433	2
2002	The Collected Poems	Kunitz, Stanley	Major, Fred	RC52239	2
2001	The complete book of walking	Kuntzleman, Charles T	Hotaling, Donald	RC14159	1
2003	A Life on the Road	Kuralt, Charles	(unknown)	RC31988	3
2001	Charles Kuralt's America	Kuralt, Charles	Bernson, Barry	RC41249	3
2002	On the road with Charles Kuralt	Kuralt, Charles	Bernson, Barry	RC22968	3
2002	A Case of Curiosities	Kurzweil, Allen	Sandvold, Erik	RC39103	1
2002	The Age of Intelligent Machines	Kurzweil, Raymond	(unknown)	RC33361	1
2002	When Bad Things Happen to Good People	Kushner, Harold S.	Wallace, Bill	RC48900	1
2001	Bowdrie's Law	L'Amour, Louis	Avers, Roy	RC44245	10

2003	Comstock lode	L'Amour, Louis	Askey, Bob	RC15826	10
2002	Down the long hills	L'Amour, Louis	Westbrooks, James	RC20424	10
2002	Fuego en las montanas	L'Amour, Louis	Wolf, Juan	RC17953	10
2001	Hondo	L'Amour, Louis	Shapard, William	RC7720	10
2003	Mojave Crossing	L'Amour, Louis	Regensdorf, Phil	RC39972	10
2002	Night over the Solomons	L'Amour, Louis	Avers, Roy	RC25970	10
2002	Sackett	L'Amour, Louis	Watson, Bob	RC16467	10
2003	The Cherokee trail	L'Amour, Louis	Tessler, Yvonne Fair	RC17737	10
2003	War Party	L'Amour, Louis	Regensdorf, Phil	RC35983	10
2002	A Swiftly Tilting Planet	L'Engle, Madeleine	Buzzard, Madelyn	RC49606	3
2002	A Wind in the Door	L'Engle, Madeleine	Buzzard, Madelyn	RC41596	3
2001	A Wrinkle in Time	L'Engle, Madeleine	Buzzard, Madelyn	RC48972	3
2002	Seasons under Heaven	LaHaye, Beverly	Gray, Janis	RC51217	3
2003	Showers in Season	LaHaye, Beverly	Gray, Janis	RC52213	3
2003	Times and Seasons	LaHaye, Beverly	Gray, Janis	RC53473	3
2001	Ford, the men and the machine	Lacey, Robert	Bond, Jim	RC23906	2
2003	Grace	Lacey, Robert	Potts, Faith	RC40238	2
2003	Arrow's Fall: The Heralds of Valdemar, Volume 3	Lackey, Mercedes	Buzzard, Madelyn	RC39710	4
2003	Arrow's Flight: The Heralds of Valdemar, Volume 2	Lackey, Mercedes	Buzzard, Madelyn	RC39678	4
2003	Arrows of the Queen	Lackey, Mercedes	(unknown)	RC32573	4
2001	The Black Swan	Lackey, Mercedes	Friedlander, Mitzi	RC51209	4
2002	Les Liaisons Dangereuses	Laclos, Choderlos de	(unknown)	RC31795	1
2003	Archimedes	Lafferty, Peter	McDermott, Patricia	RC38242	1
2002	Ben & Jerry's: The Inside Scoop; How Two Real Guys Built a Business with a Social Conscience and a Sense of Humor	Lager, Fred "Chico"	Harpenau, Lou	RC39204	1
2002	Con amor y sin verguenza	Laiglesia, Alvaro de	Arriagada, Tito	RC17959	1
2002	Banners of silk	Laker, Rosalind	Friedlander, Mitzi	RC18559	7
2003	Circle of Pearls	Laker, Rosalind	(unknown)	RC32440	7
2003	Orchids and Diamonds	Laker, Rosalind	Riddett, Cecelia	RC42075	7
2003	SILVER TOUCH	Laker, Rosalind	(unknown)	RC26672	7
2003	The Golden Tulip	Laker, Rosalind	(unknown)	RC34477	7
2002	The Venetian Mask	Laker, Rosalind	Romaine, Katherine	RC37119	7
2003	To Dance with Kings	Laker, Rosalind	(unknown)	RC29017	7
2003	Tales from Shakespeare	Lamb, Charles	Gould, Gordon	RC24524	1
2003	Over the Hills: A Midlife Escape across America by Bicycle	Lamb, David	Askey, Bob	RC43144	1
2001	She's Come Undone	Lamb, Wally	Schraf, Kimberly	RC36063	1
2003	A King's Commander: An Alan Lewrie Naval Adventure	Lambdin, Dewey	Huntey, Bruce	RC47586	3
2003	HMS |Cockerel|: An Alan Lewrie Naval Adventure	Lambdin, Dewey	Huntey, Bruce	RC42577	3
2003	The King's Commission: An Alan Lewrie Naval Adventure	Lambdin, Dewey	Huntey, Bruce	RC47087	3

2001	The Boy's King Arthur: Sir Thomas Malory's History of King Arthur and His Knights of the Round Table	Lanier, Sidney	Bloom, Dan	RC50563	1
2003	Quinceanera: A Latina's Journey to Womanhood	Lankford, Mary D.	Pardee, Martha Harmon	RC39324	1
2002	Baby-Proofing Basics	Lansky, Vicki	Wagner, Miriam	RC35997	2
2002	Vicki Lansky's Divorce Book for Parents: Helping Your Children Cope with Divorce and Its Aftermath	Lansky, Vicki	(unknown)	RC34370	2
2003	The City of Joy	Lapierre, Dominique	Johnson, Peter	RC24299	1
2002	Collected Poems	Larkin, Philip	(unknown)	RC30220	1
2003	The Night of the Whippoorwill: Poems	Larrick, Nancy	Schraf, Kimberly	RC38276	1
2003	Marven of the Great North Woods	Lasky, Kathryn	Sandvold, Erik	RC46139	3
2003	The Bone Wars	Lasky, Kathryn	(unknown)	RC30280	3
2003	True North: A Novel of the Underground Railroad	Lasky, Kathryn	Mickens-Hundley, Tracy	RC47692	3
2001	Banking on Death: A John Putnam Thatcher Mystery	Lathen, Emma	Chappell, Andy	RC42560	3
2003	East Is East	Lathen, Emma	Chappell, Andy	RC34775	3
2003	Right on the Money: A John Putnam Thatcher Mystery	Lathen, Emma	Chappell, Andy	RC37574	3
2003	How We Learned the Earth Is Round	Lauber, Patricia	Welch, Maggie	RC36844	4
2003	Living with Dinosaurs	Lauber, Patricia	Cundiff, Kerry	RC36400	4
2003	Tales mummies tell	Lauber, Patricia	Byers, Catherine	RC24514	4
2002	What You Never Knew about Fingers, Forks, and Chopsticks	Lauber, Patricia	Aselford, Terence	RC49851	4
2001	Sons and Lovers	Lawrence, D.H.	Major, Fred	RC39196	3
2001	Women in love	Lawrence, D.H.	Kiley, Hazel	RC9569	3
2003	|Love among the Haystacks| and Other Stories	Lawrence, D.H.	Malcolm, Graeme	RC42986	3
2002	Rabbit Hill	Lawson, Robert	Friedlander, Mitzi	RC23114	2
2003	The tough winter	Lawson, Robert	Guidall-Shapiro, George	RC25298	2
2003	Black Hills/White Justice: The Sioux Nation versus the United States, 1775 to the Present	Lazarus, Edward	Sams, Robert	RC35417	1
2003	A Small Town in Germany	Le Carre, John	(unknown)	RC33129	7
2003	A perfect spy	Le Carre, John	Montgomery, Gary	RC23032	7
2002	El Espia que Surgio del Frio (The Spy (Who Came in from the Cold)	Le Carre, John	Ramirez, Juan	RC40897	7
2003	The Night Manager	Le Carre, John	Benson, Chuck	RC37055	7
2003	The Secret Pilgrim	Le Carre, John	(unknown)	RC32007	7
2001	The spy who came in from the cold	Le Carre, John	Hrkach, Jack	RC16772	7
2003	Tinker, Tailor, Soldier, Spy	Le Carre, John	Smith, Merwin	RC38219	7
2003	A wizard of earthsea	Le Guin, Ursula K.	Donley, Robert	RC25315	5
2003	Tehanu	Le Guin, Ursula K.	(unknown)	RC32958	5
2003	The Farthest Shore	Le Guin, Ursula K.	(unknown)	RC32957	5
2001	The Left Hand of Darkness	Le Guin, Ursula K.	Zeiger, Jim	RC43166	5

2003	The tombs of Atuan	Le Guin, Ursula K.	Donley, Robert	RC24584	5
2002	Beyond Rage: The Emotional Impact of Chronic Physical Illness	LeMaistre, JoAnn	(unknown)	RC31753	1
2003	I Want More of Everything	LeShan, Eda	Ferris, Jill	RC40265	1
2001	How to Meditate: A Guide to Self-Discovery	LeShan, Lawrence	Shannon, Candy	RC49030	1
2001	The wonderful country ,a novel	Lea, Tom	Blake, Ed	RC10776	1
2003	The Origin of Humankind	Leakey, Richard	Meyer, Ronald B.	RC39786	1
2003	|The| |Pelican Chorus| and Other Nonsense	Lear, Edward	Aselford, Terence	RC42464	1
2001	The Miracle of Language	Lederer, Richard	Cundiff, Kerry	RC49416	1
2001	To Kill a Mockingbird	Lee, Harper	Stewart, Carole Jordan	RC36414	1
2003	The Song of Mu Lan	Lee, Jeanne M.	Stewart, Carole Jordan	RC42739	1
2003	First Intermissions: Twenty-One Great Operas Explored, Explained, and Brought to Life from the Met	Lee, M. Owen	Williams, Jake	RC46718	1
2002	The Wanderer	Leiber, Fritz	Grant, Jim	RC32930	1
2002	Dying Young	Leimbach, Marti	(unknown)	RC33032	1
2002	Echoes of the Elders: The Stories and Paintings of Chief Lelooska	Lelooska, Chief	Ward, Pam	RC45968	1
2001	Quick Vegetarian Pleasures	Lemlin, Jeanne	Cundiff, Kerry	RC35304	1
2003	Indian Captive: The Story of Mary Jemison	Lenski, Lois	Pardee, Martha Harmon	RC42017	1
2001	Get Shorty	Leonard, Elmore	(unknown)	RC31976	5
2002	Killshot	Leonard, Elmore	(unknown)	RC29016	5
2003	Maximum Bob	Leonard, Elmore	(unknown)	RC33033	5
2003	Pronto	Leonard, Elmore	Askey, Bob	RC37320	5
2003	Rum Punch	Leonard, Elmore	Askey, Bob	RC35863	5
2002	A Sand County Almanac: And Sketches Here and There	Leopold, Aldo	Askey, Bob	RC52718	1
2002	Cuentos de las buenas noches	Lepman, Jella	Dulaski, Ilona	RC14483	1
2002	Backyard Birds of Winter	Lerner, Carol	Cundiff, Kerry	RC40102	1
2003	DANCE OF ANGER	Lerner, Harriet G.	(unknown)	RC27934	3
2003	The Dance of Deception: Pretending and Truth-Telling in Women's Lives	Lerner, Harriet G.	McDermott, Patricia	RC37203	3
2003	The Dance of Intimacy: A Woman's Guide to Courageous Acts of Change in Key Relationships	Lerner, Harriet G.	(unknown)	RC29052	3
2003	George Wallace: American Populist	Lesher, Stephan	Sams, Robert	RC39142	1
2001	The golden notebook	Lessing, Doris May	Darling, Sally	RC23376	1
2003	Further Tales of Uncle Remus: The Misadventures of Brer Rabbit, Brer Fox, Brer Wolf, the Doodang, and Other Creatures	Lester, Julius	Polk, John	RC39198	5
2002	More Tales of Uncle Remus: Further Adventures of Brer Rabbit, His Friends, Enemies, and Others	Lester, Julius	(unknown)	RC29743	5
2003	The Last Tales of Uncle Remus	Lester, Julius	Polk, John	RC39229	5

2002	The tales of Uncle Remus: The adventures of Brer Rabbit	Lester, Julius	Polk, John	RC26183	5
2003	|The| |Knee-High Man| and Other Tales	Lester, Julius	Gould, Gordon	RC41039	5
2001	Where the Heart Is	Letts, Billie	Buzzard, Madelyn	RC47380	1
2002	A Guide for the Perplexed	Levi, Jonathan	Giannarelli, Laura	RC37521	1
2002	The Jealous Potter	Levi-Strauss, Claude	(unknown)	RC29177	1
2001	Ella Enchanted	Levine, Gail Carson	Strom, Margaret	RC46186	1
2002	Boom Town	Levitin, Sonia	Gleason, Marilyn	RC46525	1
2002	The |Scientific American| Book of the Cosmos	Levy, David H.	Hoover, Butch	RC51426	1
2001	Faye Levy's International Jewish Cookbook	Levy, Faye	Toren, Suzanne	RC34493	1
2003	Why the Earth Quakes	Levy, Matthys	Hoover, Butch	RC42164	1
2002	Insanely Great: The Life and Times of Macintosh, the Computer That Changed Everything	Levy, Steven	Halberstadt, Jeff	RC40918	1
2003	The Cowboy Humor of Alfred Henry Lewis	Lewis, Alfred Henry	Foushee, Ray	RC35664	1
2002	The Middle East: A Brief History of the Last 2,000 Years	Lewis, Bernard	Kliban, Ken	RC44743	1
2002	Mere Christianity	Lewis, C.S.	(unknown)	RC32519	2
2001	The Complete Chronicles of Narnia	Lewis, C.S.	Sandvold, Erik	RC50083	2
2001	W.E.B. Du Bois: The Fight for Equality and the American Century, 1919-1963	Lewis, David Levering	Williams, Jake	RC51944	1
2002	Young Fu of the upper Yangtze	Lewis, Elizabeth Foreman	Blake, Ed	RC23364	1
2002	The Journals of Lewis and Clark	Lewis, Meriwether	(unknown)	RC31118	1
2003	The City of Florence: Historical Vistas and Personal Sightings	Lewis, R.W.B.	Gil, Peter	RC42457	1
2002	~Why Should White Guys Have All the Fun?~ How Reginald Lewis Created a Billion-Dollar Business Empire	Lewis, Reginald F.	Williams, Jake	RC41767	1
2002	Elmer Gantry	Lewis, Sinclair	Hrkach, Jack	RC22114	2
2001	Main Street	Lewis, Sinclair	Friedlander, Mitzi	RC42189	2
2002	Disability as a Social Construct: Legislative Roots	Liachowitz, Claire H.	(unknown)	RC30607	1
2003	Mi enemigo y yo: novela	Linares, Luisa-Maria	Cruz, Miriam	RC20741	1
2002	The Spirit of St. Louis	Lindbergh, Charles A.	Huntey, Bruce	RC42159	1
2003	Pippi Goes on Board	Lindgren, Astrid	Buzzard, Madelyn	RC49445	3
2001	Pippi Longstocking	Lindgren, Astrid	Darling, Sally	RC24423	3
2003	Pippi in the South Seas	Lindgren, Astrid	(unknown)	RC32510	3
2002	The Patent Files: Dispatches from the Frontiers of Invention	Lindsay, David	Roan, Gary	RC49329	1
2002	Captive Bride	Lindsey, Johanna	Cavallero, Gabriella	RC44168	3
2003	Once a Princess	Lindsey, Johanna	(unknown)	RC33036	3
2003	Say You Love Me	Lindsey, Johanna	Murray, Sharon	RC43553	3

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2003	Idols of the Game: A Sporting History of the American Century	Lipsyte, Robert	Williams, Jake	RC42428	3
2002	In the Country of Illness: Comfort and Advice for the Journey	Lipsyte, Robert	Fox, Jack	RC46877	3
2002	The Brave	Lipsyte, Robert	Davidson, Richard	RC37362	3
2003	Coming-of-Age: Traditions and Rituals around the World	Liptak, Karen	Feldheim, Don	RC38981	1
2003	Afternoon of the Elves	Lisle, Janet Taylor	(unknown)	RC31277	1
2002	Champions: Stories of Ten Remarkable Athletes	Littlefield, Bill	Williams, Jake	RC39075	1
2002	Been in the Storm So Long: The Aftermath of Slavery	Litwack, Leon F.	Foucheux, Rick	RC48089	1
2002	The Accelerating Universe: Infinite Expansion, the Cosmological Constant, and the Beauty of the Cosmos	Livio, Mario	Hoover, Butch	RC51106	1
2001	Frog and Toad Are Friends	Lobel, Arnold	Askey, Bob	RC51143	1
2002	Through Fire and Water: An Overview of Mennonite History	Loewen, Harry	Hoover, Butch	RC44074	1
2002	VOYAGES OF DOCTOR DOLITTLE	Lofting, Hugh	(unknown)	RC28256	1
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2003	South Sea Tales	London, Jack	Foushee, Ray	RC42162	5
2001	The Call of the Wild	London, Jack	Ganser, L.J.	RC49486	5
2002	The Sea Wolf	London, Jack	Avers, Roy	RC22855	5
2002	Young wolf: the early adventure stories of Jack London	London, Jack	Foushee, Ray	RC21355	5
2002	Favorite Poems of Henry W. Longfellow	Longfellow, Henry W.	(unknown)	RC34113	1
2002	The New Disability History: American Perspectives	Longmore, Paul K.	Williams, Jake	RC52391	1
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2001	Arctic dreams: imagination and desire in a northern landscape	Lopez, Barry Holstun	Huntey, Bruce	RC23024	1
2003	In the year of the Boar and Jackie Robinson	Lord, Bette Bao	Beaudry, Patricia	RC23538	3
2002	Legacies: A Chinese Mosaic	Lord, Bette Bao	(unknown)	RC31174	3
2002	Spring Moon: a novel of China	Lord, Bette Bao	Smith, Merwin	RC17323	3
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2003	Amber Beach	Lowell, Elizabeth	Schaeffer, Michele	RC45025	4
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2003	ICARUS AGENDA	Ludlum, Robert	(unknown)	RC26963	6
2003	The Aquitaine progression	Ludlum, Robert	Smith, Merwin	RC20233	6
2002	The Bourne Ultimatum	Ludlum, Robert	(unknown)	RC31011	6
2002	The Bourne identity	Ludlum, Robert	Smith, Merwin	RC15085	6
2003	The Bourne supremacy	Ludlum, Robert	Smith, Merwin	RC23010	6
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2002	Foreign affairs	Lurie, Alison	Carter, Dale	RC21440	1
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2002	The ninja: a novel	Lustbader, Eric	Smith, Merwin	RC15450	2
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2003	RUNAWAY DUCK	Lyons, David	(unknown)	RC26452	1
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2002	The Guns of Navarone; Force 10 from Navarone	MacLean, Alistair	Cutler, David	RC51660	3
2002	When Eight Bells Toll	MacLean, Alistair	(unknown)	RC28725	3
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2002	Beyond Apollo	Malzberg, Barry N	Palmer, David	RC16559	1
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2002	When Pride Still Mattered: A Life of Vince Lombardi	Maraniss, David	Scherer, Michael	RC49258	1
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2002	Widows	McBain, Ed	(unknown)	RC33103	5
2002	The Color of Water: A Black Man's Tribute to His White Mother	McBride, James	Young, Chuck	RC42713	1
2003	Dragonsdawn	McCaffrey, Anne	(unknown)	RC28037	4
2003	Moreta, dragonlady of Pern	McCaffrey, Anne	Tessler, Yvonne Fair	RC20212	4
2001	The Dragonriders of Pern: |Dragonflight|, |Dragonquest|, and |The White Dragon|	McCaffrey, Anne	Linton, J.P.	RC49811	4
2003	The Renegades of Pern	McCaffrey, Anne	(unknown)	RC31007	4
2001	The Miernik Dossier	McCarry, Charles	(unknown)	RC30481	1
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2001	Moby Dick; or, The Whale	Melville, Herman	(unknown)	RC34184	3
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2003	Edmund Wilson: A Biography	Meyers, Jeffrey	Kane, Mary	RC42247	1
2001	Ammie, Come Home	Michaels, Barbara	Buzzard, Madelyn	RC49873	8
2001	House of many shadows	Michaels, Barbara	Carter, Dale	RC14281	8
2003	SEARCH THE SHADOWS	Michaels, Barbara	(unknown)	RC27169	8
2003	Shattered silk	Michaels, Barbara	Friedlander, Mitzi	RC25076	8
2002	Smoke and Mirrors	Michaels, Barbara	(unknown)	RC29738	8
2003	The Crying Child	Michaels, Barbara	Buzzard, Madelyn	RC44073	8
2003	The Dark on the Other Side	Michaels, Barbara	Friedlander, Mitzi	RC48354	8
2003	The Sea King's Daughter	Michaels, Barbara	Murray, Sharon	RC43570	8
2002	ALASKA	Michener, James A.	(unknown)	RC26997	6
2003	Centennial	Michener, James A.	(unknown)	RC33480	6
2002	Sayonara	Michener, James A.	O'Keefe, Robert	RC25169	6
2001	Tales of the South Pacific	Michener, James A.	Avers, Roy	RC44249	6
2003	Texas	Michener, James A.	Smith, Merwin	RC22973	6
2002	The Bridges at Toko-ri	Michener, James A.	Ragsdale, Graci	RC44004	6
2003	Petey	Mikaelsen, Ben	Wieck, Randy	RC47984	1
2001	Three essays on religion	Mill, John Stuart	Metzler, Art	RC13518	1
2002	Edison and the Business of Innovation	Millard, Andre	Butz, Bob	RC35511	1
2001	Selected Poems: The Centenary Edition	Millay, Edna St. Vincent	Regensdorf, Phil	RC43680	1
2001	Death of a salesman: certain private conversations in two acts and a requiem	Miller, Arthur	Bell, Ralph	RC23130	2
2002	The Crucible	Miller, Arthur	(unknown)	RC32974	2
2001	Tropic of Cancer	Miller, Henry	Farwell, Jonathan	RC17191	2
2002	Tropic of Capricorn	Miller, Henry	Guidall-Shapiro, George	RC17194	2
2002	The History of Rockets	Miller, Ron	Ashby, Mark	RC49707	1
2003	Three Stories You Can Read to Your Dog	Miller, Sara Swan	Toren, Suzanne	RC41414	1
2001	The good mother	Miller, Sue	Buzzard, Madelyn	RC23041	1
2003	Kiplinger's Invest Your Way to Wealth	Miller, Theodore J.	Foushee, Ray	RC42308	1
2002	A Canticle for Leibowitz	Miller, Walter M., Jr.	(unknown)	RC32958	1
2002	From the realm of Morpheus	Millhauser, Steven	Siegel, Noah	RC25196	2
2002	Martin Dressler: The Tale of an American Dreamer	Millhauser, Steven	Jenkins, Dick	RC43648	2
2003	Daughters of the Fifth Sun: A Collection of Latina Fiction and Poetry	Milligan, Bryce	Dulaski, Ilona	RC42952	1
2002	Help! My Apartment Has a Kitchen Cookbook: One-Hundred-Plus Great Recipes with Foolproof Instructions	Mills, Kevin	Tipton, Gary	RC45890	1
2002	Paradise Lost	Milton, John	(unknown)	RC31889	1
2002	Desolacion	Mistral, Gabriela	Cruz, Miriam	RC22518	1
2001	The Deep End of the Ocean	Mitchard, Jacquelyn	Caruso, Barbara	RC42874	1
2001	Gone with the Wind	Mitchell, Margaret	(unknown)	RC33082	1
2003	CQ's guide to the U.S. Constitution: history, text, index, glossary	Mitchell, Ralph	Jackson, Dave	RC25262	1

2002	Ordinary Time	Mojtabai, A.G.	(unknown)	RC31807	1
2002	The Man Made of Words: Essays, Stories, Passages	Momaday, N. Scott	Wallace, Bill	RC46821	1
2001	They Dance in The Sky: Native American Star Myths	Monroe, Jean Guard	(unknown)	RC29175	1
2003	The cruel sea	Monsarrat, Nicholas	Horgan, Patrick	RC25171	1
2002	|Anne of Green Gables|; |Anne of Avonlea|; |Anne's House of Dreams|	Montgomery, Lucy Maud	Fox, Jill	RC50475	1
2003	Lucy's Picture	Moon, Nicola	Giannarelli, Laura	RC41200	1
2002	The complete poems of Marianne Moore	Moore, Marianne	Toren, Suzanne	RC17141	1
2002	Care of the Soul: A Guide for Cultivating Depth and Sacredness in Everyday Life	Moore, Thomas	Schrichte, Lynn	RC35802	2
2003	Soul Mates: Honoring the Mysteries of Love and Relationship	Moore, Thomas	Wallace, Bill	RC38122	2
2003	Imagine Me on a Sit-Ski!	Moran, George	Polk, John	RC41341	1
2001	Utopia	More, Thomas	Farwell, Jonathan	RC16539	1
2003	Guglielmo Marconi	Morgan, Nina	McDermott, Patricia	RC39199	2
2003	Louis Pasteur	Morgan, Nina	McDermott, Patricia	RC37395	2
2002	Wilderness at Dawn: The Settling of the North American Continent	Morgan, Ted	Fitz, Norman	RC41714	1
2002	Admiral of the Ocean Sea: A Life of Christopher Columbus	Morison, Samuel Eliot	(unknown)	RC29444	1
2003	The Butterfly Lion	Morpurgo, Michael	Wilson, Gillian	RC47068	1
2002	The Captive Bride: The House of Winslow, Book 2	Morris, Gilbert	Friedlander, Mitzi	RC39679	6
2003	The Gentle Rebel: The House of Winslow, Book 4	Morris, Gilbert	Friedlander, Mitzi	RC39693	6
2003	The Holy Warrior: The House of Winslow, Book 6	Morris, Gilbert	Friedlander, Mitzi	RC39709	6
2001	The Honorable Imposter: The House of Winslow, Book 1	Morris, Gilbert	Friedlander, Mitzi	RC39673	6
2002	The Indentured Heart: The House of Winslow, Book 3	Morris, Gilbert	Friedlander, Mitzi	RC39685	6
2003	The Saintly Buccaneer: The House of Winslow, Book 5	Morris, Gilbert	Friedlander, Mitzi	RC39701	6
2001	Fifty Years of Europe: An Album	Morris, Jan	Wauters, Annie	RC46364	1
2003	Voices from America's past, v. 1: The colonies and the new nation	Morris, Richard Brandon	Scourby, Alexander	RC21691	1
2001	My Dog Skip	Morris, Willie	Fox, Jack	RC41612	1
2001	BELOVED	Morrison, Toni	(unknown)	RC26026	3
2002	Paradise	Morrison, Toni	Fernandez, Peter Jay	RC46272	3
2001	Song of Solomon	Morrison, Toni	Bernson, Barry	RC38330	3
2002	The Names of Things: A Passage in the Egyptian Desert	Morrow, Susan Brind	Savard, Nanette	RC46940	1
2001	Rumpole and the Angel of Death	Mortimer, John	Martin, Tom	RC46290	1
2003	The Horse Rider's Handbook	Mortimer, Monty	(unknown)	RC31089	1
2003	The funny little woman	Mosel, Arlene	McCullough, Michael	RC22908	1

2003	Tucker Pfeffercorn: An Old Story Retold	Moser, Barry	Ganser, L.J.	RC40778	1
2003	Black Betty	Mosley, Walter	Regensdorf, Phil	RC38938	3
2002	Gone Fishin'	Mosley, Walter	Regensdorf, Phil	RC43412	3
2003	White Butterfly	Mosley, Walter	Regensdorf, Phil	RC36906	3
2003	Carnival of spies: a novel	Moss, Robert	Blake, Ed	RC26394	3
2003	Mexico Way	Moss, Robert	Hartley-Margolin, David	RC34797	3
2002	Moscow rules	Moss, Robert	Smith, Merwin	RC21509	3
2002	Never cry wolf	Mowat, Farley	Chappell, Andy	RC21586	2
2003	Owls in the family	Mowat, Farley	Hoffman, Elaine	RC24601	2
2002	Healing and the Mind	Moyers, Bill	Sandvold, Erik	RC36167	1
2001	Murder Fantastical	Moyes, Patricia	Malcolm, Graeme	RC41651	1
2002	Gay-Neck, the Story of a Pigeon	Mukerji, Dhan Gopal	(unknown)	RC32318	1
2003	Bar-20	Mulford, Clarence E.	Askey, Bob	RC42322	2
2003	The Man from BAR-20	Mulford, Clarence E.	Askey, Bob	RC40745	2
2003	Pennies on a Dead Woman's Eyes	Muller, Marcia	Ward, Pam	RC36092	3
2002	The Cheshire cat's eye: a Sharon McCone mystery	Muller, Marcia	Elliott, Nita	RC20000	3
2003	Wolf in the Shadows	Muller, Marcia	Ward, Pam	RC37994	3
2002	Selected Stories	Munro, Alice	Kane, Mary	RC43878	1
2002	The Wind-Up Bird Chronicle	Murakami, Haruki	Fernandez, Peter Jay	RC46636	1
2002	Metaphysics as a Guide to Morals	Murdoch, Iris	Ferris, Jill	RC36328	2
2001	The sea, the sea	Murdoch, Iris	Barrs, Norman	RC14251	2
2002	The world of Cezanne, 1839-1906	Murph, Richard W	Gibson, Flo	RC12730	1
2003	Across America on an Emigrant Train	Murphy, Jim	Blake, Ed	RC38715	3
2003	The Indy 500	Murphy, Jim	Fordyce, Jerry	RC23115	3
2003	The Long Road to Gettysburg	Murphy, Jim	Kramer, Michael	RC36261	3
2002	Threshold	Myers, Bill	Moore, Bob	RC49835	1
2002	Fallen Angels	Myers, Walter Dean	(unknown)	RC29775	5
2003	Hoops	Myers, Walter Dean	(unknown)	RC34574	5
2003	Malcolm X: By Any Means Necessary; a Biography	Myers, Walter Dean	Williams, Jake	RC36735	5
2003	Scorpions	Myers, Walter Dean	(unknown)	RC28940	5
2003	The Righteous Revenge of Artemis Bonner	Myers, Walter Dean	Polk, John	RC36525	5
2001	Lolita	Nabokov, Vladimir	Sorel, Guy	RC16746	2
2002	The Stories of Vladimir Nabokov	Nabokov, Vladimir	Gould, Gordon	RC42397	2
2001	A Bend in the River	Naipaul, V.S.	Stoddard, Ted	RC48487	2
2001	A house for Mr. Biswas	Naipaul, V.S.	Horgan, Patrick	RC20604	2
2002	The Magic Circle	Napoli, Donna Jo	Lawson, Celeste	RC39230	1
2003	Ancient Greece	Nardo, Don	Coffee, Frank	RC38840	4
2003	Cleopatra	Nardo, Don	Kane, Mary	RC39806	4
2003	The Roman Empire	Nardo, Don	Coffee, Frank	RC38843	4
2003	The Roman Republic	Nardo, Don	Coffee, Frank	RC38844	4
2002	Ahab's Wife; or, The Star-Gazer	Naslund, Sena Jeter	Pardee, Martha Harmon	RC48867	1
2001	The Kids' Allowance Book	Nathan, Amy	Sandvold, Erik	RC47778	1

2003	The Devil with Love	Nathan, Robert	(unknown)	RC31892	1
2002	Braille into the Next Millennium	National Library Service for the, Blind and Physically Handicapped	Wauters, Annie	RC50969	1
2002	Linden Hills	Naylor, Gloria	Byers, Catherine	RC36299	2
2001	The women of Brewster Place	Naylor, Gloria	Darling, Sally	RC25314	2
2003	Saving Shiloh	Naylor, Phyllis Reynolds	Ganser, L.J.	RC46647	4
2001	Shiloh	Naylor, Phyllis Reynolds	Hauenstein, Richard	RC35064	4
2003	Shiloh Season	Naylor, Phyllis Reynolds	DePalma, M.E.	RC44980	4
2003	The keeper	Naylor, Phyllis Reynolds	Jenkins, Dick	RC25776	4
2001	Loving and Leaving the Good Life	Nearing, Helen	Gleason, Marilyn	RC35989	1
2002	Ecology Crafts for Kids: Fifty Great Ways to Make Friends with Planet Earth	Needham, Bobbe	Dines, Carol	RC50140	1
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2002	Volunteer Slavery: My Authentic Negro Experience	Nelson, Jill	Woods, Mary	RC36711	1
2001	Strong Women Stay Young	Nelson, Miriam E.	McDermott, Patricia	RC46865	1
2001	Ingles al dedillo English at your fingertips: una guia de consulta linguistica para los turistas hispanos y para los recien llegados a Estados Unidos	Nelson, Richard John	Dulaski, Ilona	RC20739	1
2001	Canto general	Neruda, Pablo	De Torre, Emilio	RC17968	2
2002	Extravagaria	Neruda, Pablo	Gould, Gordon	RC18795	2
2002	Extravagaria	Neruda, Pablo	Wolf, Juan	RC18795	2
2002	It's like this, Cat	Neville, Emily Cheney	Wieck, Randy	RC22850	1
2002	Dream West	Nevin, David	Askey, Bob	RC20213	1
2002	A Short Walk in the Hindu Kush	Newby, Eric	Malcolm, Graeme	RC50235	2
2001	On the shores of the Mediterranean	Newby, Eric	Siegel, Noah	RC22343	2
2003	Beethoven Lives Upstairs	Nichol, Barbara	Blumenfeld, Robert	RC39533	1
2001	The portable pet: how to travel anywhere with your dog or cat	Nicholas, Barbara	McCullough, Michael	RC21391	1
2002	The Milagro beanfield war	Nichols, John Treadwell	Backman, George	RC14897	1
2003	Shadowlands	Nicholson, William	Horton, John	RC42985	1
2002	The portable Nietzsche	Nietzsche, Friedrich Wilhelm	Bate, Dana	RC17761	1
2001	Ringworld	Niven, Larry	DeLotel, James	RC17418	1
2003	A Dangerous Promise: The Orphan Train Adventures	Nixon, Joan Lowery	Buzzard, Madelyn	RC41001	1
2001	Essential Exercises for the Childbearing Year: A Guide to Health and Comfort before and after Your Baby Is Born	Noble, Elizabeth	Fox, Jill	RC41887	1
2002	A Nest of Dinosaurs: The Story of Oviraptor	Norell, Mark A.	Telles, Gary	RC49841	1
2002	Bed-Knob and Broomstick	Norton, Mary	Ferris, Jill	RC42845	5
2001	The Borrowers	Norton, Mary	Jonietz, Pat	RC7809	5
2003	The Borrowers Afield	Norton, Mary	Cundiff, Kerry	RC42266	5
2003	The Borrowers Afloat	Norton, Mary	Cundiff, Kerry	RC42267	5

2003	The Borrowers Aloft	Norton, Mary	Cundiff, Kerry	RC42268	5
2003	If you give a mouse a cookie	Numeroff, Laura Joffe	Tenny, Hal	RC26192	1
2002	American Technological Sublime	Nye, David E.	Richardson, John	RC41239	1
2003	Desolation Island	O'Brian, Patrick	Horgan, Patrick	RC35183	8
2002	H.M.S. |Surprise|	O'Brian, Patrick	Horgan, Patrick	RC34524	8
2001	Master and Commander	O'Brian, Patrick	(unknown)	RC33485	8
2002	Post Captain	O'Brian, Patrick	(unknown)	RC33486	8
2003	The Fortune of War	O'Brian, Patrick	(unknown)	RC34523	8
2003	The Ionian Mission	O'Brian, Patrick	Horgan, Patrick	RC34705	8
2002	The Mauritius Command	O'Brian, Patrick	(unknown)	RC33624	8
2003	The Surgeon's Mate	O'Brian, Patrick	Horgan, Patrick	RC34704	8
2003	Boss of Bosses: The Fall of the Godfather; the FBI and Paul Castellano	O'Brien, Joseph F.	Avers, Roy	RC33945	1
2001	Mrs. Frisby and the rats of NIMH	O'Brien, Robert C	Gibson, Flo	RC23562	1
2002	The Things They Carried	O'Brien, Tim	Foushee, Ray	RC34768	1
2002	The Complete Stories	O'Connor, Flannery	Rawls, Eugenia	RC15019	1
2003	Shakespeare's Progress	O'Connor, Frank	Scourby, Alexander	RC35240	1
2001	Island of the Blue Dolphins	O'Dell, Scott	Hodapp, Ann	RC22397	4
2002	My Name Is Not Angelica	O'Dell, Scott	(unknown)	RC33660	4
2003	Thunder Rolling in the Mountains	O'Dell, Scott	Carter, June	RC38901	4
2002	Zia	O'Dell, Scott	Hodapp, Ann	RC44035	4
2002	In Trouble Again: A Journey between the Orinoco and the Amazon	O'Hanlon, Redmond	(unknown)	RC30502	1
2001	Appointment in Samarra	O'Hara, John	Bell, Ralph	RC11656	2
2002	Ten North Frederick	O'Hara, John	O'Keefe, Robert	RC25209	2
2003	The Vietnam Reader: The Definitive Collection of American Fiction and Nonfiction on the War	O'Nan, Stewart	Carpenter, Steven	RC49295	1
2001	Three plays of Eugene O'Neill	O'Neill, Eugene	O'Connell, Patrick	RC26392	1
2003	~Racial Matters~: The FBI's Secret File on Black America, 1960-1972	O'Reilly, Kenneth	(unknown)	RC32378	1
2003	Black Water	Oates, Joyce Carol	Gleason, Marilyn	RC35994	3
2002	Them	Oates, Joyce Carol	Giannarelli, Laura	RC44102	3
2001	We Were the Mulvaneys	Oates, Joyce Carol	Huntey, Bruce	RC44100	3
2001	The Father of Love	Oke, Janette	Giannarelli, Laura	RC34103	1
2003	Charmer: A Ladies' Man and His Victims	Olsen, Jack	Major, Fred	RC43572	2
2003	Hastened to the Grave: The Gypsy Murder Investigation	Olsen, Jack	Pinolini, Barbara	RC48629	2
2002	Anil's Ghost	Ondaatje, Michael	Flosnik, Anne	RC50089	2
2002	The English Patient	Ondaatje, Michael	Hartley-Margolin, David	RC35558	2
2003	In summer light	Oneal, Zibby	Williams, Betty	RC23578	1
2002	MAN OF THE HOUSE	Oneill, Tip	(unknown)	RC26018	1
2002	El Astillero (The Shipyard)	Onetti, Juan Carlos	Ramirez, Juan	RC46991	1
2003	Mandingo	Onstott, Kyle	Sams, Robert	RC49298	1

2003	I Saw Esau: The Schoolchild's Pocket Book	Opie, Iona and Peter	Friedlander, Mitzi	RC36627	1
2002	The Scarlet Pimpernel	Orczy, Baroness	Ellison, Lindsay	RC47449	1
2002	Educational Rights of Children with Disabilities: A Primer for Advocates	Ordover, Eileen L.	Cundiff, Kerry	RC37038	1
2002	Before the Flames: A Quest for the History of Arab Americans	Orfalea, Gregory	(unknown)	RC34162	1
2002	The Orchid Thief	Orlean, Susan	Savard, Nanette	RC48462	1
2002	Love and Survival: The Scientific Basis for the Healing Power of Intimacy	Ornish, Dean	Wallace, Bill	RC46812	1
2001	Historia de Mexico: De la Epoca Prehispanica a Nuestros Dias (History of Mexico: Pre-Columbian Times to the Present)	Orozco L., Fernando	(unknown)	RC32854	1
2002	Bailando en Silencio: Escenas de una Ninez Puertorriquena (Silent Dancing: A Partial Remembrance of a Puerto Rican Childhood)	Ortiz Cofer, Judith	Pino, Maria	RC46989	1
2001	Animal Farm	Orwell, George	Wilson, Gillian	RC38959	2
2001	Nineteen Eighty-Four	Orwell, George	(unknown)	RC34268	2
2002	American Tall Tales	Osborne, Mary Pope	Dulaski, Ilona	RC35612	3
2003	George Washington: Leader of a New Nation	Osborne, Mary Pope	Ragsdale, Graci	RC37691	3
2003	Mermaid Tales from around the World	Osborne, Mary Pope	Holmes, George	RC38698	3
2002	How to Make an American Quilt	Otto, Whitney	(unknown)	RC32763	1
2002	Water: A Natural History	Outwater, Alice	Gleason, Marilyn	RC47857	1
2001	How Rude! The Teenagers' Guide to Good Manners, Proper Behavior, and Not Grossing People Out	Packer, Alex J.	Fox, Jill	RC46516	1
2001	Common sense and The crisis	Paine, Thomas	Horvitz, David	RC19603	2
2001	The age of reason	Paine, Thomas	Avers, Roy	RC23256	2
2001	Tradiciones Peruanas (Peruvian Traditions)	Palma, Ricardo	Ramirez, Juan	RC40868	1
2002	Spinal Cord Injury: A Guide for Living	Palmer, Sara	McDermott, Patricia	RC50655	1
2003	Bitter Medicine	Paretsky, Sara	(unknown)	RC33810	4
2003	Blood Shot	Paretsky, Sara	(unknown)	RC29107	4
2001	Burn Marks	Paretsky, Sara	(unknown)	RC33545	4
2003	Indemnity Only	Paretsky, Sara	Friedlander, Mitzi	RC35223	4
2003	John Steinbeck: A Biography	Parini, Jay	Stratton, John	RC41413	1
2003	Good Driving, Amelia Bedelia	Parish, Herman	Byers, Catherine	RC41801	1
2001	Amelia Bedelia	Parish, Peggy	Byers, Catherine	RC40183	3
2003	Play Ball, Amelia Bedelia	Parish, Peggy	Byers, Catherine	RC40197	3
2003	Thank You, Amelia Bedelia	Parish, Peggy	Byers, Catherine	RC39369	3
2002	The portable Dorothy Parker	Parker, Dorothy	Beaudry, Patricia	RC17658	1
2003	Double Deuce	Parker, Robert B.	Foushee, Ray	RC34026	4
2002	Paper Doll	Parker, Robert B.	Foushee, Ray	RC35940	4
2003	Pastime	Parker, Robert B.	(unknown)	RC33594	4

2003	Perchance to Dream: Robert B. Parker's Sequel to Raymond Chandler's [The Big Sleep]	Parker, Robert B.	(unknown)	RC32678	4
2003	Charles Darwin and Evolution	Parker, Steve	Aselford, Terence	RC41287	2
2003	Galileo and the Universe	Parker, Steve	Hoover, Butch	RC40117	2
2001	The Oregon Trail	Parkman, Francis	Fox, Jack	RC25385	1
2001	The Learning Tree	Parks, Gordon	(unknown)	RC33832	1
2003	Rosa Parks: My Story	Parks, Rosa	Nelson, Gail	RC38581	1
2002	HELP: When the Parent Is Handicapped	Parks, Stephanie	(unknown)	RC32239	1
2002	Doctor Zhivago	Pasternak, Boris	(unknown)	RC29532	1
2002	The Patron Saint of Liars	Patchett, Ann	Friedlander, Mitzi	RC36244	1
2003	Feathers	Patent, Dorothy Hinshaw	Newell-Kline, Nancy	RC36941	3
2002	Hugger to the Rescue	Patent, Dorothy Hinshaw	Giannarelli, Laura	RC42119	3
2003	Places of Refuge: Our National Wildlife Refuge System	Patent, Dorothy Hinshaw	Hoover, Butch	RC41865	3
2001	Bridge to Terabithia	Paterson, Katherine	Allison, Kristin	RC48732	3
2002	Lyddie	Paterson, Katherine	(unknown)	RC33521	3
2001	The great Gilly Hopkins	Paterson, Katherine	Cromer, Virginia	RC12172	3
2003	Grace	Paton Walsh, Jill	Mendenhall, Jennifer	RC37004	1
2001	Cry, the beloved country	Paton, Alan	Horgan, Patrick	RC17190	1
2003	Last of the Free	Patterson, Gareth	Malcolm, Graeme	RC43038	1
2002	Made in USA: The Secret Histories of the Things That Made America	Patton, Phil	Cundiff, Kerry	RC38199	1
2002	Innumeracy: Mathematical Illiteracy and Its Consequences	Paulos, John Allen	(unknown)	RC30187	1
2002	Dogsong	Paulsen, Gary	Johnson, Peter	RC24450	6
2001	Hatchet	Paulsen, Gary	(unknown)	RC30535	6
2002	Soldier's Heart: A Novel of the Civil War	Paulsen, Gary	Kramer, Michael	RC48672	6
2003	The Monument	Paulsen, Gary	Daley, Janet	RC37068	6
2002	The River	Paulsen, Gary	Tipton, Gary	RC34751	6
2003	The Winter Room	Paulsen, Gary	(unknown)	RC31556	6
2001	Convergences: Essays on Art and Literature	Paz, Octavio	Johnson, Peter	RC34571	2
2001	Lo Mejor de Octavio Paz: El Fuego de Cada Dia (The Best of Octavio Paz: The Fire of Each Day)	Paz, Octavio	Ramirez, Juan	RC33898	2
2002	The Power of Positive Living	Peale, Norman Vincent	(unknown)	RC33609	2
2003	You Can If You Think You Can	Peale, Norman Vincent	Atcher, Randy	RC44221	2
2002	Blood of the albatross: a thriller	Pearson, Ridley	Major, Fred	RC24853	1
2003	A World Waiting to Be Born: Civility Rediscovered	Peck, M. Scott	Wallace, Bill	RC35903	6
2003	DIFFERENT DRUM	Peck, M. Scott	(unknown)	RC26014	6
2002	Further along the Road Less Traveled: The Unending Journey toward Spiritual Growth; The Edited Lectures	Peck, M. Scott	Sandvold, Erik	RC37302	6

2003	In Heaven as on Earth: A Vision of the Afterlife	Peck, M. Scott	Gorton, Gregory	RC43744	6
2003	In Search of Stones: A Pilgrimage of Faith, Reason, and Discovery	Peck, M. Scott	Johnson, Peter	RC40442	6
2001	The road less traveled: a new psychology of love, traditional values and spiritual growth	Peck, M. Scott	Hurley, Pat	RC17113	6
2003	A Long Way from Chicago: A Novel in Stories	Peck, Richard	Roan, Gary	RC50305	2
2003	Those Summer Girls I Never Met	Peck, Richard	Regensdorf, Phil	RC37948	2
2003	A Day No Pigs Would Die	Peck, Robert Newton	Sullivan, Nick	RC37104	1
2002	Blind Faith	Pella, Judith	Cavallero, Gabriella	RC45291	4
2003	Frontier Lady: Lone Star Legacy, Volume 1	Pella, Judith	Buzzard, Madelyn	RC41788	4
2003	Stoner's Crossing: Lone Star Legacy, Volume 2	Pella, Judith	Buzzard, Madelyn	RC41789	4
2003	Warrior's Song: Lone Star Legacy, Volume 3	Pella, Judith	Buzzard, Madelyn	RC48548	4
2002	For God, Country, and Coca-Cola: The Unauthorized History of the Great American Soft Drink and the Company That Makes It	Pendergrast, Mark	Coffee, Frank	RC37911	1
2001	The moviegoer	Percy, Walker	Mullins, Neal	RC11841	1
2003	Piercing the Darkness	Peretti, Frank E.	Avers, Roy	RC31430	5
2002	Prophet	Peretti, Frank E.	Davidson, Richard	RC37831	5
2002	The Oath	Peretti, Frank E.	Kane, Mary	RC42541	5
2002	The Visitation	Peretti, Frank E.	Major, Fred	RC52043	5
2003	This Present Darkness	Peretti, Frank E.	Avers, Roy	RC29252	5
2003	Marianela	Perez Galdos, Benito	Lecube, Graciela	RC24774	1
2002	El Monje Loco (The Mad Monk)	Perez y Perez, Rafael	Ramirez, Juan	RC38810	1
2002	Brincando por la Vida (Skipping through Life)	Perez, Mario Emilio	Madurga, Gonzalo	RC35839	1
2003	The Sunita Experiment	Perkins, Mitali	Buzzard, Madelyn	RC39447	1
2003	The Great Ancestor Hunt: The Fun of Finding Out Who You Are	Perl, Lila	Dizefalo, Ray	RC36952	1
2002	Eisenhower	Perret, Geoffrey	Harpenau, Lou	RC49646	1
2003	A Dangerous Mourning	Perry, Anne	DeLotel, James	RC35113	5
2003	A Sudden, Fearful Death	Perry, Anne	DeLotel, James	RC37571	5
2003	Farriers' Lane	Perry, Anne	Sales, Terry Hayes	RC38238	5
2002	Silence in Hanover Close	Perry, Anne	(unknown)	RC28793	5
2003	The Cater Street Hangman	Perry, Anne	Sales, Terry Hayes	RC35630	5
2002	Casey: From the OSS to the CIA	Persico, Joseph E.	(unknown)	RC32563	2
2003	Edward R. Murrow: An American Original	Persico, Joseph E.	(unknown)	RC31527	2
2002	Crocodile on the Sandbank	Peters, Elizabeth	(unknown)	RC28834	4
2003	Lion in the valley: an Amelia Peabody mystery	Peters, Elizabeth	Bederman, Mimi	RC24656	4

2003	The mummy case	Peters, Elizabeth	Bederman, Mimi	RC23451	4
2003	Trojan gold: a Vicky Bliss mystery	Peters, Elizabeth	Sales, Terry Hayes	RC26189	4
2003	Black is the colour of my true-love's heart	Peters, Ellis	Blackwell, Burt	RC22195	5
2001	MORBID TASTE FOR BONES	Peters, Ellis	(unknown)	RC28174	5
2003	ONE CORPSE TO MANY	Peters, Ellis	(unknown)	RC26456	5
2002	The Confession of Brother Haluin	Peters, Ellis	(unknown)	RC29525	5
2003	The devil's novice: the eighth chronicle of Brother Cadfael	Peters, Ellis	Horgan, Patrick	RC22269	5
2002	The House of Barrymore	Peters, Margot	(unknown)	RC32826	1
2003	Chimpanzee Travels: On and off the Road in Africa	Peterson, Dale	Stoddard, Ted	RC42539	1
2002	Essentials of Cooking	Peterson, James	Tipton, Gary	RC50091	1
2001	Native American Prophecies	Peterson, Scott	Stewart, Carole Jordan	RC34409	1
2002	A Shelter of Hope: Westward Chronicles, Volume 1	Peterson, Tracie	Green, Gillian	RC51115	3
2003	A Veiled Reflection: Westward Chronicles, Volume 3	Peterson, Tracie	Green, Gillian	RC51117	3
2003	Hidden in a Whisper: Westward Chronicles, Volume 2	Peterson, Tracie	Green, Gillian	RC51116	3
2002	Remaking the World: Adventures in Engineering	Petroski, Henry	Huntey, Bruce	RC47728	1
2003	The Night the Whole Class Slept Over	Pevsner, Stella	Linton, J.P.	RC39168	1
2003	The Year without Michael	Pfeffer, Susan Beth	(unknown)	RC29686	1
2003	Freak the Mighty	Philbrick, Rodman	Huntey, Bruce	RC38800	1
2001	The Arabian Nights	Philip, Neil	Rappaport, Barbara	RC47436	2
2002	The New Oxford Book of Children's Verse	Philip, Neil	Wallace, Bill	RC45712	2
2002	How to Save Your Neighborhood, City, or Town: The Sierra Club Guide to Community Organizing	Pick, Maritza	Henry, K.D.	RC36788	1
2003	Jimmy Stewart: A Life in Film	Pickard, Roy	Coffee, Frank	RC36683	1
2002	The Meaning of the Glorious Koran	Pickthall, Marmaduke	Blumenfeld, Robert	RC44913	1
2003	Coming Home	Pilcher, Rosamunde	Ferris, Jill	RC40840	4
2002	SHELL SEEKERS	Pilcher, Rosamunde	(unknown)	RC26987	4
2003	The Carousel	Pilcher, Rosamunde	Bederman, Mimi	RC41818	4
2003	Winter Solstice	Pilcher, Rosamunde	Maroney, Vanessa	RC50844	4
2002	Wiseguy: life in a Mafia family	Pileggi, Nicholas	Askey, Bob	RC23009	1
2002	Making Tracks: An American Rail Odyssey	Pindell, Terry	(unknown)	RC32611	1
2002	Five Novels: Alan Mendelsohn, the Boy from Mars; Slaves of Spiegel; The Snarkout Boys and the Avocado of Death; The Last Guru; Young Adult Novel	Pinkwater, Daniel	Polk, John	RC49136	3
2002	The Hoboken Chicken Emergency	Pinkwater, Daniel	Aselford, Terence	RC49681	3
2003	Tooth-Gnasher Superflash	Pinkwater, Daniel	(unknown)	RC32726	3
2001	Americans' Favorite Poems: The Favorite Poem Project Anthology	Pinsky, Robert	Gould, Gordon	RC50000	1

2001	The Little Engine That Could	Piper, Watty	(unknown)	RC32652	1
2001	Zen and the Art of Motorcycle Maintenance: An Inquiry into Values	Pirsig, Robert M.	Rohan, Rick	RC49089	1
2003	CASTILLA PARA ISABEL	Plaidy, Jean	(unknown)	RC26741	3
2001	The Plantagenet Prelude	Plaidy, Jean	Ferris, Jill	RC49493	3
2002	The Revolt of the Eaglets	Plaidy, Jean	Barrs, Norman	RC39110	3
2003	Blessings	Plain, Belva	(unknown)	RC30963	6
2003	Daybreak	Plain, Belva	Ferris, Jill	RC38852	6
2001	Evergreen: a novel	Plain, Belva	Ferris, Jill	RC12393	6
2003	Harvest	Plain, Belva	(unknown)	RC31958	6
2003	Looking Back	Plain, Belva	Schraf, Kimberly	RC52348	6
2001	Random winds	Plain, Belva	Eilenberg, Diane	RC15442	6
2002	The Native	Plante, David	(unknown)	RC28844	1
2002	The bell jar	Plath, Sylvia	Darling, Sally	RC21558	2
2002	The Collected Poems	Plath, Sylvia	Toren, Suzanne	RC17396	2
2003	The Shoemaker and the Elves	Plume, Ilse	Rappaport, Barbara	RC36058	1
2001	Complete Poems	Poe, Edgar Allan	Blake, Ed	RC45236	4
2002	Tales of mystery and imagination	Poe, Edgar Allan	Backman, George	RC21734	4
2002	The Complete Stories	Poe, Edgar Allan	Blake, Ed	RC44929	4
2001	The gold bug	Poe, Edgar Allan	Hrkach, Jack	RC13252	4
2003	Black star rising	Pohl, Frederik	Huntey, Bruce	RC23663	4
2001	Gateway	Pohl, Frederik	Jensen, Jim	RC12683	4
2003	Homegoing	Pohl, Frederik	(unknown)	RC30396	4
2003	The Day the Martians Came	Pohl, Frederik	(unknown)	RC30265	4
2003	Mrs. Katz and Tush	Polacco, Patricia	Dulaski, Ilona	RC36799	2
2003	My Rotten Redheaded Older Brother	Polacco, Patricia	Rappaport, Barbara	RC39831	2
2001	The Joslin Diabetes Gourmet Cookbook: Heart-Healthy, Everyday Recipes for Family and Friends	Polin, Bonnie Sanders, Giedt, Frances Towner	Wauters, Annie	RC41252	1
2001	Aaron Copland: The Life and Work of an Uncommon Man	Pollack, Howard	Gould, Gordon	RC49034	1
2001	King of the Road: The Beginner's Guide to RV Travel; Everything You Need to Know to Plan, Take, and Enjoy an RV Trip	Pollard, Ted	Rayburn, John	RC39337	1
2003	Reasonable Creatures: Essays on Women and Feminism	Pollitt, Katha	Pardee, Martha Harmon	RC41125	1
2001	A Woman on Paper: Georgia O'Keeffe	Pollitzer, Anita	(unknown)	RC29516	1
2002	Paseo de la Reforma	Poniatowska, Elena	Ramirez, Juan	RC48684	1
2002	Collected Poems	Pope, Alexander	Scourby, Alexander	RC21033	1
2002	Ship of fools	Porter, Katherine Anne	Avers, Roy	RC21086	2
2002	The Collected Stories of Katherine Anne Porter	Porter, Katherine Anne	Friedlander, Mitzi	RC41186	2
2003	Killing the Dream: James Earl Ray and the Assassination of Martin Luther King, Jr.	Posner, Gerald	Baker, Jeff	RC48164	1

2003	Aging and Old Age	Posner, Richard A.	Williams, Jake	RC42863	1
2002	I Am the Clay	Potok, Chaim	Backman, George	RC35720	2
2002	The chosen	Potok, Chaim	Guidall-Shapiro, George	RC26399	2
2001	The Complete Tales: The Twenty-Three Original Peter Rabbit Books and Four Unpublished Works	Potter, Beatrix	Giannarelli, Laura	RC48836	1
2002	The Stories of J.F. Powers	Powers, J.F.	Avers, Roy	RC52855	1
2002	Pharmacy in the Forest: How Medicines Are Found in the Natural World	Powledge, Fred	Ellison, Lindsay	RC47229	1
2001	Tchaikovsky: The Quest for the Inner Man	Poznansky, Alexander	Kliban, Ken	RC40613	1
2001	Dead Man Walking: An Eyewitness Account of the Death Penalty in the United States	Prejean, Helen	Friedlander, Mitzi	RC37404	1
2003	The Dragons Are Singing Tonight	Prelutsky, Jack	Askey, Bob	RC39084	4
2003	The Sheriff of Rottenshot: Poems	Prelutsky, Jack	Scourby, Alexander	RC50840	4
2001	The Twentieth Century Children's Poetry Treasury	Prelutsky, Jack	Gould, Gordon	RC50086	4
2003	The new kid on the block:	Prelutsky, Jack	Way, Michael	RC22791	4
2002	No Minor Chords: My Days in Hollywood	Previn, Andre	Hagen, Ray	RC35509	1
2002	Getting through the Night: Finding Your Way after the Loss of a Loved One	Price, Eugenia	Sales, Terry Hayes	RC50096	3
2003	Margaret's Story	Price, Eugenia	(unknown)	RC33789	3
2002	Maria	Price, Eugenia	(unknown)	RC34119	3
2002	The world of Delacroix, 1798-1863	Prideaux, Tom	Cire, Barbara	RC12774	1
2001	Smoking: A Risky Business	Pringle, Laurence	Conn, Brian	RC45323	1
2002	The Preacher's Boy	Pringle, Terry	(unknown)	RC31835	1
2002	Double	Pronzini, Bill	Ward, Pam	RC22938	5
2003	Graveyard plots: the best short stories of Bill Pronzini	Pronzini, Bill	Palmer, David	RC23820	5
2003	Nightshades: a 'nameless detective' mystery	Pronzini, Bill	Stratton, John	RC21738	5
2003	Quicksilver: a 'nameless detective' mystery	Pronzini, Bill	Jenkins, Dick	RC21807	5
2003	Shackles	Pronzini, Bill	(unknown)	RC29136	5
2002	Postcards	Proulx, E. Annie	Foushee, Ray	RC35489	1
2003	Pryor Convictions: And Other Life Sentences	Pryor, Richard	Young, Chuck	RC41790	1
2001	La Traicion de Rita Hayworth (Betrayed by Rita Hayworth)	Puig, Manuel	Ramirez, Juan	RC38803	1
2002	RUBY IN THE SMOKE	Pullman, Philip	(unknown)	RC27311	4
2003	The Amber Spyglass: His Dark Materials, Book 3	Pullman, Philip	Toren, Suzanne	RC50939	4
2003	The Golden Compass: His Dark Materials, Book 1	Pullman, Philip	Toren, Suzanne	RC44343	4
2003	The Subtle Knife: His Dark Materials, Book 2	Pullman, Philip	Toren, Suzanne	RC45857	4
2003	The Controversial Countess	Putney, Mary Jo	Kronenfeld, Nancy	RC35978	3

2002	The Rake and the Reformer	Putney, Mary Jo	Hodapp, Ann	RC43053	3
2003	Thunder and Roses	Putney, Mary Jo	Woods, Mary	RC37997	3
2003	The Last Don	Puzo, Mario	Blake, Ed	RC43299	3
2003	The Sicilian: a novel	Puzo, Mario	Smith, Merwin	RC21218	3
2001	The godfather	Puzo, Mario	O'Keefe, Robert	RC25677	3
2002	MERRY ADVENTURES..ROBIN HOOD..	Pyle, Howard	(unknown)	RC26766	1
2001	Excellent women	Pym, Barbara	Gurney, Rachel	RC20552	1
2002	Gravity's rainbow	Pynchon, Thomas	Guidall-Shapiro, George	RC23792	1
2002	The |Shining Princess| and Other Japanese Legends	Quayle, Eric	Horton, John	RC35710	1
2001	Cat of Many Tails	Queen, Ellery	(unknown)	RC29356	3
2003	Drury Lane's Last Case	Queen, Ellery	(unknown)	RC29817	3
2003	Ellery Queen's double dozen: 24 stories from Ellery Queen's mystery magazine	Queen, Ellery	Hewitt, Alan	RC21321	3
2001	How Reading Changed My Life	Quindlen, Anna	Gray, Janis	RC47722	2
2002	Object Lessons	Quindlen, Anna	(unknown)	RC33059	2
2002	The Case of the Mummified Pigs: And Other Mysteries in Nature	Quinlan, Susan E.	Wilson, Gillian	RC49038	1
2003	Matthew Pinkowski's Special Summer	Quinn, Patrick	Kramer, Michael	RC36477	1
2002	The sensuous wheeler: sexual adjustment for the spinal cord injured	Rabin, Barry J	Tenny, Hal	RC16641	1
2002	A Fire in the Bones: Reflections on African-American Religious History	Raboteau, Albert J.	Moore, Bob	RC43869	1
2001	The Arthur Rackham fairy book: a book of old favourites	Rackham, Arthur	McCullough, Michael	RC18169	1
2002	The making of the modern mind: a survey of the intellectual background of the present age	Randall, John Herman	Gray, Janis	RC18102	1
2002	Old Peter's Russian Tales	Ransome, Arthur	(unknown)	RC30848	2
2001	Swallows and Amazons	Ransome, Arthur	Horgan, Patrick	RC22220	2
2003	Mystery Midrash: An Anthology of Jewish Mystery and Detective Fiction	Raphael, Lawrence W.	Ward, Pam	RC49571	1
2003	The Alger Hiss Trial	Rappaport, Doreen	Welch, Maggie	RC39319	3
2003	The Lizzie Borden Trial: Be the Judge, Be the Jury	Rappaport, Doreen	Welch, Maggie	RC36255	3
2003	The Sacco-Vanzetti Trial	Rappaport, Doreen	Avers, Roy	RC38111	3
2002	A spy of the old school	Rathbone, Julian	Patterson, George	RC20420	1
2002	I Remember	Rather, Dan	(unknown)	RC33840	1
2002	Every Spy a Prince: The Complete History of Israel's Intelligence Community	Raviv, Dan	Kliban, Ken	RC34722	1
2001	Where the Red Fern Grows: The Story of Two Dogs and a Boy	Rawls, Wilson	(unknown)	RC32449	1
2003	At home in Thrush Green	Read, Miss	Gilbert-Read, Pat	RC26361	6
2003	Celebrations at Thrush Green	Read, Miss	Kilgarriff, Patricia	RC37093	6
2003	Friends at Thrush Green	Read, Miss	Kilgarriff, Patricia	RC34921	6
2003	News from Thrush Green	Read, Miss	(unknown)	RC32418	6

2002	The Fairacre Festival	Read, Miss	(unknown)	RC32493	6
2003	Winter in Thrush Green	Read, Miss	(unknown)	RC30166	6
2002	Viven! La tragedia de los Andes	Read, Piers Paul	Arriagada, Tito	RC16965	1
2003	Africa: A Biography of the Continent	Reader, John	Malcolm, Graeme	RC47170	1
2003	An American Life	Reagan, Ronald	(unknown)	RC32006	1
2001	Japanese by Spring	Reed, Ishmael	Sandvold, Erik	RC36723	1
2002	Buffalo Soldiers	Reef, Catherine	Young, Chuck	RC48667	1
2003	Nano: The Emerging Science of Nanotechnology; Remaking the World--Molecule by Molecule	Regis, Ed	Moore, Bob	RC41532	1
2001	All the Laws but One: Civil Liberties in Wartime	Rehnquist, William H.	Sams, Robert	RC48639	1
2001	The Future of Success	Reich, Robert B.	Harpenau, Lou	RC51999	1
2001	Tender at the Bone: Growing Up at the Table	Reichl, Ruth	Buzzard, Madelyn	RC46069	1
2003	Fire from Heaven	Renault, Mary	(unknown)	RC31707	3
2002	The Last of the Wine	Renault, Mary	(unknown)	RC29082	3
2003	The Persian Boy	Renault, Mary	Hartley-Margolin, David	RC44166	3
2002	An unkindness of ravens: a new Inspector Wexford mystery	Rendell, Ruth	Malcolm, Graeme	RC23873	7
2003	HEARTSTONES	Rendell, Ruth	(unknown)	RC28375	7
2003	Live flesh	Rendell, Ruth	Malcolm, Graeme	RC25021	7
2001	Murder Being Once Done	Rendell, Ruth	Malcolm, Graeme	RC50959	7
2003	TALKING TO STRANGE MEN	Rendell, Ruth	(unknown)	RC26871	7
2003	The Veiled One	Rendell, Ruth	(unknown)	RC28437	7
2003	The killing doll	Rendell, Ruth	Ferris, Jill	RC20903	7
2003	The Last Apocalypse: Europe at the Year 1000 A.D.	Reston, James	Telles, Gary	RC46386	1
2001	The Complete Adventures of Curious George	Rey, Margret	Sandvold, Erik	RC47946	1
2003	Walt Whitman's America: A Cultural Biography	Reynolds, David S.	Richardson, John	RC41371	1
2003	Survival Stories: Memoirs of Crisis	Rhett, Kathryn	Ward, Pam	RC47180	1
2002	Visions of Technology: A Century of Vital Debate about Machines, Systems, and the Human World	Rhodes, Richard	Hoover, Butch	RC52046	1
2001	Wide Sargasso Sea	Rhys, Jean	Toren, Suzanne	RC23148	1
2002	Merrick	Rice, Anne	Hartley-Margolin, David	RC50880	4
2003	The Queen of the Damned	Rice, Anne	(unknown)	RC28034	4
2001	The Witching Hour	Rice, Anne	Giannarelli, Laura	RC35448	4
2003	The vampire Lestat	Rice, Anne	Smith, Merwin	RC23006	4
2002	Home Fires	Rice, Luanne	Stewart, Carole Jordan	RC42782	1
2003	Emerson: The Mind on Fire	Richardson, Robert D.	DeLotel, James	RC42285	1
2001	The Best of Modern Humor	Richler, Mordecai	Rohan, Rick	RC41972	2
2003	This Year in Jerusalem	Richler, Mordecai	Kliban, Ken	RC41454	2
2001	The Sea of Grass	Richter, Conrad	Askey, Bob	RC49473	2

2002	The light in the forest	Richter, Conrad	Donley, Robert	RC17656	2
2002	|Voyager|: An Adventure to the Edge of the Solar System	Ride, Sally	Buzzard, Madelyn	RC40093	1
2002	The Shadow of Kilimanjaro: On Foot across East Africa	Ridgeway, Rick	Hartley-Margolin, David	RC50611	1
2001	Distant neighbors: a portrait of the Mexicans	Riding, Alan	Butz, Bob	RC21516	1
2003	The Exile: Cuba in the Heart of Miami	Rieff, David	Stewart, Carole Jordan	RC38322	1
2003	The Complete Kwanzaa: Celebrating Our Cultural Harvest	Riley, Dorothy Winbush	McCurty Ali, Camille	RC42533	1
2001	The Tibetan Book of Living and Dying	Rinpoche, Sogyal	Gould, Gordon	RC36890	1
2003	Charleston	Ripley, Alexandra	(unknown)	RC29382	3
2003	On Leaving Charleston	Ripley, Alexandra	Friedlander, Mitzi	RC35660	3
2002	Scarlett: The Sequel to Margaret Mitchell's |Gone with the Wind|	Ripley, Alexandra	(unknown)	RC33024	3
2002	The Story of Baseball	Ritter, Lawrence S.	Atcher, Randy	RC48975	1
2003	Ray Charles: Voice of Soul	Ritz, David	Conn, Brian	RC46564	1
2001	Cuentos del General (Stories of the General)	Riva Palacio, Vicente	Ramirez, Juan	RC40869	1
2003	Redeeming Love	Rivers, Francine	Friedlander, Mitzi	RC49645	2
2002	The Scarlet Thread	Rivers, Francine	Pinolini, Barbara	RC44425	2
2002	Hijo de Hombre (Son of Man) .	Roa Bastos, Augusto	Pino, Maria	RC46976	1
2003	Heartbreaker	Robards, Karen	Pardee, Martha Harmon	RC47751	3
2001	Maggy's Child	Robards, Karen	Tessler, Yvonne Fair	RC39097	3
2003	The Midnight Hour	Robards, Karen	Hodapp, Ann	RC48350	3
2003	Balzac: A Life	Robb, Graham	Blumenfeld, Robert	RC41433	1
2003	Champion with a Gun: The Gunsmith	Roberts, J.R.	Linton, J.P.	RC42409	2
2003	Night of the Wolf: The Gunsmith	Roberts, J.R.	Linton, J.P.	RC42400	2
2002	The Man Who Listens to Horses	Roberts, Monty	Askey, Bob	RC45002	1
2003	Born in Fire	Roberts, Nora	Woods, Mary	RC39873	12
2003	Born in Ice	Roberts, Nora	Woods, Mary	RC41122	12
2003	Born in Shame	Roberts, Nora	Woods, Mary	RC41996	12
2003	Chesapeake Blue	Roberts, Nora	Hartley-Margolin, David	RC55052	12
2002	Historical Christmas Stories 1990	Roberts, Nora	Heller, Ardyth	RC33997	12
2001	Honest Illusions	Roberts, Nora	Dulaski, Ilona	RC35813	12
2003	Inner Harbor: Quinn Brothers Trilogy, Volume 3	Roberts, Nora	Hartley-Margolin, David	RC47824	12
2002	Private Scandals	Roberts, Nora	Pardee, Martha Harmon	RC38882	12
2003	Rising Tides: Quinn Brothers Trilogy, Volume 2	Roberts, Nora	Hartley-Margolin, David	RC46842	12
2001	Sanctuary	Roberts, Nora	Stewart, Carole Jordan	RC44635	12
2003	Sea Swept: Quinn Brothers Trilogy, Volume 1	Roberts, Nora	Hartley-Margolin, David	RC45679	12
2002	The Reef	Roberts, Nora	Schaeffer, Michele	RC47497	12
2003	The Best Christmas Pageant Ever	Robinson, Barbara	Rappaport, Barbara	RC38118	2
2003	The Best School Year Ever	Robinson, Barbara	Rappaport, Barbara	RC40069	2

2003	Ancient Greece	Robinson, Charles Alexander	Pederson, Mary	RC22739	1
2002	A Good Year to Die: The Story of the Great Sioux War	Robinson, Charles M.	Ganser, L.J.	RC42703	1
2002	Extra Innings	Robinson, Frank	(unknown)	RC28696	1
2001	Blue Mars	Robinson, Kim Stanley	Stratton, John	RC43603	6
2003	GOLD COAST	Robinson, Kim Stanley	Avers, Roy	RC28118	6
2001	Green Mars	Robinson, Kim Stanley	Stratton, John	RC42050	6
2003	Pacific Edge	Robinson, Kim Stanley	Avers, Roy	RC35071	6
2001	Red Mars	Robinson, Kim Stanley	Stratton, John	RC36318	6
2003	The Wild Shore	Robinson, Kim Stanley	Avers, Roy	RC42348	6
2002	Ride the wind: the story of Cynthia Ann Parker and the last days of the Comanche	Robson, Lucia St. Clair	McCullough, Michael	RC18566	1
2001	The Outsider	Roderus, Frank	Regensdorf, Phil	RC45170	1
2001	A way of being	Rogers, Carl R. (Carl Ransom)	Richardson, John	RC16626	1
2002	Ginger: My Story	Rogers, Ginger	(unknown)	RC34128	1
2002	Mother-to-Be: A Guide to Pregnancy and Birth for Women with Disabilities	Rogers, Judi	Welch, Maggie	RC38362	1
2002	Handbook of Key Economic Indicators	Rogers, R. Mark	Harpenau, Lou	RC40482	1
2002	Sweet Savage Love	Rogers, Rosemary	Toren, Suzanne	RC44502	2
2003	The Tea Planter's Bride	Rogers, Rosemary	Friedlander, Mitzi	RC41879	2
2001	A Will Rogers treasury: reflections and observations	Rogers, Will	Gray, Sam	RC18827	1
2002	Invisible men: life in baseball's Negro leagues	Rogosin, Donn	O'Keefe, Robert	RC22042	1
2002	The armchair engineer	Roland, Hall C.	Dorf, Richard	RC18077	1
2001	Joy of Cooking	Rombauer, Irma S.	Cundiff, Kerry	RC45254	1
2003	Eleanor Roosevelt's |My Day|: Her Acclaimed Columns, 1945-1952	Roosevelt, Eleanor	(unknown)	RC32151	1
2003	Murder and the First Lady	Roosevelt, Elliott	Palmer, David	RC21465	4
2003	Murder in the East Room	Roosevelt, Elliott	Gray, Janis	RC37733	4
2003	Murder in the Red Room	Roosevelt, Elliott	Gibson, Flo	RC36438	4
2002	Murder in the Rose Garden	Roosevelt, Elliott	(unknown)	RC31671	4
2002	The Rough Riders	Roosevelt, Theodore	Hartley-Margolin, David	RC50049	1
2003	Honey, Mud, Maggots, and Other Medical Marvels: The Science behind Folk Remedies and Old Wives' Tales	Root-Bernstein, Robert	Cundiff, Kerry	RC46254	1
2001	Classic Poetry: An Illustrated Collection	Rosen, Michael	Wallace, Bill	RC48737	1
2002	The Examined Life: Readings from Western Philosophy from Plato to Kant	Rosen, Stanley	Wauters, Annie	RC49741	1
2003	The Book of J	Rosenberg, David	(unknown)	RC32195	1
2001	Sing Me a Story: The Metropolitan Opera's Book of Opera Stories for Children	Rosenberg, Jane	Dulaski, Ilona	RC49694	1
2003	The Carousel	Rosenberg, Liz	Ward, Pam	RC45289	1
2003	Living with a Single Parent	Rosenberg, Maxine B.	Wasserman, Maxine	RC38093	1

2001	Abuse of Power	Rosenberg, Nancy Taylor	Dines, Carol	RC45108	2
2003	Mitigating Circumstances	Rosenberg, Nancy Taylor	Ward, Pam	RC35901	2
2001	Iron Man: The Cal Ripken Jr. Story	Rosenfeld, Harvey	Regensdorf, Phil	RC40934	1
2002	Doctor, What Should I Eat? Nutrition Prescriptions for Ailments in Which Diet Can Really Make a Difference	Rosenfeld, Isadore	Rayburn, John	RC40712	2
2003	Live Now, Age Later: Proven Ways to Slow Down the Clock	Rosenfeld, Isadore	Thibeault, Norm	RC48603	2
2003	Miss Julia Speaks Her Mind	Ross, Ann B.	Sales, Terry Hayes	RC49141	2
2003	Miss Julia Takes Over	Ross, Ann B.	Sales, Terry Hayes	RC52836	2
2003	The Portable Renaissance Reader	Ross, James Bruce	(unknown)	RC29568	1
2001	Fitness for the Aging Adult with Visual Impairment: An Exercise and Resource Manual	Ross, Mary Alice	Gordon, Sheena	RC38928	1
2001	His Little Women	Rossner, Judith	(unknown)	RC31088	2
2003	Looking for Mr. Goodbar	Rossner, Judith	Lawson, Celeste	RC44770	2
2003	Leo Rosten's Carnival of Wit and Wisdom: Plus Wisecracks, Ad-Libs, Malaprops, Puns, One-Liners, Quips, Epigrams, Boo-Boos, Dazzling Ironies, and Wizardries of Wording, Plus Surprising Tidbits from Politics, Philosophy, Biography, and (Yes!) Gossip--from Aristotle to Woody Allen	Rosten, Leo C.	Aselford, Terence	RC49081	5
2003	Leo Rosten's giant book of laughter	Rosten, Leo C.	Guidall-Shapiro, George	RC23375	5
2002	The Joys of Yiddish	Rosten, Leo C.	Blumenfeld, Robert	RC46283	5
2003	The Return of Hyman Kaplan	Rosten, Leo C.	(unknown)	RC33572	5
2003	The education of H*Y*M*A*N K*A*P*L*A*N	Rosten, Leo C.	Hagen, Ray	RC17025	5
2003	American Pastoral	Roth, Philip	Benson, Chuck	RC45488	6
2002	Goodbye, Columbus, and five short stories	Roth, Philip	Backman, George	RC12143	6
2001	PORTNOYS COMPLAINT	Roth, Philip	(unknown)	RC26788	6
2003	The Great American Novel	Roth, Philip	Huntey, Bruce	RC42148	6
2003	The anatomy lesson	Roth, Philip	Avers, Roy	RC20359	6
2003	The counterlife	Roth, Philip	Avers, Roy	RC25956	6
2001	Easy Access to National Parks: The Sierra Club Guide for People with Disabilities	Roth, Wendy	Kane, Mary	RC35445	1
2002	The Enabling Garden: A Guide to Lifelong Gardening	Rothert, Gene	Hoover, Butch	RC43253	1
2002	Living in the Shadow of Death: Tuberculosis and the Social Experience of Illness in American History	Rothman, Sheila M.	Pardee, Martha Harmon	RC41508	1
2001	The social contract	Rousseau, Jean-Jacques	Meyer, Ronald B.	RC23561	1
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2002	The God of Small Things	Roy, Arundhati	Cavallero, Gabriella	RC44608	1
2003	American Empress: The Life and Times of Marjorie Merriweather Post	Rubin, Nancy	Ferris, Jill	RC41753	1
2002	Toilets, Toasters, and Telephones: The How and Why of Everyday Objects	Rubin, Susan Goldman	Crawford, Constance	RC47895	1
2003	The Abyssinian	Rufin, Jean-Christophe	Stoddard, Ted	RC49380	1
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2003	A Rose for Her Grave: And Other True Cases; Ann Rule's Crime Files, Volume 1	Rule, Ann	Ferris, Jill	RC37330	6
2003	If You Really Loved Me: A True Story of Desire and Murder	Rule, Ann	Stewart, Carole Jordan	RC34344	6
2002	SMALL SACRIFICES	Rule, Ann	(unknown)	RC27215	6
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2003	The Satanic Verses	Rushdie, Salman	(unknown)	RC29207	3
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2002	The world of Durer, 1471-1528	Russell, Francis	Fabara, Phyllis	RC15919	1
2001	LINCOLN-PHOTO-BIOGRAPHY	Russell, Freedman	(unknown)	RC27881	1
2002	The world of Matisse, 1869-1954	Russell, John	Zwemer, Eric	RC11962	1
2001	Bertrand Russell: A Political Life	Ryan, Alan	(unknown)	RC30441	2
2002	The Reader's Companion to Mexico	Ryan, Alan	Gil, Peter	RC42953	2
2001	The Longest Day: June 6, 1944	Ryan, Cornelius	Williams, Jake	RC38896	1
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2002	The best of Robert Service	Service, Robert W. (Robert William	Palmer, David	RC25118	1
2002	A Suitable Boy	Seth, Vikram	Hartley-Margolin, David	RC35921	1
2002	Avalon	Seton, Anya	Holmes, George	RC50957	1
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2001	Beyond freedom and dignity	Skinner, B. F. (Burrhus Frederic)	Gilbert, Livingston	RC15763	1
2003	Almost the Real Thing: Simulation in Your High-Tech World	Skurzynski, Gloria	Welch, Maggie	RC36320	1
2003	Interstellar pig	Sleator, William	Henschen, Kurt	RC22792	1
2001	Caps for Sale: A Tale of a Peddler, Some Monkeys, and Their Monkey Business	Slobodkina, Esphyr	(unknown)	RC32425	1
2001	A Thousand Acres	Smiley, Jane	(unknown)	RC33926	5
2003	AGE OF GRIEF	Smiley, Jane	(unknown)	RC27160	5
2003	Horse Heaven	Smiley, Jane	Savard, Nanette	RC49947	5
2003	The Best American Short Stories, 1995: Selected from U.S. and Canadian Magazines	Smiley, Jane	Stratton, John	RC41677	5
2002	|Ordinary Love| and |Good Will|: Two Novellas	Smiley, Jane	(unknown)	RC30861	5
2002	Where Am I? The Story of Maps and Navigation	Smith, A.G.	Thibeault, Norm	RC47623	1

2001	An inquiry into the nature and causes of the wealth of nations	Smith, Adam	Shroder, Maurice	RC23688	2
2001	Powers of mind	Smith, Adam	Hewitt, Alan	RC9492	2
2001	A Tree Grows in Brooklyn	Smith, Betty	Giannarelli, Laura	RC44769	1
2001	Lee and Grant, a dual biography	Smith, Gene	Tenny, Hal	RC21378	1
2001	The New Russians	Smith, Hedrick	(unknown)	RC32000	1
2001	The Republic of Letters: The Correspondence between Thomas Jefferson and James Madison, 1776-1826	Smith, James Morton	Lowenstein, Ralph	RC43300	1
2001	Chronicles of Courage: Very Special Artists	Smith, Jean Kennedy	Sedar, Scott	RC37550	1
2001	The frugal gourmet	Smith, Jeff	Richardson, John	RC21473	1
2002	If blindness strikes--don't strike out: a lively look at living with a visual impairment	Smith, Margaret M	(unknown)	RC21060	1
2001	Gorky Park	Smith, Martin Cruz	Smith, Merwin	RC15831	4
2002	Polar Star	Smith, Martin Cruz	(unknown)	RC30960	4
2003	Red Square	Smith, Martin Cruz	Benson, Chuck	RC35879	4
2003	Stallion Gate	Smith, Martin Cruz	Huntey, Bruce	RC24568	4
2001	The Duke of Flatbush	Snider, Duke	(unknown)	RC27015	1
2003	Water Pollution: Environmental Awareness	Snodgrass, Mary Ellen	Humphries, Lydia	RC36248	1
2003	A Place in Space: Ethics, Aesthetics, and Watersheds; New and Selected Prose	Snyder, Gary	Blake, Ed	RC43025	1
2003	Fool's Gold	Snyder, Zilpha Keatley	Polk, John	RC38796	3
2003	The Egypt Game	Snyder, Zilpha Keatley	Schrichte, Lynn	RC37531	3
2003	The headless Cupid	Snyder, Zilpha Keatley	Palmer, David	RC24224	3
2003	Longitude: The True Story of a Lone Genius Who Solved the Greatest Scientific Problem of His Time	Sobel, Dava	Maroney, Vanessa	RC42442	1
2002	Encyclopedia Brown's book of wacky sports	Sobol, Donald J.	Fordyce, Jerry	RC22837	2
2001	Encyclopedia Brown, boy detective	Sobol, Donald J.	Richardson, John	RC11047	2
2003	It's Disgusting--and We Ate It! True Food Facts from around the World--and throughout History!	Solheim, James	Giannarelli, Laura	RC46925	1
2002	A Consumer's Guide to Aging	Solomon, David H., and others	Rayburn, John	RC39078	1
2001	Beethoven	Solomon, Maynard	Rooney, Dennis	RC25162	2
2003	Mozart: A Life	Solomon, Maynard	Gould, Gordon	RC40451	2
2002	Miracles on Maple Hill	Sorensen, Virginia Eggertsen	Bederman, Mimi	RC23479	1
2003	A Better War: The Unexamined Victories and Final Tragedy of America's Last Years in Vietnam	Sorley, Lewis	Giannarelli, Laura	RC49293	1

2002	El Sueño Americano: Cómo los Latinos Pueden Triunfar en Estados Unidos (The American Dream: How Latinos Can Triumph in the United States)	Sosa, Lionel	Ramirez, Juan	RC48679	1
2003	~Baseball in April~ and Other Stories	Soto, Gary	Pinney, Michael	RC37667	1
2003	Streisand: Her Life	Spada, James	Stratton, John	RC42233	1
2002	Encyclopedia of Black Folklore and Humor	Spalding, Henry D.	(unknown)	RC32517	1
2001	The prime of Miss Jean Brodie	Spark, Muriel	Gilbert-Read, Pat	RC25844	1
2002	The sign of the beaver	Speare, Elizabeth George	Schwartzel, Rosemary	RC21639	2
2001	The witch of Blackbird Pond	Speare, Elizabeth George	Beaudry, Patricia	RC22927	2
2003	Tisha: The Story of a Young Teacher in the Alaska Wilderness	Specht, Robert	Toren, Suzanne	RC41798	1
2003	Inside the Third Reich: memoirs	Speer, Albert	Metzler, Art	RC22417	1
2003	Bitter Sweet	Spencer, LaVyrle	(unknown)	RC31028	6
2003	Family Blessings	Spencer, LaVyrle	Tessler, Yvonne Fair	RC37816	6
2003	Home Song	Spencer, LaVyrle	Ferris, Jill	RC39491	6
2002	Hummingbird	Spencer, LaVyrle	Churchill, Marcia	RC37522	6
2003	Spring Fancy	Spencer, LaVyrle	(unknown)	RC30749	6
2002	The Endearment	Spencer, LaVyrle	(unknown)	RC32021	6
2002	Islamic Fundamentalism in the Modern World	Spencer, William	Kliban, Ken	RC41926	1
2002	The Faerie Queene	Spenser, Edmund	(unknown)	RC29266	1
2002	Call it courage	Sperry, Armstrong	Parker, Harold	RC22825	1
2001	I, the jury	Spillane, Mickey	Gray, Sam	RC18608	2
2003	Tomorrow I die	Spillane, Mickey	Bratcher, David	RC21364	2
2002	Maniac Magee	Spinelli, Jerry	(unknown)	RC33527	3
2003	Stargirl	Spinelli, Jerry	Jones, Erin	RC54207	3
2003	Wringer	Spinelli, Jerry	Walker, Christopher	RC45801	3
2001	Mother Teresa: A Complete Authorized Biography	Spink, Kathryn	Bavan, Yolande	RC47315	1
2001	Dr. Spock's Baby and Child Care	Spock, Benjamin	Cundiff, Kerry	RC47411	1
2003	Blue Angel: The Life of Marlene Dietrich	Spoto, Donald	Lambert, Mikel	RC36797	1
2003	Heidi	Spyri, Johanna	Ferris, Jill	RC22936	1
2003	Dear Dr. Bell...Your Friend, Helen Keller	St. George, Judith	Rappaport, Barbara	RC37039	2
2002	So You Want to Be President?	St. George, Judith	Aselford, Terence	RC50856	2
2003	Spill	Standiford, Les	Roan, Gary	RC44973	1
2003	The Last Princess: The Story of Princess Ka`iulani of Hawai`i	Stanley, Fay	Gray, Janis	RC36521	1
2003	From Selma to Sorrow: The Life and Death of Viola Liuzzo	Stanton, Mary	Ward, Pam	RC48314	1
2003	Haveli	Staples, Suzanne Fisher	Bavan, Yolande	RC42984	2
2002	Shabanu: Daughter of the Wind	Staples, Suzanne Fisher	(unknown)	RC32145	2
2003	Accident	Steel, Danielle	Woods, Mary	RC37810	8
2003	Family Album	Steel, Danielle	Friedlander, Mitzi	RC44233	8
2001	Fine things	Steel, Danielle	Avers, Roy	RC25963	8

2003	Five Days in Paris	Steel, Danielle	Hodapp, Ann	RC41246	8
2002	Now and forever	Steel, Danielle	McCullough, Michael	RC19873	8
2001	Once in a Lifetime	Steel, Danielle	Murray, Sharon	RC47990	8
2002	Remembrance	Steel, Danielle	Ferris, Jill	RC17324	8
2002	Wanderlust	Steel, Danielle	McCartney, Carol	RC23919	8
2001	Angle of repose	Stegner, Wallace	Jenkins, Dick	RC15186	3
2002	Crossing to Safety	Stegner, Wallace	Major, Fred	RC49441	3
2003	The Spectator Bird	Stegner, Wallace	(unknown)	RC33332	3
2001	A Handful of Beans: Six Fairy Tales	Steig, Jeanne	Walker, Christopher	RC48400	2
2003	Alpha Beta Chowder	Steig, Jeanne	Kane, Mary	RC38270	2
2002	Brave Irene	Steig, William	Toren, Suzanne	RC25669	3
2002	Doctor De Soto	Steig, William	Friedlander, Mitzi	RC39061	3
2001	Sylvester and the Magic Pebble	Steig, William	Askey, Bob	RC50353	3
2002	The autobiography of Alice B. Toklas	Stein, Gertrude	Toren, Suzanne	RC15041	1
2001	Noah's Garden: Restoring the Ecology of Our Own Back Yards	Stein, Sara	Henry, K.D.	RC37289	1
2002	The Shaker Experience in America: A History of the United Society of Believers	Stein, Stephen J.	Sams, Robert	RC38288	1
2002	Cannery Row	Steinbeck, John	Zeiger, Jim	RC50061	5
2002	Of Mice and Men	Steinbeck, John	Ragsdale, Graci	RC48515	5
2002	The Red Pony	Steinbeck, John	(unknown)	RC34258	5
2001	The grapes of wrath	Steinbeck, John	Stratton, John	RC21574	5
2001	Travels with Charley: in search of America	Steinbeck, John	Rose, Norman	RC16094	5
2002	Basic Judaism	Steinberg, Milton	Kliban, Ken	RC46673	1
2003	The Company of Wolves	Steinhart, Peter	Wallace, Bill	RC42837	1
2003	Bombshell: The Life and Death of Jean Harlow	Stenn, David	Stratton, John	RC40039	1
2002	The Diamond Age	Stephenson, Neal	Kane, Mary	RC41956	1
2003	MUFAROS BEAUTIFUL DAUGHTERS	Steptoe, John	(unknown)	RC26453	1
2003	A Book of Your Own: Keeping a Diary or Journal	Stevens, Carla	Tessler, Yvonne Fair	RC39091	1
2003	Don't You Know There's a War On?	Stevenson, James	Huntey, Bruce	RC36431	2
2003	Rolling Rose	Stevenson, James	Ward, Pam	RC39336	2
2002	A Child's Garden of Verses	Stevenson, Robert Louis	DePalma, M.E.	RC43675	7
2002	DR JEKYLL AND MR HYDE	Stevenson, Robert Louis	(unknown)	RC26427	7
2003	El extrano caso del Doctor Jekyll y de Mister Hyde	Stevenson, Robert Louis	Wolf, Juan	RC22515	7
2002	Kidnapped	Stevenson, Robert Louis	Martin, Tom	RC25158	7
2003	The Letters of Robert Louis Stevenson: Volume 4, October 1882-June 1884	Stevenson, Robert Louis	Horgan, Patrick	RC42244	7
2002	The black arrow	Stevenson, Robert Louis	Parker, Harold	RC23122	7
2001	Treasure Island	Stevenson, Robert Louis	Rose, George	RC18121	7
2003	Blind Eye: How the Medical Establishment Let a Doctor Get Away with Murder	Stewart, James B.	Gorton, Gregory	RC48832	2
2001	Den of Thieves	Stewart, James B.	(unknown)	RC33931	2

2003	My Brother Michael	Stewart, Mary	(unknown)	RC31749	4
2002	Nine Coaches Waiting	Stewart, Mary	Flosnik, Anne	RC43401	4
2003	Rose Cottage	Stewart, Mary	James, Corrie	RC46199	4
2003	Thornyhold	Stewart, Mary	(unknown)	RC29014	4
2003	Monster Blood	Stine, R.L.	Dulaski, Ilona	RC38059	1
2003	Bears	Stirling, Ian	Telles, Gary	RC36826	1
2002	Dracula	Stoker, Bram	Ramirez, Juan	RC40864	1
2002	The Blue Bottle Club	Stokes, Penelope J.	Giannarelli, Laura	RC49238	1
2003	A Short History of the Korean War	Stokesbury, James L.	(unknown)	RC29376	1
2003	Belling the Tiger	Stolz, Mary	Byers, Catherine	RC41941	2
2003	Stealing Home	Stolz, Mary	Pinney, Michael	RC37478	2
2002	The Trial of Socrates	Stone, I.F.	(unknown)	RC30491	1
2003	Clarence Darrow for the Defense: A Biography	Stone, Irving	Bernson, Barry	RC34657	4
2003	Depths of glory: a biographical novel of Camille Pissarro	Stone, Irving	Smith, Merwin	RC22977	4
2003	Immortal wife: the biographical novel of Jessie Benton Fremont	Stone, Irving	Friedlander, Mitzi	RC25240	4
2002	Love is eternal: a novel about Mary Todd and Abraham Lincoln	Stone, Irving	Buzzard, Madelyn	RC25122	4
2003	Bed of Roses	Stone, Katherine	Black, Mimi	RC46634	6
2003	Happy Endings	Stone, Katherine	Friedlander, Mitzi	RC40114	6
2003	Illusions	Stone, Katherine	Schaeffer, Michele	RC44288	6
2003	Pearl Moon	Stone, Katherine	Kane, Mary	RC44450	6
2002	Rainbows	Stone, Katherine	Dulaski, Ilona	RC37523	6
2003	Thief of Hearts	Stone, Katherine	Woods, Mary	RC48905	6
2003	Sex Ed	Stoppard, Miriam	Rohan, Rick	RC46408	1
2003	Death Times Three	Stout, Rex	Avers, Roy	RC31431	10
2003	Gambit: A Nero Wolfe Mystery	Stout, Rex	(unknown)	RC28300	10
2003	Homicide Trinity	Stout, Rex	Zeiger, Jim	RC37992	10
2003	Some Buried Caesar	Stout, Rex	Avers, Roy	RC31399	10
2003	The Doorbell Rang	Stout, Rex	Zeiger, Jim	RC38346	10
2003	The Father Hunt	Stout, Rex	Zeiger, Jim	RC37960	10
2003	The Mother Hunt	Stout, Rex	Zeiger, Jim	RC38379	10
2002	The final deduction: a Nero Wolfe novel	Stout, Rex	DeLotel, James	RC17692	10
2001	Too Many Clients: A Nero Wolfe Mystery	Stout, Rex	Zeiger, Jim	RC39320	10
2002	Trio for blunt instruments: a Nero Wolfe threesome	Stout, Rex	Hewitt, Alan	RC21675	10
2001	Uncle Tom's Cabin; or, Life among the Lowly	Stowe, Harriet Beecher	Ganser, L.J.	RC50070	1
2001	Queen Victoria	Strachey, Lytton	Deutsch, Stephanie	RC17001	1
2002	A Whole-Souled Woman: Prudence Crandall and the Education of Black Women	Strane, Susan	Byers, Catherine	RC34930	1
2003	Freckles	Stratton-Porter, Gene	(unknown)	RC32479	1
2002	Mainstay: For the Well Spouse of the Chronically Ill	Strong, Maggie	(unknown)	RC28292	1

2002	The Elements of Style	Strunk, William	Harpenau, Lou	RC52467	1
2003	Darkness Visible: A Memoir of Madness	Styron, William	(unknown)	RC32273	3
2001	Sophie's choice	Styron, William	Blake, Ed	RC13812	3
2002	The Confessions of Nat Turner	Styron, William	Askey, Bob	RC36339	3
2003	Official and Confidential: The Secret Life of J. Edgar Hoover	Summers, Anthony	Butz, Bob	RC36254	1
2002	Physics in the Twentieth Century	Suplee, Curt	Cundiff, Kerry	RC51220	1
2001	Valley of the Dolls	Susann, Jacqueline	Schraf, Kimberly	RC50906	1
2003	Black Ships before Troy: The Story of [The Iliad]	Sutcliff, Rosemary	Feininger, Conrad	RC40748	1
2002	How do they do that?: Wonders of the modern world explained	Sutton, Caroline	Gray, Janis	RC17154	1
2002	Citizen Hearst: a biography of William Randolph Hearst	Swanberg, W. A.	Bernson, Barry	RC21179	1
2002	Animals Eat the Weirdest Things	Swanson, Diane	Allison, Kristin	RC48715	1
2001	Stations of the Tide	Swanwick, Michael	DeLotel, James	RC41182	1
2002	Cochise: Chiricahua Apache Chief	Sweeney, Edwin R.	Avers, Roy	RC34429	1
2002	Gulliver's travels	Swift, Jonathan	Bransford, Bradley	RC23150	1
2003	Fidel: a critical portrait	Szulc, Tad	Blake, Ed	RC25457	2
2003	Pope John Paul II: The Biography	Szulc, Tad	Strom, Margaret	RC42260	2
2001	Fulastres y Fulastrones y Otras Estampas Cubanas (Flimflammers and Other Cuban Characters)	Sánchez-Boudy, José	Ramirez, Juan	RC48677	1
2002	Cane River	Tademy, Lalita	Kane, Mary	RC52281	1
2001	Honor Thy Father	Talese, Gay	Davidson, Richard	RC35832	1
2003	The Bonesetter's Daughter	Tan, Amy	Pardee, Martha Harmon	RC51557	5
2003	The Hundred Secret Senses	Tan, Amy	Friedlander, Mitzi	RC40838	5
2001	The Joy Luck Club	Tan, Amy	(unknown)	RC29021	5
2003	The Kitchen God's Wife	Tan, Amy	(unknown)	RC33906	5
2003	The Moon Lady	Tan, Amy	Tessler, Yvonne Fair	RC36467	5
2001	Graveyards of the Dinosaurs: What It's Like to Discover Prehistoric Creatures	Tanaka, Shelley	Allison, Kristin	RC47910	1
2003	Talking from 9 to 5: How Women's and Men's Conversational Styles Affect Who Gets Heard, Who Gets Credit, and What Gets Done at Work	Tannen, Deborah	Byers, Catherine	RC40009	2
2002	You Just Don't Understand: Women and Men in Conversation	Tannen, Deborah	(unknown)	RC32031	2
2001	Penrod and Sam	Tarkington, Booth	Fox, Jack	RC43040	2
2002	The Magnificent Ambersons	Tarkington, Booth	Zeiger, Jim	RC48558	2
2002	The Passion of the Western Mind: Understanding the Ideas That Have Shaped Our World View	Tarnas, Richard	Meyer, Ronald B	RC39296	1
2003	Pillar of Fire	Tarr, Judith	Flosnik, Anne	RC42251	1
2003	The Secret History	Tartt, Donna	Sandvold, Erik	RC35868	1
2003	Anything for Love	Taylor, Janelle	Hodapp, Ann	RC42575	3
2003	Taking Chances	Taylor, Janelle	Stewart, Carole Jordan	RC39716	3

2002	Whispered Kisses	Taylor, Janelle	(unknown)	RC31087	3
2003	FRIENDSHIP	Taylor, Mildred D.	(unknown)	RC27508	3
2001	Roll of Thunder, Hear My Cry	Taylor, Mildred D.	Mbenga, Samarra	RC50326	3
2003	The Well: David's Story	Taylor, Mildred D.	Ganser, L.J.	RC41451	3
2002	A summons to Memphis	Taylor, Peter Hillsman	Gardner, Grover	RC25807	1
2003	All-of-a-kind family	Taylor, Sydney	Toren, Suzanne	RC25019	1
2002	The Cay	Taylor, Theodore	(unknown)	RC34450	2
2003	Timothy of the Cay	Taylor, Theodore	Stratton, John	RC37644	2
2001	Wandering through Winter: A Naturalist's Record of a 20,000- Mile Journey through the North American Winter	Teale, Edwin Way	Sams, Robert	RC34830	1
2003	Jules Verne: The Man Who Invented Tomorrow	Teeters, Peggy	Toren, Suzanne	RC37657	1
2002	The phenomenon of man	Teilhard de Chardin, Pierre	Shroder, Maurice	RC20115	1
2003	The Ramsay Scallop	Temple, Frances	Means, Randy	RC39908	1
2002	The Genius of China: Three Thousand Years of Science, Discovery, and Invention	Temple, Robert	Kane, Mary	RC47818	1
2002	Idylls of the king	Tennyson, Alfred Tennyson	Gould, Gordon	RC23182	1
2001	El Amor Más Grande (No Greater Love)	Teresa, Madre	Pino, Maria	RC49939	1
2003	Coming of Age: The Story of Our Century by Those Who've Lived it	Terkel, Studs	Huntey, Bruce	RC41899	3
2002	Hard times: an oral history of the great depression	Terkel, Studs	Bernson, Barry	RC24995	3
2002	Race: How Blacks and Whites Think and Feel about the American Obsession	Terkel, Studs	Kane, Mary	RC35596	3
2002	The Pillars of Hercules: A Grand Tour of the Mediterranean	Theroux, Paul	Stoddard, Ted	RC42445	2
2001	The great railway bazaar: by train through Asia	Theroux, Paul	Case, Peter	RC9096	2
2002	Cheerfulness Breaks In	Thirkell, Angela	(unknown)	RC33124	15
2003	Coronation Summer	Thirkell, Angela	Flosnik, Anne	RC48467	15
2003	Growing Up	Thirkell, Angela	Flosnik, Anne	RC42468	15
2003	Happy Returns	Thirkell, Angela	Flosnik, Anne	RC48374	15
2003	High Rising	Thirkell, Angela	Flosnik, Anne	RC44375	15
2003	Jutland Cottage	Thirkell, Angela	Flosnik, Anne	RC48460	15
2003	Marling Hall: A Barsetshire Novel	Thirkell, Angela	Flosnik, Anne	RC42906	15
2003	Never Too Late	Thirkell, Angela	Flosnik, Anne	RC55229	15
2003	Northbridge Rectory	Thirkell, Angela	Caruso, Barbara	RC39398	15
2003	Pomfret Towers	Thirkell, Angela	(unknown)	RC32942	15
2003	The Brandons	Thirkell, Angela	Kilgarriff, Patricia	RC41938	15
2003	The Duke's Daughter	Thirkell, Angela	Flosnik, Anne	RC47245	15
2003	The Headmistress	Thirkell, Angela	Flosnik, Anne	RC42120	15
2003	The Old Bank House	Thirkell, Angela	Flosnik, Anne	RC47189	15

2003	Wild Strawberries	Thirkell, Angela	(unknown)	RC32989	15
2002	FROM SEA TO SHINING SEA	Thom, James Alexander	Hauenstein, Richard	RC47603	1
2002	A child's Christmas in Wales	Thomas, Dylan	Clarke-Laurence, Michael	RC24355	1
2003	The Man to See: Edward Bennett Williams; Ultimate Insider, Legendary Trial Lawyer	Thomas, Evan	Atcher, Randy	RC33946	2
2002	The Very Best Men: Four Who Dared; the Early Years of the CIA	Thomas, Evan	Metzler, Art	RC42774	2
2003	Facing it	Thompson, Julian F	Tenny, Hal	RC21127	1
2003	Claude Debussy	Thompson, Wendy	Gould, Gordon	RC37130	4
2003	Franz Schubert	Thompson, Wendy	Gould, Gordon	RC36852	4
2003	Joseph Haydn	Thompson, Wendy	Gould, Gordon	RC36873	4
2003	Pyotr Ilyich Tchaikovsky	Thompson, Wendy	Gould, Gordon	RC37124	4
2003	Aaks, rocks, and the odd dinosaur: inside stories from the Smithsonian's Museum of Natural History	Thomson, Peggy	Johnson, Peter	RC24434	1
2001	|Walden; or, Life in the Woods| and |On the Duty of Civil Disobedience|	Thoreau, Henry David	Bransford, Bradley	RC50835	1
2001	Collecting Himself: James Thurber on Writing and Writers, Humor and Himself	Thurber, James	(unknown)	RC30783	3
2003	Many Moons	Thurber, James	Askey, Bob	RC39639	3
2001	The Secret Life of Walter Mitty	Thurber, James	(unknown)	RC33562	3
2002	I became alone: five women poets, Sappho, Louise Labe, Ann Bradstreet, Juana Ines de la Cruz, Emily Dickinson	Thurman, Judith	Mackenroth, Katherine	RC16500	1
2003	Leon's Story	Tillage, Leon Walter	Young, Chuck	RC45810	1
2001	Ernie Pyle's War: America's Eyewitness to World War II	Tobin, James	Stoddard, Ted	RC47264	1
2001	Gods of war	Toland, John	Stratton, John	RC22876	2
2002	Infamy: Pearl Harbor and its aftermath	Toland, John	Askey, Bob	RC17722	2
2001	The Hobbit; or, There and Back Again	Tolkien, J.R.R.	Stewart, Carole Jordan	RC48978	3
2002	The Return of the King: Being the Third Part of the Lord of the Rings	Tolkien, J.R.R.	Palmer, David	RC47488	3
2001	The Two Towers: Being the Second Part of the Lord of the Rings	Tolkien, J.R.R.	Palmer, David	RC47487	3
2001	Anna Karenina	Tolstoy, Leo	Toren, Suzanne	RC49499	3
2001	WRITINGS ON CIVIL DISOBEDIENCE	Tolstoy, Leo	(unknown)	RC27602	3
2001	War and peace	Tolstoy, Leo	Scourby, Alexander	RC26275	3
2001	A Vast Conspiracy: The Real Story of the Sex Scandal that Nearly Brought Down a President	Toobin, Jeffrey	Russotto, Michael	RC49966	1
2002	A Confederacy of Dunces	Toole, John Kennedy	Huntey, Bruce	RC50482	1
2003	Trinities	Tosches, Nick	Blake, Ed	RC40033	1
2003	Training Employees with Disabilities: Strategies to Enhance Learning and Development for an Expanding Part of Your Workforce	Tracey, William R.	Chappell, Andy	RC41213	1

2001	Crochet Your Way: A Learn-to-Crochet Afghan, Over Forty Projects for Home and Family, Easy-to-Understand Text and Symbols, Special Instructions for Left-Handers, EZ Reference Crochet Shorthand Chart	Tracy, Gloria	Buzzard, Madelyn	RC51102	1
2002	The Treasure of the Sierra Madre	Traven, B.	Stoddard, Ted	RC45216	1
2001	Mary Poppins	Travers, P.L.	Flosnik, Anne	RC50917	2
2002	Mary Poppins Comes Back	Travers, P.L.	Flosnik, Anne	RC50918	2
2002	MEDITATIONS AT TEN THOUSAND..	Trefil, James	(unknown)	RC27523	2
2001	One Thousand One Things Everyone Should Know about Science	Trefil, James	Atcher, Randy	RC35658	2
2002	I, Juan de Pareja	Trevino, Elizabeth Borton de	Johnson, Peter	RC23338	1
2003	Felicia's Journey	Trevor, William	Malcolm, Graeme	RC40430	1
2002	PETER THE GREAT	Troyat, Henri	(unknown)	RC27562	1
2003	First Ladies	Truman, Margaret	Potts, Faith	RC44441	1
2001	A distant mirror: the calamtous 14th century	Tuchman, Barbara W.	Kliban, Ken	RC13579	3
2001	The First Salute	Tuchman, Barbara W.	(unknown)	RC28017	3
2002	The march of folly: from Troy to Vietnam	Tuchman, Barbara W.	Smith, Merwin	RC20232	3
2003	The Golden Journey	Turnbull, Agnes Sligh	Bederman, Mimi	RC33974	5
2003	The Gown of Glory	Turnbull, Agnes Sligh	Delany, Colleen	RC50427	5
2003	The bishop's mantle	Turnbull, Agnes Sligh	Chappell, Andy	RC22198	5
2002	The king's orchard	Turnbull, Agnes Sligh	Patterson, George	RC23191	5
2002	The rolling years	Turnbull, Agnes Sligh	Avers, Roy	RC21379	5
2003	|Playboy| Stories: The Best of Forty Years of Short Fiction	Turner, Alice K.	Roan, Gary	RC42199	1
2001	Spirit of Place: The Making of an American Literary Landscape	Turner, Frederick	Avers, Roy	RC31567	1
2001	PRESUMED INNOCENT	Turow, Scott	(unknown)	RC26965	4
2003	Personal Injuries	Turow, Scott	Fox, Jack	RC48865	4
2003	Pleading Guilty	Turow, Scott	Askey, Bob	RC35934	4
2002	The Burden of Proof	Turow, Scott	(unknown)	RC31032	4
2001	Adventures of Huckleberry Finn	Twain, Mark	Polk, John	RC43591	4
2003	Las Aventuras de Tom Sawyer	Twain, Mark	(unknown)	RC29965	4
2002	Roughing it	Twain, Mark	Bell, Ralph	RC12437	4
2002	The Complete Humorous Sketches and Tales of Mark Twain	Twain, Mark	Polk, John	RC48359	4
2001	Past Time: Baseball as History	Tygiel, Jules	Synnestvedt, Erik	RC51522	2
2003	The Jackie Robinson Reader: Perspectives on an American Hero	Tygiel, Jules	Hartley-Margolin, David	RC44819	2
2003	A Patchwork Planet	Tyler, Anne	Polk, John	RC46222	5
2002	Breathing Lessons	Tyler, Anne	(unknown)	RC27019	5
2002	Ladder of Years	Tyler, Anne	Pardee, Martha Harmon	RC40054	5
2003	Saint Maybe	Tyler, Anne	(unknown)	RC33907	5

2001	The accidental tourist	Tyler, Anne	Askey, Bob	RC22961	5
2002	The Invisible Thread	Uchida, Yoshiko	Tessler, Yvonne Fair	RC42673	1
2001	False witness: a novel	Uhnak, Dorothy	Friedlander, Mitzi	RC15876	1
2002	Kristin Lavransdatter: Volume 1, The Bridal Wreath	Undset, Sigrid	Byers, Catherine	RC40412	3
2002	Kristin Lavransdatter: Volume 2, The Mistress of Husaby	Undset, Sigrid	Byers, Catherine	RC40413	3
2003	Kristin Lavransdatter: Volume 3, The Cross	Undset, Sigrid	Byers, Catherine	RC40414	3
2003	Collected Poems, 1953-1993	Updike, John	Zeiger, Jim	RC38366	7
2003	In the Beauty of the Lilies	Updike, John	Gage, Jeremy	RC41787	7
2003	Memories of the Ford Administration	Updike, John	Foucheux, Rick	RC35819	7
2002	Rabbit at Rest	Updike, John	(unknown)	RC31964	7
2002	Rabbit is rich	Updike, John	Askey, Bob	RC17315	7
2001	Rabbit, run	Updike, John	Dreiden, Carlyle	RC15182	7
2002	The witches of Eastwick	Updike, John	Tessler, Yvonne Fair	RC20906	7
2003	A God in Ruins	Uris, Leon	Zeiger, Jim	RC48892	7
2001	Battle cry	Uris, Leon	Donley, Robert	RC15065	7
2002	Exodus	Uris, Leon	Bernson, Barry	RC25261	7
2003	QB VII	Uris, Leon	Horton, John	RC25161	7
2003	Redemption	Uris, Leon	Zeiger, Jim	RC40633	7
2002	The haj	Uris, Leon	Smith, Merwin	RC20901	7
2003	Trinity	Uris, Leon	Ganser, L.J.	RC53391	7
2002	Jumanji	Van Allsburg, Chris	Giannarelli, Laura	RC50700	2
2001	The Polar Express	Van Allsburg, Chris	Borrowman, John	RC23625	2
2001	In the Meantime: Finding Yourself and the Love That You Want	Vanzant, Iyanla	Strom, Margaret	RC46360	3
2003	One Day My Soul Just Opened Up: Forty Days and Forty Nights Towards Spiritual Strength and Personal Growth	Vanzant, Iyanla	Fox, Jack	RC48199	3
2003	Yesterday, I Cried: Celebrating the Lessons of Living and Loving	Vanzant, Iyanla	Strom, Margaret	RC48444	3
2001	Aunt Julia and the scriptwriter	Vargas Llosa, Mario	Torre, Julio de la	RC19479	3
2001	Conversation in The Cathedral	Vargas Llosa, Mario	Backman, George	RC9676	3
2001	Los Cuadernos de Don Rigoberto (The Notebooks of Don Rigoberto)	Vargas Llosa, Mario	Ramirez, Juan	RC48683	3
2003	The Struggle of Blind People for Self-Determination: The Dependency- Rehabilitation Conflict; Empowerment in the Blindness Community	Vaughan, C. Edwin	Atcher, Randy	RC40098	1
2003	The |Challenger| Launch Decision: Risky Technology, Culture, and Deviance at NASA	Vaughan, Diane	Pardee, Martha Harmon	RC42430	1
2002	Historia de America Latina (History of Latin America)	Vazquez, German	Ramirez, Juan	RC38821	1
2003	1492: The Year of the New World	Ventura, Piero	Williams, Jake	RC37981	1

2001	Historia universal de la civilizacion, 1: edades antigua y media	Vera Tornell, Ricardo	Rubini, Maria	RC22507	2
2001	Historia universal de la civilizacion, 2: del renacimiento a la era atomica	Vera Tornell, Ricardo	Rubini, Maria	RC22508	2
2003	Privileged Hands: A Scientific Life	Vermeij, Geerat	Blake, Ed	RC42911	1
2003	A Natural History of Shells	Vermeij, Geerat J.	Hoover, Butch	RC39456	1
2001	20,000 leagues under the sea	Verne, Jules	Tenny, Hal	RC13748	2
2003	La Isla Misteriosa (The Mysterious Island)	Verne, Jules	(unknown)	RC31944	2
2003	Cherished Enemy	Veryan, Patricia	(unknown)	RC31394	6
2003	Journey to Enchantment	Veryan, Patricia	(unknown)	RC32482	6
2003	Love Alters Not	Veryan, Patricia	Buzzard, Madelyn	RC49867	6
2002	Practice to deceive	Veryan, Patricia	Carter, Dale	RC24212	6
2003	The Dedicated Villain	Veryan, Patricia	(unknown)	RC31395	6
2003	The Tyrant	Veryan, Patricia	Buzzard, Madelyn	RC42179	6
2002	Burr	Vidal, Gore	Avers, Roy	RC44097	3
2003	Palimpsest: A Memoir	Vidal, Gore	Aselford, Terence	RC42458	3
2003	Washington, D.C.	Vidal, Gore	Bloom, Dan	RC49368	3
2002	Psion	Vinge, Joan D.	(unknown)	RC29149	2
2001	The Snow Queen	Vinge, Joan D.	Darling, Sally	RC45269	2
2001	A Deepness in the Sky	Vinge, Vernor	Tipton, Gary	RC50698	2
2001	A Fire upon the Deep	Vinge, Vernor	Tipton, Gary	RC35758	2
2002	Adam of the road	Vining, Elizabeth Gray	Baltes, Joan	RC23486	1
2001	Exploring the West	Viola, Herman	(unknown)	RC28241	1
2001	Alexander and the Terrible, Horrible, No Good, Very Bad Day	Viorst, Judith	(unknown)	RC30872	3
2002	Necessary losses	Viorst, Judith	Friedlander, Mitzi	RC23922	3
2002	The Tenth Good Thing about Barney	Viorst, Judith	Huntey, Bruce	RC40467	3
2002	Emotional Resilience: Simple Truths for Dealing with the Unfinished Business of Your Past	Viscott, David	Atcher, Randy	RC47431	1
2003	Magellan and the Radar Mapping of Venus	Vogt, Gregory	Hoover, Butch	RC39734	1
2003	A solitary blue	Voigt, Cynthia	Mullen, Anne	RC22123	4
2002	Dicey's song	Voigt, Cynthia	Gordon, Sheena	RC21617	4
2001	Homecoming	Voigt, Cynthia	Gordon, Sheena	RC19862	4
2002	Izzy, willy-nilly	Voigt, Cynthia	Caruso, Barbara	RC24508	4
2002	Song of the Chirimia: A Guatemalan Folk-tale (La Musica de la Chirimia: Folklore Guatemalteco)	Volkmer, Jane Anne	Dulaski, Ilona	RC36342	1
2002	Song of the Chirimia: A Guatemalan Folk-tale (La Musica de la Chirimia: Folklore Guatemalteco)	Volkmer, Jane Anne	Ramirez, Juan	RC36342	1
2002	Rainbows, snowflakes, and quarks: physics and the world around us	Von Baeyer, Hans Christian	Jones, Paul	RC21397	1
2002	Cat's cradle	Vonnegut, Kurt	Blackwell, Burt	RC15342	3
2001	SLAUGHTERHOUSE FIRE	Vonnegut, Kurt	(unknown)	RC28083	3

2002	The sirens of Titan: an original novel	Vonnegut, Kurt	Tsoutsouvas, Sam	RC15759	3
2003	Lyle at the Office	Waber, Bernard	Giannarelli, Laura	RC41711	1
2002	Millions of Monarchs, Bunches of Beetles: How Bugs Find Strength in Numbers	Waldbauer, Gilbert	Hoover, Butch	RC51816	1
2002	Possessing the Secret of Joy	Walker, Alice	Tessler, Yvonne Fair	RC36174	3
2003	The Same River Twice: Honoring the Difficult; a Meditation on Life, Spirit, Art, and the Making of the Film |The Color Purple| Ten Years Later	Walker, Alice	Nelson, Gail	RC42702	3
2001	The Temple of My Familiar	Walker, Alice	(unknown)	RC29039	3
2002	The History of Black Business in America: Capitalism, Race, Entrepreneurship	Walker, Juliet E.K.	Williams, Jake	RC51711	1
2002	Hand, Heart, and Mind: The Story of the Education of America's Deaf People	Walker, Lou Ann	Jenkins, Dick	RC38936	1
2002	In Defense of American Liberties: A History of the ACLU	Walker, Samuel	(unknown)	RC30932	1
2003	Alfred I. du Pont: The Man and His Family	Wall, Joseph Frazier	Hoover, Butch	RC34592	1
2003	Green Means: Living Gently on the Planet	Wallace, Aubrey	Pardee, Martha Harmon	RC42002	1
2002	Ben-Hur	Wallace, Lew	(unknown)	RC32240	1
2002	The world of Rembrandt, 1606-1669	Wallace, Robert	Davidson, Phil	RC14790	1
2003	Route 66: The Mother Road	Wallis, Michael	(unknown)	RC32610	1
2001	The year the Yankees lost the pennant: a novel	Wallop, Douglass	Blackwell, Burt	RC13822	1
2003	PARCEL OF PATERNS	Walsh, Jill Paton	(unknown)	RC23626	1
2003	Tears of Rage: From Grieving Father to Crusader for Justice, the Untold Story of the Adam Walsh Case	Walsh, John	Moore, Bob	RC45026	1
2003	Ty's one-man band	Walter, Mildred Pitts	Grandmaison, Sylvia	RC22727	1
2001	The Compleat Angler	Walton, Izaak	Palmer, David	RC35308	1
2003	Sam Walton, Made in America: My Story	Walton, Sam	Rayburn, John	RC35858	1
2002	Las Grandes Profecías de la Biblia: Treinta y Siete Profecías Cruciales que Nos Afectan Hoy (Major Bible Prophecies: Thirty-seven Crucial Prophecies Affecting Us Today)	Walvoord, John F.	Ramirez, Juan	RC50289	1
2003	Echoes in the darkness	Wambaugh, Joseph	Huntey, Bruce	RC25990	4
2002	Lines and shadows	Wambaugh, Joseph	Smith, Merwin	RC20223	4
2003	The Blooding	Wambaugh, Joseph	(unknown)	RC29018	4
2001	The Onion Field	Wambaugh, Joseph	(unknown)	RC34112	4
2002	Do Bees Sneeze? And Other Questions Kids Ask about Insects	Wangberg, James K.	Strom, Margaret	RC46624	1
2003	Caboose Mystery	Warner, Gertrude Chandler	Pinney, Michael	RC37357	2
2003	Houseboat Mystery	Warner, Gertrude Chandler	Pinney, Michael	RC37358	2
2002	From the Beast to the Blonde: On Fairy Tales and Their Tellers	Warner, Marina	Schraf, Kimberly	RC41906	2

2002	No Go the Bogeyman: Scaring, Lulling, and Making Mock	Warner, Marina	Coffee, Frank	RC50024	2
2003	Orphan Train Rider: One Boy's True Story	Warren, Andrea	Atcher, Randy	RC48206	1
2002	New and Selected Poems, 1923-1985	Warren, Robert Penn	Zeiger, Jim	RC42648	1
2001	On the Real Side: Laughing, Lying, and Signifying--the Underground Tradition of African-American Humor That Transformed American Culture, from Slavery to Richard Pryor	Watkins, Mel	Moore, Bob	RC41288	1
2002	Birthright: Murder, Greed, and Power in the U-Haul Family Dynasty	Watkins, Ronald J.	Avers, Roy	RC40113	1
2003	Righteous Pilgrim: The Life and Times of Harold L. Ickes, 1874-1952	Watkins, T.H.	(unknown)	RC33547	1
2002	Father, Son, and Co.: My Life at IBM and Beyond	Watson, Thomas J., Jr.	(unknown)	RC31325	1
2001	A handful of dust	Waugh, Evelyn	Clarke-Laurence, Michael	RC18119	3
2001	Brideshead revisited: the sacred and profane memories of Captain Charles Ryder: a novel	Waugh, Evelyn	Palmer, David	RC14575	3
2002	Scoop	Waugh, Evelyn	Martin, Tom	RC17125	3
2003	Mennyms in the Wilderness	Waugh, Sylvia	Ward, Pam	RC42035	2
2003	The Mennyms	Waugh, Sylvia	Ward, Pam	RC39102	2
2002	The Best Seat in the House: The Golden Years of Radio and Television	Weaver, Pat	Rayburn, John	RC39351	1
2002	The world of Rubens, 1577-1640	Wedgwood, C. V. (Cicely Veronica)	Baker, Paul	RC16820	1
2002	La Curación Espontánea: Descubre la Capacidad Natural de Tu Cuerpo para Conservar la Salud y Curarse a Sí Mismo (Spontaneous Healing: How to Discover and Enhance Your Body's Natural Ability to Maintain and Heal Itself)	Weil, Andrew	Ramirez, Juan	RC46994	1
2002	Dreams of a Final Theory	Weinberg, Steven	Stanton, Michael	RC41465	1
2002	Betrayal: The Story of Aldrich Ames, an American Spy	Weiner, Tim, and others	Telles, Gary	RC40826	1
2001	The Life of Elizabeth I	Weir, Alison	Maroney, Vanessa	RC48025	1
2002	Girls Who Rocked the World: Heroines from Sacagawea to Sheryl Swoopes	Welden, Amelie	Allison, Kristin	RC48285	1
2002	Puffball: a novel	Weldon, Fay	Gray, Janis	RC17151	2
2002	Trouble	Weldon, Fay	Woods, Mary	RC38371	2
2002	Days and Nights on the Grand Trunk Road	Weller, Anthony	Telles, Gary	RC47507	1
2001	The Time Machine	Wells, H.G.	(unknown)	RC33367	2
2001	The War of the Worlds	Wells, H.G.	Avers, Roy	RC38464	2
2003	La Guerra de los Mundos	Wells, Herbert George	(unknown)	RC29969	1
2002	When no one was looking	Wells, Rosemary	Heller, Ardyth	RC19582	1
2002	Delta Wedding	Welty, Eudora	Giannarelli, Laura	RC42722	4
2002	The Optimist's Daughter	Welty, Eudora	(unknown)	RC31668	4

2003	The Robber Bridegroom	Welty, Eudora	Giannarelli, Laura	RC39826	4
2002	The collected stories of Eudora Welty	Welty, Eudora	Rawls, Eugenia	RC16598	4
2002	Race Matters	West, Cornel	Williams, Jake	RC35943	1
2002	Leafy Rivers	West, Jessamyn	Ferris, Jill	RC35566	1
2002	A West quartet: four novels of intrigue and high adventure	West, Morris L.	Walton, Jim	RC17184	1
2002	A West quartet: four novels of intrigue and high adventure	West, Morris L.	Fox, Jack	RC17184	1
2001	The day of the locust	West, Nathanael	Goetz, David	RC12925	1
2003	Kate Shelley and the |Midnight| |Express|	Wetterer, Margaret K.	Toren, Suzanne	RC35364	1
2001	AGE OF INNOCENCE	Wharton, Edith	(unknown)	RC28162	4
2002	Ethan Frome	Wharton, Edith	MacDonald, John	RC17455	4
2002	The Buccaneers: A Novel; Completed by Marion Mainwaring	Wharton, Edith	Lawson, Celeste	RC37635	4
2001	The House of Mirth	Wharton, Edith	Byers, Catherine	RC35369	4
2002	Sun Mountain: A Comstock Memoir	Wheeler, Richard S.	Askey, Bob	RC50966	2
2001	Voices of 1776	Wheeler, Richard S.	Adams, Bob	RC8870	2
2002	Terra Incognita: Travels in Antarctica	Wheeler, Sara	Ferris, Jill	RC48147	1
2002	Sleeping at the Starlight Motel: And Other Adventures on the Way Back Home	White, Bailey	Byers, Catherine	RC41913	1
2001	The Leading Lady: Dinah's Story	White, Betty	(unknown)	RC33746	1
2002	A parent's guide to the first three years	White, Burton L.	Conn, Brian	RC16719	1
2001	Charlotte's Web	White, E.B.	Horton, Jamie	RC46839	3
2001	Stuart Little	White, E.B.	(unknown)	RC31831	3
2002	The trumpet of the swan	White, E.B.	Palmer, David	RC23892	3
2001	Justice Oliver Wendell Holmes: Law and the Inner Self	White, G. Edward	Hoover, Butch	RC38228	1
2003	Einstein: A Life in Science	White, Michael	Lowenstein, Ralph	RC40154	2
2002	Isaac Newton: The Last Sorcerer	White, Michael	Gorton, Gregory	RC48163	2
2003	Belle Prater's Boy	White, Ruth	Schaeffer, Michele	RC45802	1
2003	Ryan White: My Own Story	White, Ryan	Aselford, Terence	RC37554	1
2003	Theodore Roosevelt Takes Charge	Whitelaw, Nancy	Chappell, Andy	RC38465	1
2002	Handbook of American Idioms and Idiomatic Usage	Whitford, Harold C.	(unknown)	RC33113	1
2001	Leaves of Grass	Whitman, Walt	(unknown)	RC32177	2
2001	The portable Walt Whitman	Whitman, Walt	Scourby, Alexander	RC19996	2
2003	Amethyst Dreams	Whitney, Phyllis A.	Pardee, Martha Harmon	RC44759	11
2003	Dream of orchids	Whitney, Phyllis A.	Ward, Pam	RC21507	11
2003	Flaming tree	Whitney, Phyllis A.	Ward, Pam	RC22993	11
2003	Lost Island	Whitney, Phyllis A.	Stewart, Carole Jordan	RC44220	11
2003	Rainbow in the Mist	Whitney, Phyllis A.	(unknown)	RC29030	11
2002	Rainsong	Whitney, Phyllis A.	Nelson, Suzanne	RC20228	11
2001	Seven tears for Apollo	Whitney, Phyllis A.	Woods, Mary	RC18126	11
2003	Silversword	Whitney, Phyllis A.	Carter, Dale	RC25957	11
2001	The Turquoise Mask	Whitney, Phyllis A.	Stewart, Carole Jordan	RC44086	11

2002	The trembling hills	Whitney, Phyllis A.	Munson, Peg	RC17045	11
2002	Vermilion	Whitney, Phyllis A.	Ferris, Jill	RC17311	11
2002	The poetical works of Whittier: Cambridge edition	Whittier, John Greenleaf	Gould, Gordon	RC21020	1
2002	MOUSE THAT ROARED	Wibberley, Leonard	(unknown)	RC27664	1
2003	As Time Goes By: The Californians, Book 2	Wick, Lori	Ferris, Jill	RC37961	9
2003	Donovan's Daughter: The Californians, Book 4	Wick, Lori	Ferris, Jill	RC39325	9
2003	Promise Me Tomorrow: Rocky Mountain Memories, Book 4	Wick, Lori	Schaeffer, Michele	RC45369	9
2003	Sean Donovan: The Californians, Book 3	Wick, Lori	Ferris, Jill	RC37991	9
2002	Sophie's Heart	Wick, Lori	Mullen, Anne	RC43647	9
2003	To Know Her by Name: Rocky Mountain Memories, Book 3	Wick, Lori	Schaeffer, Michele	RC45370	9
2002	Whatever Tomorrow Brings: The Californians, Volume 1	Wick, Lori	Ferris, Jill	RC35582	9
2003	Where the Wild Rose Blooms: Rocky Mountain Memories, Book 1	Wick, Lori	Schaeffer, Michele	RC44430	9
2003	Whispers of Moonlight: Rocky Mountain Memories, Book 2	Wick, Lori	Schaeffer, Michele	RC44429	9
2003	Unto this hour: a novel	Wicker, Tom	Askey, Bob	RC20225	1
2002	The Forgotten	Wiesel, Elie	Kliban, Ken	RC35739	2
2003	The Night Trilogy: |Night|, |Dawn|, |The Accident|	Wiesel, Elie	Kliban, Ken	RC42074	2
2001	Plays, Prose Writings, and Poems	Wilde, Oscar	(unknown)	RC34367	1
2003	Out to Pasture: (But Not over the Hill)	Wilder, Effie Leland	Bederman, Mimi	RC41559	2
2003	Over What Hill? (Notes from the Pasture)	Wilder, Effie Leland	Bederman, Mimi	RC45171	2
2002	Little House in the Big Woods	Wilder, Laura Ingalls	Giannarelli, Laura	RC50921	3
2001	Little house on the prairie	Wilder, Laura Ingalls	McCarty, Vicki	RC10929	3
2002	On the banks of Plum Creek	Wilder, Laura Ingalls	(unknown)	RC21196	3
2002	Our town ,a play in three acts	Wilder, Thornton	Blackwell, Burt	RC12934	3
2001	The Bridge of San Luis Rey	Wilder, Thornton	Palmer, David	RC41185	3
2002	The Eighth Day	Wilder, Thornton	Gould, Gordon	RC37676	3
2002	The Prayer of Jabez: Breaking Through to the Blessed Life	Wilkinson, Bruce H.	Moore, Bob	RC52284	1
2001	Men at Work: The Craft of Baseball	Will, George F.	(unknown)	RC31623	1
2002	Life on the Color Line: The True Story of a White Boy Who Discovered He Was Black	Williams, Gregory Howard	Polk, John	RC41361	1
2002	The world of Titian, c. 1488-1576	Williams, Jay	Farwell, Jonathan	RC14955	1
2002	Eyes on the prize: America's civil rights years, 1954-1965	Williams, Juan	Hyman, Earle	RC25648	2
2001	Thurgood Marshall: American Revolutionary	Williams, Juan	Williams, Jake	RC47943	2
2003	The Velveteen Rabbit; or, How Toys Become Real	Williams, Margery	Byers, Catherine	RC41681	1

2001	Made in China: Ideas and Inventions from Ancient China	Williams, Suzanne	Fox, Jill	RC48235	1
2003	To Green Angel Tower: Memory, Sorrow, and Thorn, Book 3	Williams, Tad	Sandvold, Erik	RC40339	1
2003	Tennessee Williams: Collected Stories	Williams, Tennessee	Ellison, Lindsay	RC42200	2
2001	The Glass Menagerie	Williams, Tennessee	Palmer, David	RC45893	2
2002	A chair for my mother	Williams, Vera B	Dorward, Mary Anne	RC22879	1
2002	Paterson; Revised Edition	Williams, William Carlos	Gould, Gordon	RC38546	1
2003	A Woman's Worth	Williamson, Marianne	Bederman, Mimi	RC36954	1
2001	Doomsday Book	Willis, Connie	Blumenfeld, Robert	RC36888	2
2003	To Say Nothing of the Dog; or, How We Found the Bishop's Bird Stump at Last	Willis, Connie	Cutler, David	RC47301	2
2002	The Sand Dollar and the Slide Rule: Drawing Blueprints from Nature	Willis, Delta	Aselford, Terence	RC42937	1
2002	Women with Disabilities: Found Voices	Willmuth, Mary E.	Cundiff, Kerry	RC42574	1
2002	Modular Instruction for Independent Travel for Students Who Are Blind or Visually Impaired: Preschool through High School	Willoughby, Doris M.	Harpenau, Lou	RC50652	1
2001	Inventing America: Jefferson's Declaration of independence	Wills, Garry	DeLotel, James	RC15939	2
2002	Lincoln at Gettysburg: The Words That Remade America	Wills, Garry	Lowenstein, Ralph	RC35368	2
2002	Jesus	Wilson, A.N.	Wallace, Bill	RC37168	2
2002	The Vicar of Sorrows	Wilson, A.N.	Holmes, George	RC37874	2
2002	Consilience: The Unity of Knowledge	Wilson, Edward O.	Stoddard, Ted	RC46359	1
2003	Biography of the Blind: Including the Lives of All Who Have Distinguished Themselves as Poets, Philosophers, Artists, &c. &c.	Wilson, James	Harpenau, Lou	RC42343	1
2002	Landscaping with Wildflowers: An Environmental Approach to Gardening	Wilson, Jim	Henry, K.D.	RC35814	1
2002	The Professor and the Madman: A Tale of Murder, Insanity, and the Making of the |Oxford English| |Dictionary|	Winchester, Simon	James, Corrie	RC46906	1
2002	Forever Amber	Winsor, Kathleen	Pardee, Martha Harmon	RC52434	1
2001	Getting Organized: The Easy Way to Put Your Life in Order; Updated and Revised	Winston, Stephanie	McDermott, Patricia	RC42609	1
2001	Confessions of a criminal lawyer	Wishman, Seymour	Brown, Joe	RC19402	1
2001	The Virginian: A Horseman of the Plains	Wister, Owen	Palmer, David	RC36421	1
2003	Jeeves and the tie that binds	Wodehouse, P.G.	Clarke, Richard	RC21498	4
2002	Laughing Gas	Wodehouse, P.G.	Bernson, Barry	RC36529	4
2001	The Code of the Woosters	Wodehouse, P.G.	Martin, Tom	RC45262	4
2002	The Most of P.G. Wodehouse	Wodehouse, P.G.	Cutler, David	RC52561	4
2002	Shadow of a bull	Wojciechowska, Maia	Blake, Ed	RC23786	1
2002	Mastering Multiple Sclerosis: A Guide to Management, Second Edition	Wolf, John K.	Cundiff, Kerry	RC35189	2

2003	Vignettes: Stories from Lives with Multiple Sclerosis	Wolf, John K.	Welch, Maggie	RC39087	2
2003	T.E. Lawrence	Wolfe, Daniel	Holmes, George	RC43037	1
2003	Wasted: The Preppie Murder	Wolfe, Linda	(unknown)	RC30898	1
2002	The Hadj: An American's Pilgrimage to Mecca	Wolfe, Michael	Huntey, Bruce	RC38201	1
2002	Look Homeward, Angel: A Story of the Buried Life	Wolfe, Thomas	Stratton, John	RC37655	2
2002	Of Time and the River: A Legend of Man's Hunger in His Youth	Wolfe, Thomas	Stratton, John	RC48934	2
2002	The right stuff	Wolfe, Tom	Askey, Bob	RC13986	1
2001	Johann Sebastian Bach: The Learned Musician	Wolff, Christoph	Gil, Peter	RC51541	1
2001	Making Loss Matter: Creating Meaning in Difficult Times	Wolpe, David	Russotto, Michael	RC49305	1
2003	King Bidgood's in the bathtub	Wood, Audrey	Grandmaison, Sylvia	RC24651	1
2001	The Radicalism of the American Revolution	Wood, Gordon S.	Metzler, Art	RC36630	1
2003	The Man Who Loved Clowns	Wood, June Rae	Pardee, Martha Harmon	RC38004	1
2003	An obscure grave	Woods, Sara	Sherman, Geoffrey	RC23683	3
2001	Done to death	Woods, Sara	Sales, Terry Hayes	RC9532	3
2003	NAKED VILLAINY	Woods, Sara	(unknown)	RC26483	3
2002	Chiefs	Woods, Stuart	Crothers, Joel	RC17674	2
2003	L.A. Times	Woods, Stuart	Sedar, Scott	RC38296	2
2001	Maestro: Greenspan's Fed and the American Boom	Woodward, Bob	Sams, Robert	RC51271	4
2003	Shadow: Five Presidents and the Legacy of Watergate	Woodward, Bob	Gorton, Gregory	RC48525	4
2003	The Agenda: Inside the Clinton White House	Woodward, Bob	Williams, Jake	RC38893	4
2003	Wired: the short life and fast times of John Belushi	Woodward, Bob	Butz, Bob	RC20913	4
2002	A room of one's own	Woolf, Virginia	Tanner, Jill	RC24501	4
2002	Mrs. Dalloway	Woolf, Virginia	Chodoff, Anne	RC21624	4
2002	Orlando, a biography	Woolf, Virginia	Ross, Carmel	RC23691	4
2001	To the lighthouse	Woolf, Virginia	Mather, Ada Brown	RC9805	4
2002	The Apaches: Eagles of the Southwest	Worcester, Donald Emmet	Tenny, Hal	RC15926	1
2001	Selected poetry	Wordsworth, William	Gould, Gordon	RC44912	1
2001	The Caine Mutiny	Wouk, Herman	(unknown)	RC31442	2
2002	The Hope	Wouk, Herman	Hartley-Margolin, David	RC37628	2
2001	Accessible Gardening: Tips and Techniques for Seniors and the Disabled	Woy, Joann	Strom, Margaret	RC49080	1
2003	Calling on Dragons: The Enchanted Forest Chronicles, Book 3	Wrede, Patricia C.	Ward, Pam	RC38356	3
2001	Dealing with Dragons	Wrede, Patricia C.	(unknown)	RC33457	3

2003	Searching for Dragons: The Enchanted Forest Chronicles, Book 2	Wrede, Patricia C.	Ward, Pam	RC38345	3
2003	Twins: And What They Tell Us about Who We Are	Wright, Lawrence	Williams, Jake	RC46829	1
2001	Black boy: a record of childhood and youth	Wright, Richard	Hyman, Earle	RC20415	3
2001	Richard Wright: Early Works	Wright, Richard	Ganser, L.J.	RC41552	3
2002	Richard Wright: Later Works	Wright, Richard	Ganser, L.J.	RC41553	3
2002	Sacred rage: the crusade of modern Islam	Wright, Robin B.	Johnson, Peter	RC24287	1
2003	Virginia: A Guide to the Old Dominion	Writer's Program of the Work, Projects Administration in the	Cundiff, Kerry	RC39126	1
2002	The Bridge over Flatwillow Creek	Wubbels, Lance	Ferris, Jill	RC48307	1
2002	The Adventures of |Sojourner|: The Mission to Mars that Thrilled the World	Wunsch, Susi Trautmann	Aselford, Terence	RC48161	1
2003	Always My Dad	Wyeth, Sharon Dennis	Giannarelli, Laura	RC45046	1
2001	The Day of the Triffids	Wyndham, John	(unknown)	RC33690	1
2003	Some of the Kinder Planets	Wynne-Jones, Tim	Tipton, Gary	RC41359	1
2003	The Swiss family Robinson	Wyss, Johann David	Tenny, Hal	RC25111	1
2001	The autobiography of Malcolm X	X, Malcolm	Hyman, Earle	RC13759	1
2003	Will Rogers: A Biography	Yagoda, Ben	Atcher, Randy	RC38104	1
2003	Zoos	Yancey, Diane	Dines, Carol	RC42618	1
2002	The City Gardener's Handbook: From Balcony to Backyard	Yang, Linda	(unknown)	RC32077	1
2003	Chief Joseph: Thunder Rolling Down from the Mountains	Yates, Diana	Carter, June	RC36972	1
2001	Yeager: an autobiography	Yeager, Chuck	Rayburn, John	RC21539	1
2002	Fairy and Folk Tales of Ireland	Yeats, W.B.	Donnelly, Terry	RC50702	1
2001	The Seven Voyages of Sinbad the Sailor	Yeoman, John	Sandvold, Erik	RC46456	1
2001	The Able Gardener: Overcoming Barriers of Age and Physical Limitations	Yeomans, Kathleen	Lowenstein, Ralph	RC40311	1
2003	Dragon's Gate	Yep, Laurence	Tipton, Gary	RC38610	3
2003	The Case of the Goblin Pearls: Chinatown Mystery, Volume 1	Yep, Laurence	Potts, Faith	RC46951	3
2003	The Rainbow People	Yep, Laurence	Stratton, John	RC36672	3
2002	The Prize: The Epic Quest for Oil, Money, and Power	Yergin, Daniel	(unknown)	RC32424	1
2002	God Talks with Arjuna: The Bhagavad Gita; Royal Science of God-Realization, the Immortal Dialogue between Soul and Spirit, a New Translation and Commentary	Yogananda, Paramahansa	Bavan, Yolande	RC44109	1
2003	Armageddon Summer	Yolen, Jane	Dines, Carol	RC48366	3
2003	Hark! A Christmas Sampler	Yolen, Jane	Chappell, Andy	RC36032	3
2002	Owl Moon	Yolen, Jane	Kane, Mary	RC42932	3

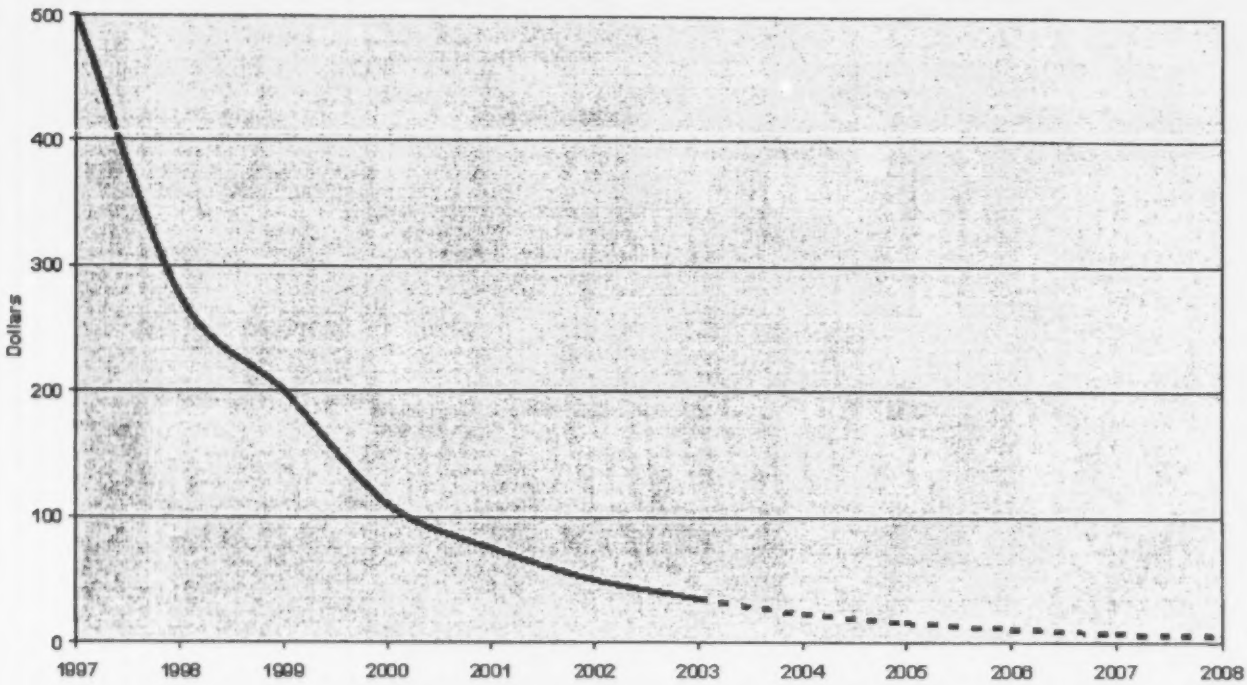
2001	Minding the Children: Child Care in America from Colonial Times to the Present	Youcha, Geraldine	McInerney, Susan	RC40846	1
2003	Cy Young Award Winners	Young, Ken	Halberstadt, Jeff	RC39932	1
2002	A Guide to Independence for the Visually Impaired and Their Families	Younger, Vivian	Ferris, Jill	RC42674	1
2003	The tipi: a center of native American life	Yue, David	O'Keefe, Robert	RC22897	1
2003	When the Phone Rings, My Bed Shakes: Memoirs of a Deaf Doctor	Zazove, Philip	Hoover, Butch	RC41010	1
2002	How the Wolf Became the Dog	Zeaman, John	Aselford, Terence	RC47211	1
2002	Rumpelstiltskin	Zelinsky, Paul O	Gould, Gordon	RC25470	1
2001	Head Start: The Inside Story of America's Most Successful Educational Experiment	Zigler, Edward	Rayburn, John	RC37164	1
2003	The Pigman and Me	Zindel, Paul	Palmer, David	RC36599	3
2002	The pigman's legacy	Zindel, Paul	Palmer, David	RC23260	3
2001	The pigman: a novel	Zindel, Paul	Palmer, David	RC23431	3
2003	William's Doll	Zolotow, Charlotte	Gray, Janis	RC43039	1
2003	Walt Whitman: the making of the poet	Zweig, Paul	(unknown)	RC21417	1
2002	The Mysterious Lands: A Naturalist Explores the Four Great Deserts of the Southwest	Zwinger, Ann Haymond	(unknown)	RC30398	1
2002	Rebecca	Du Maurier, Daphne	Caruso, Barbara	RC48914	2
2003	The House on the Strand	Du Maurier, Daphne	Zeiger, Jim	RC45682	2

Appendix 6

Flash Memory Costs, 1997-2008

Flash Memory Costs, 1997-2008 (128 megabytes)

1997-2008



Appendix 7

Life-Cycle Cost Model, FY 2002 Values

No.	Name	Description	Value	Source	Notes
1	Inflation Rate	General Economic Inflation Rate	**2.53%**	US Department of Labor Consumer Price Index Figures	The inflation rate is calculated as the average of the Consumer Price Index figures for the last ten years. The figures used are the All Urban Consumers (CPI-U) indices showing the percent change of the yearly average. Internet access to the information can be obtained at ftp://ftp.bls.gov/pub/special.requests/cpi/cpiai.txt
2	Recorded Readership	Recorded Readership	**660,102**	NLS Congressional Submittal Readership and Circulation	
3	Recorded Readership Growth	Average Annual Change in Readership	**-1.57%**	NLS Congressional Submittal Readership and Circulation	The value was obtained as the average yearly percent change in readership for the last ten years.
4	Recorded Circulation	Recorded Circulation of Books, Magazines and TBT	**22,411,095**	NLS Congressional Submittal Readership and Circulation	
5	Recorded Circulation Growth	Average Annual Change in Circulation	**0.47%**	NLS Congressional Submittal Readership and Circulation	The value was obtained as the average yearly percent change in readership for the last ten years.
6	Machines Assigned	Number of Machines Assigned	**530,126**	Monthly Machine Report	The value is the cassette machine 'Assigned' totals from MMR of December (C1, C2, CT1, E1, etc.).
7	Machines Inventory Total	Total of Machines Assigned, Available , and In Repair	**701,020**	Monthly Machine Report	The value is the cassette machine 'Net inventory' from MMR of December (C1, C2, CT1, E1, etc.).
8	Machines in Repair and Available, Number	Total of Machines In Repair and Available	**170,838**	Monthly Machine Report	The value is the sum of cassette machine 'Available' and 'In Repair' from MMR of December (C1, C2, CT1, E1, etc.).
9	Machines in Repair and Available, Percentage	Machines in Repair and Available as a Percentage of Machines Assigned	**32.23%**	Monthly Machine Report	The percentage is derived from the ratio of the cassette machine 'Machines in Repair and Available, Number' to 'Machines Assigned.'
10	Machines in Repair	Total of Machines In Repair	**85,741**	Monthly Machine Report	The 'Machines in Repair' data is from the cassette machine 'Repair Quantity' from MMR of December (C1, C2, CT1, E1, etc.)
11	Machines Held as Available, Percentage	Machines Available Calculated as a Percent of Machines Assigned	**16.05%**	Monthly Machine Report	The percentage is calculated from the ratio of cassette machine 'Available Machine' totals to 'Assigned Machine' totals from MMR of December (C1, C2, CT1, E1, etc.)

No.	Name	Description	Value	Source	Notes
12	Machine Usage	Number of Yearly Hours the Average Patron Uses the Machine	**248**	Calculations by model designer.	The machine usage per year is a constant, as calculated by the contractor: 248 hours, rounded.
13	Machine Net Weight	Machine Weight Without Battery and Packaging	**4.69**	Lab Measurement of C1 Machine	
14	Machine Packaging Weight	Machine Packaging Weight	**0.85**	Lab Measurement of C1 Machine	
15	Battery Weight	Battery Weight	**0.67**	Lab Measurement of C1 battery pack	
16	Machine Volume	Machine Packed Volume	**0.38**	Lab Measurement of C1 Machine	The machine volume value includes packaging.
17	New Machines Purchased	Quantity of New Machines Purchased	**49,980**	Invoices against the contract	The assistant to the director prepares a tabulation annually for the Library; it shows quantity based on contract unit cost and adjustments to Dollar-Yen conversion.
18	Machine Cost	Machine Cost	**$253.83**	Current C1 Contract	The machine cost value includes packaging.
19	Machine Cost Inflation	Machine Cost Inflation	**4.86%**	Current C1 Contract	
20	*Software Cost, Annual*	*Supplemental Machine Software Development and Maintenance Cost*	***$0***	*TBD*	*This input is currently a placeholder for future alternate machine annual software costs.*
21	Machine MTBF	Machine Mean Time Between Failures	**1,000.00**	C1 Machine Specification	The 'not to exceed' C1 machine specification value in hours is used.
22	Battery Cost	Battery Pack Cost (Replacement)	**$6.67**	Current Contract	The value given is the cost of a replacement battery pack for a single C1 machine.
23	Battery MTBF	Battery Mean Time Between Failures	**1,358.14**	Machine Usage, Purchased Battery Quantities	The value is calculated from dividing the product of 'Assigned Machines' and 'Machine Usage' by the quantity of replacement battery packs purchased in the previous year. The quantity of replacement battery packs is derived from End of Year Status of Funds Reports battery costs and the single 'Battery Cost'.
24	Battery Disposal Cost	Single Battery Pack Disposal Cost	**$0.00**		Purchase cost includes disposal cost.

No.	Name	Description	Value	Source	Notes
25	Machine Loss Rate	Percentage of Assigned Machines That are Lost, Stolen or Unknown	**6.40%**	MMR	The value is calculated from the average of the last five years' December MMR cassette machine 'Location Unknown' quantities and 'Assigned Machines'.
26	Machine DBR Rate	Machine Damaged Beyond Repair Rate	**5.34%**	MMR	The value is calculated from the average of the last five years' December MMR cassette machine 'Damaged' quantities and 'Assigned Machines'.
27	Machine Non-Repairable Failure Rate	Machine Percentage of Failures That are not Repairable	**0.00%**		*This input is currently a placeholder for future alternate machine Non-repairable quantities*
28	Machine Disposal Cost	Single Machine Disposal Cost	**$2.00**	Machine disposal contract.	
29	Contract Machine Repairs	Number of Contract Machine Repairs	**4,376**	Invoices against the contract	
30	Warranty Repair Rate	Percent of Previous Year Machine Purchases Which are Repaired by Warranty	**5.55%**	C-1 Warranty Monthly Activity Report	The percentage value is calculated by dividing the total of the monthly warranty reports by the total quantity of C1 machines bought the previous year.
31	Non-Contract Machine Repairs	Number of Non-Contract Machine Repairs	**134,945**	NLS Congressional Submittal - Machine Repairs	All cassette repairs in the submittal net of warranty and contract repairs.
32	Non-Contract Repair Attrition Rate	Percentage Change in Non-Contract Repairs Year by Year	**-1.94%**	NLS Congressional Submittal - Machine Repairs	The repair figures for previous ten years were used to find the rate of change.
33	Repair Consumables	Cost of Consumables Per 1000 Machine Repairs	**$95.32**	End of Year Status of Funds Reports	The value was calculated as an average of the cost of consumables per 1000 repairs for the previous ten years. The consumables costs are isolated by reviewing the annual purchases under budget object class 2621 (Batteries, Spare Parts, Etc.)
34	Repair Tools	Cost of Tools Per 1000 Machine Repairs	**$270.26**	End of Year Status of Funds Reports	End of Year Status of Funds Reports
35	Repair Spare Parts	Percent of Machine Cost Required for a Single Repair's Spare Parts	**4.44%**	End of Year Status of Funds Reports	The value was calculated as an average of the cost of spare parts per individual repair for the previous ten years. The spare parts costs are isolated by reviewing the annual purchases under budget object class 2621 (Batteries Spare Parts, Etc.)

No.	Name	Description	Value	Source	Notes
36	Contract Machine Repair Labor Cost	Contract Machine Repair Labor Cost	**$64.19**	Contract	The cost is for labor only and does not include the spare parts. The spare parts are provided to the contractor by NLS.
37	USPS Delivery Cost	USPS Revenue Forgone Appropriation / Free Matter	**$80,999,600**	Public Laws and hearings before the House and Senate Appropriations Committees.	The value presumes that revenue forgone appropriation applies solely to the NLS program materials. The value includes all costs incurred in delivery of all types of NLS material
38	*Federal Non-USPS Delivery Cost*	*Federal Non-USPS Costs Incurred in Delivery of NLS Material*	**$0**	*TBD*	*This input is currently a placeholder for future alternate delivery costs.*
39	*Network Non-USPS Delivery Cost*	*Network Non-USPS Costs Incurred in Delivery of NLS Material*	**$0**	*TBD*	*This input is currently a placeholder for future alternate delivery costs.*
40	*MSC Non-USPS Delivery Cost*	*MSC Non-USPS Costs Incurred in Delivery of NLS Material*	**$0**	*TBD*	*This input is currently a placeholder for future alternate delivery costs.*
41	Mastering Inflation Rate	Book and Magazine Mastering Inflation Rate	**2.12%**	Year -to-year Cost Comparison PICS Report	The value is the average change for the previous ten years.
42	Media Inflation Rate	Book and Magazine Media Inflation Rate	**-0.36%**	Year -to-year Cost Comparison PICS Report	The value is the average change for the previous ten years.
43	Book Mastering Cost	Weighted Average Mastering Cost of a Book Title Per Minute	**$4.32**	Year -to-year Cost Comparison (Current Year) PICS Report	The value includes all research, tone indexing, corrections and 100% QC.
44	Book Media, Unit Cost	Weighted Average Unit Cost of a Book Media - eg. Cassette	**$0.95**	Year -to-year Cost Comparison (Current Year) PICS Report	The cost includes the cassette shell, loading the cassette, labeling the cassette, loading the cassette into the container, and labeling of the container.
45	Book Copy Container Cost	Average Book Copy Container Cost	**$0.52**	Container Contract (Current Year)	The book container cost includes shipping in bulk to the book producers.
46	Book Titles	Number of Book Titles Per Year	**1,815**	Fiscal Year Cost Projections PICS Report	The book titles include all English, Spanish and Duplication Only Titles
47	Additional Mastering Cost	Average Extra Costs Per Book Title	**$66.38**	Year -to-year Cost Comparison (Current Year) PICS Report	The value is calculated using current system sub-master costs per reel and the average number of reels per title.

No.	Name	Description	Value	Source	Notes
48	Book Length	Average Book Title Length	594.00	Ad-hoc query from PICS system	Ad-hoc query from PICS system
49	Book Copies	Number of Required Copies of an Average Book Title	968	Ad-hoc query from PICS system	The value is the calculated average for all duplicated titles for the last ten years
50	Book Media Units	Average Number of Media Units Required for a Book Copy	2.20	Ad-hoc query from PICS system	The value is the calculated average for all duplicated titles for the last ten years
51	Additional Duplication Costs	Average Extra Duplication Costs Per Book Title	$39.99	Year -to-year Cost Comparison (Current Year) PICS Report	The value is calculated using current system inter-master costs per reel and the average number of reels per title.
52	Magazine Titles	Number of Magazine Titles Per Year	42	PICS Reports	
53	Magazine Frequency	Weighted Average Yearly Number of Issues of Magazine	15.81	PICS Reports	
54	Magazine Length	Weighted Average Magazine Issue Length	295.81	PICS Reports	
55	Magazine Media Units	Weighted Average Number of Media Units Per Magazine Copy - eg. Cassettes	1.17	PICS Reports	
56	Magazine Copies	Weighted Average Number of Required Copies of a Magazine Issue	4,024	PICS Reports	
57	Magazine Mastering Cost	Weighted Average Mastering Cost of a Magazine Issue Per Minute	$3.70	PICS Reports	
58	Magazine Media, Unit Cost	Weighted Average Magazine Media Unit Cost - eg. Cassette	$0.55	PICS Reports	
59	Magazine Copy Packaging Cost	Weighted Average Magazine Copy Packaging Cost	$0.00	TBD	This input is currently a placeholder for future alternate magazine costs. Currently packaging is included in the unit cost.

No.	Name	Description	Value	Source	Notes
60	TBT Frequency	Yearly Frequency of Talking Book Topics	**6.00**	Current TBT Contract	
61	TBT Length	Average Talking Book Topics Issue Length	**274.00**	Current TBT Contract	
62	TBT Media Units	Number of Media Units Required Per Talking Book Topics Issue	**1.00**	Current TBT Contract	
63	TBT Copies	Number of Copies of a Talking Book Topics Issue	**93,352**	Current TBT Contract, Cassette Subscribers Only	
64	TBT Mastering Cost	Narration Cost of a Talking Book Topics Issue Per Minute	**$4.95**	Current TBT Contract	
65	TBT Media, Unit Cost	Talking Book Topics Media Unit Cost	**$0.40**	Current TBT Contract	The cost includes cassette labeling.
66	TBT Copy Packaging Cost	Talking Book Topics Packaging Cost Per Copy	**$0.25**	Current TBT Contract, Calculated by John Bryant as $0.187/ package for 1999 TBT	The cost includes the mailer, the order form and mailing preparation.
67	Network Labor: Set-up; maintain patron files	Cost of Initial Registration of Patrons and Record Updating	**$4,382,888**	1989 Study of Projection of Network Costs	The value is calculated using the figure for the Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. That figure is used to generate a base year value by applying the average of 1989-to-base-year ECI value and the 'Recorded Readership Growth' rate.
68	Network Labor: Check-in, shelve	Cost of Receipt, Sorting, Checking-In and Putting Away of New or Returned Books or Machines	**$5,148,430**	1989 Study of Projection of Network Costs	The value is calculated using the figure for the Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. That figure is used to generate a base year value by applying the average of 1989-to-base-year ECI value and the 'Recorded Readership Growth' rate.

No.	Name	Description	Value	Source	Notes
69	Network Labor: Inspect books	Cost of Book Inspection Performed Upon the Issuance or Return of Books	**$1,478,611**	1989 Study of Projection of Network Costs	The value is calculated using the figure for the Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. That figure is used to generate a base year value by applying the average of 1989-to-base-year ECI value and the 'Recorded Readership Growth' rate.
70	Network Labor: Duplicate books	Cost of Reproduction of NLS Books	**$1,586,930**	1989 Study of Projection of Network Costs	The value is calculated using the figure for the Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. That figure is used to generate a base year value by applying the average of 1989-to-base-year ECI value and the 'Recorded Readership Growth' rate.
71	Network Labor: Build & maintain collection	Cost of Weeding / Shifting of Book Collections, Copy Allotment, Ordering New Items, and Cataloging	**$1,877,589**	1989 Study of Projection of Network Costs	The value is calculated using the figure for the Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. That figure is used to generate a base year value by applying the average of 1989-to-base-year ECI value and the 'Recorded Readership Growth' rate.
72	Network Labor: Repair books & machines	Cost of Repair of Recorded Books, and Diagnostics, Cleaning, Record Keeping, Transport, and Repair of Machines	**$1,853,212**	1989 Study of Projection of Network Costs	The value is calculated using the figure for the Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. That figure is used to generate a base year value by applying the average of 1989-to-base-year ECI value and the 'Recorded Readership Growth' rate.
73	Network Labor: Receive requests, make selections	Cost of Receipt of Patron Telephone, Mail, and Walk-In Requests, Fulfillment of Requests, and Reader Advisory/ Reference Services	**$7,933,953**	1989 Study of Projection of Network Costs	The value is calculated using the figure for the Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. That figure is used to generate a base year value by applying the average of 1989-to-base-year ECI value and the 'Recorded Readership Growth' rate.
74	Network Labor: Checkout; delivery	Cost of Retrieval of Materials from Storage, Packaging, and Mailing	**$4,326,964**	1989 Study of Projection of Network Costs	The value is calculated using the figure for the Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. That figure is used to generate a base year value by applying the average of 1989-to-base-year ECI value and the 'Recorded Readership Growth' rate.

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No.	Name	Description	Value	Source	Notes
75	Network Labor: Retrieve over due items	Cost of Writing and Telephone Efforts to Retrieve Overdue Books and Machines	$695,949	1989 Study of Projection of Network Costs	The value is calculated using the figure for the Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. That figure is used to generate a base year value by applying the average of 1989-to-base-year ECI value and the 'Recorded Readership Growth' rate.
76	Network Labor: Manage & support operations	Cost of Managerial / Supervisory Activities, Clerical / Secretarial Support, and Conferences and Travel	$13,197,697	1989 Study of Projection of Network Costs	The value is calculated using the figure for the Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. That figure is used to generate a base year value by applying the average of 1989-to-base-year ECI value and the 'Recorded Readership Growth' rate.
77	Labor Inflation Rate	Annual Inflation Rate of Network Labor Costs	3.12%	Bureau of Labor and Statistics	The value is the average 1989 to base-year Employment Cost Index (ECI) value. The data can be accessed on the internet at http: //stats.bls.gov/news.release/eci.toc.htm.
78	Network Facilities: Facility & occupancy	Cost of Facilities and Occupancy	$10,233,715	1989 Study of Projection of Network Costs, 1999 GSA Rental Rates	The value is calculated using the figure for the Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. That figure was used to generate a 1999 value by applying the average of 1989 to base-year GSA rates (75% of office rates) of 28 cities and the 'Recorded Readership Growth' rate. The GSA rate data for 1989 was gained from the 1989 study. The GSA rate data for the base-year was accessed using a commercial database at http://www.costargroup.com/body/ regions/stats/default.asp.
79	Facilities Inflation Rate	Annual Inflation Rate of Network Labor Costs	1.50%	1989 Study of Projection of Network Costs, 1999 GSA Rental Rates	The value is the average of 1989 to base-year GSA rates (75% of office rates) of 28 cities and the 'Recorded Readership Growth' rate. The GSA rate data for 1989 was gained from the 1989 study. The GSA rate data for the base-year was accessed using a commercial database at http://www.costargroup.com/body/ regions/stats/default.asp.
80	Network Operations: Maintenance of equipment	Cost of Equipment Maintenance	$950,463	1989 Study of Projection of Network Costs, CPI Figures	The value is calculated using the figure for the Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. That figure is used to generate a base-year value by applying the average of 1989 to base-year CPI values and the 'Recorded Readership Growth' rate.
81	Network Operations: Depreciation of Equipment	Cost of Equipment Depreciation	$2,280,936	1989 Study of Projection of Network Costs, CPI Figures	The value is calculated using the figure for the Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. That figure is used to generate a base-year value by applying the average of 1989 to base-year CPI values and the 'Recorded Readership Growth' rate.

No.	Name	Description	Value	Source	Notes
82	Network Operations: Office services	Cost of External Office Services	**$3,227,202**	1989 Study of Projection of Network Costs, CPI Figures	The value is calculated using the figure for the Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. That figure is used to generate a base-year value by applying the average of 1989 to base-year CPI values and the 'Recorded Readership Growth' rate.
83	Network Operations: Supplies	Cost of Supplies	**$1,649,770**	1989 Study of Projection of Network Costs, CPI Figures	The value is calculated using the figure for the Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. That figure is used to generate a base-year value by applying the average of 1989 to base-year CPI values and the 'Recorded Readership Growth' rate.
84	Network Operations: Travel & miscellaneous	Cost of Travel Associated with Facilities and Occupancy	**$504,111**	1989 Study of Projection of Network Costs, CPI Figures	The value is calculated using the figure for the Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. That figure is used to generate a base-year value by applying the average of 1989 to base-year CPI values and the 'Recorded Readership Growth' rate.
85	Operations Inflation Rate	Annual Inflation Rate of Network Operations Costs	**4.84%**	CPI Figures	The value is the 'Inflation Rate' which is calculated as the average of the Consumer Price Index figures for years 1990 through base year.
86	MSC Labor: Set-up; maintain patron files	Cost of Initial Registration of Patrons and Record Updating	**$2,321**	1989 Study of Projection of Network Costs, Current MSC Contract	The value is calculated using figures for the MSC Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. Those figures is used to generate percentage for each functional labor, facilities, and operations category. The base-year MSC contract cost then has the percentage applied to derive the base-year value.
87	MSC Labor: Check-in; shelve	Cost of Receipt, Sorting, Checking-In and Putting Away of New or Returned Books or Machines	**$68,079**	1989 Study of Projection of Network Costs, Current MSC Contract	The value is calculated using figures for the MSC Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. Those figures is used to generate percentage for each functional labor, facilities, and operations category. The base-year MSC contract cost then has the percentage applied to derive the base-year value.
88	MSC Labor: Inspect books	Cost of Book Inspection Performed Upon the Issuance or Return of Books	**$26,838**	1989 Study of Projection of Network Costs, Current MSC Contract	The value is calculated using figures for the MSC Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. Those figures is used to generate percentage for each functional labor, facilities, and operations category. The base-year MSC contract cost then has the percentage applied to derive the base-year value.

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No.	Name	Description	Value	Source	Notes
89	MSC Labor: Duplicate books	Cost of Reproduction of NLS Books	$50,458	1989 Study of Projection of Network Costs, Current MSC Contract	The value is calculated using figures for the MSC Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. Those figures is used to generate percentage for each functional labor, facilities, and operations category. The base-year MSC contract cost then has the percentage applied to derive the base-year value.
90	MSC Labor: Build & maintain collection	Cost of Weeding / Shifting of Book Collections, Copy Allotment, Ordering New Items, and Cataloging	$62,420	1989 Study of Projection of Network Costs, Current MSC Contract	The value is calculated using figures for the MSC Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. Those figures is used to generate percentage for each functional labor, facilities, and operations category. The base-year MSC contract cost then has the percentage applied to derive the base-year value.
91	MSC Labor: Repair books & machines	Cost of Repair of Recorded Books, and Diagnostics, Cleaning, Record Keeping, Transport, and Repair of Machines	$4,746	1989 Study of Projection of Network Costs, Current MSC Contract	The value is calculated using figures for the MSC Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. Those figures is used to generate percentage for each functional labor, facilities, and operations category. The base-year MSC contract cost then has the percentage applied to derive the base-year value.
92	MSC Labor: Receive requests, make selections	Cost of Receipt of Patron Telephone, Mail, and Walk-In Requests, Fulfillment of Requests, and Reader Advisory/ Reference Services	$53,911	1989 Study of Projection of Network Costs, Current MSC Contract	The value is calculated using figures for the MSC Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. Those figures is used to generate percentage for each functional labor, facilities, and operations category. The base-year MSC contract cost then has the percentage applied to derive the base-year value.
93	MSC Labor: Check-out; delivery	Cost of Retrieval of Materials from Storage, Packaging, and Mailing	$84,180	1989 Study of Projection of Network Costs, Current MSC Contract	The value is calculated using figures for the MSC Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. Those figures is used to generate percentage for each functional labor, facilities, and operations category. The base-year MSC contract cost then has the percentage applied to derive the base-year value.
94	MSC Labor: Retrieve over due items	Cost of Writing and Telephone Efforts to Retrieve Overdue Books and Machines	$711	1989 Study of Projection of Network Costs, Current MSC Contract	The value is calculated using figures for the MSC Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. Those figures is used to generate percentage for each functional labor, facilities, and operations category. The base-year MSC contract cost then has the percentage applied to derive the base-year value.

No.	Name	Description	Value	Source	Notes
95	MSC Labor: Manage & support operations	Cost of Managerial / Supervisory Activities, Clerical / Secretarial Support, and Conferences and Travel	**$98,921**	1989 Study of Projection of Network Costs, Current MSC Contract	The value is calculated using figures for the MSC Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. Those figures is used to generate percentage for each functional labor, facilities, and operations category. The base-year MSC contract cost then has the percentage applied to derive the base-year value.
96	MSC Facilities: Facility & occupancy	Cost of Facilities and Occupancy	**$262,435**	1989 Study of Projection of Network Costs, Current MSC Contract	The value is calculated using figures for the MSC Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. Those figures is used to generate percentage for each functional labor, facilities, and operations category. The base-year MSC contract cost then has the percentage applied to derive the base-year value.
97	MSC Operations: Maintenance of equipment	Cost of Equipment Maintenance	**$5,044**	1989 Study of Projection of Network Costs, Current MSC Contract	The value is calculated using figures for the MSC Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. Those figures is used to generate percentage for each functional labor, facilities, and operations category. The base-year MSC contract cost then has the percentage applied to derive the base-year value.
98	MSC Operations: Depreciation of Equipment	Cost of Equipment Depreciation	**$35,200**	1989 Study of Projection of Network Costs, Current MSC Contract	The value is calculated using figures for the MSC Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. Those figures is used to generate percentage for each functional labor, facilities, and operations category. The base-year MSC contract cost then has the percentage applied to derive the base-year value.
99	MSC Operations: Office services	Cost of External Office Services	**$30,524**	1989 Study of Projection of Network Costs, Current MSC Contract	The value is calculated using figures for the MSC Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. Those figures is used to generate percentage for each functional labor, facilities, and operations category. The base-year MSC contract cost then has the percentage applied to derive the base-year value.
100	MSC Operations: Supplies	Cost of Supplies	**$8,948**	1989 Study of Projection of Network Costs, Current MSC Contract	The value is calculated using figures for the MSC Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. Those figures is used to generate percentage for each functional labor, facilities, and operations category. The base-year MSC contract cost then has the percentage applied to derive the base-year value.

No.	Name	Description	Value	Source	Notes
101	MSC Operations: Travel & miscellaneous	Cost of Travel Associated with Facilities and Occupancy	$5,044	1989 Study of Projection of Network Costs, Current MSC Contract	The value is calculated using figures for the MSC Playback Machines and Recorded Book/ Magazine Operations from the 1989 Study. Those figures is used to generate percentage for each functional labor, facilities, and operations category. The base-year MSC contract cost then has the percentage applied to derive the base-year value.
102	DDC Labor: Check-in, shelve	Cost of Receipt, Sorting, Checking-In and Putting Away of New or Returned Books	$0		Placeholder for figures to be developed for distribution center operations.
103	DDC Labor: Inspect books	Cost of Book Inspection Performed Upon the Issuance or Return of Books	$0		Placeholder for figures to be developed for distribution center operations.
104	DDC Labor: Duplicate books	Cost of Reproduction of NLS Books	$0		Placeholder for figures to be developed for distribution center operations.
105	DDC Labor: Check-out; delivery	Cost of Retrieval of Materials from Storage, Packaging, and Mailing	$0		Placeholder for figures to be developed for distribution center operations.
106	DDC Labor: Manage & support operations	Cost of Managerial / Supervisory Activities, Clerical / Secretarial Support, and Conferences and Travel	$0		Placeholder for figures to be developed for distribution center operations.
107	DDC Labor: Automated systems operations	Costs for daily operation of IT system	$0		Placeholder for figures to be developed for distribution center operations.
108	DDC Facilities: Facility and occupancy	Cost of Facilities and Occupancy	$0		Placeholder for figures to be developed for distribution center operations.
109	DDC Operations: Maintenance of equipment	Cost of Equipment Maintenance	$0		Placeholder for figures to be developed for distribution center operations.

No.	Name	Description	Value	Source	Notes
110	DDC Operations: Depreciation of Equipment	Cost of Equipment Depreciation	$0		Placeholder for figures to be developed for distribution center operations.
111	DDC Operations: Office services	Cost of External Office Services	$0		Placeholder for figures to be developed for distribution center operations.
112	DDC Operations: Supplies	Cost of Supplies	$0		Placeholder for figures to be developed for distribution center operations.
113	DDC Operations: Travel & miscellaneous	Cost of Travel Associated with Facilities and Occupancy	$0		Placeholder for figures to be developed for distribution center operations.
114	DDC Unit Costs: Media and container labels	Cost per copy of label stock	$0.00		Placeholder for figures to be developed for distribution center operations.
115	DDC Unit Costs: Address card	Cost per copy of card stock	$0.00		Placeholder for figures to be developed for distribution center operations.
116	Probability of loss per circulation		0.00		Placeholder for figures to be developed for distribution center operations.
117	Copy retention factor		1.00		Placeholder for figures to be developed for distribution center operations.
118	Book Duplication Inflation Rate	Was 42A	-1.46%	Year -to-year Cost Comparison PICS Report	The value is the average change for years 1989 through 1999. Placeholder for figures to be developed for distribution center operations.
119	Book: Media Unit Duplication Cost	Was 44A	$0.61	Year -to-year Cost Comparison (Current Year) PICS Report	Placeholder for figures to be developed for distribution center operations.

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Appendix 8

Overview of Estimated Costs for Transition to a Digital Talking Book System

National Library Service for the Blind and Physically Handicapped
Overview of Estimated Costs for Transition to a Digital Talking Book System

Note: The approximations given below are provided to show the relative magnitude of the costs and the time over which they are likely to be incurred. Key information to support accurate estimates will be developed over the next 18 months, as a detailed study of the transition process is completed, the player design project proceeds to the point where more reliable projections of player cost can be prepared, and the delivery medium is selected and media costs obtained.

FY	Task	Qnty	Current Budget Base	New Money	Total Cost
04	Player/Media Design		$1M		$1M
05	Player/Media Design		$1M	$1M	$2M
05	Analog to Digital Conversion	3K		$.5M	$.5M
06	Player/Media Design		$1M	$1M	$2M
06	Analog to Digital Conversion	3K		$.5M	$.5M
07	Analog to Digital Conversion	3K		$.5M	$.5M
07	Player Production	60K	$12M		$12M
07	Media Production (Cartridges)	1M		$10M	$10M
07	Media Duplication	1M	$2M		$2M
08	Player Production	120K	$12M	$12M	$24M
08	Media Production (Cartridges)	1M		$10M	$10M
08	Media Duplication	1M	$2M		$2M
09	Player Production	120K	$12M	$12M	$24M
09	Media Production (Cartridges)	1M		$10M	$10M
10	Player Production	120K	$12M	$12M	$24M
10	Media Production (Cartridges)	1M		$10M	$10M
11	Player Production	60K	$12M		$12M
		Total New Money		**$79.5M**	

Player Production assumes $200 per player

Media Production assumes a $10 cartridge.

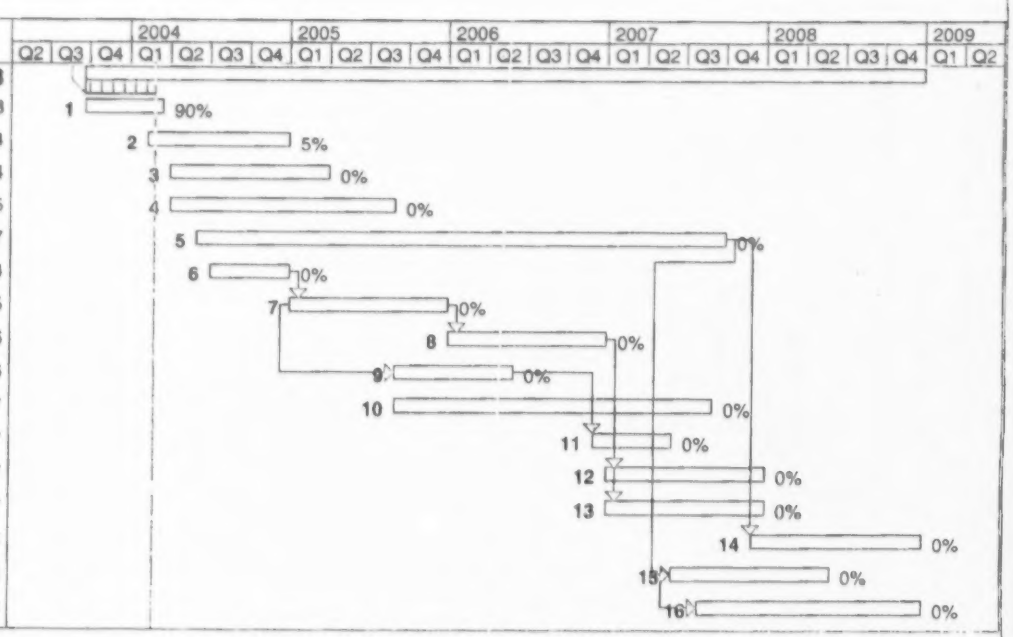
Media Duplication assumes $2 per copy, including labeling and packaging.

9/10/03

Appendix 9
Digital System Transition Gantt Chart

Appendix 9
NLS Digital System Transition Gantt Chart

ID	Task Name	Start	Finish
0	**DTB Development Process**	**6/20/03**	**10/1/08**
1	User Survey	6/20/03	12/15/03
2	Player Transition Study	11/10/03	9/30/04
3	Web Magazine Pilot	12/31/03	12/31/04
4	Digital Data Management System Development	1/1/04	6/1/05
5	Player & Medium Design Contract	3/1/04	7/1/07
6	Distribution Medium & System Study	4/1/04	10/1/04
7	Distribution System Design & Transition Planning	10/1/04	10/1/05
8	Circulation Systems Design	10/1/05	10/1/06
9	Design DTB Containers and Labels	6/1/05	3/1/06
10	Web Book Pilot	6/1/05	6/1/07
11	Manufacture Initial Lot of DTB Containers & Labels	9/1/06	3/1/07
12	Distribution System Implementation	10/1/06	10/1/07
13	Circulation Systems Implementation	10/1/06	10/1/07
14	Full Player Production	9/1/07	10/1/08
15	Media Production	3/1/07	3/1/08
16	Media Duplication	5/1/07	10/1/08



Tracking Gantt Legend					
	Critical		Project Summary		External Milestone
	Critical Progress		Summary Progress		Deadline
	Normal Task		Milestone		
	Normal Task Progress		External Tasks		

Appendix 10

Draft Request for Proposals for
Design of Digital Talking Book Player
and Medium

Section C
DESCRIPTION/SPECIFICATION/WORK STATEMENT

C.1 BACKGROUND

The National Library Service for the Blind and Physically Handicapped (NLS/BPH) of the Library of Congress administers a free library service to eligible residents of the United States and citizens living abroad who cannot hold, handle, or read traditional print media because of visual or physical handicaps.

Under a special exemption of the U.S. copyright law and with the cooperation of authors and publishers who grant permission to use noncovered copyrighted works, using federal funds, NLS annually selects and produces about 2,000 full-length books and 45 magazines on recorded cassette. Audio books and magazines are narrated and duplicated to a high-quality professional standard. Anticipated reader demand determines the number of copies produced for any title. NLS also makes Braille available on the web and is experimenting with web-delivered audio magazines. For a summary description of NLS see <www.loc.gov/nls/reference/factsheets/annual.html> and for more details, including future planning, see the NLS web site <www.loc.gov/nls>.

Playback machines and their accessories are designed to facilitate convenient use by handicapped individuals and to provide maximum reliability under environmental conditions that are sometimes harsh and handling that may be technically unsophisticated or inadvertently rough. Cassette players use a special 15/16 ips speed, 4-track, format. All materials and equipment in the program are sent to users and returned to libraries postage free. Cassette players and the 23 million cassette titles will remain in service, perhaps for another ten years, while digital players are developed and phased in. For photos and descriptions of cassette players and books please see the Kentucky Talking Book Library's web site <www.kdla.net/libserv/ktbl/photos.htm>.

A cooperating network of 57 regional libraries and 79 subregional libraries circulates recorded and Braille books to some 485,000 adults and children out of a potential three million eligible population. Magazine subscriptions are provided on a direct mail basis from the manufacturers. Users must generally deal with service centers in distant cities with communication by mail or phone and little or no face-to-face contact. Everything circulates through a mail-order system. The majority of patrons are elderly, and many depend on the NLS/BPH program for their major source of entertainment and connection with the world; 95 percent read recorded materials, 5 percent read Braille.

Users are informed about new books, magazines, and services through bimonthly publications, annual catalogs, and subject bibliographies produced by NLS/BPH, and through various publications produced and circulated by the regional and subregional libraries.

Firms considering submission of an offer should be cognizant of the consumer-responsive nature of the program, and that the specifications or guidelines for these products have been developed to meet the special reader needs. Materials are produced with those reader needs foremost in mind, and improved through constant monitoring and consumer input. Contractors are required to familiarize themselves with the equipment-handling practices of blind and physically handicapped clientele and ensure that the equipment they design or produce will stand up under this type of use.

C.2 Description of user population

Many different people use talking books. They are usually blind or visually impaired, but some users are physically handicapped and some are sighted but have a physically-based reading disability.

Among the blind/visually impaired portion of the population, many have enough sight to identify colors or distinguish among symbols. But a significant number have no vision at all and rely primarily on their sense of touch to operate a talking book player. For this group, controls must be easily identifiable by touch without the need for counting buttons or extensive exploration to discern a control's function. Physically handicapped users (approximately 7 percent of the total) are usually able to read print, but are not able to hold a book or turn its pages. For some of these users, an additional accommodation needs to be made to enable control of the player.

There is no reliable data on the portion of the user population with additional hearing impairments but it can be expected that a sizable portion of users will have accompanying hearing impairments in at least some portion of the overall frequency range. For this reason, the player must produce high quality sound both through its on-board speaker and through headphones.

As of March, 2003, the breakdown of individual NLS patrons by primary handicapping condition was as follows:

Legally Blind:	173,169 (35.8%)
Visually Handicapped:	202,192 (41.8%)
Physically Handicapped:	32,409 (6.7%)
Reading Disabled:	58,046 (12.0%)
Deaf and Blind:	3,386 (.7%)
None Given:	13,060 (2.7%)
Total:	483,713 (99.7%)

Approximately sixty percent of users are over the age of sixty. It has been observed that many individuals in this group have difficulty with some of the concepts associated with playing a talking book. It is expected that most users in this group will read books in a linear fashion and will have limited need for sophisticated navigation capabilities. This group requires a player with minimal complexity and clutter.

On the other hand, children, young adults, and working-age adults also make extensive use of talking books. This group is generally much better able to grasp complex concepts associated with digital talking books and may utilize advanced navigation features when available.

As of March, 2003, the breakdown of individual NLS patrons by age was:

under 10:	5,805 (1.2%)
10-19:	43,050 (9.1%)
20-29:	35,311 (7.3%)
30-39:	20,800 (4.3%)
40-49:	31,441 (6.5%)
50-59:	46,920 (9.7%)
60-69:	43,050 (8.9%)
70-79:	69,171 (14.3%)
80-89:	111,738 (23.1%)
90-99:	53,208 (11.0%)
100 & over:	6,772 (1.4%)
No Birth year:	13,060 (2.7%)
Total:	483,713 (99.7%)

Some users rarely move the player and the player remains plugged in at home or in an environment such as a nursing home or hospital. Other users transport the player frequently from one part of their home to another or from home to school, work, a doctor's office, etc. Talking book players must be able to stand up to the rigors of being carried around, pulled in and out of handbags or backpacks without snagging, operated by many different people, and subjected to moisture and a wide range of temperatures.

The age data provided above is likely to contain some inaccuracies because of the manner in which it was obtained. In the second half of 2003, NLS will be conducting a survey of its users to gather more accurate and detailed demographic and other usage-pattern data.

C.3 System description

The purpose of this description is to indicate the nature and size of the present system that will be replaced by the new digital system and to sketch some characteristics and expectations of the new system.

C.3.1 Current analog cassette book system description

C.3.1.1 Analog cassette book

A typical title is 12 hours long and fits on two 15/16 ips 4-track cassettes. The cassettes are stored and mailed in a 5"x6"x1.5" plastic container. Cassettes have print and Braille labels; containers have print and Braille labels that include title, author, book number, etc. Containers are mailed "free-matter for the blind" to patrons. Return is facilitated with an invertible card that has the return address on the opposite side. There is a permanent one-to-one relationship between copy and medium; media are not rewritten.

C.3.1.2 Analog cassette distribution

Collection management

There are about 45,000 cassette titles in the collection. Copies are mailed to patrons from 136 libraries around the US where multiple copies are shelved, usually in numerical sequence, in climate-controlled areas. To track circulation, some libraries apply bar codes to mailing containers, while others bar code the mailing cards. NLS adds about 2,000 titles per year. As many as 98 copies and as few as 1 copy are sent to an individual library depending on patron population and demand. A large library could have 2,000,000 copies on the shelf while a small library might have 10,000. Many libraries have duplication equipment for making additional copies. Demand for a popular title is typically very high when first produced then falls over time. Local collections are therefore "weeded" by the libraries according to demand. Libraries often have "quick-turnaround" areas where returned books are checked and immediately readdressed to the next patron.

Book circulation:

A typical patron is sent approximately 40 books a year. Circulation of cassette books is about 20,000,000 per year. An additional 3,000,000 copies of cassette magazines are sent directly to patrons each year. A large library could receive and lend about 4,000 books per day while a small library might receive and lend about 100 books a day. The system also supports domestic and international interlibrary loan.

C.3.1.3 Analog cassette player

Distribution

Machine lending agencies, typically co-located at libraries, provide each patron with a cassette player, mailed "free matter." Cassette player design and functionality has remained quite stable over the 30 years they have been in service. There are about 700,000 players presently in service. The patron population is effectively level, with patrons lost through age or death being replaced by new patrons. About 40,000 - 50,000 new units are built each year to cover attrition from loss or damage beyond repair. The average age of a player is about 8 years with some in service up to 20 years.

Maintenance

There are about 300 repair shops staffed by volunteers who repair about 135,000 units per year. Units are expected to remain in continuous service for at least two years after repair; a typical unit returns for repair once in 4 years.

C.3.2 Digital book system description

C.3.2.1 Digital book

Original

An "original" copy of a typical digital talking book (DTB) is compliant with ANSI/NISO Z39.86 (see http://www.loc.gov/nls/z3986) and contains three small text files and an average of 8 audio files in WAV format. Each audio file is about 238MB at a sampling rate of 22.05 KHz, so the DTB is about 1.9 GB. The original copy is an "insurance" copy to provide for a high-fidelity change in data compression algorithm, if necessary, and is used only for quality control and to rebuild the distribution master. The DTB's unique ID and each file ID contain an alphanumeric string that is called "Book Number" in the NLS catalog.

Distribution master

A typical distribution-ready DTB contains text files of the same name, number, and size as those in the original copy but with slightly different content. The audio files are compressed in size as required by the distribution medium but without seriously compromising quality. File extensions indicate the compression algorithm, e.g. 87944s01.aac. The maximum acceptable compression foreseen with currently known algorithms would yield audio file sizes of 16MB to 22MB. The average DTB folder would thus be about 128MB to 173MB. Before issue, a book must be in a "specialized format" that safeguards copyright.

Collection

The DTB collection will grow to 20,000 titles by 2008; 10,000 retrospective, 10,000 new.

C.3.2.2 Digital player (A subject of this RFP)

The player will be a portable audio playback system, software controlled, with long-term design stability, and able to survive postal delivery and patron "abuse." Given the wide range of capabilities and interests among NLS patrons, it is clear that a single user interface cannot successfully meet all patrons' needs. Therefore, multiple configurations for the player must be developed. The different configurations might be created simply through software control over a single physical user interface. Or, a portion of the interface might be physically masked in the simpler configuration. A third alternative might be to develop two separate control surfaces that could be applied to a common platform during manufacturing. Continuous operation for five years without failure is a reliability goal. Maintenance should be as easy as possible to permit repair by personnel with varying levels of skill. The target is to have 50,000 units in service in the spring of 2008. This suggests that roughly 10% of patrons will be reading 10% of the circulation or about 2 million books per year. The system will be moving about 8,000 copies per day for a total of about 1.0TB per day to this subset of patrons.

C.3.2.3 Digital book distribution medium (A subject of this RFP)

The distribution medium will be mailed to the patron with the contents of the book loaded onto it. It will include appropriate print and Braille labeling. The most robust distribution medium contemplated is a flash or other non-volatile memory cartridge. The cartridge must be able to accommodate internal changes in technology and rapid rewrite for low-demand titles and must prevent patrons from writing

to it. The cost of flash or other non-volatile memory is key to its selection for use in the distribution medium. It will not be known until near the end of the concept development phase (of the contract awarded from this solicitation) whether the cost of flash or other non-volatile memory is projected to fall sufficiently by 2008 to render that option economically viable. If it is not projected to be cost-effective, CD-ROM may be selected as the distribution medium. CD-ROMs and CD-ROM-based players are a second choice because they will be less robust than those based on flash or other non-volatile memory.

C.4 Scope of work

This solicitation requires the following tasks:

1. Develop concepts for a flash- (or other non-volatile-memory-) based player, distribution medium, and distribution medium labeling. Consider how player concept might be modified to accommodate CD-ROM alternative, if necessary. Develop concepts and perform tradeoff analyses resulting in recommended strategy for configuring player (as described in section C.3.2.2, Digital Player) to meet the requirements of both basic and advanced users.

2. After the Library has specified which book distribution medium will be used (flash or other non-volatile memory, or CD-ROM), design and develop configurable portable digital talking book player (and shipping container) for that medium, based on approved draft functional specification and compliant with ANSI/NISO Z39.86.

3. Design and develop a companion digital book distribution medium consisting of

> a. a flash or other non-volatile memory device housed in a package displaying appropriate labels and manageable by blind and physically handicapped persons with limited dexterity. Design shall cover both the internals of the device as well as the externals.
>
> Or,
>
> b. CD-ROM with appropriate labeling

4. Develop concepts for a mailing container and labeling scheme for mailing the chosen digital book distribution medium to patrons.

5. Develop requirements for the physical and electronic interface between the chosen digital book distribution medium and the player and duplication equipment.

6. Develop concepts for equipment for bulk and on-demand duplication of content on chosen distribution medium.

7. Oversee transfer of player design to production contractor and first year of player production to ensure successful manufacturing startup.

The following is an optional task that the Library may request:

8. At the Library's option, oversee transfer of cartridge design to production contractor and first year of cartridge production to ensure successful manufacturing startup.

C.5 Statement of work

C.5.1 Introduction to the statement of work

This project is of critical importance to NLS. Its success will touch the lives of millions of blind and physically handicapped individuals. To ensure that the player and medium developed are successful, the contractor must focus significant resources on the following areas during the design and development process.

Identifying user needs - Products are successful when the user's needs are well understood and met. This solicitation contains lists of user requirements gathered by NLS over a number of years. However, the contractor must make contact with the key user groups and gain an understanding of them and their needs in order to place the NLS-supplied requirements in context and expand on them as needed. NLS will facilitate contact with user groups and will be actively involved in the development of the final requirements list.

User interface design - After identifying user needs, the single most important task is to design an interface that users find intuitive and comfortable. This will require professionals with extensive experience in designing user interfaces. Experience in or research on the design of interfaces for people with special needs are essential. While the interface to a conventional consumer audio product may be a starting point, it will not be adequate to accommodate persons who are blind and physically handicapped, many of whom will be elderly and/or newly blind. For example, visual displays and arrays of small buttons are unusable. Research on the capabilities of "screen readers" for blind and visually impaired persons will provide many useful insights for interface design. Resources listed at <www.loc.gov/nls/z3986/background/ui/index.html> or at <www.trace.wisc.edu/docs/accessible_consumer_electronics/guide.html> may be useful.

Usability studies - Designers will be required to conduct a full range of iterative trials where representative patrons encounter the proposed device in typical settings, are assigned operational tasks, and the interface is changed on the basis of observed performance. Similar studies will be required for representative system providers such as librarians and repair persons. For more information on this process please see <www.useit.com/jakob/>. NLS will regard usability studies as our insurance that every patron can easily and successfully run the player and that it is manageable by librarians and repair persons.

Industrial design - The external look and feel of the unit must engender an impression of competence on the part of the designers, confidence in the underlying technology, and pride in use.

Design for manufacturing - Over its lifetime, about one million copies of the player will be required. The design must be easily and economically mass-produced.

Audio engineering - The player presents spoken audio to readers. Users will judge its quality and value largely by its audio quality. Designing an acceptable balance between speaker, amplifier, enclosure, cost, and other factors will require a skilled professional audio engineer with proven expertise.

Electronic engineering - The player hardware will be a tightly packed mixed-signal design. Expertise in the design of embedded circuits, power and heat management, and board layout with special attention to clean audio performance and EMI control are essential. Components must be selected with long-term availability in mind.

Software engineering - An essential component of the player is embedded software. Designers must have the skill and proven expertise to select an operating system, if any, write or adapt application code, and create a software support system that enables version control, efficient upgrade, and field maintenance. The software must conserve battery energy while minimizing response time.

Design for supportability - The contractor must incorporate in the design process the key ideas and costs associated with the "supportability" concept, including topics such as maintenance philosophy; diagnostics; user, librarian, and repair-person training; field upgrade (e.g. change of memory technology and size), and software revisions.

Reference: <www.greatbrook.com/dfs_report.htm>.

Tradeoff analysis - An important part of the design is an analysis of tradeoffs and options. The design team must present the advantages, disadvantages, and relative costs of design choices so that reviewers can evaluate options and their long-term implications.

C.5.2 Outline of tasks

Note: All of the following four phases apply to the design and development of the player, the flash or other non-volatile memory cartridge (if specified), and labeling for the distribution medium (either memory cartridge or CD-ROM). Where only concepts are requested (i.e., mailing container and labeling scheme, bulk and on-demand duplication), only phase 1 is applicable. The design and development process laid out below is provided as an indication of the level of effort required by the Library for this contract. It is not intended to prescribe a particular process or to be totally inclusive. Offerors are free to follow alternative processes as long as those alternatives incorporate the full substance of the process described below.

C.5.2.1 Phase 1. Concept development

Scope:

- Investigate user requirements for the following groups and expand/refine the Library-supplied user requirements lists:
  - Patrons
  - Machine-lending agency staff (including technical support personnel)
  - NLS quality assurance staff
  - Maintenance personnel
  - Manufacturers
  - NLS management
- Identify key issues and design drivers
  - e.g., keypad
- Develop concepts and perform tradeoff analyses

- Build prototype models
- Simulate user interface(s), implementing partial set of key features
- Test concepts with users
- Formulate strategy for player configuration that will meet requirements of both basic and advanced users; in addition to user needs, consider non-recurring engineering costs, life-cycle costs, logistics concerns, etc., in analysis
- Assist in making and evaluating tradeoffs between flash or other non-volatile memory and CD-ROM

· Develop draft functional specification
· Develop product development plan, including manufacturing and rollout
  - Tasks
  - Schedule
  - Resources
  - Long-lead engineering items
  - Deliverables for subsequent phases
· Analyze risks and develop contingency plans
  - Flash cost
  - Technical obsolescence

C.5.2.2 Phase 2. Preliminary design

Note: If Phase 1 determines that the flash or other non-volatile memory system is the optimal route, then the actions below must be executed for the flash or other non-volatile memory cartridge as well as for the player and labeling for the medium.

Scope:

· Determine and perform design implementation tradeoffs
· Test features with focus groups, customers
· Complete functional specification
· Develop draft subsystem specifications (complete enough to define development direction. Offeror may propose their own breakdown; the following list of subsystems is provided for example only.)
  - Audio performance
  - Mechanical
  - Software
  - Electronic/electrical
  - User interface
  - Interface to accessories
  - Interface to content medium
  - Testability
  - Shipping/packaging materials
· Develop functional prototypes of preferred concept, layouts, software design, etc. (Prototypes must be in form that blind and physically handicapped persons can interact with.)
· Perform usability testing of prototypes with customers
· Conduct design for manufacturability studies
  - Obtain and integrate manufacturing input (Invite prospective manufacturing bidders to comment on design)
· Develop maintenance/rework plan

- Conduct design feasibility studies (e.g. keypad types, navigation, audio quality), with breadboards if necessary
- Place long-lead tooling/parts orders (to support detailed design process – and possibly pilot production)
- Conduct preliminary hazards analysis
- Conduct Preliminary Design Review
- Update development plan to include subsystem details

C.5.2.3 Phase 3. Detailed design and engineering verification

Note: If Phase 1 determines that the flash or other non-volatile memory system is the optimal route, then the actions below must be executed for the flash or other non-volatile memory cartridge as well as for the player and labeling for the medium.

Scope

- Perform detailed design (Offeror may propose their own breakdown; this list is provided for example only.)
  - o Audio (may be part of electronic or mechanical or in both)
  - o Mechanical
  - o Software
  - o Electronic/electrical
  - o User interface
  - o Interface to accessories
  - o Interface to content medium
  - o Testability
  - o Shipping/packaging materials
- Complete design specifications in NLS format
- Develop bill of materials (considering long-term availability) including subassemblies, shipping and packaging materials
- Define manufacturing test equipment requirements and long-lead manufacturing plan
- Complete tooling design
- Receive first articles from tool (may be from aluminum tools if parts meet final specification)
- Build 30 engineering prototypes
- Develop verification test plans
- Perform design verification against detailed specifications, including drop tests, EMI/RFI tests, software tests, user interface tests, UL tests, etc.
- Invite prospective manufacturing bidders to comment on design
- Review design for manufacturability and develop manufacturing costs
- Develop technical substance of manufacturing solicitation
- Complete hazard analysis
- Conduct subsystem-level design reviews
- Assist NLS in evaluating proposals submitted for manufacturing solicitation
- Update maintenance/rework plan
- Conduct Critical Design Review
- Build 120 units for beta testing

- Conduct user tests (beta tests), with NLS involvement, to verify functionality
- Incorporate any required changes from beta testing, re-verify as required
- Update plan and schedule for transfer to manufacturing, validation and rollout, including shipping
- Develop validation protocols
- Develop final product acceptance criteria

C.5.2.4 Phase 4. Design transfer, oversight of pilot manufacture, and oversight of final product/ manufacturing process validation

Note: If Phase 1 determines that the flash or other non-volatile memory system is the optimal route, then the actions below may, at NLS's option, be executed for the flash or other non-volatile memory cartridge as well as the player and labeling for the medium.

Note that the tasks described below will begin only after award of a manufacturing contract.

Scope:

- Coordinate monthly meetings with NLS and manufacturer
- Oversee design and construction of manufacturing test equipment, fixtures, etc.
- Oversee development of manufacturing line, including documentation
  - o Assembly equipment and procedures
  - o In process test procedures
  - o Rework procedures
  - o Final QC test procedures (both at vendor and NLS), based on current NLS practices
  - o Draft product specification in NLS format
  - o Incoming material test procedures
  - o Shipping and packaging
  - o Sampling method justification/validation
- Oversee validation of manufacturing process
  - o Use production tooling, processes, etc.
  - o Several production lots
  - o Mixture of raw material lots, purchased parts lots, etc.
- Conduct pilot production readiness review
- Oversee pilot production
- Perform final product validation on initial pilot production (3 different lots)
- Incorporate design changes based on production experience
- Conduct full production readiness review
- Oversee first year's production

C.6 Player requirements

The Playback Device Requirements (see Section J) are a prioritized list of user requirements for two types of player: a basic, easy-to-use player and a more advanced player. The contractor shall implement all features identified as "essential" for a given configuration, unless authorized in writing by the Library to omit a specific feature. The contractor shall implement as many as possible of the features noted as

"highly desirable" or "useful," considering tradeoffs among the features and other design drivers such as cost. For each "highly desirable" feature not implemented, the contractor shall prepare a written description of the tradeoff analysis performed to determine that it should be omitted.

C.7 Distribution medium requirements

C.7.1 Flash or other non-volatile memory cartridge requirements

The Flash or Other Non-volatile Memory Cartridge Requirements (see Section J) are a prioritized list of user requirements. The contractor shall implement all features identified as "essential," unless authorized in writing by the Library to omit a specific feature. The contractor shall implement as many as possible of the features noted as "highly desirable" or "useful," considering tradeoffs among the features and other design drivers such as cost. For each "highly desirable" feature not implemented, the contractor shall prepare a written description of the tradeoff analysis performed to determine that it should be omitted.

C.7.2 Digital book distribution medium labeling requirements

The Digital Book Distribution Medium Labeling Requirements (see Section J) are a prioritized list of user requirements. The contractor shall implement all features identified as "essential," unless authorized in writing by the Library to omit a specific feature. The contractor shall implement as many as possible of the features noted as "highly desirable" or "useful," considering tradeoffs among the features and other design drivers such as cost. For each "highly desirable" feature not implemented, the contractor shall prepare a written description of the tradeoff analysis performed to determine that it should be omitted.

C.8 Digital book distribution medium mailing container requirements

The Digital Book Distribution Medium Mailing Container Requirements (see Section J) are a prioritized list of user requirements. The contractor shall implement all features identified as "essential," unless authorized in writing by the Library to omit a specific feature. The contractor shall implement as many as possible of the features noted as "highly desirable" or "useful," considering tradeoffs among the features and other design drivers such as cost. For each "highly desirable" feature not implemented, the contractor shall prepare a written description of the tradeoff analysis performed to determine that it should be omitted.

C.9 Player packaging/shipping container requirements

The Player Packaging/Shipping Container Requirements (see Section J) are a prioritized list of user requirements. The contractor shall implement all features identified as "essential," unless authorized in writing by the Library to omit a specific feature. The contractor shall implement as many as possible of the features noted as "highly desirable" or "useful," considering tradeoffs among the features and other design drivers such as cost. For each "highly desirable" feature not implemented, the contractor shall prepare a written description of the tradeoff analysis performed to determine that it should be omitted.

C.10 Deliverables

Below is a suggested list of deliverables from each phase of a sample design process. The contractor should propose a list of deliverables based on the contractor's proposed design process, if it differs from the process laid out in section C.5.2 of this solicitation. The contractor must ensure that a deliverable is specified for each task in the design process.

C.10.1 Phase 1 (concept development) deliverables:

- Expanded/refined user requirements document and report on user requirements research
- Recommended product concept(s)
- Models and demonstrations of simulated user interface(s) meeting modified user requirements document
- Report of tradeoff analyses
- Plan for testing concepts with users
- Report/presentation on concept testing with users
- Draft functional specification with clear targets and requirements
- Product development plan
- Long lead engineering plan
- Contingency plan to address risks

C.10.2 Phase 2 (preliminary design) deliverables

- Report/presentation on design implementation tradeoffs
- Report/presentation on feature testing with consumers
- Final functional specification
- Design documentation (e.g., layouts, draft subsystem specifications, CAD files)
- Prototypes (from soft tooling or stereolithography)
- Report/presentation on usability testing
- Report/presentation on design for manufacturability studies (at Preliminary Design Review)
- Maintenance/rework plan
- Report/presentation on design feasibility studies (at Preliminary Design Review)
- Preliminary hazards analysis
- Preliminary Design Review - presentations and discussions
- Design review minutes with action items (monthly meetings and preliminary design review)
- Plan/orders for long-lead items
- Updated product development plan, including subsystem plans

C.10.3 Phase 3 (detailed design) deliverables

- Final design specifications
- Final design documentation including drawings, bill of materials with sources and long-term availability analysis, software documentation, assembly procedures/drawings, test requirements, manuals (instruction, troubleshoot and repair)
- 30 prototypes for engineering verification
- Detailed manufacturing plan, product costs, test requirements

- Tooling design and tooling
- Verification test plans
- Verification test results, including traceability to specifications, and design review action items
- If requested by NLS: manufacturing solicitation
- Final hazards analysis
- 120 beta test units
- Updated maintenance/rework plan
- Critical Design Review presentations and discussions
- Critical Design Review minutes and action items
- Updated product development plan, including design validation, manufacturing transfer and rollout
- Report/presentation on beta testing
- Validation protocols
- Product acceptance criteria

C.10.4 Phase 4 (design transfer) Deliverables

- Pilot production readiness review
- Product validation report
- Specification in NLS format
- Plan for future production
- Design records
- Full production readiness review

C.11 Meeting Requirements

Meetings will be held monthly, alternating between the contractor and NLS office sites with the exceptions listed below, which will be held at the contractor's site or the manufacturer's site, as specified.

Preliminary design review (contractor's site)

Critical design review (contractor's site)

Pilot production readiness review (manufacturer's site)

Full production readiness review (manufacturer's site)

C.12 Research on Manufacturability

The contractor shall solicit professional comments from manufacturing firms on the manufacturability of player design(s) during Phases 2 and 3. The contractor shall guard against any firm steering the design toward proprietary manufacturing processes or any processes that are unique to one firm. The contractor shall invite comment from interested firms, and may reimburse them for expenses incurred in preparing the comments. Contractor may limit input to a subset of firms expressing interest in commenting, basing that limitation on clearly defined guidelines (e.g., experience of firm in manufacturing similar products, etc.)

Section F

Milestones

Phase 1 - Concept Development	
User requirements document and report	5 months
Recommended product concept(s)	7 months
Draft functional specification	9 months
Phase I completion	9 months
Phase 2 - Preliminary Design	
Final functional specification	12 months
Preliminary Design Review	16 months
Phase II completion	17 months
Phase 3 - Detailed Design	
Final design specification	22 months
Manufacturing solicitation	24 months
Critical Design Review	26 months
120 beta test units delivered	27 months
Report/presentation on beta testing	31 months
Phase III completion	33 months
Phase 4 - Design Transfer	
Pilot production readiness review	35 months
Product validation report	38 months
Full production readiness review	38 months
Phase IV completion	(Dependent on startup of manufacturing)

SECTION J

LIST OF ATTACHMENTS

1. Playback Device Requirements

2. Flash or Other Non-Volatile Memory Cartridge Requirements

3. Digital Book Distribution Medium Labeling Requirements

4. Digital Book Distribution Medium Mailing Container Requirements

5. Playback Device Packaging and Shipping Container Requirements

National Library Service for the Blind and Physically Handicapped, Library of Congress

- Playback Device Requirements -

Prioritized List of Features for Digital Talking Book Playback Devices

Contents

Introduction

1. Copyright

2. Physical Characteristics

3. Audio Characteristics

4. Power

5. User Interface

6. Document Navigation

7. Help Functions

8. Text-to-Speech and Multilingual Functions

9. Compatibility

10. Administrative Aspects

Introduction

A digital talking book (DTB) is a collection of digitally-encoded files containing the content of the book (generally in audio form, but sometimes in a mixture of text and audio), accompanied by a linking file that synchronizes the text and audio portions and controls linear playback; a "package" file containing administrative data, and a navigation file that enables rapid, flexible movement through the DTB. ANSI/ NISO Z39.86-2002, "Specifications for the Digital Talking Book," defines these files in detail. As this document illustrates, such a structure will allow the DTB user a broad range of capabilities not possible with current talking books.

DTB players will be used by a wide range of users. For the sake of simplicity, users are classified into two types, those who are not technically sophisticated and wish to read primarily in a linear fashion

and those who are more technologically knowledgeable and desire greater control over the reading experience. Rather than develop a separate device for each type of reader, a single device with multiple "configurations" is desired. The different configurations might be created simply through software control over a single physical user interface. Or, a portion of the interface might be physically masked in the simpler configuration. A third alternative might be to develop two separate control surfaces that could be applied to a common platform during manufacturing. In this document, we have assumed the existence of two configurations, as described below. Both would be incorporated in a portable unit capable of playing digital audio recordings and containing a speaker of sufficient quality for long-term listening. Neither would be "ultra-portable," requiring the use of headphones.

Basic configuration – The primary characteristic of this configuration would be its ease of operation. It would therefore include a limited number of controls and functions. As mentioned above, it would be used mostly by less technically sophisticated talking-book readers who wish to read primarily in a linear fashion.

Advanced configuration – This version would be designed for use by readers who wish to access documents randomly, use sophisticated navigation tools, set bookmarks, etc.

Each feature listed below was assigned one of the following three priorities for each of the two configurations:

Essential

Highly desirable

Useful (desirable, but perhaps not worth the cost or complexity)

1. **Copyright**

1.1 Copyright protection system ensures that audio and text files of copyrighted material are accessible only to eligible users. (Basic-Essential, Advanced-Essential)

2. **Physical Characteristics**

2.1 Weight

Device weighs less than 3 pounds. (Basic-Essential, Advanced-Essential)

Device weighs less than 2-1/2 pounds. (Basic-Highly desirable, Advanced-Highly desirable)

Device weighs less than 2 pounds. (Basic-Useful, Advanced-Useful)

These weights include the power cord, battery, and any external power supply.

2.2 Dimensions

NOTE: See new dimensions below. They are considerably smaller.

Device is relatively compact, with the sum of height, width, and length not exceeding:

18 inches (Basic-Essential, Advanced-Essential)

14 inches (Basic-Highly desirable, Advanced-Highly desirable)

10 inches (Basic-Useful, Advanced-Useful)

2.3 Device has a small footprint and is physically stable, with a low center of gravity. (Basic-Essential, Advanced-Essential)

2.4 Device shall be built to resist sliding on low-friction surfaces when accidentally bumped. (Basic-Essential, Advanced-Essential)

2.5 Durability (Basic-Essential, Advanced-Essential)

Device must be very durable, withstanding a 30-inch drop onto a concrete floor covered with vinyl flooring, rough handling and mailing in its packaging and shipping container.

2.6 Device is easy to pick up and carry. (Basic-Essential, Advanced-Essential)

Machine is easy to pick up with one hand and includes a handle or is designed to be easily

grasped.

2.7 Carrying case or shoulder strap is available (Basic-Useful, Advanced-Useful)

2.8 Media easy to insert (Basic-Highly desirable, Advanced-Highly desirable)

Media can be easily inserted without the need to grasp it (e.g., via loading tray or ramp). Some patrons lack fingers or suffer from severe arthritis.

2.9 Media gives clear indication when it is fully inserted (Basic-Essential, Advanced-Essential)

2.10 Operates in wide range of environmental conditions (Basic-Essential, Advanced-Essential)

Device operates normally under conditions of extreme temperature and humidity: - 5 degrees F to 125 degrees F and 5 percent to100 percent relative humidity (non-condensing).

2.11 Shock_resistant (Sound does not skip when device is jarred) (Basic-Essential, Advanced-Essential)

2.12 Spill-resistant (Basic-Essential, Advanced-Essential)

Device is constructed so as to resist entry of spilled liquids.

2.13 Vermin-resistant (Basic-Essential, Advanced-Essential,)

Device is constructed so as to resist infestation by vermin. Internal heat sources may attract such infestation.

2.14 The medium will not be ejected if the device is dropped. (Basic-Highly desirable, Advanced-Highly desirable)

2.15 Device has a stereo jack that supplies the same mono signal to both right and left. Device is configured so that insertion of a monaural plug will not damage the amplifier. It will be used to drive headphones and amplified speakers. (Basic-Essential, Advanced-Essential)

2.16 Speaker

2.16.1 Device has a built-in speaker (Basic-Essential, Advanced-Essential)

2.16.2 Ability to direct speaker output

Many older users have impaired hearing at higher frequencies. Speakers are directional at higher frequencies, so it shall be possible to direct their output toward the user for optimal performance. (Basic-Highly desirable, Advanced-Highly desirable)

2.17 Power supply design must reflect the needs of all interests by managing a balance of portability, complexity, cost, weight, vermin-attracting heat and battery charge rate. (Basic-Essential, Advanced-Essential)

2.18 Device meets UL standards for safety and combination of device and medium meet all FCC standards for consumer products operated in a home or office environment. (Basic-Essential, Advanced-Essential)

2.19 Device includes easily-distinguishable tactile markings for controls, jacks, etc. Braille labeling shall be included where useful and possible. (Basic-Essential, Advanced-Essential)

2.20 Critical controls (play, stop, volume) are color_coded (Basic-Essential, Advanced-Essential)

2.21 Print labeling is in a high-contrast, upper/lowercase, large-print, font (14 point or larger) (Basic-Essential, Advanced-Essential)

2.22 Device is easy to clean (Basic-Essential, Advanced-Essential)

2.23 Device is easy to maintain (Basic-Essential, Advanced-Essential) (It may be desirable that it be repairable by personnel with varying levels of skill.)

2.24 Device shall have a general-purpose digital input/output port to support diagnostics, controls for use by physically handicapped users, secure data output, etc. (Basic-Essential, Advanced-Essential)

3. **Audio Characteristics**

3.1 Sound reproduction quality and capacity (Basic-Essential, Advanced-Essential)

Device shall provide high quality balanced reproduction of human speech at a volume sufficient to meet user requirements.

3.2 Volume control (Basic-Essential, Advanced-Essential)

The user can adjust the volume to meet hearing and listening conditions.

3.3 Tone control (Basic-Essential, Advanced-Essential)

The user can boost or cut the amount of high frequencies to suit individual tastes and listening conditions.

3.4 Variable speed, with pitch restoration (Basic-Essential, Advanced-Essential)

Playback speed is adjustable over a range from 1/3 to at least 2-1/2 times the normal playback speed, and the pitch of the narration is not altered by the speed change.

3.5 Pitch restoration can be disabled (Basic-Useful, Advanced-Essential)

("Useful" designation for the basic configuration is a reflection of concern over complexity of interface, rather than cost.)

3.6 Audio decoder

Audio decoder required by NLS specifications is present (Basic-Essential, Advanced-Essential)

Decoders are present for codecs used by other audio book producers (Basic-Highly desirable, Advanced-Highly desirable)

4. Power

4.1 Device operates from AC and battery power. (Basic-Essential, Advanced-Essential)

4.4.1 Device meets operating specifications when running on AC power, with or without battery present. (Basic-Essential, Advanced-Essential)

4.2 Smart (multivoltage) power supply (Basic-Useful, Advanced-Useful)

Adapts automatically to local AC voltage.

4.3 Battery management (Basic-Essential, Advanced-Essential)

Player automatically manages battery charge/discharge to maximize battery lifespan and machine playtime per charge.

4.4 Battery indicator (Basic-Essential, Advanced-Essential)

Device issues audible warning when the battery is low but user can also query the device at any time to get a report of current battery discharge/charge status. Report is based on

actual reading, not algorithm-based calculation.

4.5 Battery capacity

The user can expect the player to operate on a fully-charged battery at normal speed and volume, while driving speaker, for:

15 hours (Basic-Essential, Advanced-Essential)

30 hours (Basic-Highly desirable, Advanced-Highly desirable)

45 hours (Basic-Useful, Advanced-Useful)

5. **User Interface**

5.1 Controls designed for accessibility (Basic-Essential, Advanced-Essential)

Controls must be differentiable by touch. They must be operable by users with limited dexterity and operable with tools such as mouth-sticks. They must resist accidental activation or adjustment while requiring little hand/arm strength.

5.2 Support for people with physical disabilities (Basic-Essential, Advanced-Essential)

The user interface supports control of major player functions through external devices.

5.3 No need to use vision to operate device (Basic-Essential, Advanced-Essential)

All feedback to the user is in audible format.

5.4 Single control activation (1 control at a time) (Basic-Essential, Advanced-Essential)

Users shall not be required to activate multiple controls simultaneously to perform a standard function.

5.5 Immediate interruption of audio messages when any key is pressed (Basic-Essential, Advanced-Essential)

While an audio message is playing, the pressing of any other key will stop the playing of the message immediately and the playing of any new message (or the document) will begin.

5.6 Most operations shall produce audible output nearly instantaneously (Basic-Essential, Advanced-Essential)

5.6.1 If an operation will require significant time to complete, the player shall provide feedback indicating the operation is in progress.

5.7 User_selected preferences (Advanced-Essential)

The user can set preferences on certain player options, e.g skippability of notes.

5.8 User settings and preferences non_volatile (Basic-Essential, Advanced-Essential)

Stored user settings, e.g. volume, and preferences are saved in such a manner so that they are retained when the machine loses power or is turned off.

5.9 User can reset the player to factory default settings (Basic-Essential, Advanced-Essential)

5.10 Cancel/Undo features (Basic-Highly desirable, Advanced-Essential)

"Cancel" is used for commands that are in process but have not yet been executed. The "undo" command returns the user to the point or status before a command was executed. For example, using the "undo" feature after setting a bookmark would remove that bookmark.

5.11 Continuous long play without intervention (Basic-Essential, Advanced-Essential)

The device has the ability to play continuously, without user intervention, the full contents of a document (e.g., book or magazine) up to the full capacity of the storage/delivery medium utilized or the life of the battery.

5.12 Sleep mode (Basic-Essential, Advanced-Essential)

The interface includes a timer that can stop the machine after a user-selected time interval and can be disabled by user.

5.12.1 Time interval before stop can be set by user. (Advanced-Essential)

6. **Document Navigation**

6.1 Start and stop (Basic-Essential, Advanced-Essential)

The machine/output can be started/stopped easily.

6.2 Instant stop/start (Basic-Essential, Advanced-Essential)

Playback can be stopped/started instantly by the user. The device can be stopped and then restarted and no audio material will be missed.

6.3 Fast forward and fast reverse

6.3.1 Controls allow user to move forwards or backwards through the text at 20 times normal speed, with audible feedback in indicating operation. (Basic-Essential, Advanced-Essential)

6.3.2 During fast forward and fast reverse, player provides audible feedback reflecting the structure of the document. See section 2 of Text Navigation Features List (http://www.loc.gov/nls/z3986/background/navigation.htm). (Basic-Useful, Advanced-Useful)

6.4 Navigation Control Center (NCX) (See section 8 of ANSI/NISO Z39.86-2002)

6.4.1 Device implements access to the full hierarchical structure of the DTB, as revealed in the "navMap" of the NCX, allowing user to step through the structure of the DTB. User can collapse or expand the outline of the structure to control the size of steps. (Advanced-Essential)

6.4.2 Device implements access to some or all of the hierarchical structure of the DTB, in a manner suited to the target user group. (Basic-Essential)

6.4.3 Device implements use of "navLists" in NCX, i.e., random access to pages, notes, etc., when included in NCX (Basic-Useful, Advanced-Essential)

("Useful" designation for the basic configuration is a reflection of concern over complexity of interface, rather than cost.)

6.5 Support for "Skippability" Feature (See section 7.4.3 of ANSI/NISO Z39.86-2002)

6.5.1 Ability to automatically play or skip "skippable" elements (footnotes, page numbers, etc.) depending on the default settings in the DTB. (Basic-Essential, Advanced-Essential)

6.5.2 User can change the setting (play or skip) for skippable elements. Settings are stored in the player. Whether saved on a general or book-specific basis is to be determined. (Advanced-Essential)

6.6 Ability to follow links

User can jump directly to a location identified in the document as a link target (for example a cross-reference or an entry in the index). The user encounters a cross-reference, for example, "See Appendix 5," and activates the link to that location. When a user prompts the device to follow a link, the device launches the nearest previous link. This allows a user to activate a link even if he has not reacted immediately after being notified of the link. See section 7 of Text Navigation Features List (http://www.loc.gov/nls/z3986/background/navigation.htm). (Advanced-Essential)

6.7 Ability to retrace steps

Device maintains a history of links activated, enabling user to retrace path. A minimum of 8 links is stored. (Advanced-Essential)

6.8 Cross-Reference notification

6.8.1 The user has the option of being notified via an audible signal when a cross-reference is encountered. Default is to enable notification. (Advanced-Essential)

6.8.2 User may choose among several audible indicators. (Advanced-Useful)

6.9 Ability to jump through the document by time interval (Advanced-Essential)

6.9.1 User can set the time interval. (Advanced-Highly desirable)

6.10 Escaping from lengthy segments (Basic-Highly desirable, Advanced-Essential) (See section 7.4.1 of ANSI/NISO Z39.86-2002)

At any time during the reading of an escapable segment (table, list, note, etc.), the user shall be able to interrupt the reading and jump to the point in the text immediately following the given segment. ("Highly desirable" designation for the basic configuration is a reflection of concern over complexity of interface, rather than cost.)

6.11 Bookmarks

6.11.1 Automatic bookmark at stop (Basic-Essential, Advanced-Essential)

For each book, the player will automatically place a bookmark ("lastmark"– See section 9 of ANSI/NISO Z39.86-2002) at the point in the playback where the user stops and will start at that point when play resumes.

6.11.2 Setting Bookmarks (Basic-Highly desirable, Advanced-Essential)

User can set one or more bookmarks for later access. Bookmarks are saved even when machine is turned off and are deleted only upon user initiation. If bookmarks are deleted automatically when bookmark cache is full, deletion shall be based on age of "lastmarks," with bookmarks associated with least recently used lastmark deleted first.

("Highly desirable" designation for the basic configuration is a reflection of concern over complexity of interface, rather than cost.)

6.11.3 Separate sets of bookmarks stored for each book (Basic-Essential, Advanced-Essential)

For example, if the user has four different books in process, the device maintains four separate sets of bookmarks.

6.12 Current location (Basic-Essential, Advanced-Essential)

User can obtain information about current location in book relative to the entire book such as "n% read, n% remaining" or "n hours remaining," and logical location such as "part 2, chapter 5." Perhaps more presses of a key would elicit more detailed information.

6.13 Summary information about book (Advanced-Useful)

User can query the device and obtain a quick overview of the document (e.g., 563 pages, 9 hours of play, 4 levels of heading, 2 parts, 12 chapters, 5 tables). Information is dynamic and can be tailored to the contents of the user's current location (e.g., chapter 11). See section 20 of Text Navigation Features List (http://www.loc.gov/nls/z3986/background/navigation.htm).

6.14 Ability to spell words (Advanced-Useful)

Words can be spelled upon user request; spelling can be done by letters and by phonetic alphabet (alpha, bravo, Charlie, etc.).

6.15 In-player storage (Advanced-Useful)

Player contains internal storage capable of holding multiple books.

6.16 Quick and easy access to multiple books (Basic-Essential, Advanced-Essential)

The interface allows the user to quickly access other documents, e.g., the user should be able to switch from one book or magazine to another quickly whether or not the book is on a physical medium. Documents can be switched easily with all user settings, if any, intact.

6.17 Special mode for accessing tables (e.g., movement by row or by column) See section 15 of Text Navigation Features List. (http://www.loc.gov/nls/z3986/background/navigation.htm). (Advanced-Essential)

6.17.1 The user can vary the verbosity of the announcements accompanying each step of navigation (e.g., column title, row title, cell location). (Advanced-Highly desirable)

6.18 Special mode for reading nested lists (Advanced-Highly desirable)

The user can invoke a function that assists with the comprehension of the layout of nested lists, specifically, the level at which a given items falls within the list. See section 16 of Text Navigation Features List. (http://www.loc.gov/nls/z3986/background/navigation.htm).

6.19 Navigation of audio by pauses (Advanced-Highly desirable)

Player detects pauses in the audio and enables user to jump to next or previous pause.

7. Help Functions

7.1 Key identifier (Basic-Essential, Advanced-Essential)

Buttons identify themselves when pressed when this function has been enabled by the user. Function times out after no key has been pressed for a specified time. Player announces when function times out.

7.2 Confirmation messages (Basic-Essential, Advanced-Essential)

Spoken messages or carefully selected sounds confirm user's action, e.g., system says "bookmark set" when "bookmark" key is pressed.

7.2.1 "Verbosity level" (how frequently the system speaks) is configurable by the user. (Advanced-Highly desirable)

7.3 Audible error feedback (Basic-Essential, Advanced-Essential)

Spoken messages or carefully selected sounds are generated when user attempts an invalid function, e.g., pressing the "move forward" key when already at the end of the document.

7.4 Instructions (Basic-Essential, Advanced-Essential)

Recorded instructions on use of player are easily accessed by user. (One option might be to include them in player memory and present them when play key is pressed with no medium inserted in player.)

7.5 Context_sensitive help is available (Basic-Useful, Advanced-Highly desirable)

8. **Text-to-Speech and Multilingual Functions**

8.1 Player is capable of rendering text-only portions of DTBs via text-to-speech. (Basic-Useful, Advanced-Highly desirable)

8.2 Player can support either English or Spanish text-to-speech. (Basic-Useful, Advanced-Useful)

8.3 Control messages such as key identification, action confirmation, error feedback, etc. can be rendered in multiple languages (at least English and Spanish) (Basic-Highly desirable, Advanced-Highly desirable)

9. **Compatibility**

9.1 Compatible with commercial books (Basic-Highly desirable, Advanced-Highly desirable)

The device can play audio books which were not produced specifically for use by blind or physically handicapped persons.

10. Administrative Aspects

10.1 Self diagnostics (Basic-Essential, Advanced-Essential)

Device stores hours used, last service date, etc. Reports source of malfunction when queried.

10.2 Accessible serial number (Basic-Essential, Advanced-Essential)

Serial number is present in machine-readable form, in large print, and can be spoken by the device on command.

10.3 Device malfunctions can be diagnosed remotely to prevent unnecessary returns for maintenance. (Basic-Highly desirable, Advanced-Highly desirable).

10.4 Software is field-upgradable (Basic-Essential, Advanced-Essential)

National Library Service for the Blind and Physically Handicapped, Library of Congress

- Flash or Other Non-Volatile Memory Cartridge Requirements -

Each feature listed below was assigned one of the following three priorities:

Essential

Highly desirable

Useful (desirable, but perhaps not worth the cost or complexity)

1. **Cost**

1.1 Cost for 128 megabyte card in 2008, including packaging:

Under $15 (Essential)

Under $7 (Highly Desirable)

Under $3 (Useful)

Larger- and smaller-capacity cards with proportional prices may be beneficial.

2. **Packaging**

2.1 Memory chip(s) are embedded in a sealed cartridge. (Essential)

2.2 Cartridge is large enough for application of large-print and braille labels (at least 3-3/8" x 2-1/8"). (Essential)

2.3 Cartridge can be easily picked up directly off a table by users with limited dexterity. (Essential)

2.4 Cartridge can be inserted in player one way only, and that way is obvious and easy to explain to patrons. (Essential)

2.5 Cartridge must be able to withstand cleaning by wiping with common non-abrasive household cleaning agents. (Essential)

2.6 Cartridge shape simplifies handling by automated equipment. (Essential)

2.7 Cartridges are stackable in single orientation. (Highly Desirable)

3. **Reliability/Longevity**

3.1 Number of write cycles: 250. (Essential) (Assumes a book circulates approximately monthly for twenty years and that it is reloaded each time.)

3.2 Data remains reliably readable, under normal household storage conditions, with occasional exposure to extremes as described below under "Durability" below, for:

10 years (Essential)

15 years (Highly Desirable)

20 years (Useful)

3.3 Any data can be read reliably as often as needed to actively read a book 250 times (Essential)

(Assume certain portions will be accessed by the player many times during one reading of the content, depending on what is cached in the player's RAM).

4. **Durability**

4.1 Must be playable after exposure to the temperature extremes found in mailboxes in the summertime Southwest or wintertime North. (Essential)

4.2 Cartridge lifetime is not significantly shortened and data retention is not affected by storage between 5% and 100% relative humidity (non-condensing). (Essential)

4.3 The cartridge will not be adversely affected when dropped onto a concrete surface from a height of 36 inches, on any corner, edge or surface. (Essential)

4.4 The cartridge shall withstand normal vibration experienced by consumer electronics products. (Essential)

4.5 The cartridge shall not be affected by electromagnetic fields normally encountered in consumer electronics settings. (Essential)

4.6 The cartridge shall be capable of withstanding bending or twisting forces applied to it during less-than-careful handling. (Essential)

4.7 The cartridge must be protected so that it is not damaged nor its contents altered by electrostatic discharges. (Essential)

5. **Connectors**

5.1 Connectors must maintain reliable contact after three thousand cycles of insertion into and removal from players and duplication equipment. (Essential)

5.2 Connectors shall be designed to resist contamination by less-than-careful handling. (Essential)

5.3 Connector design shall protect against mechanical damage to connector components in cartridge or player. Cartridges will be used by a wide range of persons, including children and persons with limited manual dexterity. (Essential)

5.4 Connectors shall resist corrosion and degradation by moisture and air pollutants. (Essential)

6. **Read/Write Actions**

6.1 Write speeds to cartridge are:

Greater than 1 MB/second (Essential)

Greater than 2 MB second (Highly Desirable)

Greater than 3 MB/second (Useful)

6.2 The read speeds from the cartridge are at least as fast as write speeds. (Essential)

6.3 Cartridge includes write protection that can be overridden only by authorized parties. (Essential)

7. **Safety**

7.1 The cartridge shall not be constructed of materials which ignite from a match flame, and when so ignited, continue to burn in a still carbon dioxide atmosphere. (Essential)

7.2 The cartridge shall not be constructed of materials which may cause bodily harm by contact, inhalation, or ingestion. (Essential)

8. **Open design**

8.1 Cartridge is designed so manufacturing can be competitively bid, avoiding single-source procurements. (Essential)

9. **Long-term stability of memory system**

9.1 The memory system shall remain usable for at least ten years despite changes in the format/ design of the memory technology itself. Cartridge and player shall be designed so that a consistent communication interface between them can be maintained over time. (Essential)

National Library Service for the Blind and Physically Handicapped, Library of Congress

- Digital Book Distribution Medium Labeling Requirements -

Each feature listed below was assigned one of the following three priorities:

Essential

Highly desirable

Useful (desirable, but perhaps not worth the cost or complexity)

1. **Braille Label** (Braille shall be compressed per NLS specification #403, section 3.1.3)

1.1 Contains book title (at least two lines of at least 13 cells) (Essential)

1.2 Contains book number (Essential)

1.3 Contains media sequence indicator (e.g., 1 of 2) (Essential)

1.4 Contains author (one line of at least 13 cells) (Highly Desirable)

2. **Print Label**

1.1 Print labeling shall be present. Contents of label are dependent on design of distribution system. (Essential)

National Library Service for the Blind and Physically Handicapped, Library of Congress

- Digital Book Distribution Medium Mailing Container Requirements -

Each feature listed below was assigned one of the following three priorities:

A. Essential

B. Highly desirable

C. Useful (desirable, but perhaps not worth the cost or complexity)

1. **Physical properties**

1.1 Meets USPS postal regulations (Essential)

1.2 Easy to open and close (Essential)

Requires minimal strength to operate closure mechanism.

1.3 Stays closed in mailstream (Essential)

1.4 Patron can easily reveal return address for mailing to library (Essential)

1.5 Labels protected from flattening (braille) and abrasion (Essential)

1.6 Minimal openings in container (Essential)

Contents are prone to soiling during mailing if container has openings.

1.7 Easy to clean (Essential)

1.8 Moisture resistant (Essential)

1.9 Durable (Essential)

1.10 Low cost (Essential)

1.11 Medium is easy to insert and remove (Essential)

1.12 Stacks in stable fashion (Essential)

1.13 Not slippery to handle (Essential)

1.14 Combined weight of container and medium no greater than current mailing container (Essential)

1.15 Contains Free Matter indicia (Essential)

1.16 Contains Library of Congress seal (Essential)

2. Labeling

2.1 Labeling is dependant on design of distribution system

National Library Service for the Blind and Physically Handicapped, Library of Congress

- Playback Device Packaging and Shipping Container Requirements -

Each feature listed below was assigned one of the following three priorities:

Essential

Highly desirable

Useful (desirable, but perhaps not worth the cost or complexity)

1. Shipping container and packaging materials shall be designed so that the packaged DTB playback device (single pack) will pass the International Safe Transit Association (ISTA) Preshipment Test Procedure 1A. See <www.ista.org>. (Essential)

2. Overpack containing multiple packaged devices shall weigh no more than 25 pounds. (Essential)

3. Overpack shipping container and packaging materials shall be designed so that the packaged DTB playback devices will pass the ISTA Preshipment Test Procedure 1A. See <www.ista.org>. (Essential)

4. Shipping container, packaging materials, and overpack shall be reusable. (Essential)

5. Shipping container and packaging materials must be designed for ease of use by blind patrons with limited dexterity. It shall be easy to open and to extract the device from, and shall be designed to ensure that the device may be repackaged correctly for shipment when necessary. (Essential)

6. Shipping container and packaging materials shall collapse for storage as much as possible. (Essential)

7. Shipping container and packaging materials shall meet US Postal Service requirements. (Essential)

8. Shipping container shall contain print information similar to that laid out in NLS drawing #56848 (CBM Carton), in addition to "Free Matter for the Blind or Handicapped." (Essential)

9. Shipping container (single pack) shall fit in standard USPS corner mailboxes. (Essential)

SECTION L

INSTRUCTIONS, CONDITIONS, AND NOTICES TO OFFERORS

L.1 52.252-1 SOLICITATION PROVISIONS INCORPORATED BY REFERENCE (JUN 1988)

This solicitation incorporates one or more solicitation provisions by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available

???ADD CURRENT LIST OF REFERENCES???

L.2 52.215-16 CONTRACT AWARD (JUL 1990)

(a) The Government will award a contract resulting from this solicitation to the responsible offeror whose offer conforming to the solicitation will be most advantageous to the Government, cost or price and other factors, specified elsewhere in this solicitation, considered.

(b) The Government may (1) reject any or all offers if such action is in the public interest, (2) accept other than the lowest offer, and (3) waive informalities and minor irregularities in offers received.

(c) The Government may award a contract on the basis of initial offers received, without discussions. Therefore, each initial offer should contain the offeror's best terms from a cost or price and technical standpoint.

(d) The Government may accept any item or group of items of an offer, unless the offeror qualifies the offer by specific limitations. Unless otherwise provided in the Schedule, offers may be submitted for quantities less than those specified. The Government reserves the right to make an award on any item for a quantity less than the quantity offered, at the unit cost or prices offered, unless the offeror specifies otherwise in the offer.

(e) A written award or acceptance of offer mailed or otherwise furnished to the successful offeror within the time for acceptance specified in the offer shall result in a binding contract without further action by either party. Before the offer's specified expiration time, the Government may accept an offer (or part of an offer, as provided in paragraph (d) above), whether or not there are negotiations after its receipt,

unless a written notice of withdrawal is received before award. Negotiations conducted after receipt of an offer do not constitute a rejection or counteroffer by the Government.

(f) Neither financial data submitted with an offer, nor representations concerning facilities or financing, will form a part of the resulting contract. However, if the resulting contract contains a clause providing for price reduction for defective cost or pricing data, the contract price will be subject to reduction if cost or pricing data furnished is incomplete, inaccurate, or not current.

(g) The Government may determine that an offer is unacceptable if the prices proposed are materially unbalanced between line items or subline items. An offer is materially unbalanced when it is based on prices significantly less than cost for some work and prices which are significantly overstated in relation to cost for other work, and if there is a reasonable doubt that the offer will result in the lowest overall cost to the Government, even though it may be the low evaluated offer, or it is so unbalanced as to be tantamount to allowing an advance payment.

L.3 52.216-1 TYPE OF CONTRACT (APR 1984)

The Government contemplates award of a Cost-Plus-Fixed-Fee contract resulting from this solicitation.

L.4 5.233-2 SERVICE OF PROTEST (NOV 1988)

(a) Protests, as defined in section 33.101 of the Federal Acquisition Regulation, that are filed directly with an agency, and copies of any protests that are filed with the General Accounting office (GAO) or the General Services Administration Board of Contract Appeals (GSBCA), shall be served on the Contracting Officer (addressed as follows) by obtaining written and dated acknowledgment of receipt from:

???Name of contracting officer

Address of contracting officer

(b) The copy of any protest shall be received in the office designated above on the same day a protest is filed with the GSBCA or within one day of filing a protest with the GAO.

L.5 FORMAT AND INSTRUCTIONS FOR PROPOSAL

General. The proposal (offer) submitted in response to this solicitation will be formatted as follows, in separately bound volumes. Offerors shall submit an original and one copy of Volume I, Standard Form of Contract - Cost Proposal, and an original and three copies of Volume II, Technical/Managerial Proposal. A cover letter may accompany the proposal to set forth any information the offeror wishes to bring to the attention of the Library .

L.6 VOLUME I - STANDARD FORM OF CONTRACT - COST PROPOSAL

This volume of the proposal shall consist of Sections A, B, .C, D, E, F, G, H, I, J, and K of the solicitation document (including any amendments as submitted to the offerors).

L.6.1 Section A - Cover Sheet

Blocks 13, 14, 15, 16, and 18 of page 1 of Standard Form 33 shall be completed by offerors and Block 17 shall be signed to show that the offeror has read and agrees to comply with all the conditions and instructions provided in the solicitation document.

L.6.2 Section B - Prices/Cost

In this section of the Proposal, the offeror is required to submit an estimated cost covering all work to be performed plus a fixed fee (profit) as indicated in Section B of the Solicitation Document. A breakdown of the estimated cost shall also be included as an attachment to Section B. Standard Form 1411 (prepared to satisfy the instructions and format of attached Table 15-2)

???Do we attach Table 15-2?

shall be used and is included as an attachment in Section J . The offeror shall include, as a minimum: A breakdown of all direct costs (including direct labor, materials, travel etc.); indirect costs, (overhead or General and Administrative Expenses (G&A)); and profit (fixed-fee), and is required to submit documentation in support of each cost element proposed.

L.6.3 Sections C, E, F, G, H, I, and J

By incorporating the provisions set forth in Sections C, E, F, G, H, I, and J of the solicitation document into Volume I of the proposal, the offeror is agreeing to comply with these provisions.

L.6.4 Section K -Representations. Certifications. and Other Statements of Offerors

The offeror must check or complete all applicable boxes or blocks in the paragraphs under Section K of the solicitation document and resubmit the full section as part ofVolume I of the proposal.

L.6.5 Financial Responsibility

The offeror shall describe the size of the company and must submit information to support a determination of financial responsibility . This may be in the form of an annual report, letters of credit from a bank or other financial institution, or profit and loss statements certified by a public accountant. Equivalent information shall be provided for any subcontractors proposed. All information submitted should be marked confidential if applicable.

L.7 VOLUME II--TECHNICAL/MANAGERIAL PROPOSAL

Responses in Volume II shall be organized as listed below. Comprehensive responses to the requirements of the Request for Proposals are necessary to enable the Library to evaluate the offeror's ability to accomplish the stated requirements. General statements that the offeror understands the problem and can comply with the requirements will not, by themselves, be adequate. Clarity and completeness are essential.

TECHNICAL (Part A)

Offerors must include the name, title, address, and phone number of the individual responsible for inquiries to the proposal.

The Technical proposal shall demonstrate the offeror's capability to meet the requirements and provide

the deliverables described in the Statement of Work. At a minimum, this volume of the proposal will be used to assess the offeror's technical understanding of the Library's requirements and the offeror's approach to achieving these requirements, and to substantiate the offeror's capabilities. The following shall be included:

L.7.1 Understanding of the Scope of Work and Approach to Meeting the Requirements

The offeror shall describe how it proposes to perform the work requested in this

solicitation, including details of the proposed product design and development process and the plan for addressing design aspects listed in section C.5.1. If offeror proposes a different design process than laid out in section C.5.2, Outline of Tasks, offeror must indicate how their process fulfills the requirements expressed in section C.5.2. The Government is not looking for a restatement or repetition of the Statement of Work. Responses should be comprehensive, well-conceived and include detailed approaches to accomplishing the task. Statements that requirements in Section C will be met shall be accompanied by a description of how each requirement will be met.

L.7.2 Milestone Chart

Offerors shall submit a milestone chart showing how they intend to meet the schedule requirements. The starting date depends on the date of contract award and the chart should be drafted as "week(s) after award" for each milestone. ???(Do we need this next sentence? It has been suggested that even in a fixed price contract we might still benefit from knowing the allocation of labor hours proposed for major tasks. What's the best way to obtain that information?) The milestone shall include the labor hours proposed by labor category associated with each task and/or milestone.

L.7.3 Qualifications/Experience of Key Personnel

Offeror shall identify proposed project manager and team members, and shall provide detailed resumes which indicate experience in areas related to work of the project. For each proposed team member, offeror must state the level of skill, proposed role on project, employment status, and time commitment to the project. Offeror must state which proposed staff members are designated as "key" team members.

L.7.4 Previously Demonstrated Experience

Offeror shall provide project descriptions for at least five other projects (at least three of which were undertaken during the past five years) that the offeror has performed that are similar to this project. The description must include names, titles, and phone numbers of project reference contacts, as well as approximate project dollar amount, level of staffing, and duration. The description shall also indicate if the project was performed by any of the team members proposed for this project, and the role and time commitment of the team member(s) on the referenced project. The description shall include images of products designed under each project, explain the product's function and its success in meeting stated goals, and state why the project is considered relevant.

L.7.5 Facilities and Equipment/Tools

Offeror shall describe the facilities where the design and development work requested under this solicitation would be performed, as well as the major equipment and tools proposed for this work.

L.7.6 Use of Subcontractors

Offerors must identify all subcontractors and their responsibility with the project. Similar information, including resumes, required to determine responsibility of the prime contractor must be submitted for all subcontractors.

L.7.7 Questions/Problems

Offeror is to provide a list of questions and/or problems which must be addressed prior to contract award and beginning of performance. If the offeror takes exception to a particular task or condition, it must be clearly identified in this section.

MANAGERIAL (Part B)

L.7.8 Corporate Management

Offeror shall provide a description of the offeror's overall managerial structure and hierarchy.

L.7.9 Project Management

Offeror shall provide a description of the offeror's proposed plan for project management, including staffing, scheduling, and project status reporting.

L.7.10 Organization Chart

Offeror shall provide an organization chart which indicates the relationship of the proposed team members for the purposes of this project, and which illustrates how the proposed team is integrated into the offeror's organization.

SECTION M

EVALUATION FACTORS FOR AWARD

M.1 EVALUATION CRITERIA

M.1.1 Contractor selection will be based on evaluation of proposals in accordance with the responses received to the criteria outlined in Section L, Instructions, Conditions, and Notices to Offerors. Award will be made to that offeror whose combination of technical and price proposals represents the best value to the Government and is most advantageous, price and other factors considered, and which is within the available Library or Congress resources.

M.1.2 The Library or Congress also reserves the right to reject any or all proposals received and/ or request clarification or modification of proposals. The Library reserves the right to establish a competitive range for negotiation based upon the technical and cost acceptability of proposals. In addition, the Library reserves the right to award a contract without discussions.

M.1.3 Cost evaluation will include an analysis of the total cost and cost elements (if applicable) to perform the required work. The total price, as derived by the evaluators or supplied by the offeror, shall be submitted on a copy of Section B in the spaces provided and shall constitute the total estimated (ceiling) cost plus fixed fee for the service or deliverable.

M.1.4 Proposals that are unrealistic in terms of technical commitment or unreasonably low or high in cost or price will be deemed reflective of an inherent lack of technical competence or indicative of failure to comprehend the complexity and risk involved in the contract requirements and may be grounds for rejection of the proposal.

M.2 EVALUATION FACTORS

The acceptability of the technical proposal will be evaluated with respect to five (5) major factors. Technical factors are listed in descending order of importance. Factors 4 and 5 are less important than factors 1-3, which are equal in importance. The technical proposal is worth more than the cost proposal; and when technical proposals are relatively equal in technical merit, cost will increase in importance.

M.2.1 Technical Factors

Factor 1 Demonstrated understanding of statement of work and knowledgeable approach to executing the tasks required by this solicitation as shown by a comprehensive, thorough, and well-organized plan, including:

A. Proposed product design and development process

B. Milestone chart

C. Plan for addressing design aspects listed in section C.5.1

Factor 2 Adequacy of proposed human resources (in-house subcontracted) as demonstrated by proposal and detailed resumes showing:

A. Depth of experience

B. Relevance of experience to this project

C. Role and time commitment to this project

Factor 3 Prior experience and successful past performance **of the firm** with similar projects, as evidenced by:

A. Success of projects

B. Relevance of experience cited

C. Offeror's ability to meet schedules

Factor 4 Adequacy of proposed facilities and equipment/tools.

Factor 5 Managerial and corporate capabilities, proposed plan for project management, and integration of project team into offeror's organization, as evidenced by:

A. Corporate management description and organization chart

B. Description of offeror's product design and development process

C. Methodology for assuring completion of critical tasks in sequence

M.2.2 Cost

Reasonableness of cost.

National Library Service
for the Blind and
Physically Handicapped

The Library of Congress
Washington, DC 20542

SELECTED TRENDS IN PROGRAM ACTIVITY

		FY 1974	FY 2002	% Change
Readership[1]		318,300	693,151	118%
Circulation[2]		11,222,800	23,074,033	106%
Production — Books[3]				
Braille:	Titles	247	567	130%
	Volumes	25,000	85,050	240%
Recorded Disc[4]:	Titles	761	0	N/A
	Containers	639,500	0	N/A
Recorded Cassette:	Titles	65	1,867	2772%
	Containers	151,100	1,731,318	1045%
Production — Magazines				
Braille:	Titles	21	33	57%
	Copies	214,200	340,447	59%
Recorded:	Titles	25	44	76%
	Copies	2,929,100	3,201,255	9%
Libraries				
Regional		53	57	8%
Subregional		83	78	-6%
Multistate Centers		0	2	100%[5]
Staff (FTE)		99	123	24%
Budget		$9,894,600	$49,788,000[6]	403%

[1]Readership includes braille, recorded cassette, and recorded disc users.
[2]Refers to volumes and containers. Includes books and magazines.
[3]Excludes volunteer produced materials.
[4]Phased out.
[5]Percent change from inception.
[6]Includes rescission.
N/A = Not Applicable

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Corporate Source: National Library Service for the Blind and Physically Handicapped, Library of Congress	Publication Date: December 2003

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National Library Service
for the Blind and
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The Library of Congress

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